

INT374:DATA ANALYTICS WITH POWER BI
PROJECT REPORT

(Project Semester October-December 2025)

“Amazon Sales Analysis”

Submitted by

Mahak

Registration No: 12319253

Programme and Section: B.tech. - CSE and K23KY

Course Code INT374

Under the Guidance of

Dr. Baljinder Kaur

Discipline of CSE/IT

Lovely School of Computer Science and Engineering

Lovely Professional University, Phagwara

CERTIFICATE

This is to certify that Mahak, bearing Registration No. 12319253, has completed the INT374 project titled “Amazon Sales Analysis” under my guidance and supervision. To the best of my knowledge, the present work is the result of his/her original development, effort and study.

Signature and Name of the Supervisor

Designation of the Supervisor

School of

Lovely Professional University

Phagwara, Punjab.

Date:

DECLARATION

I, Mahak, student of Computer Science Engineering under CSE/IT Discipline at, Lovely Professional University, Punjab, hereby declare that all the information furnished in this project report is based on my own intensive work and is genuine.

Date: 14-12-2025

Signature



Registration No: 12319253

Name of the student
Mahak

Table of Content:

1. Introduction

2. Source of Dataset

3. Data Preprocessing

4. Data Modelling and DAX Calculations

5. Objectives and Analysis

OBJECTIVE 1: Analyse overall sales and order performance

OBJECTIVE 2: Analyse brand-wise order distribution

OBJECTIVE 3: Study year-wise shipping cost trends

OBJECTIVE 4: Compare tax, shipping cost, and discount amount

OBJECTIVE 5: Analyse category-wise quantity distribution

OBJECTIVE 6: Analyse discount distribution by payment method

OBJECTIVE 7: Analyse category-wise revenue contribution

OBJECTIVE 8: Enable interactive and dynamic analysis using slicers

6. Dashboard

7. Conclusion

8. LinkedIn Link

9.GitHub

1. INTRODUCTION:

With the rapid growth of e-commerce, platforms like Amazon generate massive volumes of transactional and customer-related data on a daily basis. This data includes information about sales, customer behaviour, product categories, regional demand, and revenue trends. Analysing such large-scale data is essential for businesses to understand market dynamics, identify profitable products, optimize operations, and enhance customer satisfaction. Data-driven decision-making has therefore become a crucial aspect of modern business strategies.

Business Intelligence (BI) tools play a significant role in transforming raw and unstructured data into meaningful and actionable insights. Among these tools, Microsoft Power BI is widely used due to its powerful data visualization capabilities, ease of use, and ability to handle large datasets efficiently. Power BI allows users to perform data cleaning, modelling, and analysis, and present insights through interactive dashboards and reports. Features such as Power Query and DAX enable users to create advanced calculations and perform in-depth analysis.

This project focuses on analysing Amazon sales data using Power BI to gain a comprehensive understanding of sales performance across different products, categories, regions, and time periods. The dataset is processed and cleaned using Power Query Editor to ensure data accuracy and consistency. Various DAX measures are created to calculate key performance indicators such as total sales, profit, and quantity sold.

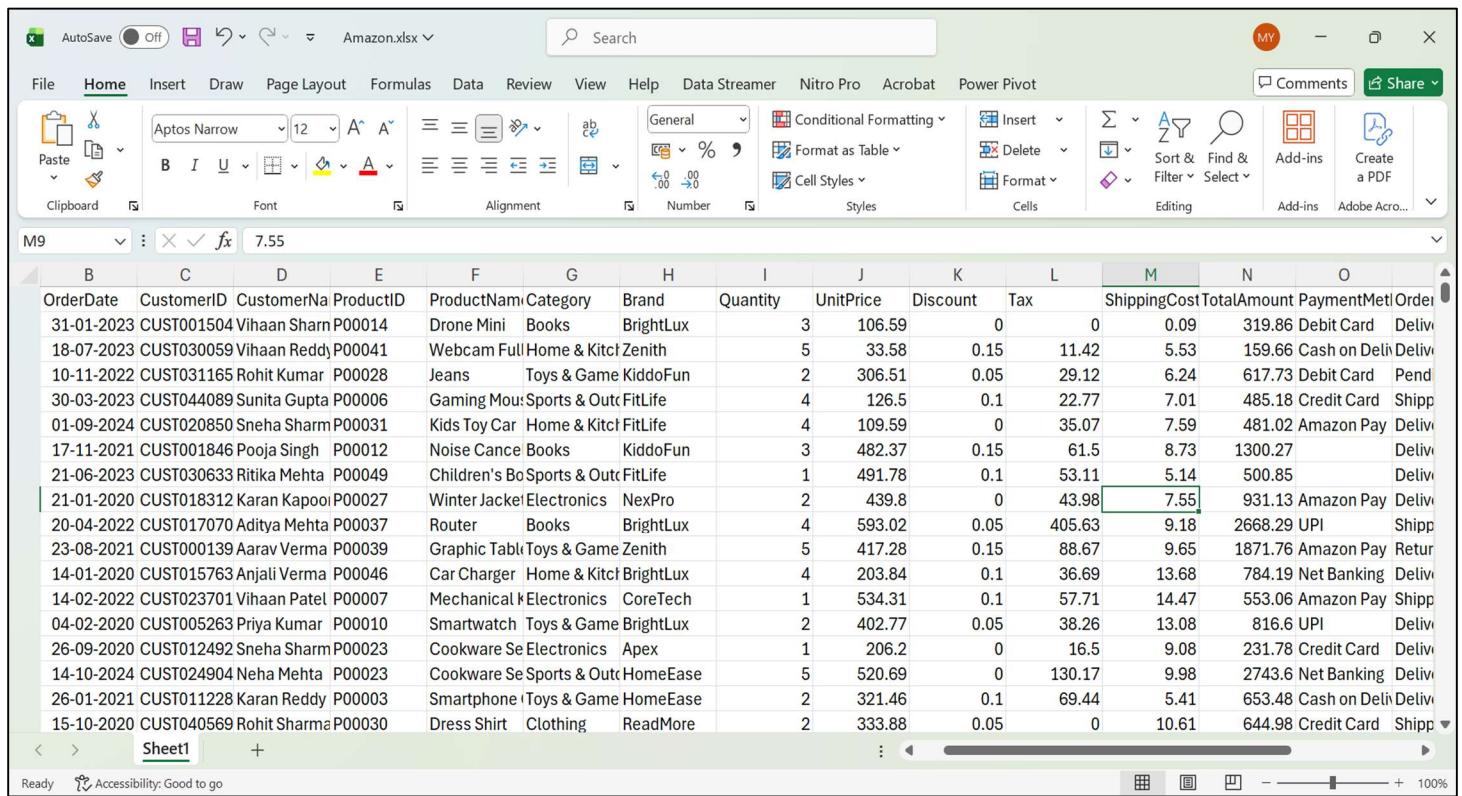
Interactive dashboards are designed using charts, KPIs, maps, and slicers to visually represent sales trends and patterns. These visualizations help in identifying high-performing product categories, seasonal sales trends, and regional performance variations. Overall, this project demonstrates how Power BI can be effectively used.

