

Michael Alexander Giordano

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TECHNICAL SKILLS

Git	Javascript	Visual Basic	Micro
Node	HTML	React	Express
Bash	CSS	Java	Bootstrap

PROJECTS

Trending Twitch

May 2019

In Development: [trendingtwitch](#)

- Web application that collects data from Twitch's api hourly and runs an analysis to find new popular streamers or ones with a higher average viewer count than usual at the time.
- Technologies used: React, Express, MongoDB, Node, Raspberry Pi.

WORK EXPERIENCE

Morgan Stanley

Sept. 2017 - Sept. 2018

Operations Project Analyst

South Jordan, UT

- Member of remediation team responsible for working with clients and the Client Advisory Center to resolve issues identified on their accounts and encountered during service processing.
- Wrote and distributed macros for the team using Visual Basic to ease the process of data entry and updating thousands of accounts.
- Provided statistical analysis for each project ranging from individual's performance to overall success.
- Created an automated work distribution system to manage workflow for eleven team members.

University of Utah IT

July 2016 - Jan 2017

Front Desk Admin

Salt Lake City, UT

- Performed various tasks for UIT including scheduling, mail distribution and assisting guests.
- Utilized Pinnacle software to manage work orders.
- Answered first tier level questions ranging from computer troubleshooting to general UIT issues.

Nike Factory Store

June 2010 - Aug 2013

Full Time Athlete (Sales Associate)

Park City, UT

- Very knowledgeable of Nike products.
- Consistent positive feedback from customers through online surveys.
- Often given time-sensitive tasks to take charge of and complete.
- Experience includes customer service and cashier skills.

EDUCATION

Helio Training

Full Stack Web Development

- Certification of Skills Proficiency.
- Certification of Course Completion.

May, 2019

Salt Lake City, UT

University of Utah

B.S. Economics

Emphasis in Statistical Analysis.

- Studied abroad in Songdo, South Korea. Spring 2016 (University of Utah Asia Campus).
- Phi Delta Theta.
 - Scholarship Committee Member.

May, 2017

Salt Lake City, UT