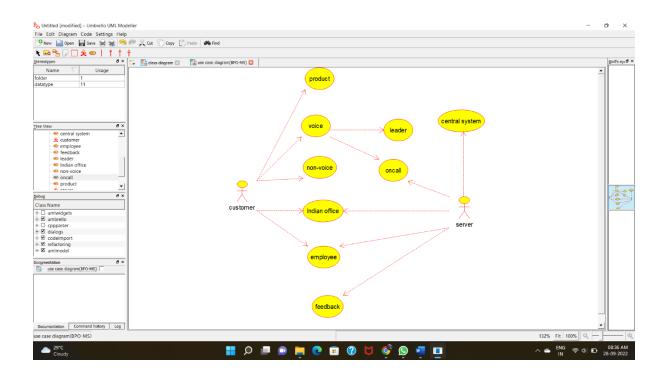
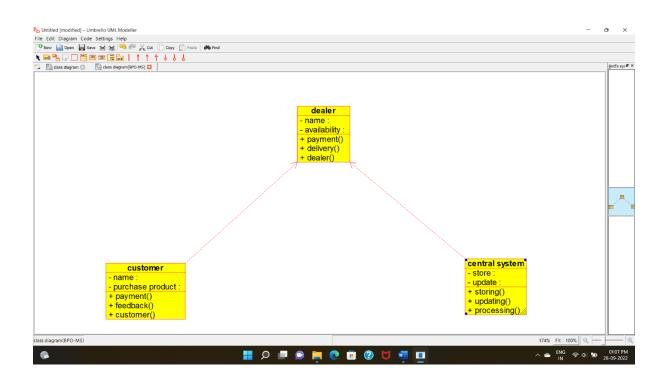
Ex.no 13 BPO MANAGEMENT SYSTEM

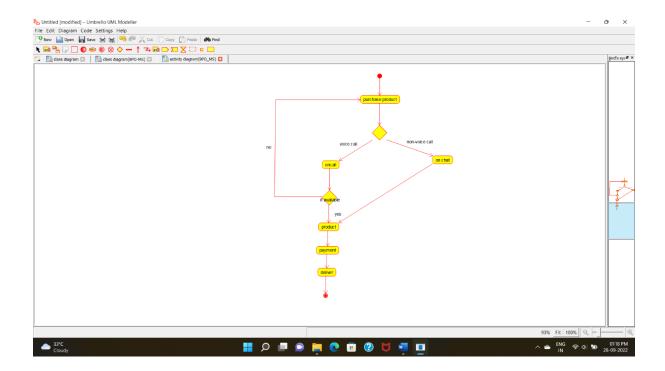
USECASE DIAGRAM:



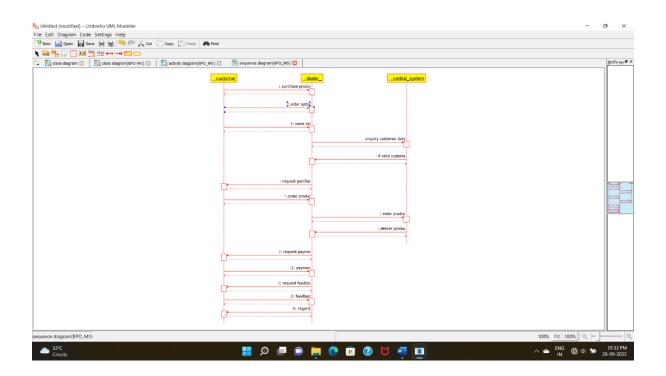
CLASS DIAGRAM:



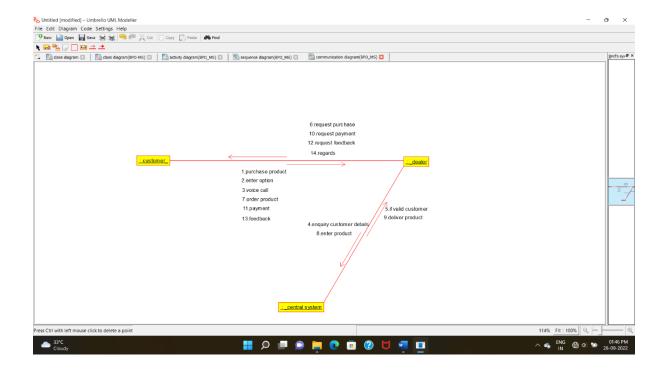
ACTIVITY DIAGRAM:



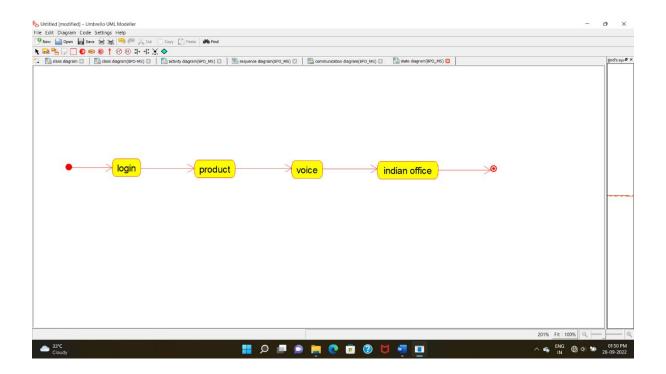
SEQUENCE DIAGRAM:



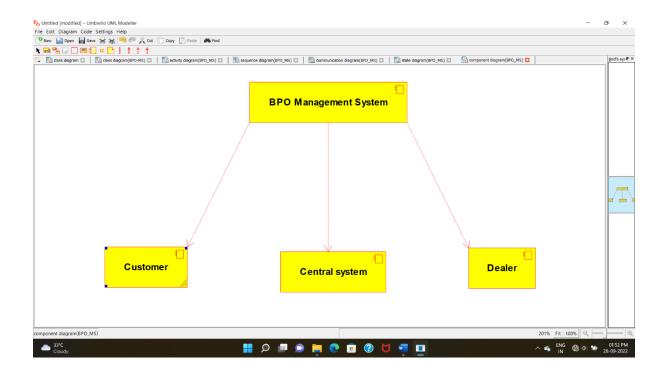
COLLABORATION DIAGRAM:



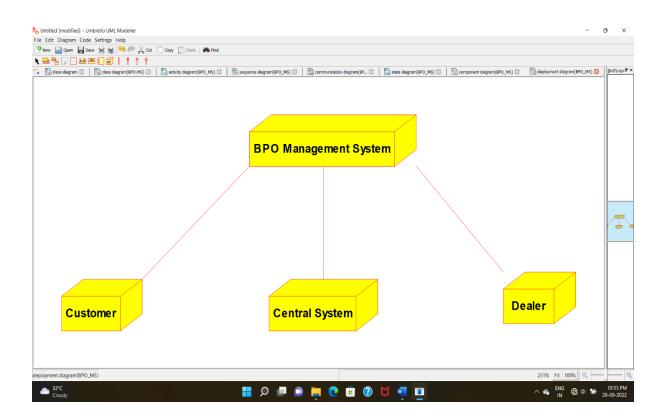
STATECHART DIAGRAM:



COMPONENT DIAGRAM:



DEPLOYMENT DIAGRAM:



PROGRAM CODING:

CENTRAL SYSTEM:

```
/**
* Class central_system
*/
public class central_system {
//
// Fields
//
 private void store;
 private void update;
//
// Constructors
public central_system () { };
//
// Methods
//
//
// Accessor methods
//
 /**
```

- * Set the value of store
- * @param newVar the new value of store

```
*/
private void setStore (void newVar) {
 store = newVar;
}
/**
* Get the value of store
* @return the value of store
*/
private void getStore () {
 return store;
}
/**
* Set the value of update
* @param newVar the new value of update
*/
private void setUpdate (void newVar) {
 update = newVar;
}
/**
* Get the value of update
* @return the value of update
*/
private void getUpdate () {
 return update;
}
//
// Other methods
```

```
//
 /**
 */
 public void storing()
}
 /**
 */
 public void updating()
}
 /**
 */
 public void processing()
{
}
}
CUSTOMER:
* Class customer
*/
public class customer {
```

```
//
// Fields
//
private void name;
private void purchase_product;
//
// Constructors
public customer () { };
//
// Methods
//
//
// Accessor methods
//
/**
* Set the value of name
* @param newVar the new value of name
*/
private void setName (void newVar) {
 name = newVar;
}
/**
* Get the value of name
```

```
* @return the value of name
*/
private void getName () {
 return name;
}
/**
* Set the value of purchase_product
* @param newVar the new value of purchase_product
*/
private void setPurchase_product (void newVar) {
 purchase_product = newVar;
}
/**
* Get the value of purchase_product
* @return the value of purchase_product
*/
private void getPurchase_product () {
 return purchase_product;
}
//
// Other methods
//
/**
*/
public void payment()
{
}
```

```
/**
 */
 public void feedback()
 }
 /**
 */
 public void customer()
 }
}
DEALER:
* Class dealer
*/
public class dealer {
 //
 // Fields
 //
 private void name;
 private void availability;
```

```
//
// Constructors
public dealer () { };
//
// Methods
//
//
// Accessor methods
//
/**
* Set the value of name
* @param newVar the new value of name
*/
private void setName (void newVar) {
 name = newVar;
}
/**
* Get the value of name
* @return the value of name
*/
private void getName () {
 return name;
}
```

```
/**
* Set the value of availability
* @param newVar the new value of availability
*/
private void setAvailability (void newVar) {
 availability = newVar;
}
/**
* Get the value of availability
* @return the value of availability
*/
private void getAvailability () {
 return availability;
}
//
// Other methods
//
/**
*/
public void payment()
{
}
/**
 */
public void delivery()
```

```
/**

*/
public void dealer()
{
}
```