2. SOURCE OF DATASET:

Link: <https://www.kaggle.com/datasets/rohiteng/amazon-sales-dataset>

The dataset used for this project consists of Amazon sales data provided in Excel format. It contains information related to order details, product categories, sales amount, quantity sold, profit, customer segments, and geographical regions. The dataset serves as a realistic representation of e-commerce sales data suitable for analytical and visualization purposes.

Sample Data Set:



A screenshot of Microsoft Excel showing the 'Amazon.xlsx' file open. The spreadsheet displays a dataset of Amazon sales. The columns include OrderDate, CustomerID, CustomerName, ProductID, ProductName, Category, Brand, Quantity, UnitPrice, Discount, Tax, ShippingCost, TotalAmount, PaymentMethod, and OrderStatus. The data shows various purchases from different customers across different categories like Books, Electronics, and Toys & Game. The 'ShippingCost' column has a formula applied to it, specifically =43.98 + 7.55 * Quantity, which is highlighted with a green border. The formula bar at the top shows the formula =43.98 + 7.55. The Excel ribbon is visible at the top, and the status bar at the bottom indicates 'Ready' and 'Accessibility: Good to go'.

OrderDate	CustomerID	CustomerName	ProductID	ProductName	Category	Brand	Quantity	UnitPrice	Discount	Tax	ShippingCost	TotalAmount	PaymentMethod	OrderStatus
31-01-2023	CUST001504	Viihaan Sharni	P00014	Drone Mini	Books	BrightLux	3	106.59	0	0	0.09	319.86	Debit Card	Delivered
18-07-2023	CUST030059	Viihaan Reddy	P00041	Webcam Full HD	Home & Kit	Zenith	5	33.58	0.15	11.42	5.53	159.66	Cash on Delivery	Delivered
10-11-2022	CUST031165	Rohit Kumar	P00028	Jeans	Toys & Game	KiddoFun	2	306.51	0.05	29.12	6.24	617.73	Debit Card	Pending
30-03-2023	CUST044089	Sunita Gupta	P00006	Gaming Mouse	Sports & Outdoors	FitLife	4	126.5	0.1	22.77	7.01	485.18	Credit Card	Shipped
01-09-2024	CUST020850	Sneha Sharma	P00031	Kids Toy Car	Home & Kit	FitLife	4	109.59	0	35.07	7.59	481.02	Amazon Pay	Delivered
17-11-2021	CUST001846	Pooja Singh	P00012	Noise Cancelling	Books	KiddoFun	3	482.37	0.15	61.5	8.73	1300.27	Delivery	Delivered
21-06-2023	CUST030633	Ritika Mehta	P00049	Children's Books	Sports & Outdoors	FitLife	1	491.78	0.1	53.11	5.14	500.85	Delivery	Delivered
21-01-2020	CUST018312	Karan Kapoor	P00027	Winter Jacket	Electronics	NexPro	2	439.8	0	43.98	7.55	931.13	Amazon Pay	Delivered
20-04-2022	CUST017070	Aditya Mehta	P00037	Router	Books	BrightLux	4	593.02	0.05	405.63	9.18	2668.29	UPI	Shipped
23-08-2021	CUST000139	Aarav Verma	P00039	Graphic Tablets	Toys & Game	Zenith	5	417.28	0.15	88.67	9.65	1871.76	Amazon Pay	Returned
14-01-2020	CUST015763	Anjali Verma	P00046	Car Charger	Home & Kit	BrightLux	4	203.84	0.1	36.69	13.68	784.19	Net Banking	Delivered
14-02-2022	CUST023701	Viihaan Patel	P00007	Mechanical Keyboard	Electronics	CoreTech	1	534.31	0.1	57.71	14.47	553.06	Amazon Pay	Shipped
04-02-2020	CUST005263	Priya Kumar	P00010	Smartwatch	Toys & Game	BrightLux	2	402.77	0.05	38.26	13.08	816.6	UPI	Delivered
26-09-2020	CUST012492	Sneha Sharma	P00023	Cookware Set	Electronics	Apex	1	206.2	0	16.5	9.08	231.78	Credit Card	Delivered
14-10-2024	CUST024904	Neha Mehta	P00023	Cookware Set	Sports & Outdoors	HomeEase	5	520.69	0	130.17	9.98	2743.6	Net Banking	Delivered
26-01-2021	CUST011228	Karan Reddy	P00003	Smartphone	Toys & Game	HomeEase	2	321.46	0.1	69.44	5.41	653.48	Cash on Delivery	Delivered
15-10-2020	CUST040569	Rohit Sharma	P00030	Dress Shirt	Clothing	ReadMore	2	333.88	0.05	0	10.61	644.98	Credit Card	Shipped

3. DATA PREPROCESSING

Data preprocessing was performed using the Power Query Editor in Power BI, which serves as the data transformation and cleaning layer of the tool. The primary objective of this step was to prepare the raw Amazon sales dataset for accurate analysis and visualization by ensuring data quality, consistency, and reliability.

Initially, the Amazon sales dataset was imported into Power BI from an Excel file. After loading the data, each column was carefully examined to verify its data type. Columns such as Order Date were converted to the appropriate date format, while numerical fields including Sales, Profit, and Quantity were converted to numeric data types. Correct data typing was essential to avoid calculation errors and to ensure proper functioning of time-based and numerical visualizations.

Next, the dataset was reviewed for duplicate and irrelevant records. Columns that did not contribute to the analytical objectives were removed to optimize model performance and reduce data redundancy. Duplicate records, if present, were eliminated to maintain data accuracy and prevent misleading results in the analysis.

Missing and null values were handled using appropriate techniques such as replacing values or removing incomplete records, depending on the importance of the column. This step helped maintain consistency across the dataset and ensured that aggregations and calculations performed using DAX produced reliable results.

To enhance analytical depth, derived columns were created within Power Query. Columns such as Year and Month were extracted from the Order Date to support time-based trend analysis. Additionally, a Profit Category column was created to classify products into profit-based groups, enabling better comparison and segmentation during visualization.

