Wells Fargo Technology Hackathon 2022

Increasing our Diverse Customer Reach – Leveraging Innovative Technologies to Identify Growth Opportunities



respect diversity in color, strength, ability and origin

Trivia – each letter used in Seagulls V22 is written using different font, font size, style and font color ©

Summary

Deliver a comprehensive digital solution to extract, process, curate and offer diversity dimensions of businesses

Top 5 (business perspective)

- Analysis of publicly available data offered by Govt / Govt authorized entities
- Comprehensive search for business information in the public domain
- Optical Character Recognition to get text from images
- Analyze data and derive diversity insights
- Report of diversity dimensions of the business across factors such as women or minority ownership, ethnicity, Veterans & LTBT.

Top 5 (technical implementation)

- APIs to extract and store authentic datasets
- Web crawler to search for Company data in the internet including LinkedIn
- Computer Vision to process and extract text from images
- Natural Language Processing (NLP) to clean and analyze information to derive diversity data points
- Dashboard to display diversity dimension and insights

Solution alignment to Technology 6S Strategy

Secure
Azure Cloud
Resource groups,
IAM and RBAC

Stable
Resiliency of
services are
achieved by HA

Scalable
Services can be
auto scaled on
Cloud on demand

Skill
Team learnt and used Managed
Services in Azure

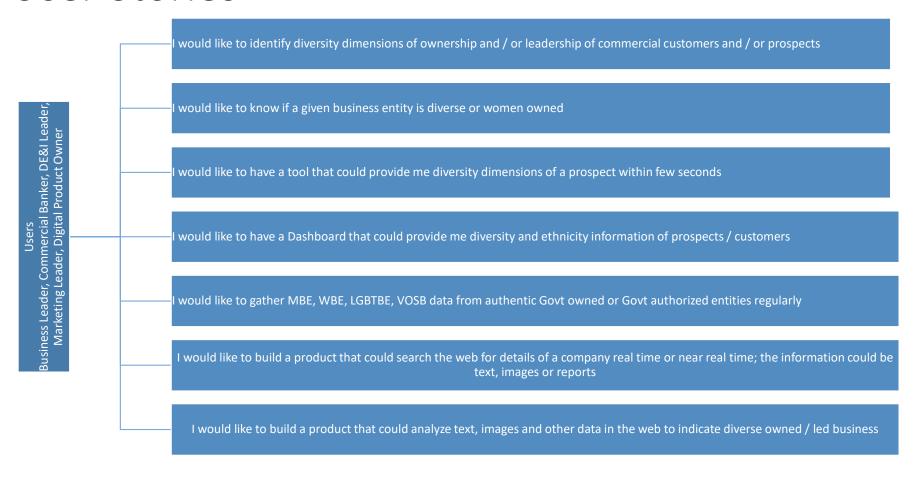
Speed
Agile practices,
single
responsibility

