

## A Personalized Automated Bidding Framework for **Fairness-aware Online Advertising**

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Shanghai, China Beijing, China **ABSTRACT** strategies. Experiments conducted on the real-world dataset and online A/B test on Alibaba display advertising platform demonstrate

Powered by machine learning techniques, online advertising platforms have launched various automated bidding strategy services to facilitate intelligent decision-making for advertisers. However, advertisers experience heterogeneous advertising environments, and thus the unified bidding strategies widely used in both academia and industry suffer from severe unfairness issues, resulting in significant ad performance disparity among advertisers. In this work, to resolve the unfairness issue and improve the overall system performance, we propose a personalized automated bidding framework, namely PerBid, shifting the classical automated bidding strategy with a unified agent to multiple context-aware agents corresponding to different advertiser clusters. Specifically, we first design an ad campaign profiling network to model dynamic advertising environments. By clustering the advertisers with similar profiles and generating context-aware automated bidding agents for each cluster, we can match advertisers with personalized automated bidding

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#### **CCS CONCEPTS**

 Applied computing → Electronic commerce;
 Information systems → Display advertising.

the effectiveness of PerBid in improving overall ad performance

and guaranteeing fairness among heterogeneous advertisers.

#### **KEYWORDS**

E-commerce Advertising; Personalized Automated Bidding; Fairnessaware Online Advertising

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#### 1 INTRODUCTION

With the rapid expansion of e-commerce, online advertising is becoming the major venue for many brands and stores for product promotion [15]. The ad delivery process in online advertising is much complicated for advertisers, including ad campaign configuration (such as targeted user group selection and budget assignment [18, 40]) and bidding in ad auctions for ad exposure opportunities [38, 42, 43]. To better serve advertisers, online advertising platforms have launched various advertising strategy services, providing learning-based algorithms to facilitate intelligent decisionmaking, and the most representative example is the automated bidding strategy powered by reinforcement learning (RL) [19, 23, 37]. Due to data sparsity and computation resource limitations, the automated bidding strategy is usually implemented in a unified manner,

which is generated with the bid logs collected from all participating advertisers and then shared by all advertisers [19].

However, the unified bidding strategy paradigm is not optimal for each individual advertiser, and has caused severe unfairness phenomenon among advertisers. Our observations from a deployed automated bidding strategy service in Alibaba display advertising platform [1] reveal the underlying reasons for these two issues. On the one hand, heterogeneous advertisers can encounter different advertising environments at different times, e.g., the user impression distribution and the winning price of ad auctions vary greatly. The ad performance of the unified bidding strategy under heterogeneous advertising environments could be utterly different, where the performance disparity can exceed 65%. This is because the unified bidding strategy fails to perceive the specific advertising environment faced by different advertisers. On the other hand, the dominant and minority advertisers would encounter different advertising states when applying the RL-based bidding strategy, resulting in unbalanced state exploration for the RL training. Thus, the unified bidding strategy experiences lower ad performance for those minority advertisers with states seldom explored. In this work, we investigate the personalized RL-based automated bidding strategy to perceive heterogeneous advertising environments and efficiently explore different advertising states, aiming to improve the ad performance and guarantee fairness for all advertisers.

However, designing personalized automated bidding strategies for heterogeneous advertisers is challenging. First, the advertising environment evolves rapidly and is jointly determined by numerous factors, such as advertising time, target audience and other advertisers' strategies. The frequent fluctuation of the environment also brings uncertainty to the ad performance, making it hard to represent the environment by simply observing local state transitions as in model-based RL [3, 25], requiring more informative features to capture the context of the environments. Second, even with an appropriate model for heterogeneous advertising environments, directly integrating it into the RL-based bidding strategy training process would greatly enlarge state space, which exacerbates data sparsity and unbalanced state exploration, making it challenging to train a context-aware automated bidding agent efficiently.

To jointly address these challenges, we design a personalized automated bidding framework, namely PerBid, which generates a set of context-aware automated bidding strategies, instead of a unified bidding strategy, for heterogeneous advertising environments. The high-level intuition behind PerBid is that by matching heterogeneous advertisers with personalized automated bidding strategies based on the precise perception of the advertising environments, we can improve the performance of the minority advertisers and thus resolve the unfairness. In PerBid, we first design an ad campaign profiling network to perceive and represent the heterogeneous advertising environment, enabling to design context-aware automated bidding strategies with good generalization ability. Then, we group advertisers in similar advertising environments into clusters, and train automated bidding strategies for each advertiser cluster. Finally, given the ad campaign profiles and the candidate context-aware strategies, we match each individual advertiser with the most suitable automated bidding strategy and conduct local adaptation to further improve the performance. Through experiments conducted on the real-world industrial dataset and online

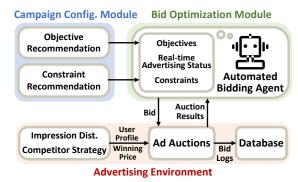


Figure 1: An Advertising Strategy Service.

A/B test, we demonstrate the advantages of PerBid in optimizing average performance and guaranteeing fairness for all advertisers. Our contributions in this work can be summarized as follows:

- We take an in-depth investigation on the performance of automated bidding services for advertisers, and reveal the connection between the ubiquitous unfairness issues and the unified strategy paradigm by analyzing the dataset collected from a deployed automated bidding service for millions of daily active advertisers.
- We propose a personalized automated bidding framework, namely PerBid, for fairness-aware online advertising. We propose an ad campaign profiling network to represent heterogeneous advertising environments, which enables the design of context-aware automated bidding strategies. We prevent data sparsity and unbalanced state exploration by dynamically grouping advertisers with similar profiles into multiple clusters, and assigning each cluster with a context-aware automated bidding strategy. We finally match each advertiser with a personalized bidding strategy.
- We conduct comprehensive experiments on a real-world industrial dataset and an online A/B test on an industrial production environment to validate the effectiveness of PerBid. The results of the online A/B test demonstrate that PerBid can improve the overall ad performance by 8.02% and the fairness metric (Generalized Gini Social Welfare Function) by 8.53%.