Overall, these preprocessing steps transformed the raw dataset into a clean, well-structured, and analysis-ready format. Proper data preprocessing played a crucial role in improving the accuracy of insights generated and ensured smooth integration with data modelling, DAX calculations, and dashboard development in Power BI.

4. DATA MODELING AND DAX CALCULATIONS

After completing the data preprocessing stage, data modelling was performed to support efficient analysis and visualization. Since the Amazon sales dataset consisted of a single main fact table containing all relevant sales and transactional information, complex relationships between multiple tables were not required. A simple and optimized data model was maintained to ensure better performance and ease of analysis.

During the data modelling phase, attention was given to ensuring that all fields were correctly categorized and formatted to support visualizations such as charts, KPIs, and slicers. Date-related columns were utilized for time-based analysis, while numerical columns were optimized for aggregation and calculations.

To enable advanced analysis and dynamic reporting, DAX (Data Analysis Expressions) was used to create several calculated measures. These measures allow real-time calculations that automatically update based on user-selected filters and slicers. The key DAX measures created include:

- **Total Sales:** Calculates the overall revenue generated.
- **Total Profit:** Measures the net profit earned.
- **Total Quantity Sold:** Represents the total number of products sold.
- **Average Sales per Order:** Helps analyse average order value.
- **Profit Margin:** Evaluates profitability efficiency.

These DAX measures form the analytical foundation of the dashboard. They allow the dashboard to respond dynamically to filters such as year, region, and product category, making the analysis interactive, flexible, and insightful.

DASHBOARDCA

File Home Transform Add Column View Tools Help

Queries [1]

mental_health_social_me...

Table.ReplaceValue(#"Added Conditional Column1", "Yound", "Young", Replacer.ReplaceText,{"age_group"})

person_name	age	date	gender	platform	daily_screen_time_min	social_m
Reyansh Ghosh	35	01-01-2024	Male	Instagram	320	272
Neha Patel	24	01-12-2024	Female	Instagram	453	272
Ananya Naidu	26	01-06-2024	Male	Snapchat	357	272
Neha Das	66	1/17/2024	Female	Snapchat	190	272
Reyansh Banerjee	31	1/28/2024	Male	Snapchat	383	272
Myra Kale	25	02-08-2024	Female	Snapchat	516	272
Ananya Kulkarni	29	2/19/2024	Other	Snapchat	328	272
Meera Das	28	01-11-2024	Female	Facebook	394	272
Vihaan Naidu	31	1/22/2024	Male	Facebook	326	272

Column statistics

Count	1000
Error	0
Empty	0
Distinct	57
Unique	1
NaN	0
Zero	0
Min	13
Max	69
Average	30.525

Value distribution

PREVIEW DOWNLOADED ON WEDNESDAY

DASHBOARDCA

File Home Transform Add Column View Tools Help

Queries [1]

= Table.ReplaceValue(#"Added Conditional Column1", "Young", "Young", Replacer.ReplaceText, {"age_group"})

	activity_min	t ² anxiety_level	t ² stress_level	t ² mood_level	A ⁸ mental_state	fixed_date	A ⁸ age_group
1	28	2	7	6	Stressed	01-01-2024	Adult
2	15	3	8	5	Stressed	01-12-2024	Young adult
3	24	3	7	6	Stressed	01-06-2024	Young adult
4	41	2	6	6	Stressed	17-01-2024	Senior
5	22	3	7	6	Stressed	28-01-2024	Adult
6	8	3	8	5	Stressed	02-08-2024	Young adult
7	27	3	7	6	Stressed	19-02-2024	Young adult
8	21	2	7	6	Stressed	01-11-2024	Young adult
9	27	2	6	6	Stressed	22-01-2024	Adult
10							

Column statistics

Count	1000
Error	0
Empty	0
Distinct	5
Unique	0
Empty string	0
Min	Adult
Max	Young a...

Value distribution

Query Settings

PROPERTIES

Name: mental_health_social_media_data
All Properties

APPLIED STEPS

- Source
- Navigation
- Promoted Headers
- Changed Type
- Trimmed Text
- Added Custom
- Changed Type1
- Renamed Columns
- Changed Type2
- Added Conditional Column
- Added Conditional Column1
- Replaced Value

18 COLUMNS, 999+ ROWS Column profiling based on top 1000 rows

PREVIEW DOWNLOADED ON WEDNESDAY

5. OBJECTIVES AND ANALYSIS

OBJECTIVE 1:

Analyse overall sales and order performance

Visualizations Used:

- KPI Cards (Total Orders, Total Quantity, Total Shipping Cost, Average Tax, Average Shipping Cost)

Type of Analysis:

Descriptive and performance analysis

Analysis:

This objective focuses on evaluating the overall sales and order performance of the Amazon dataset. KPI cards provide a high-level summary of key metrics such as total number of orders, total quantity sold, total shipping cost, and average tax and shipping cost. These indicators help in understanding the scale of business operations and overall transaction volume. The KPIs offer an immediate snapshot of business performance before moving to detailed analysis. These KPIs provide a quick, high-level overview of business performance and help users understand the overall sales health of the organization. This visualization acts as a snapshot and sets the context for deeper analysis.



OBJECTIVE 2:

Analyse brand-wise order distribution

Visualization Used:

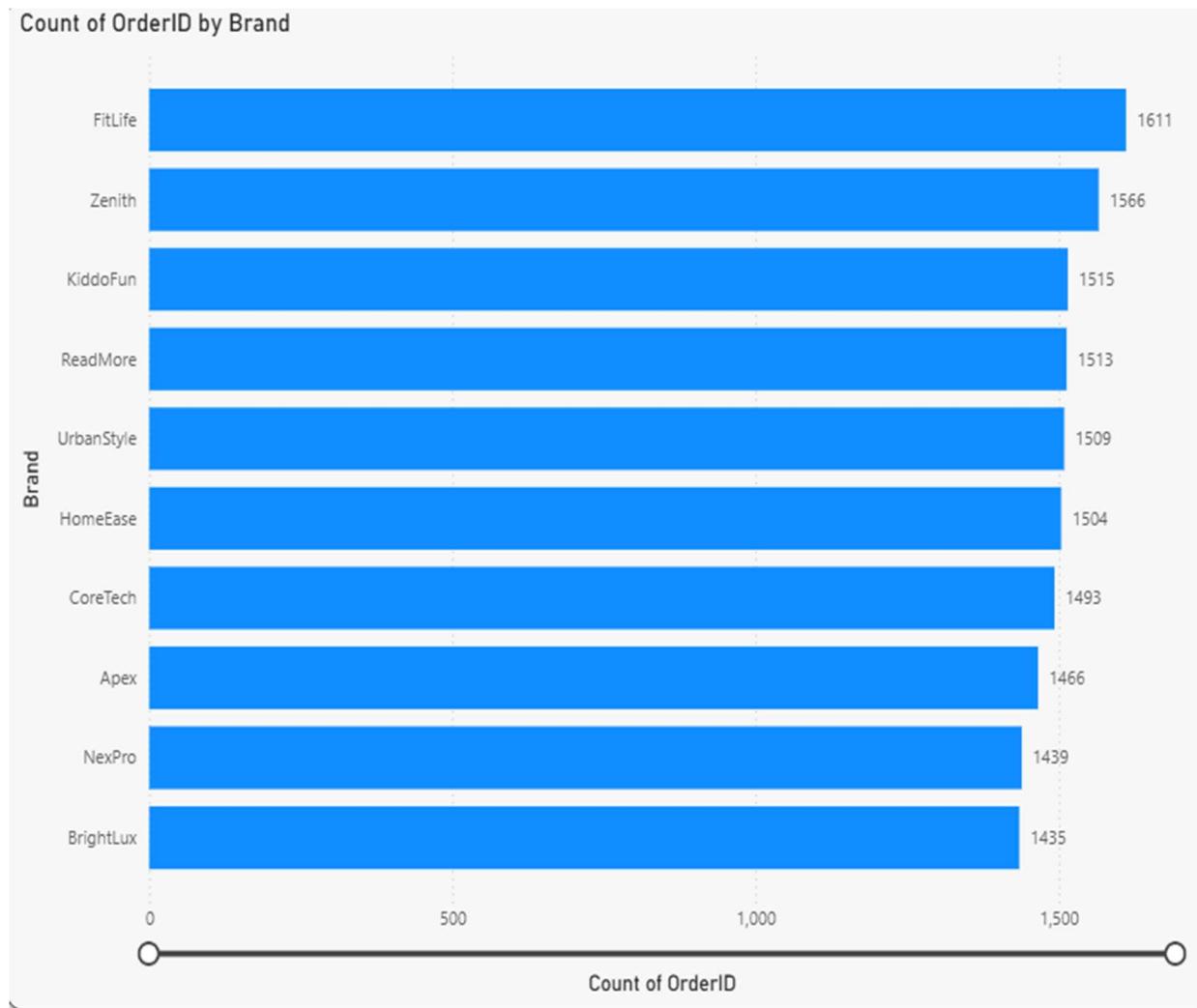
- Bar Chart (Count of Order ID by Brand)

Type of Analysis:

Comparative analysis

Analysis:

This objective aims to examine how orders are distributed across different brands. The bar chart highlights brands with the highest number of orders, indicating strong customer preference and demand. Brands with lower order counts may require improved visibility or promotional strategies. This analysis helps in identifying top-performing and underperforming brands.



OBJECTIVE 3:

Study year-wise shipping cost trends

Visualization Used:

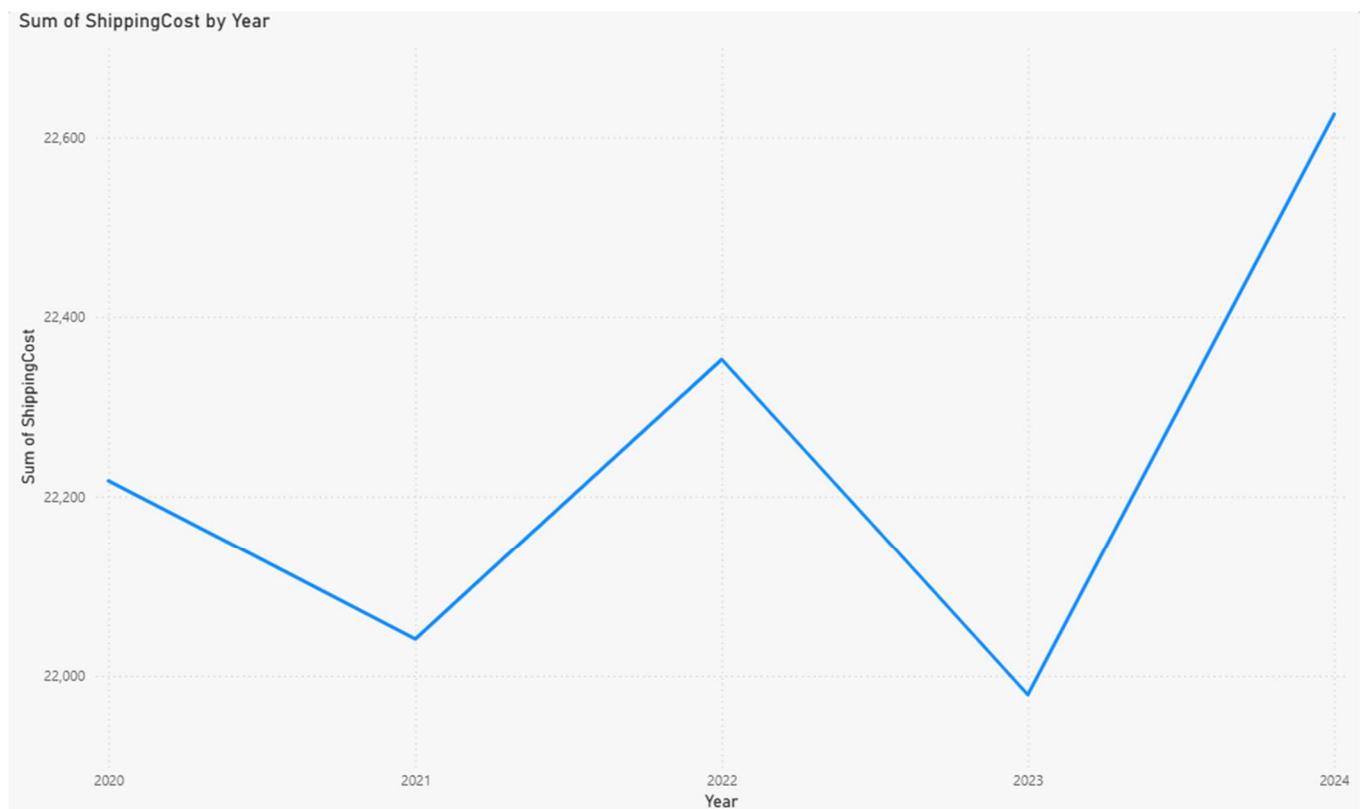
- Line Chart (Sum of Shipping Cost by Year)

Type of Analysis:

Trend and time-series analysis

Analysis:

This objective focuses on understanding how shipping costs have changed over different years. The line chart clearly shows fluctuations and trends in shipping expenses over time. An increase or decrease in shipping cost may indicate changes in logistics strategy, fuel costs, or order volume. This analysis helps in monitoring cost efficiency over the years.