Success
Solution caters to
all asks of
problem

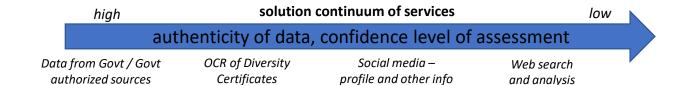
Diversified Technology Stack



User Stories



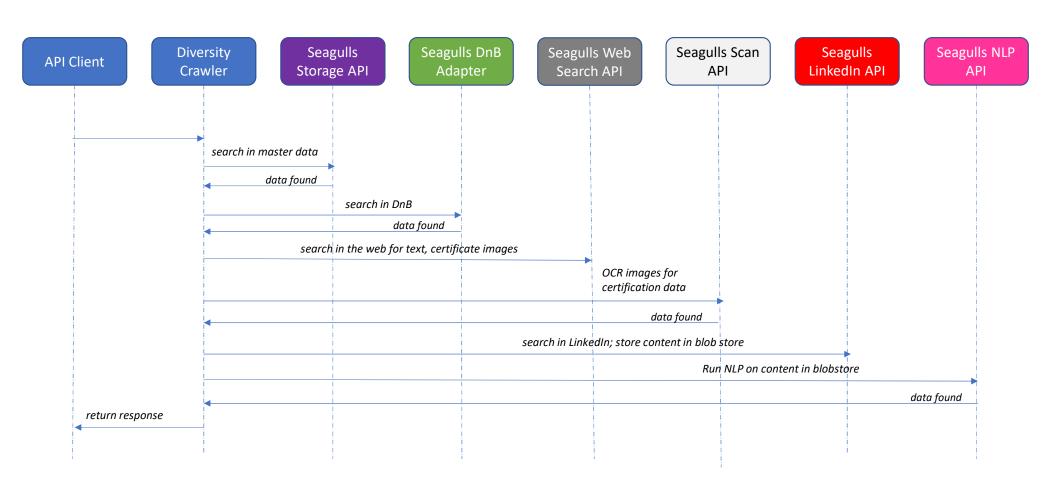
Architecture Diversity Crawler Publicly Available Govt maintain owned Dataset Seagulls Web Seagulls Seagulls Seagulls Seagulls DnB Seagulls master data Storage API Search API Scan API Media NLP API Adapter Runs as **Assumptions** Azure 1. Data sourced from Govt **Function Linked** in 10 01 or Govt authorized Entities are accurate 2. NMSDC, NGLCC, WBENC Azure Blobstore SerpApi **Azure Computer Vision** issued certificates are reliable Azure **SQL Server** 3. Data fetched from DnB is authentic



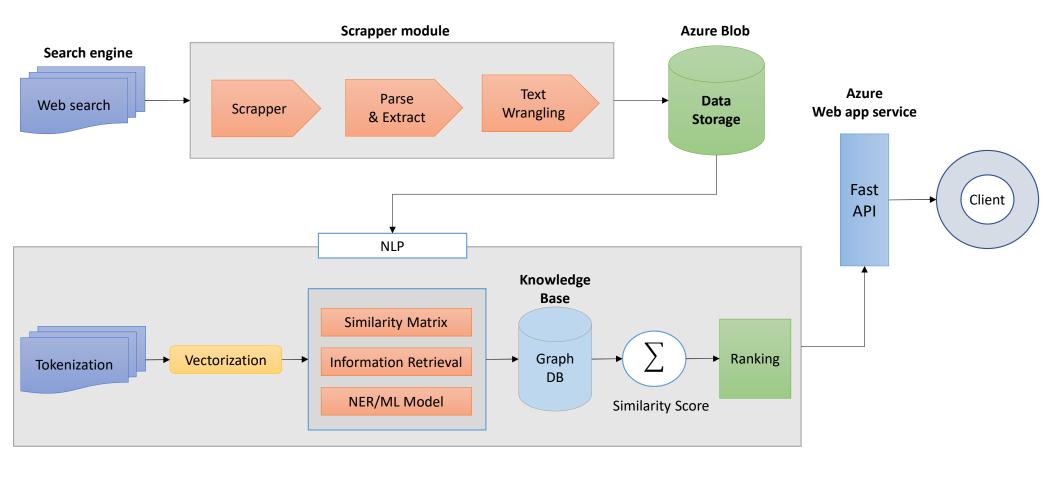
Services

Service	Purpose	How it works?	Technology
Diversity Crawler	The core Orchestrator. This is the entry point for client requests.	This drives the execution of other services to identify diverse dimensions for given input	Spring Boot application
Storage API	Performs all data management operations on the company profile	API that executes CRUD operations on company entity. Access to the Company entity and all its diversity dimension data is managed by this Service	Azure Functions .Net Core component Azure SQL Server
DnB Adapter	Connects to DnB API	Searches information about a given company in DnB registry via the API	Spring Boot application
Web Search API	Searches for information such as text, images or documents in the web	Gathers information from the web for a given query and stores the information as blobs	SerpAPI Azure blobstore
Social Media API	Searches for information in social media sites such as LinkedIn and Twitter	Gathers information from the LinkedIn and Twitter for a given query and stores the information as blobs	LinkedIn API Azure blobstore Selenium Web driver
Scan API	Extracts text from an image and provides diversity certification data	Performs OCR on given set of images to identify if a given business is certified from WBENC, NMSDC, NGLC etc.	Azure Computer Vision
NLP API	Analyses text information collated from web to identify diversity dimension	Executes ML on the text data	Python ML libraries Beautiful Soup Selenium Web driver, NLTK
Reports	Dashboard to display diversity insights	Extracts data from the company profile data store and displays the data in various perspectives	Grafana

