

# Annette Harper

	m.annette.harper@gmail.com
	(812) 493-9838
	annette-harper/24/303/968
	maharper1
	212 W 2nd St Madison, IN 47250
	m.annette.harper
	Portfolio
	annetteharper.com

## Technical Skills

Miscrosoft	██████████████
T-SQL	██████████████
SSRS	██████████████
SSIS	██████████████
SSAS	███████████
Tablular	███████████
Power BI	███████████
Visual Studio C#	███████████
PL/SQL	███████████
Oracle BI Publisher	███████████
Crystal Reports	██████████████
Delphi	███████████
Tableau	███████████
HTML	███████████
CSS3	███████████
JavaScript	███████████
Sharepoint	███████████
Visio	███████████
Excel	███████████
Word	███████████
InDesign	███████████
Acrobat	███████████
MS Project	███████████
SAS	███████████
MongoDB	███████████

## Experience

Humana	<b>Consultant (Reporting Lead, Remote)</b>
RightSourceRx	<ul style="list-style-type: none"><li>Created data model and ETL framework for department data mart using <i>T-SQL, SSIS, and SQL Server 2012</i>.</li><li>Developed report scheduler and distribution process using <i>SSRS, SSIS, C#, T-SQL, and Sharepoint</i>.</li><li>Wrote key operations, workflow, and accounting reports for new pharmacy application using <i>SSRS and T-SQL</i>.</li><li>Analyzed and tested data in new pharmacy operations application using <i>T-SQL</i>.</li></ul>
Dec 2010 - May 2014	
Humana	<b>Process Manager (Reporting)</b>
RightSourceRx	<ul style="list-style-type: none"><li>Managed team of 5.</li><li>Converted 130 <i>Crystal Reports</i> to <i>Oracle BI Publisher</i>.</li><li>Developed <i>Sharepoint</i> report request tracking system.</li><li>Created <i>Adobe Acrobat</i> forms for report requests.</li></ul>
Jan 2010 - Dec 2010	

The Genealogy Shop, LLC	<b>Owner</b>
	Developed <i>factTree</i> ©, a commercial genealogy productivity tool for efficiently gathering census data and integrating it into family tree software applications using <i>Delphi</i> .
May 2006 - Jan 2010	
Sage Link, LLC	<b>Independent Consultant</b>
Oct 2002 - May 2006	Wrote the two <i>Crystal Reports</i> books listed in the Publications section. <i>Crystal Reports</i> consulting.
Nationwide Insurance	<b>Division Manager, Office of Investments</b>
Dec 1985 - Oct 2002	<ul style="list-style-type: none"><li>Primary architect/developer for the <i>Oracle</i>-based investments data store.</li><li>Managed staff of 10, including database administrators, database developers, systems analysts, and report writers.</li></ul>

## Education

2015	<b>(In process) Nanodegree Front-End Web Development</b>	2015	(In process) Tableau
	Udacity	2015	MCSA: SQL Server 2012
2014	<b>Graduate Certificate Data Mining</b>	4.00 GPA	2004 Crystal Reports
	University of Louisville	2003 Oracle CA PL/SQL 9i	
1986	<b>BA Mathematics</b>	3.89 GPA	
	Hanover College		
	<i>Magna cum Laude</i>		
	<i>Honors in Mathematics</i>		

## Business Skills

Business Analysis	██████████████	Pharmacy
Team Leader	██████████████	Accounting/Finance
Project Management	██████████████	Investments
Requirements Gathering	██████████████	Life Insurance
Bridging the gap with IT	██████████████	Actuarial

## Domains

*CRCP Crystal Reports® Certified Professional Exam Guide*  
*Crystal Reports 9® on Oracle®*