Design of test scenarios and cases for an e-commerce website

1. Login:

Scenario:

- Scenario 1: Successful Login
- Scenario 2: Incorrect Credentials
- Scenario 3: Account Lockout after multiple failed login attempts
- Scenario 4: Forgotten Password Recovery

2. Search a product:

Scenario:

- Scenario 1: Search for a specific product and find it successfully
- Scenario 2: Search for a non-existent product and verify appropriate feedback
- Scenario 3: Search for a product with special characters and validate the search functionality
- 3. Filter according to the price (low to high):

Scenario:

- Scenario 1: Apply the "Low to High" filter and verify products are displayed accordingly
- Scenario 2: Apply the "High to Low" filter and verify products are displayed accordingly
- Scenario 3: Apply multiple filters simultaneously and ensure correct results are shown

4. Add the item:

Scenario:

- Scenario 1: Add a single item to the cart successfully
- Scenario 2: Add multiple quantities of an item to the cart
- Scenario 3: Verify the cart count is updated after adding items
- 5. Update the item numbers:

Scenario:

- Scenario 1: Increase the quantity of an item in the cart
- Scenario 2: Decrease the quantity of an item in the cart
- Scenario 3: Remove an item from the cart
- Scenario 4: Verify the cart subtotal and total are updated correctly

6. Checkout (excluding payment):

Scenario:

- Scenario 1: Proceed to checkout from the cart page
- Scenario 2: Verify the correct items are displayed on the checkout page
- Scenario 3: Verify the shipping address and delivery options
- Scenario 4: Apply a discount code and verify the total is updated
- Scenario 5: Verify the order summary and selected options before finalizing the order

Test Case ID	Test Scenario	Test Steps	Test Data	Expected Result	Actual Result	Status
TC001	Login - Successful	1. Enter valid username and password.	Valid username and password	User is successfully logged in		
TC002	Login- Incorrect	1.Enter invalid username and password	Invalid username and password	User receives an error message indicating incorrect details.		
TC003	Login- Account Lockout	1.Enter incorrect password multiple times.	Incorrect Password (more than threshold)	User's account gets locked after the specified attempts.		
TC004	Login- Forgotten Password	1. Click on "Forgot Password" link.	Registered email address	User receives an email with a password reset link.		

TC005	Search-	1. Enter a valid	Valid	Relevant search		
10005	Valid	product name	product	results are		
	Valid	in the search	name	displayed.		
		bar.	Hame	displayed.		
TC006	Search -	1. Enter a non-	Non-	No search results		
	Non-	existent	existent	are displayed.		
	existent	product name	product			
		in search.	name			
TC007	Search -	1. Enter a	Product	Relevant search		
	Special	product name	name with	results are		
	Characters	with special	special	displayed.		
		characters.	characters	. ,		
TC008	Filter -	1. Apply "Low	None	Products are		
	Low to	to High" filter		sorted from low		
	High	on the product		to high based on		
	6	list.		the price.		
TC009	Filter -	1. Apply "High	None	Products are		
. 5555	High to	to Low" filter		sorted from high		
	Low	on the product		to low based on		
	2011	list.		the price.		
TC010	Filter -	1.Apply	Various	Products		
10010	Multiple	multiple filters	filter	displayed meet all		
	Filters	simultaneously	criteria	the selected filter		
	Tillers	•	Citteria	criteria.		
		(e.g., price range, brand).		Criteria.		
TC0011	Add Item -	1.Click on	Product	Item is		
100011	Single	"Add to Cart"	details	successfully added		
	Sirigic	for a specific	details	to the cart.		
		item.		to the cart.		
TC0012	Add Item -	Teem.	Product	Specified quantity		
. 00012	Multiple	1. Increase the	details	of the item is		
	ividicipie	quantity of an	details	added to the cart.		
		item and click		added to the cart.		
		"Add to Cart".				
		Add to care.				
TC0013	Add Item -	1. Add	Product	Cart count is		
	Cart	multiple items	details	updated to reflect		
	Count	to the cart.		the total number		
		to the ourt.		of items.		
TC0014	Update	1. Go to the	Product	Item quantity in		
	Item	cart page. 2.	details	the cart is		
	Quantity -	Increase the		increased by the		
	Increase	quantity of an		specified amount.		
		item.		Specifica amount.		
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TC0015	Update Item Quantity – Decrease Update	1. Go to the cart page. 2. Decrease the quantity of an item. 1. Go to the	Product details Product	Item quantity in the cart is decreased by the specified amount.	
166616	Item Quantity - Remove	cart page. 2. Remove the quantity of an item.	details	successfully removed from the cart.	
TC0017	Update Item Quantity - Cart Subtotal	1. Go to the cart page. 2. Update item quantity. 3. Verify cart subtotal.	Product details	Cart subtotal is updated based on the updated item quantities.	
TC0018	Checkout – Proceed	1. Go to the cart page. 2. Click on "Proceed to Checkout".	Cart items and details	1. Go to the cart page. 2. Click on "Proceed to Checkout".	
TC0019	Checkout – Verify Items	1. Go to the checkout page. 2. Verify the displayed items.	Cart items and details	The items displayed on the checkout page match the cart items.	
TC0020	Checkout – Shipping	1. Go to the checkout page. 2. Verify shipping address and delivery options.	Shipping details	The displayed shipping address and delivery options are correct.	
TC0021	Checkout – Apply Discount	1. Go to the checkout page. 2. Apply a discount code.	Discount code	The discount is applied, and the total amount is updated accordingly.	
TC0022	Checkout – Order Summary	1.Go to the checkout page. 2. Verify the order summary and selected options.	Order details	The displayed order summary and selected options are correct.	

The "Actual Result" column should be filled after executing each test case, and the "Status" column should be updated based on whether the test case passed or failed.