OBJECTIVE 4:

Compare tax, shipping cost, and discount amounts

Visualization Used:

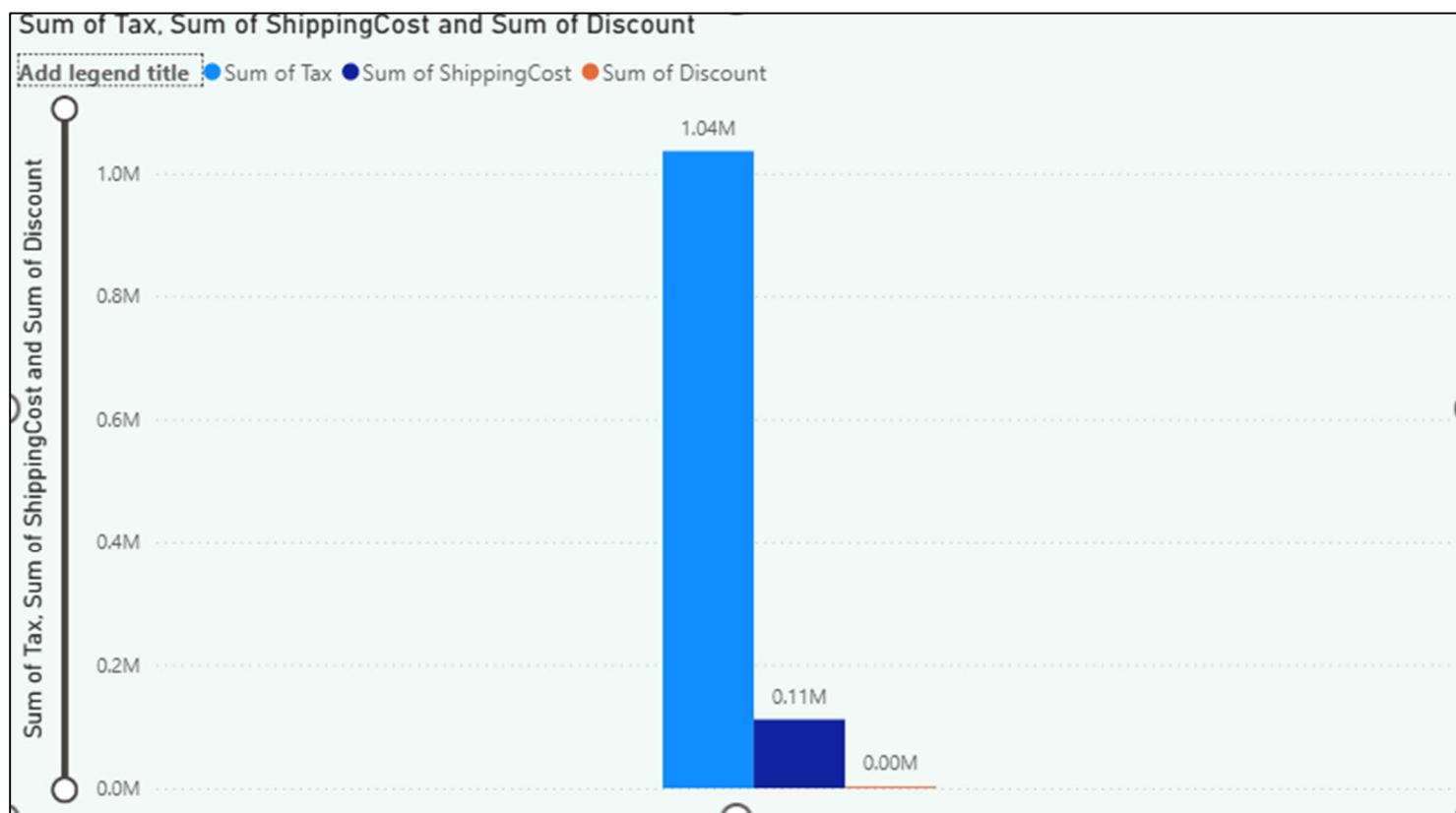
- Clustered Column Chart (Sum of Tax, Sum of Shipping Cost, Sum of Discount)

Type of Analysis:

Comparative financial analysis

Analysis:

This objective aims to compare major cost-related components such as tax, shipping cost, and discounts. The column chart helps in understanding which component contributes the most to the overall transaction value. This comparison supports better financial planning and pricing strategy decision.



OBJECTIVE 5:

Analyse category-wise quantity distribution

Visualization Used:

- Pie Chart (Sum of Quantity by Category)