#### 2 PRELIMINARIES

In this section, we first introduce the general advertising strategy service deployed on Alibaba display advertising platform. Then, we specify the strategy service in the context of automated bidding. Finally, we discuss the widespread unfairness among advertisers due to the unified bidding strategy paradigm widely used in industry.

#### 2.1 Advertising Strategy Service

In online advertising, advertisers promote their products by deploying ad campaigns, which will attend a series of ad auctions to compete for ad exposure opportunities/user impressions<sup>1</sup>. During this process, advertisers need to determine the ad campaigns' parameters, *e.g.*, optimization objectives and constraints, and then design the bidding strategy to solve this constrained optimization problem. To help advertisers make right decisions, the advertising platform launches various advertising strategy services. As shown in Figure 1, the decision-making process can be divided into two

<sup>&</sup>lt;sup>1</sup>Without loss of generality, we assume each advertiser conducts one ad campaign, and use advertiser and ad campaign interchangeably.

components: campaign configuration module and bid optimization module. Before the advertising process, the campaign configuration module recommends potential target audiences, and also helps advertisers formulate the optimization objective and multi-level constraints (such as total budget and Pay-Per-Click (PPC)). During the advertising process, bid optimization module attempts to optimize the objective under the constraints. Specifically, an automated bidding agent, on behalf of the advertiser, competes with the other advertisers by offering bids for each ad auction. The agent timely adjusts its bids based on real-time feedback about the advertising performance. At the end of the advertising process, bid logs recording the information about each ad auction, including auction time, user impression profile, and winning price, will be stored. Due to data sparsity and computation resource limitations, the advertising platform trains a unified agent by optimizing the average performance with the bid logs mainly from dominant advertisers.

### 2.2 Automated Bidding Strategy

We next describe the strategy services in the context of automated bidding, which is formulated as an online optimization problem:

$$\max_{\mathbf{x}} \sum_{i=1}^{n} x_i \times v_i, \tag{1}$$

$$s.t \quad \sum_{i=1}^{n} x_i \times cost_i \le Budget, \tag{2}$$

$$\frac{\sum_{i=1}^{n} x_i \times cost_i}{\sum_{i=1}^{n} x_i \times ctr_i} \le PPC,$$

$$x_i \in \{0, 1\} \ \forall i \in [1, n]$$
(3)

where n is the total number of ad auctions/user impressions,  $v_i$  is the value of each user impression i contributed to the objective (we take the example of user conversion in this work),  $cost_i$  is the money that should be paid if winning the auction (also called as winning price), and  $ctr_i$  is the probability of the user to click the ad. The vector  $\mathbf{x} = (x_1, x_2, ..., x_n)$  indicates whether the user impression is selected to display the ad  $(x_i = 1)$  is to display ad to user impression i; otherwise is not). Budget and PPC are the pre-set parameters for the constraints of budget and the expected pay-per-click, respectively.

For automated bidding, the agent sets different bids for each user impression based on its contribution to optimizing the objective as well as keeping the constraints. The optimal bid for user impression i can be derived through the primal-dual method [38, 43] and has the following form:

$$bid_i^* = \frac{v_i}{(\lambda_1^* + \lambda_2^*) \times ctr_i} + \frac{\lambda_2^* \times PPC}{(\lambda_1^* + \lambda_2^*)},\tag{4}$$

in which  $\lambda_1^*$  and  $\lambda_2^*$  are the optimal dual variables of budget and PPC constraints in (2) and (3), respectively, and the corresponding optimal selection result under Generalised Second Price (GSP) [15] auction with Cost-per-Click pricing rule [38] is

$$x_i^* = \begin{cases} 1, & \text{if } bid_i^* \times ctr_i > cost_i, \\ 0, & \text{Otherwise.} \end{cases}$$
 (5)

We further rescale the dual parameters as

$$\alpha^* = \frac{average(\frac{v_i}{ctr_i})}{(\lambda_1^* + \lambda_2^*) \times PPC}, \ \beta^* = \frac{\lambda_2^*}{(\lambda_1^* + \lambda_2^*)}.$$
 (6)

Thus, we transform the optimal bid in (4) into a linear form as

$$bid_i^* = \left(\alpha^* \times \frac{\frac{v_i}{ctr_i}}{average(\frac{v_i}{ctr_i})} + \beta^*\right) \times PPC. \tag{7}$$

Since the optimal bidding parameters  $\alpha^*$  and  $\beta^*$  can only be calculated by solving the offline linear programming, the controlbased automated bidding strategies, e.g., feedback control [38, 42] and RL [19, 23, 37], are proposed to fine-tune these parameters in an online manner. In this work, we focus on the RL-based methods, and formulate the parameter adjustment process as a Markov Decision Process (MDP). Specifically, we introduce states  $s \in S$  to describe the real-time advertising status and actions  $a \in \mathcal{A}$  to adjust the corresponding bidding parameters. The RL-based automated bidding agent will take action  $a_t$  at the state  $s_t$  based on its policy  $\pi$ , and then the state will transit to the next state  $s_{t+1} \in S$  and gain reward  $r_t \in \mathcal{R}$  according to the advertising environment dynamic  $\mathcal{T}:(s_t,a_t)\to(s_{t+1},r_t)$ . The expected long-term value to the end by taking  $a_t$  at  $s_t$  is defined as  $G(s_t, a_t)$ . During RL agent training, the policy  $\pi$  will be improved to take the action that maximizes the expected long-term value, *i.e.*,  $\pi(s) = \arg \max G(s, a)$ .

