

# Maheen Adhami

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Systems design engineer with a love for creating ethical designs & making the internet a more inclusive place.

## Toolbox

Figma

Photoshop

Usability Testing

JavaScript

Java

CSS

HTML

Adobe XD

User Research

Journey Mapping

Typescript

Jira

Git

C++

## Experience

### UX Designer

Remitbee Inc

Sep - Dec '20

Opened a new stream of revenue through collaborating on the creation of business accounts.

Cut down 4 hours of design-development hand off time by curating the remitbee design system through the creation of a component library, style guide and by unifying brand assets.

Analyzed user testing data such as session replays to minimize points of error and reduce money transfer drop off rates by 13%.

### UX Designer

Arctic Wolf

Networks

Jan - Apr '20

Designed a project management tool allowing clients to track network vulnerabilities and fixes on a case by case basis.

Eliminated copy and paste errors by designing automated workflow for a server reconfiguration page which resulted in set-up call times being cut by 50%

Improved discoverability of web pages containing support documents through a navigation redesign, reducing the number of support tickets.

### UX Designer

SoulFx

Technologies

May - Aug '19

Led systems design for a prescription reimbursement program that would increase the sales of name-brand drugs.

Redesigned documentation annotations to prevent code duplication of conditional templates, reducing development time by 8 hours

Collaborated with stakeholders to streamline user experience of existing projects by improving site navigation and usability through wireframes, prototypes, and user task flows

### QA Developer

The Weather

Network

Sep - Dec '18

Collaborated with designers to develop cross-platform microservices using Vue and Nuxt frameworks; reducing cache time from 10 minutes to 30 seconds

Established CI/CD environment by contributing 60% of tests for content management system

### Software Developer

Bronte College

Jan - Apr '18

Developed new features following user constraints and requirements allowing admissions office to have more accurate information when suspending student applications

Interviewed teachers and administrators to find pain points in system interface; redeveloped pages with user end needs in mind

## Education

2017-2022

### Universty of Waterloo Systems Design Engineering

#### Relevent Courses

Needs Analysis and Prototyping   User Centered Design Methods   Engineering Design

Testing, Verification, and Validation   Human Factors Engineering