

Sample User Story of an Ecommerce Site

Story 1. A customer connects to the e-commerce front-end looking for a product:

1. The customer starts at the e-commerce front-end main page.
2. The customer searches in the products catalog for a specific product.
3. The customer gets information about the product.
4. The customer decides if she wants to proceed with an order.

Story 2. A customer connects to the e-commerce front-end for browsing the products catalog:

1. The customer starts at the e-commerce front-end main page.
2. The customer browser hierarchically the products catalog.
3. The customer gets information about the product.
4. The customer decides if she wants to proceed with an order.

Story 3. A customer places successfully an order into the system:

1. The customer registers or logins into the system.
2. The customer places an order within the system.
3. System checks that there is enough stock.
4. Completes the order successfully.
5. Decides if she wants an invoice send by mail or shown to her.

Story 4. A customer tries to place an order into the system but the product is out of stock:

1. The customer registers or logins into the system.
2. The customer places an order within the system.
3. System checks that there is enough stock.
4. The user is informed of the shortage of stock.

Story 5. A customer tracks the status of her orders:

1. The customer logins into the system.
2. Browses her historical list of sales orders.
3. Selects the order for which wants more detail and its status.
4. Detail of the order is shown.