We next describe the implementation of this RL-based automated bidding agent in the industrial online advertising system [19]. The state s, action a, and reward r are defined as follows:

- State  $s_t$  describes the real-time advertising status at time period t, which includes 1) remaining time of the ad campaign; 2) remaining budget; 3) budget spending speed; 4) real-time cost-efficiency (PPC), 5) average cost-efficiency (PPC), and 6) current bidding parameters  $\alpha_t$  and  $\beta_t$ .
- Action  $a_t$  indicates the adjustment to the bidding parameters at the time period t, *i.e.*,  $\{\alpha_t, \beta_t\} = \{\alpha_{t-1}, \beta_{t-1}\} + a_t$ , which has two dimensions  $(a_t^{\alpha}, a_t^{\beta})$ . After receiving  $s_t$ , the agent uses its policy  $\pi$ , implemented with a deep neural network, to generate  $a_t = \pi(s_t)$ .
- The reward  $r_t$  is the value contributed to the objective obtained within the time period t. We denote the accumulated reward achieved before the time period t as  $R_t$ , and  $R_{-t}$  is the total future reward following the adjusted bidding parameters  $\{\alpha_t, \beta_t\}$ . To jointly consider objective optimization and keeping cost-efficiency constraint, the expected long-term value G is defined as  $G(s_t, a_t) = \frac{R_t + R_{-t}}{R^*} P$ , where  $R^*$  is the total reward using the offline optimal bidding parameters, and P is the penalty for violating the PPC constraint. G can be obtained directly through bid logs during offline training without recording  $r_t$  in each time.

#### 2.3 Fairness in Automated bidding

We investigate the unfairness phenomenon among advertisers through an industrial dataset with 250 million ad auctions collected from Alibaba display advertising platform. The detailed experiment setup and analysis can be found in Section 4.2. We present the main results here: using the currently deployed unified automated bidding strategy, the ad performance for different advertisers varies significantly, where the worst 10% advertisers can only achieve 76% of the ad performance compared with that of the best 10%

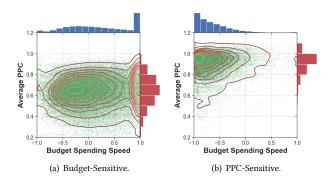


Figure 2: Distribution of states encountered by different types of ad campaigns. The normalized average PPC and budget spending speed are defined in (8).

advertisers on average. The advertisers with a larger proportion dominate the training process and achieve better ad performance, while the minority suffers from constraint violation and then worse performance, whose PPC constraint violation rate is 12.27% higher than the dominant advertisers, and the average ad performance degrades by 3.24%.

Based on in-depth data analysis for the bid logs, we discover two major reasons for the above unfairness phenomenon: the heterogeneity of advertising environment and the unbalanced exploration of states. First, the user impression distribution (one of the representative features of the advertising environment) varies greatly in both quality and quantity for different ad campaigns, where the average ctr can vary by 15 times, and the difference in user impression volume can even exceed 28 times, making the automated bidding agent hard to figure out a once-for-all optimal policy. Second, there exist multiple types of ad campaigns with different proportions, and they can encounter different states. Simply using the data collected from all ad campaigns for training can lead to unbalanced state exploration for the unified RL-based bidding agent, which further exacerbates the unfairness issues since the agent can obtain better performance for the ad campaigns with fully explored states than the ones with states seldom observed. In Alibaba display advertising platform, there exist three common types of ad campaigns: budget-sensitive ad campaigns, PPC-sensitive ad campaigns, and the mixture of them, and their proportions are 59.61%, 20.20%, and 20.19%, respectively. As shown in Figure 2, the budget-sensitive ad campaigns encounter more states where the budget is limited (right end of the figure), and thus focus on pacing the budget spending speed, while the encountered states of PPC-sensitive campaigns focus on PPC controlling (top left of the figure). Such a difference in encountering states intensifies the unbalanced state exploration and training, leading to different ad performance: the average ad performance of the mixture type decreases by 4.82% compared with that of the budget-sensitive ad campaigns.

In this work, we aim to provide each individual advertiser with personalized and high-quality automated bidding services without degrading the average performance of all advertisers. There exist two requirements behind the purpose: First, the ad performance gaps among different advertisers need to be narrowed. Second, fairness could not be guaranteed at the expense of efficiency. To achieve these two properties, in the next section, we introduce

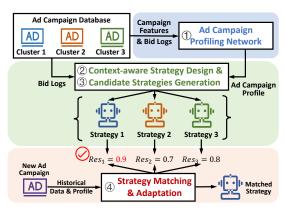


Figure 3: Design Overview of PerBid.

PerBid, a personalized automated bidding framework for fairness-aware online advertising.

# 3 PERSONALIZED AUTOMATED BIDDING FRAMEWORK

In this section, we first introduce the design overview of PerBid, and then describe the detailed implementation of the major components.

#### 3.1 Design Overview

In this work, we achieve personalized automated bidding by generating a set of candidate context-aware automated bidding strategies (RL agents) that can perceive heterogeneous advertising environments, and then matching each ad campaign with the most suitable automated bidding strategy to maximize the overall performance and prevent the unfairness issue. We show the detailed procedure of PerBid in Figure 3. We first propose an ad campaign profiling network to efficiently generate ad campaign profiles that can represent dynamic advertising environments, enabling to design the context-aware automated bidding strategy for a specific advertising environment. Since a unified strategy cannot have good performance for all the ad campaigns, we group ad campaigns with similar profiles and in similar advertising environments into multiple clusters, and generate a context-aware automated bidding strategy for each cluster to form the candidate automated bidding strategy set. For a new coming ad campaign, we extract the ad campaign profile from its historical bid logs, and match the ad campaign with the automated bidding strategy achieving the best performance on the historical data. We further conduct local adaptation for the matched strategy when necessary.