Sequence Diagram



NLP Based Diversity Model Diagram

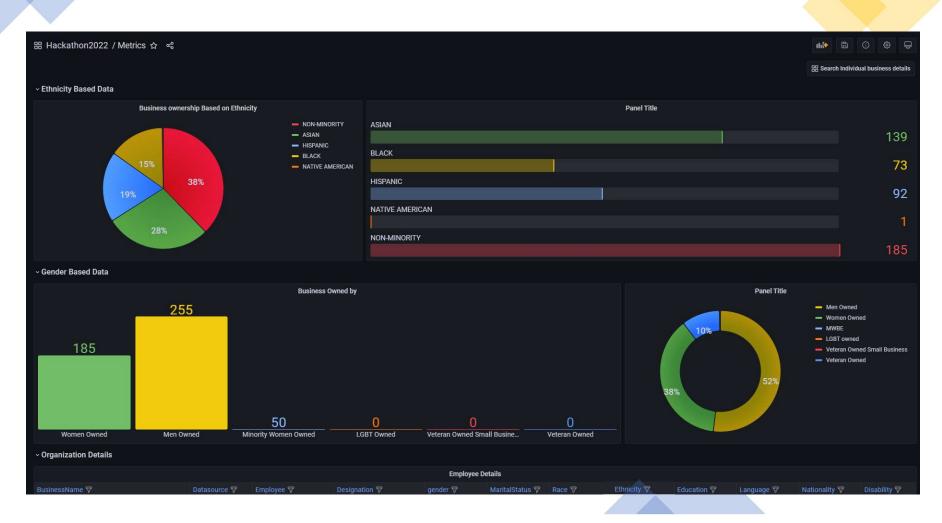


Publicly available Datasets

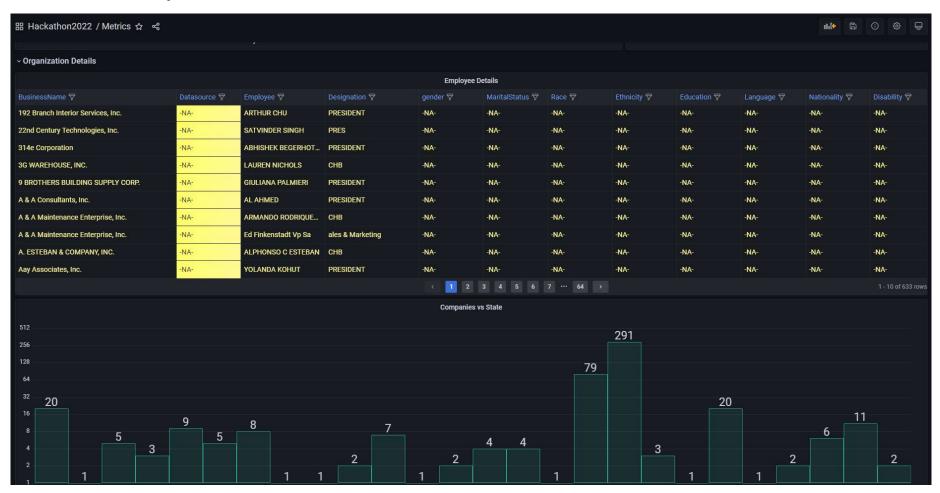
List of few datasets published by few States in United States of America are identified. These data were loaded into our data base and considered as master data.

Source	URL	
Virginia State Small Business Supplier Diversity (SBSD)	https://www.sbsd.virginia.gov/directory/	
Maryland – Department of Transportation (MDOT)	https://www.mdot.maryland.gov/tso/pages/index.aspx?pageid=90	
California - Caltrans	https://dot.ca.gov/programs/civil-rights/dbe-search https://ucp.dot.ca.gov/licenseForm.htm	
New York – Data catalog M/WBE, LBE and EBE certified business list	https://catalog.data.gov/dataset/m-wbe-lbe-and-ebe-certified-business-list	

Diversity Dashboard



Diversity Dashboard (continued)



Business level diversity data

