



HASNAIN SHAKEEL

TECHNICAL SUPPORT ENGINEER

CONTACT

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- H-no 12/3/178 Hali Road

SKILLS

- Customer Support
- Technical Support
- Ms Office
- Leadership
- Sales
- Ecommerce
- Digital Marketing
- Sales with Meta Ads

LANGUAGES

- English (Intermediate)
- Urdu (Intermediate)

REFERENCE

(-----)

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Phone:

Email :



PROFILE

Providing innovative solutions in technical support and ensuring seamless customer service operations by optimizing inverter systems to enhance client satisfaction. Skilled in SEO strategies including On-Page, Off-Page, Technical, and Local SEO to drive growth and visibility. Experienced in teamwork and data reporting to streamline processes and deliver measurable results.



WORK EXPERIENCE

CROWN MICRO Pvt ltd

2025 - PRESENT

Technical Support Engineer

- Provided remote technical support to customers by diagnosing and resolving inverter issues
- Configured and optimized inverter systems online to ensure smooth performance
- Ensured high customer satisfaction and contributed to company growth through effective solutions

Trax Courier and Logistics

2022 - 2024

Logistics Support & Team Lead

- Verified consignee details via calling support to confirm orders, addresses, or resolve incorrect/fake entries.
- Updated and maintained accurate status records in the company portal

Ahead Skills Institute

2020 - 2022

SEO-(Search Engine Optimization)

- Executed On-Page, Off-Page, Technical, and Local SEO strategies to improve website visibility and ranking.
- Optimized client websites to achieve higher search engine rankings and stronger online presence
- Enhanced website traffic and user engagement



EDUCATION

INTERMEDIATE

GOVT -Degree College Hyderabad

2019-2021

CIT (3 Years Diploma in informaton Technolgy)

SINDH Board of Technical Education Hyderabad

2020 - 2023

Six Month Course in E-Tech & Solar Technician

2022 - 2023

Under Bachelor's (BS-Mathematics)

GC-University Hyderabad Sindh