



Certificate no: UC-5629eda2-cd19-41bb-ace4-2029173118a9

Certificate url: ude.my/UC-5629eda2-cd19-41bb-ace4-2029173118a9

Reference Number: 0004

CERTIFICATE OF COMPLETION

Creating Measures and Metrics in ITSM

Instructors **Jason Dion • 2.5 Million+ Enrollments Worldwide, Dion Training Solutions • ATO for ITIL & PRINCE2, Dion Training Solutions • ATO for ITIL & PRINCE2**

Mahalakshmi Nambi

Date **June 19, 2025**

Length **1.5 total hours**