

# Magnus Nirell

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## SOFTWARE QUALITY ASSURANCE ENGINEER

Improve Product Quality for Optimal User Experience

Software Quality Assurance Professional with over 20 years of experience. Detailed, self-motivated engineer with extensive knowledge in enterprise-level desktop and web-based software, end-to-end testing, and agile (scrum) methodologies. Expert in all phases of software development life cycle including requirements, analysis, writing comprehensive test plans, test execution, and documentation. Dedicated team leader who personifies quality, manages priorities, and enjoys mentoring others.

### TECHNICAL SKILLS

**Software Applications:** Pivotal Tracker, YouTrack, Trello, Notion, GitHub, Parallels, VMware, Looker, Raygun, Postman, Fiddler, Articulate Storyline, Articulate Studio, JAWS, NVDA, BrowserStack

**Collaboration Tools:** Slack, WebEx, Zoom, MS Project, Excel, PowerPoint, Word, Google Sheets, Docs, Meet

### PROFESSIONAL EXPERIENCE

**Articulate Global, LLC: Feb 2006 - Feb 2017**

#### Senior Quality Assurance Manager:

- Over 20 years of experience collaborating and leading global virtual QA teams
- Developed software solutions as a member of an agile development squad
- Lead and implemented new solutions to shorten development time and to resolve issues quickly
- Defined test strategies to perform functional and exploratory testing. Groomed regression suites and validated deployments on various environments.
- Developed test plans covering functional, performance, upgrades, backward compatibility, usability, and regression test matrix
- Consulted with product managers, design teams and customer support to understand and solve customers' needs
- Investigated customer issues, performed root cause analysis, identified strategies, and implemented solutions
- Configured physical/virtual environments (BrowserStack, VMware) to mimic customer configurations
- Presented new features to product management and support teams
- Utilized tools like Pivotal, YouTrack and Github to create stories, assign estimates, allocate tasks, monitor team progress, and communicate project status
- Release management; plan, develop and coordinate and lead software releases
- Utilized Jaws and NVDA in accessibility testing to verify support Web Content Accessibility Guidelines (WCAG) and Section 508 accessibility standards
- Tested and verified localization process

### Related PROFESSIONAL EXPERIENCE

<b>Adobe</b> - Quality Assurance Manager	San Francisco CA 2005-2006
<b>Macromedia</b> - Quality Assurance Manager	San Francisco CA 2003-2005
<b>eHelp</b> - Sr. Quality Assurance Manager	San Diego CA 2000-2003
<b>BlueSky Software</b> - Sr. Quality Assurance Engineer	San Diego CA 1994-2000
<b>Argus Financial Software</b> Quality Assurance Engineer	Houston TX 1991-1994

REFERENCES FURNISHED UPON REQUEST