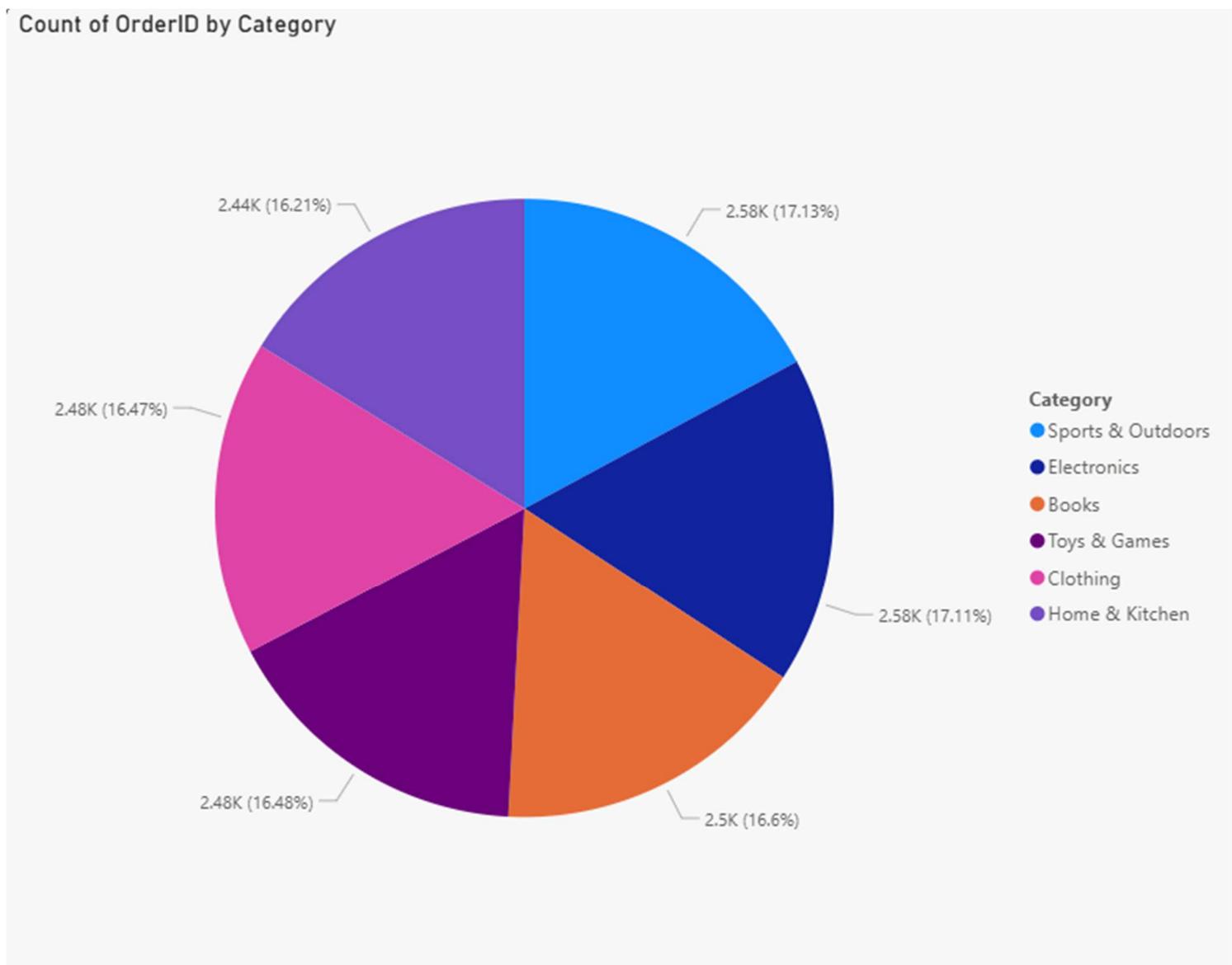
Type of Analysis:

Proportional distribution analysis

Analysis:

This objective analyses how product quantities are distributed across different categories. The pie chart visually represents the contribution of each category to total quantity sold.

Categories with higher shares indicate strong demand, while lower shares may point toward niche or low-performing categories.



OBJECTIVE 6:

Analyse discount distribution by payment method

Visualization Used:

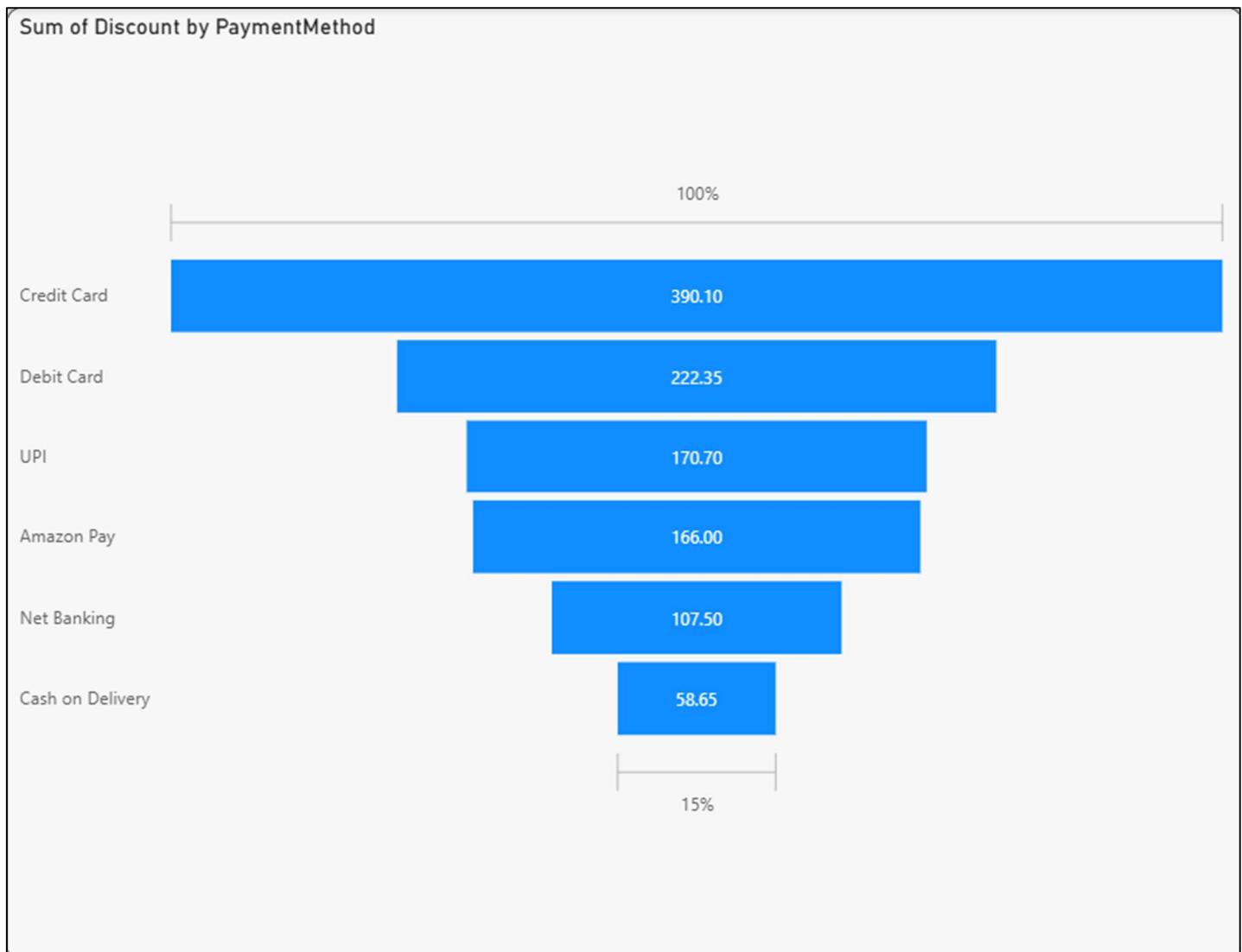
- Funnel Chart / Bar Chart (Sum of Discount by Payment Method)

Type of Analysis:

Payment behaviour and discount analysis

Analysis:

This objective focuses on understanding how discounts vary across different payment methods such as credit card, debit card, UPI, and cash on delivery. The visualization highlights payment methods that receive higher discounts, helping businesses evaluate promotional strategies and customer payment preferences.



