# **Mahad Khan**

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# **Experience**

# Senior Software Developer - Lead SSENSE

Toronto

Jun 2020 - Present

- Promoted rapidly through four developer levels from Software Developer I to Senior Software Developer & Tech Lead.
- Orchestrated the zero-downtime launch of a new Warehouse Management System (WMS), impacting over \$500M in annual order fulfillment and improving inventory accuracy by 15%.
- Led a team to launch a Product Measurement Tool, architecting event-driven workflows with AWS Step Functions, SQS, and SNS that reduced measurement processing time by 40%.
- Developed and deployed over 100 AWS Lambda functions in TypeScript, forming the core of a scalable, serverless microservices architecture for critical systems.
- Pioneered the migration of legacy services to a serverless architecture, slashing operational costs by 30% and increasing deployment frequency by 20%.
- Authored 20+ Architecture Decision Records (ADRs), modeled complex business processes using BPMN, and mentored junior developers in best practices for DDD and serverless development.
- Engineered Datadog dashboards and proactive alarms, reducing Mean Time to Resolution (MTTR) for production incidents by 25%.

# Software Developer Intern

Montreal

## The Montreal Neurological Institute

Jun 2019 - Sept 2019

• Engineered and launched a Moodle-based e-learning platform for 50+ researchers, improving platform stability by 30% through a comprehensive test suite.

# Cloud UI/UX Developer - Co-op

Ottawa

IBM

Sept 2019 - Dec 2018

Developed cloud-native Node.js applications and testing frameworks on IBM Cloud, contributing to a 15% faster feature delivery cycle.

#### **Network Engineering Intern**

Toronto

Cisco

May 2017 - Sept 2017

• Contributed to the maintenance and documentation of critical LAN/WAN infrastructure helping maintain 99.9% network uptime.

### **Technical Skills**

Languages: Typescript, Javascript, Python, Java

Cloud/AWS: AWS Lambda, Step Functions, DynamoDB, API Gateway, S3, SQS, SNS, Kinesis, CloudFront,

CloudFormation, IAM, CloudWatch, Serverless Framework, SAM, Route 51

Databases: MySQL, PostgreSQL, NoSQL

Tools and Methodologies: Domain-Driven Design (DDD), CI/CD, Jenkins, Git, JIRA, Agile, Scrum, Microservices,

Event-Driven Architecture, Lucidchart, LaunchDarkly, Datadog, PagerDuty

#### Certifications and Publications

Certification: AWS Certified Solutions Architect - Associate (Issued 2023)

Publication: Domain-Driven Design - Effective Domain Modeling and its Perks (Medium, SSENSE-Tech)

#### **Education**

McGill UniversityMontrealBEng, Computer Engineering2020