#### 3.2 Ad Campaign Profiling

To achieve personalized automated bidding, we propose an ad campaign profiling network to reveal the pattern of the dynamic advertising environment. As shown in Figure 4, the ad campaign profiling network considers both campaign-level static features and auction-level dynamic features to generate the ad campaign profile, which can be trained through an ad performance classification task.

The campaign-level static features describe the advertising environment from a macro perspective, including constraint parameters *Budget* and *PPC*, and ID-type features, such as campaign ID, target audience, advertising time, and etc. These high-level static features

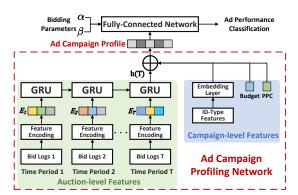


Figure 4: Ad Campaign Profiling Network.

can help perceive the advertising environment coarsely but quickly. We use data embedding [13] to transform the ID-type features into dense vectors.

For the auction-level dynamic features, we first conduct feature encoding directly based on the bid logs to represent real-time advertising environments in each time period, and then use the recurrent neural network [39] to model the environment evolvement across multiple time periods. For the feature encoding process, we group the large-scale bid logs based on the time period they belong to. Within each time period, we focus on representing the distribution of user impressions' cost-efficiency metrics, i.e.,  $\frac{cost_i}{v_i}$  and  $\frac{cost_i}{ctr_i}$ , since they directly decide the final auction results according to the rule in (5). Due to budget and PPC constraints, only the user impressions with high cost-efficiency might be selected, while the long-tail user impressions have not so much effect on the overall auction results. Therefore, we sort the user impressions based on their cost-efficiency metric and record the cost-efficiency metrics of the top 10%, 30%, and 50% user impressions along with the user impression volume and average winning price to form a vector  $E_t$  for each time period t. To represent the evolvement of the advertising environment, we use a GRU module [11] to capture the temporal relation across multiple time periods, whose input is the encoded features  $\{E_1, ..., E_T\}$ , and the output is the hidden state h(T).

We concat campaign-level features and auction-level features to form the ad campaign profile. We train the parameters of the ad campaign profiling network through a classification task, which predicts the range of the obtained ad performance. The classification is implemented by a fully-connected neural network, whose inputs are the ad campaign profile and the bidding parameters  $\alpha$  and  $\beta$ , and the output is the corresponding class of the obtained ad performance. Specifically, suppose N ad campaigns are divided into K classes based on their ad performance, and the one-hot label of ad campaign i is  $y_i = \left(y_i^1, ..., y_i^K\right)$ , the ad campaign profiling network can be optimized by minimizing the cross-entropy loss function:

$$Loss = -\frac{1}{N} \sum_{i=1}^{N} \sum_{j=1}^{K} y_i^j \log (f_j (Profile_i, \alpha_i, \beta_i)), \text{ where}$$

 $Profile_i = (h(T_i), Budget_i, PPC_i, Embedding(ID\_features_i))$ .

Compared with only using the constraint parameters *Budget* and *PPC*, applying the extracted ad campaign profile can greatly improve the classification accuracy from 57.87% to 88.18%, demonstrating the effectiveness of the ad campaign profiling network in

representing the dynamic advertising environments. We provide a feature encoding example and display more implementation details in supplementary material [2].

#### 3.3 Context-aware Bidding Strategy

Based on the ad campaign profile, we further propose a contextaware automated bidding strategy for personalized bidding in heterogeneous advertising environments. The design principle is that we aim to enable the automated bidding strategies to perceive dynamic advertising environments and at the same time ensure the generalization ability.

Following RL-based automated bidding agent in Section 2.2, we preserve the action a and expected long-term reward G, and redesign the state s. To achieve environment perception, we first introduce context features, which are the hidden state h(t) of the GRU module in the ad campaign profile, to extend the state space, aiming to reveal the pattern and evolvement of the dynamic advertising environment. This approach shares a similar idea with the model-based RL [25] and context-based meta-RL [16, 20, 31] that generates context variables based on state transitions for environment/task representation. Considering the number of ad campaigns is far larger than the tasks considered in the classical meta-RL, it requires a strong generalization ability in terms of features in the state, and simply enlarging the state space could further exacerbate unbalanced training and exploration of different states. Therefore, we do not directly encode the high-level sparse campaign-level features into the context feature but use them to revise the status features to enable them better represent real-time advertising status based on environment information, which can compress the state space and enhance the strategy's generalization ability.

Specifically, we define the state  $\boldsymbol{s}_t$  at time period t as:

$$s_t = \{status_t, context_t\}, context_t = h(t),$$
  
 $status_t = \{remain\_time_t, remain\_budget_t, spend\_speed_t,$   
 $average\_ppc_t, ppc_t, \alpha_t, \beta_t\},$ 

where  $context_t$  is the context features representing the advertising environment and  $status_t$  is the status features describing real-time advertising status. The detailed definitions of the status features after revision using the campaign-level features and historical context information are summarized as follows

$$remain\_time_{t} = \frac{T - t}{T}, \ ppc_{t} = \frac{Cost_{t}}{Click_{t} \times PPC},$$

$$remain\_budget_{t} = \frac{Budget - \sum_{i=1}^{t} Cost_{i}}{Budget},$$

$$average\_ppc_{t} = \frac{\sum_{i=1}^{t} Cost_{i}}{\sum_{i=1}^{t} Click_{i} \times PPC},$$

$$spend\_speed_{t} = \min \left( \frac{\sum_{i=t+1}^{T} w_{i}}{w_{t}} \times \frac{Cost_{t}}{Budget} - 1, 1 \right),$$

$$(8)$$

where  $Cost_t$  and  $Click_t$  are the total cost spent and the clicks obtained during the time period t, respectively. The constraint parameters Budget, PPC, and the campaign duration T are leveraged to normalize  $remain\_time$  and  $remain\_budget$ , and to map ppc and  $average\_ppc$  to a relative value. We use the historical knowledge

Table 1: Definition of Notations in Algorithm 1.