OBJECTIVE 7:

Analyse category-wise revenue contribution

Visualization Used:

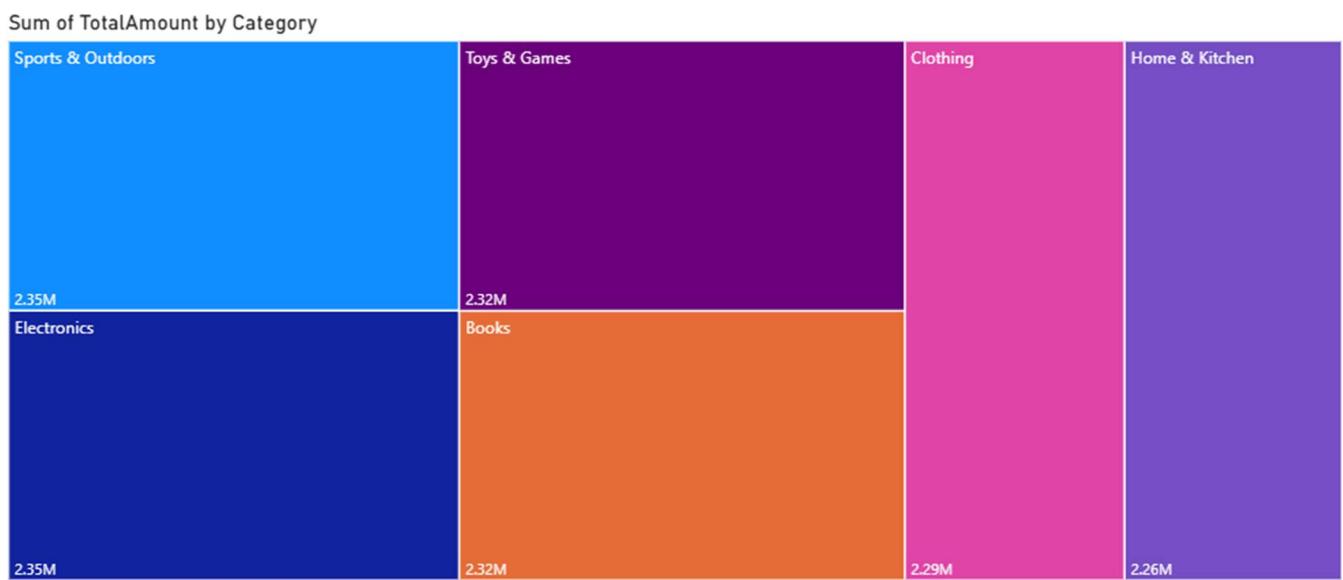
- Tree Map (Sum of Total Amount by Category)

Type of Analysis:

Revenue contribution analysis

Analysis:

This objective examines the contribution of each product category to the total revenue. The tree map highlights high-revenue-generating categories such as electronics, sports, or clothing. Larger blocks represent categories with higher revenue contribution, helping in identifying profitable segments.



OBJECTIVE 8:

Enable interactive and dynamic analysis using slicers

Visualization Used:

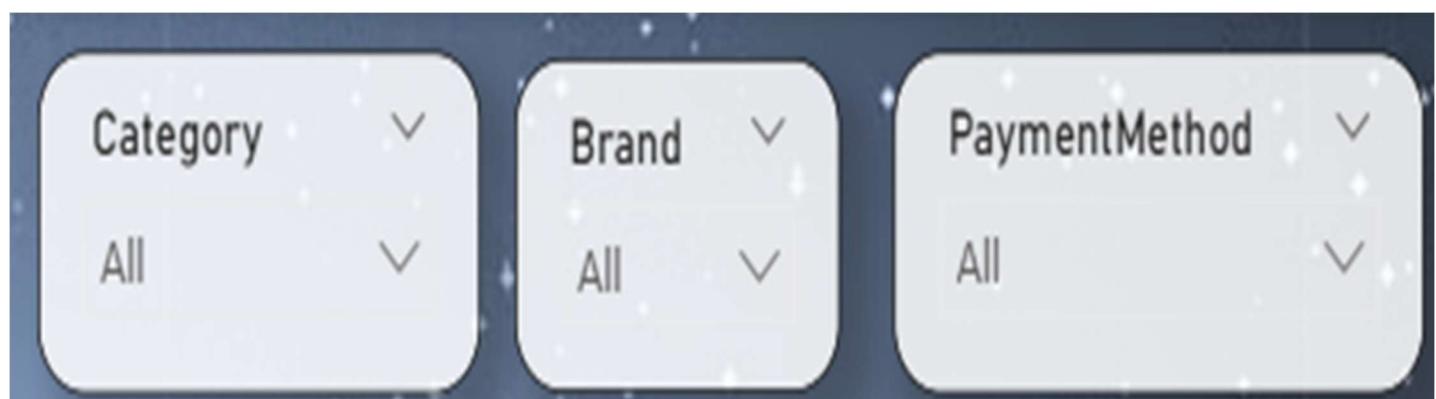
- Slicers (Category, Brand, Payment Method)

Type of Analysis:

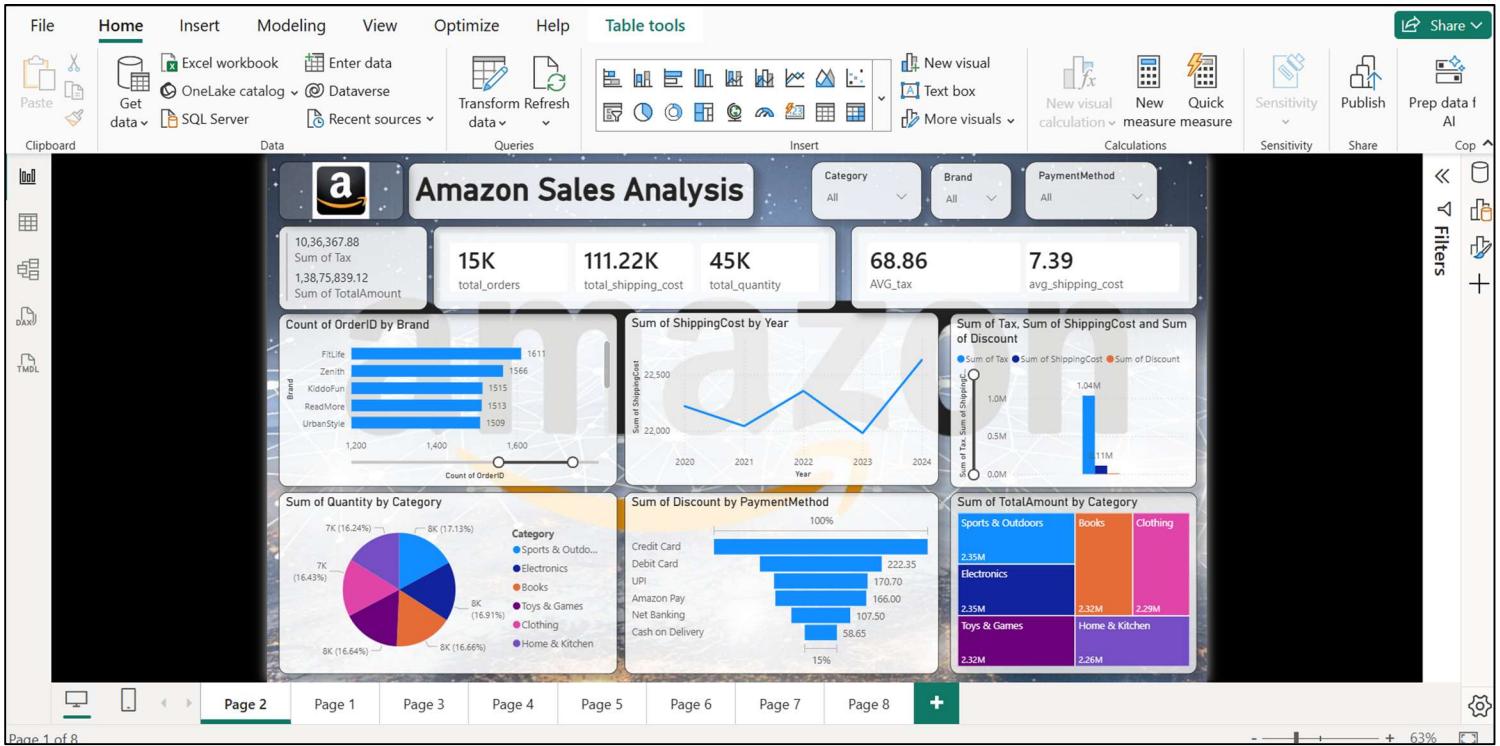
Interactive and exploratory analysis

Analysis:

This objective enhances user interaction by enabling dynamic filtering of the dashboard. Slicers allow users to analyse sales performance based on specific categories, brands, or payment methods. This interactivity improves exploratory analysis and helps users derive customized insights according to their requirements.



6.Dashboard:



The Amazon Sales Power BI dashboard is designed to provide a comprehensive, interactive, and user-friendly overview of sales performance. The dashboard integrates multiple visual elements on a single page to ensure clarity and ease of interpretation.

At the top of the dashboard, KPI cards present key performance indicators such as Total Sales, Total Profit, and Quantity Sold, offering an immediate summary of overall performance. These KPIs help users quickly assess business health before exploring detailed insights.

Interactive slicers are included for attributes such as Year, Region, and Product Category. These slicers allow users to dynamically filter the entire dashboard and analyze specific segments of data. This feature enhances exploratory analysis and makes the dashboard flexible and user-driven.

Visualizations such as line charts, bar charts, tree maps, and maps are strategically placed to represent trends, comparisons, and distributions. The dashboard follows a clean layout with consistent colour themes and logical data flow, ensuring a smooth analytical experience.

Overall, the dashboard enables users to explore sales patterns, identify growth opportunities, and support data-driven decision-making effectively.

7.CONCLUSION

This Power BI project titled “Amazon Sales Analysis” successfully demonstrates how e-commerce sales data can be transformed into meaningful and actionable insights using business intelligence and data visualization techniques. By analysing transactional data related to orders, quantities, shipping costs, taxes, discounts, brands, categories, and payment methods, the project provides a comprehensive understanding of sales performance and customer purchasing behaviour.

A key strength of this project lies in the effective use of Power Query Editor for data preprocessing. Raw data was cleaned, structured, and transformed to ensure accuracy, consistency, and reliability. Proper handling of data types, missing values, and derived columns enabled smooth data modelling and laid a strong foundation for analysis. This step ensured that all visualizations and calculations produced accurate and reliable results.

The implementation of DAX measures played a crucial role in enabling dynamic and interactive analysis. Measures such as total orders, total quantity, shipping cost, average tax, and discount values allowed real-time calculations that respond to slicers and filters. This dynamic behaviour enhanced dashboard interactivity and provided flexibility for exploratory analysis.

The interactive dashboard was designed with a clear layout and consistent visual theme, integrating KPI cards, bar charts, line charts, pie charts, funnel charts, and tree maps. Each visualization was carefully chosen to align with specific analytical objectives, such as brand-wise order comparison, year-wise shipping cost trends, category-wise quantity and revenue distribution, and discount analysis by payment method. The use of slicers further enhanced user engagement by enabling customized filtering based on category, brand, and payment method.

Overall, the dashboard provides both a high-level summary and detailed insights into Amazon sales performance. It helps identify top-performing brands and categories, understand cost and discount patterns, and evaluate trends over time. This project highlights the importance of data-driven decision-making in the e-commerce industry and demonstrates how Power BI can be effectively used as a business intelligence tool for analysing large datasets.

In conclusion, this project not only fulfills academic requirements but also strengthens practical skills in data preprocessing, DAX calculations, dashboard design, and analytical thinking. The insights derived from this analysis can support strategic business decisions such as optimizing pricing strategies, improving logistics efficiency, and enhancing customer experience. This project serves as a strong example of applying Power BI to real-world.

8. LinkedIn Link:

<https://www.linkedin.com/in/mahak-yadav-khatodia/>

The screenshot shows a LinkedIn profile page for Mahak Yadav. Her profile picture is a black and white photo of her smiling. Her name is listed as 'Mahak Yadav • You Attended Lovely Professional University 3d'. Below her name is a caption: 'Power BI Dashboard Project – Amazon Sales Data Analysis'. The main content of the post is a screenshot of a Power BI dashboard titled 'Amazon Sales Analysis'. The dashboard includes several visualizations: a bar chart showing the count of orders by brand, a pie chart showing the count of orders by category, a line graph showing the sum of shipping cost by year, and a bar chart showing the count of orders by category. The dashboard has a total of 15K views, 111.22K likes, and 45K comments. Below the dashboard are interaction buttons: Like, Comment, Repost, and Send. The Like button has 948 impressions. To the right of the post is a sidebar with various LinkedIn links like About, Accessibility, Help Center, Privacy & Terms, Ad Choices, Advertising, Business Services, and Get the LinkedIn app. At the bottom right is a 'Messaging' button with a notification badge.

GitHub Repository:

