

Job Description Summary - Receives assignments in the form of objectives and determines how to use resources to meet schedules and goals. Clear impediments and convert requirements into highly-visible applications by applying experience in application design and development. In addition, works alongside scrum masters work in an agile-based team environment to design and development all layers of the solution including data, services, and user interfaces.

Desired Skills:

Strong HTML/CSS knowledge– proficiency in responsive email and landing page design; must understand cross-browser and front-end development issues.

Development experience with Java and JavaScript, FreeMarker, MJML or other scripting languages

Knowledge in Database technologies, PDF delivery, PCI and other security, Cloud, XML, CSV, Mobile development, Java development technologies

Job Description

Work within a cross-functional team to deliver projects in a highly iterative fashion. Involves close collaboration with product owners, developers and testers across the globe.

Work with CSG's Journey Orchestration team and Channel teams to design and implement custom solutions to meet clients' specific needs

Build HTML emails on various platforms using HTML, CSS, scripting languages, and email templates

Effectively use existing HTML email layout templates for maximum efficiency and timeliness

Understand and follow e-mail compliance standards.

Test and troubleshoot e-mails across multiple platforms, browsers and e-mail clients. Work effectively in a fast-paced environment where multi-tasking is an absolute must

Work with email leadership to implement best practices and department processes

Comfortably handle change requests and provide quick and efficient solutions

Proactively provide ideas and solutions towards the improvement of the process

Develop and maintain client-customized web landing pages to facilitate call-to-action communication and messaging

Coordinate and provide post install support for all application installs, upgrades, and patches

Troubleshoot issues ranging from diagnosing hardware/software issues to large scale failures within a complex infrastructure

Identify and implement opportunities for automation and operational efficiencies.

Requirements

Bachelor's Degree (Engineering, MIS, or Computer Science) or equivalent experience required

A passion for software development with a strong desire for continuous improvement.

Strong HTML/CSS knowledge– proficiency in responsive email and landing page design; must understand cross-browser and front-end development issues.

Development experience with Java and JavaScript, FreeMarker, MJML or other scripting languages

Knowledge in Database technologies, PDF delivery, PCI and other security, Cloud, XML, CSV, Mobile development, Java development technologies
Comfortable working with version control systems like Git Flexible and open to change
Knowledge of responsive coding practices and testing
Constant desire to improve processes, people, and products.
Excellent written, verbal, and visual communications skills
Experience with 24 X 7 support model
Experience in Operational Support and DevOps technologies
Experience in SCRUM, Agile and Lean Practices.
IT knowledge in software development methodologies/processes, design, implementation, test, and documentation.
Self-motivated, good time management skills, excellent organizational skills, and a positive attitude.