Notation	Definition
N	Number of ad campaigns
M	Number of ad campaign clusters
$c_i$	Ad campaign i and its bid logs
$S_{j}$	Ad campaign cluster <i>j</i>
agent <sub>j</sub>	RL automated bidding agent of cluster <i>j</i>
$\pi_j/Q_j$	Policy/Value network of <i>agent</i> <sub>j</sub>
$B_j$	Replay buffer of cluster <i>j</i>
O	Recorded observation during exploration
$\epsilon$	Random noise leveraged for exploration
$Res_{ij}$	Normalized ad performance of $c_i$ using $agent_j$
thr	Campaign re-assignment threshold

about user impression volume distribution in different time periods, i.e., the weight vector  $\mathbf{w}$ , to revise  $spend\_speed$ , making it aware of the evolvement of user impression volume over time. The personalized weight vector  $\mathbf{w}$  can be calculated based on the ad campaign's historical bid logs or the historical data collected from other ad campaigns with a similar campaign-level profile.

However, simply applying a unified context-aware strategy can hardly achieve good performance for all the advertising environments. In the next subsection, we will introduce how to generate a set of candidate context-aware automated bidding strategies to handle heterogeneous advertising environments.

#### 3.4 Candidate Strategies Generation

We divide the ad campaigns into multiple clusters, each of which contains campaigns in similar advertising environments and with similar profiles, and then train a context-aware automated bidding strategy (agent) for each cluster. The candidate strategies generation process can be summarized into three steps, including cluster initialization, bidding agent training, and ad campaign re-assignment.

We show the detailed procedure for these three steps in Algorithm 1. The notations in the algorithm are defined in Table 1. For cluster initialization, we first initialize the RL-based automated bidding agents, and assign each ad campaign to a specific cluster according to a pre-defined cluster initialization rule (Lines 1 to 3). After cluster initialization, we conduct agent training for each cluster in a parallel way (Lines 5 to 15). For a given cluster, we randomly sample an ad campaign, and explore the possible advertising states of this campaign using the automated bidding agent associated with this cluster (Lines 7 to 12). We store the observations about the state, action, and long-term value acquisition in the replay buffer of the cluster (Line 13). Then, we sample historical observations of this cluster with importance sampling, and update the agent's policy with actor-critic-based RL algorithms [19] (Lines 14 to 15). As agents have the same training/exploration opportunities on the ad campaigns in the corresponding cluster, we enable the agents covering fewer campaigns to spend more resources exploring the states seldom encountered and pay more attention to understanding those unusual advertising environments, resolving the unbalanced exploration of states. As the cluster initialization rule could be sub-optimal, we re-assign the ad campaign to the new cluster when necessary at the end of each training iteration (Lines 16 to 21). For each ad campaign  $c_i$  in the cluster j, we evaluate its ad performance under different automated bidding agents

```
Algorithm 1: Candidate Strategies Generation.
```

```
Input: Ad Campaigns \mathbb{C} = \{c_1, ..., c_N\}; Automated Bidding
            Agents \mathbb{A} = \{agent_1, ..., agent_M\}; Replay Buffers
            \mathbb{B} = \{B_1, B_2, ..., B_M\}; \text{ Clusters } \mathbb{S} = \{S_1, ..., S_M\};
<sup>1</sup> Initialize agent<sub>i</sub> with policy network \pi_i and value network
    Q_i for each cluster S_i;
                                          // Initialization step.
2 for Campaign c_i \in \mathbb{C} do
   4 while Not Converge do
       for Cluster S_i \in \mathbb{S} do
            for ep from 1 to Episode do // Training Step.
6
                 Randomly select the campaign c_i \in S_i;
                 Initialize bidding parameters \{\alpha_1, \beta_1\};
                 for t from 2 to T_i do
                      Obtain state s_t with parameters \{\alpha_{t-1}, \beta_{t-1}\};
                      Explore state s_t by taking a_t \leftarrow \pi_i(s_t) + \epsilon,
11
                        \{\alpha_t, \beta_t\} \leftarrow \{\alpha_{t-1}, \beta_{t-1}\} + a_t;
                      Observe long-term value G(s_t, a_t);
12
                      Store observation O(s_t, a_t, G(s_t, a_t)) to B_i;
13
                 Sample observations O from B_i;
14
                 Update \pi_i and Q_i with \mathbf{O};
15
            for Campaign c_i \in S_j do // Re-assignment step.
16
                 for agent_k \in \mathbb{A} do
17
                  Res_{ik} \leftarrow Auction\_Simulation(c_i, agent_k);
18
                 k^* = \operatorname{argmax}_k Res_{ik};
19
                 if Res_{ik^*} - Res_{ij} > thr then
20
                  S_{k^*} \leftarrow S_{k^*} \cup c_i; S_j \leftarrow S_j \setminus c_i;
21
```

22 **Return** the set of candidate strategies  $\mathbb{A}$ ;

through offline advertising simulations. We re-assign the ad campaigns with poor performance using the current agent to a new cluster with better performance. There are several advantages of this re-assignment process: It can better capture heterogeneous advertising environments based on real-time agent performance, accelerate the training convergence, and then improve the agents' performance.

#### 3.5 Strategy Matching and Adaptation

With the candidate strategies, we can match each arriving ad campaign with the optimal automated bidding strategy, and further fine-tune the matched strategy by conducting local adaptation over its own historical data.

We design a weighted average prediction algorithm [7] for the strategy matching process. For an ad campaign arriving at day d, we sample its historical data of the previous D days. For each day i, we conduct advertising simulation to obtain the performance of the M candidate strategies on the historical data, and obtain day i's normalized score vector  $\mathbf{Res}^i = (Res_{i1}, \cdots, Res_{iM})$ . Based on the score vectors from all D days, we calculate a weighted average score vector  $\mathbf{Res}^{avg} = (Res_1^{avg}, \cdots, Res_M^{avg})$ , representing the average performance of each bidding strategy on the previous D days. We select the strategy with the highest score for the ad campaign. The adaptation process is similar to the training step in candidate

strategy generation in Algorithm 1, except that all the training data is the historical bid logs of the same ad campaign. It is worth to note that the adaptation process may also lead to over-fitting and cause performance degradation, and thus it is mainly applied to the ad campaigns with poor performance. For the cold-start ad campaigns without enough historical data, we select the strategy with the best average performance on all clusters. The algorithm details are provided in supplementary material [2].

#### 4 EXPERIMENT RESULTS

In this section, we first introduce the experiment setup and then demonstrate the unfairness issues among ad campaigns caused by the unified automated bidding strategy. After that, we evaluate the performance of PerBid in a real-world industry dataset. Finally, we introduce the results of the online A/B test.

#### 4.1 Experiment Setup

**Dataset.** We use the bid logs collected by Alibaba display advertising platform as the dataset, which consists of over 250 million bid logs from over 3500 ad campaigns. We aggregate and regard the bid logs of the same ad campaign on the same day as a data sample<sup>2</sup>. We follow the training data generation process used by Alibaba display advertising platform to randomly select 3000 samples to be the training dataset, 663 samples to be the validation dataset, and 483 samples to be the test dataset.

**Metric.** The performance of an ad campaign is defined as

$$Res = \min\left(\frac{\sum_{i=1}^{T} r_i}{R^*} \times \frac{1}{\max(PPC\_ratio, 1)}, 1\right), \tag{9}$$

where  $PPC\_ratio$  is the ratio of the achieved pay-per-click to the pre-set PPC constraint. The first term in the min operation is the normalized objective, and the second term is the penalty for PPC constraint violation. We denote the average performance of all ad campaigns as  $\overline{Res}$ , and use  $\overline{Res}_{0.3}$  and  $\overline{Res}_{0.1}$  to denote the average performance of the worst 30% and 10% ad campaigns, respectively.

To measure fairness among advertisers from multiple perspectives, we use two types of metrics: *Generalized Gini Social Welfare Function* (GGF) [36] and *Gini Coefficient* (Gini) [33]<sup>3</sup>. For GGF, it is widely used when discussing the fairness issues in fairness-aware RL literature [34, 46] or online ranking [14]. We define GGF as

$$GGF_{\mathbf{g}}(\mathbf{Res}^{\uparrow}) = \sum_{i=1}^{N} g_i \times Res_i^{\uparrow}, \quad g_i = \frac{1 - i/N}{\sum_{k=1}^{N} (1 - k/N)},$$

where  $\mathbf{Res}^{\uparrow}$  indicates the performance vector of all ad campaigns sorted in an increasing order. The metric GGF considers both the fairness issues and the overall performance by calculating a weighted average result, which assigns large weights g to the ad campaigns with worse ad performance. A large GGF indicates that the system can achieve good average performance and avoid unfairness, simultaneously. For Gini, it measures the statistical dispersion, and can be used to indicate the performance disparity among ad

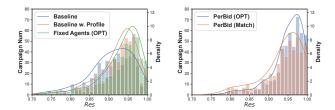


Figure 5: Ad performance distribution of test campaigns.

Table 2: Ad performance of different methods.

Method	Res	GGF	Gini	$\overline{Res}_{0.3}$	$\overline{Res}_{0.1}$
Baseline	0.9033	0.8678	0.0392	0.8242	0.7517
Baseline w. Profile	0.9233	0.8943	0.0313	0.8565	0.7969
Fixed Agents (OPT)	0.9327	0.9049	0.0298	0.8678	0.8095
PerBid (OPT)	0.9494	0.9270	0.0235	0.8982	0.8493
PerBid (Match)	0.9337	0.9039	0.0318	0.8640	0.8026

campaigns, which is defined as

$$Gini = \frac{\sum_{i=1}^{N} \sum_{j=1}^{N} \left| Res_i - Res_j \right|}{2 \times N^2 \times \overline{Res}}.$$

The larger the *Gini* is, the more severe the unfairness.

**Experiment Settings.** In the experiments, the bidding parameters are initialized with  $\alpha_1 = \beta_1 = 0.5$ , and the time period length is 15 minutes. To generate candidate context-aware bidding strategies, we set three ad campaign clusters with three candidate automated bidding agents, *i.e.*, M = 3. For cluster initialization rule in Algorithm 1, we initialize the clusters based on the campaigns' pre-set *PPC* to guarantee the balance clustering. During training step in Algorithm 1, each training iteration includes 500 train episodes, and the ad campaign re-assignment threshold is thr = 0.05. More results about using different M and thr are discussed in supplementary material [2]. For strategy matching and adaptation, we use the historical data from the latest day, *i.e.*, D = 1, since most of the campaigns in the collected offline dataset last for two to three days.

#### 4.2 Unfairness Analysis

We reveal the unfairness issues within the currently deployed automated bidding service by showing the performance disparity of different ad campaigns. We regard the unified RL-based automated bidding agent [19] deployed on Alibaba display advertising platform as Baseline. We show the ad performance distribution in Figure 5, from which we can observe a severe long-tail effect, where over 15% of the ad campaigns can only achieve a Res less than 0.85. The numerical results in the first row in Table 2 show that compared with the  $\overline{Res}$  of 0.9033, the  $\overline{Res}_{0.1}$  of Baseline is merely 0.7517, which means the worst 10% campaigns lost 16.78% of the user conversions compared with the average performance using the same RL-based automated bidding agent, and the standard deviation of Res even exceeds 0.0696. These results validate that the strong heterogeneity of the advertising environments can greatly affect ad performance.

To explore the reasons behind this unfairness phenomenon, we analyze the performance of different types of ad campaigns, including budget-sensitive campaigns accounting for 59.61% ( $\beta^* = 0$ ), PPC-sensitive campaigns accounting for 20.20% ( $\beta^* = 1$ ), and the

 $<sup>^2</sup>$ For easy illustration, we use samples/ad campaigns interchangeably in the experiment.  $^3$ The evaluation results of more fairness metrics, including  $\alpha$ -Fairness [29], Jain's Fairness Index [21] and standard deviation are displayed in supplementary material [2].

Table 3: Average ad performance of three types of ad campaigns under different settings.

Types of	Budget-sensitive	PPC-sensitive	Mixture
Ad Campaigns	(59.61%)	(20.20%)	(20.19%)
Baseline	0.9199	0.9025	0.8756
Consistent	0.9186	0.9443	0.8996
Inconsistent	0.5376	0.7813	0.8599
PerBid(OPT)	0.9570	0.9547	0.9300
PerBid(Match)	0.9349	0.9517	0.9107

mixture of them  $(\beta^* \in (0,1))$ . In Table 3, we present the average performance of different types of ad campaigns, where the performance is highly related to their proportion in the training dataset. The *Baseline* can achieve  $\overline{Res}$  of 0.9199 for budget-sensitive ad campaigns, while can only have  $\overline{Res}$  of 0.8756 for the mixture type, demonstrating the unbalanced agent training and state exploration can lead to severe unfairness among different types of campaigns.

To further validate the impact of the advertising environment on RL-based automated bidding agent training, we compare the performance of *Baseline* with two other training settings: *Consistent* and *Inconsistent*, which is to train the agent with the samples from the same type or different types, respectively. The results in the second and the third row of Table 3 demonstrate that a consistent training environment can greatly improve ad performance, while it degrades significantly if the advertising environment is not consistent with the type of the ad campaign, decreasing from 0.9186 to 0.5376 for the budget-sensitive campaigns.

To demonstrate that such an unfairness problem is non-trivial, we conduct two additional simple methods for Baseline, trying to solve the problem by balancing the weight of different ad campaign types or eliminating the environment heterogeneity during training. By adjusting the training weight of different types of samples, we can resolve the unfairness to some extent by improving Res<sub>0.1</sub> from 0.7517 to 0.7702, but it also degrades  $\overline{Res}$  from 0.9033 to 0.9024. Then, we further eliminate the impact of environment heterogeneity by providing each ad campaign with a unique bidding agent trained with its own historical data. This approach can achieve  $\overline{Res}$  of 0.9350 in the training dataset, while the  $\overline{Res}$  in the test dataset is only 0.8470, showing poor generalization ability towards dynamic environments. Therefore, instead of skewing training resources or eliminating the heterogeneity of environments, the key to solving the unfairness is balancing agent training and state exploration based on fully understanding the advertising environment.

#### 4.3 Performance Evaluation

We evaluate the performance of the personalized automated bidding framework (PerBid) by comparing 4 different methods, including Baseline, Baseline w. Profile, Fixed Agents, and the proposed PerBid<sup>4</sup>. Baseline w. Profile improves Baseline and generates a unified context-aware strategy by introducing context features and revising status features based on the campaign profile. Fixed Agents improves Baseline w. Profile by extending the single agent to a set of candidate agents, which groups the campaigns into three fixed clusters without campaign re-assignment. We consider its results

with optimal strategy matching (*Fixed Agents (OPT)*), which refers to matching each ad campaign with the optimal candidate strategy that can achieve the best performance in the offline setting, to study the performance of the candidate strategies generation algorithm. We denote the proposed framework as *PerBid*, which dynamically re-assigns ad campaigns during training. To observe the performance of the matching algorithm, we show both *PerBid (OPT)* and *PerBid (Match)*, where the former indicates the results with optimal strategy matching, and the latter represents the results achieved by the proposed matching algorithm. All of these methods are implemented without local strategy adaptation.

The detailed experiment results are shown in Table 2. For Baseline, the ignorance of the campaign heterogeneity and the unbalanced training leads to poor performance and severe unfairness. For Baseline w. Profile, it improves Res to 0.9233 and GGF to 0.8943, proving the effectiveness of the context-aware automated bidding strategy. For Fixed Agents (OPT), it outperforms Baseline w. Profile and increases the Res<sub>0.1</sub> by 0.0126, proving the application of multiple agents can better cover heterogeneous ad campaigns. PerBid (OPT) outperforms all previous methods in both average performance and fairness, achieving 0.9494 in  $\overline{Res}$ , and 0.0235 in Gini, which verifies the dynamic campaign re-assignment can efficiently approach a proper ad campaign division to describe heterogeneous advertising environments<sup>5</sup>. PerBid (Match) further tells the quality of the matching algorithm. With limited historical information, its matching accuracy can exceed 74.53%, and it can achieve GGF of 0.9039, while there still exist some mismatched campaigns affecting the overall fairness, increasing Gini to 0.0318. From the ad performance distribution shown in Figure 5, we can observe that PerBid can ease the long-tail effect and improve the overall performance compared with the other methods. Meanwhile, as shown in the last two rows in Table 3, *PerBid* can also narrow the performance disparity among different types of ad campaigns, avoiding the influence of the unbalanced campaign proportion. These results prove that PerBid can greatly improve ad performance, especially for those minority ad campaigns, and thus mitigate unfairness issues.

We next verify the effectiveness of local adaptation for further personalization. Based on the agents generated by *PerBid*, we select a subset of campaigns from the test dataset with *Res* < 0.85 and apply local adaptation. With merely 15 train episodes, their average *Res* can be improved from 0.8283 to 0.8501. With a good initialization agent, the fine-tuning process can quickly strengthen the strategy's precision toward the specific advertising environment.

Another concern is the convergence speed, which directly affects the training cost. In Figure 6(a), we display the results of  $\overline{Res}$  on the validation dataset with different train episodes. Compared with using a single agent, *Fixed Agents* and *PerBid* achieve faster convergence in the early stage, verifying the ad campaign clustering based on prior knowledge can provide each agent with a stable training environment and make them quickly learn the basic environment pattern. With only 1500 train episodes, *PerBid (OPT)* achieves  $\overline{Res}$  of 0.942, which outperforms the *Baseline w. Profile* agent trained for 7500 episodes. Therefore, considering the total training cost of all candidate agents, our approach can still save computation

 $<sup>^4</sup>$ We display the performance of other baseline methods including *M-PID* [38] and *DRLB* [37] in supplementary material [2].

<sup>&</sup>lt;sup>5</sup>We show more observations about pattern differences in scale, performance, and campaign distribution for different campaign clusters in supplementary material [2].

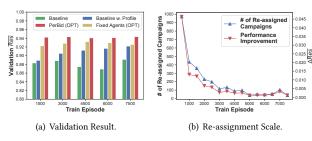


Figure 6: Convergence analysis of different methods.

resources compared with single-agent approaches. In Figure 6(b), we show the evolvement of the campaign re-assignment scale from two aspects: the number of re-assigned campaigns and the average performance improvement after re-assignment at the end of each training iteration. At the beginning of training, over 30% of the ad campaigns are re-assigned, which greatly accelerates the convergence by improving the *Res* by 0.046. As the training process continues, the re-assignment scale gradually converges, indicating that the automated bidding agents are becoming familiar with the specific advertising environment, and thus the clusters are settled.

#### 4.4 Online A/B Test

To further verify the effectiveness of PerBid, we have deployed it on Alibaba display advertising platform, comparing it with the baseline USCB [19] method. The online A/B test is conducted on 1% of the whole ad campaigns from July 27, 2022, to July 31, 2022, and the experiment settings are as follows: 1) We keep the strategy design of the two methods consistent by revising their status features with a fixed weight vector w, and omit the context features for a fair comparison. 2) We initialize three campaign clusters based on the value of offline  $\beta^*$  and generate three candidate automated bidding strategies. We further generate a default strategy trained with samples in all three clusters to serve the cold-start campaigns. 3) For the strategy matching process, we utilize the historical information of the last seven days to select the best candidate strategy. The results of the online A/B test show that PerBid can significantly improve the  $\overline{Res}$  by 8.02%, the GGF by 8.53%, and the  $\overline{Res}_{0.3}$  by 10.85%, showing its effectiveness in optimizing overall performance and resolving unfairness. More detailed results and discussion are shown in supplementary material [2].

#### 5 RELATED WORK

Automated Bidding. In online advertising, automated bidding has been widely studied [6, 27, 32, 43]. Zhang et al. [41] first proposed the linear form optimal bid with budget constraint, and the online bidding parameter adjustment can be achieved by either feedback control [42] or model-free RL [37]. Yang et al. extended the optimal bid to a multi-constraint scenario and adjust the parameters through multi-variable feedback control [38]. Recently, He et al. proposed USCB to solve constrained bidding with any constraints through RL [19]. Mou et al. combined online exploration and offline RL training to handle the inconsistency between online and offline ad systems [30]. Wang et al. leveraged Curriculum-Guided Bayesian RL in partially observable environments for ROI-constrained bidding [35]. Meanwhile, clustering techniques are widely used for

designing automated bidding strategies. Lu *et al.* leveraged state clustering to aggregate sparse states when applying RL [26]. Jin *et al.* utilized advertiser and customer clustering to reduce the complexity of the multi-agent environment [23]. In sponsored search, ad/keyword clustering [10, 22] is used to avoid data sparsity.

**Personalization in User-Side Services.** In recent years, personalization has become an important method to improve the quality of user-side services, including recommendation and click-through rate prediction [5, 17, 45], content generation [8, 9], and setting personalized promotions and discounts [4, 44]. To achieve personalization, these works tend to produce a task-specific user representation (profile), and then apply such representation to downstream tasks. In [17], Grbovic *et al.* utilized both users' short-term click history and long-term conversion history along with users' meta data to generate user-type embedding for personalized recommendation. Different from these works, the ad campaign profile we extract is mainly about the advertising environment.

Context-aware Reinforcement Learning. To overcome the strong dynamicity of the environment and prevent redundant agent training, context-based meta-RL was proposed to provide the agent with a capacity to understand and adapt quickly to different tasks using prior experience on similar tasks. The context-based meta-RL [16, 20, 28, 31] encodes the state transitions observed during task adaptation into a latent context variable to represent various tasks, and the action is taken not only based on the real-time observation but also on the context, which can further guide the policy when adapting to new tasks. Such context information was also leveraged in the scenario of model-based RL [3, 12, 24, 25]. In [25], Lee et al. proposed a context encoder for future-state prediction based on real-time state transition trajectories. Different from these works where the environment dynamic is settled for a specific task, the ad campaigns experience continuous advertising environment fluctuation, which brings uncertainty to ad auction results and then the state transitions. The uncertain state transitions recording only the development of the advertising status of a single ad campaign can hardly represent the whole environment. In this work, we use features collected from the advertising platform including campaign-level features and auction-level features to directly model the advertising environment.

#### 6 CONCLUSION

In this work, we reveal the unfairness issues in the automated bidding strategy service and analyze the main reasons behind it. To solve the unfairness among advertisers, we propose a personalized automated bidding framework. In this framework, we first propose an ad campaign profiling network to model the advertising environment, based on which we design context-aware automated bidding strategies. Then, we group ad campaigns into several clusters based on their profile and assign each cluster with a specific strategy. Finally, we propose a matching algorithm to match the heterogeneous campaigns with the most suitable strategies. We conduct comprehensive offline experiments on a real-world dataset and online A/B test to verify the effectiveness of the framework in improving average performance and solving unfairness issues.

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