

Mahesh Bathija

Team Lead, Fraud Analytics



✉ maheshmbathija81193@gmail.com

☎ +91 8951861604

in <https://www.linkedin.com/in/maheshm8>

📍 Bangalore, India 📅 08 Nov 1993

🔗 Streamlit-Python-Resume

Profile

Experienced fraud analyst with 8+ years of expertise. Proficient in advanced data analysis to detect and prevent fraud. Skilled in developing strong fraud prevention strategies, collaborating cross-functionally, and staying updated on industry trends. Committed to protecting organizations from financial losses

Skills

Python (Pandas, Plotly) | Excel | R

SQL (Hadoop, Snowflake) | Tableau

Statistics | Streamlit | Selenium

Education

MBA, Jain University

2016 – 2019 | Bangalore, India

Supply Chain & Logistics Management

Awards

Prime Player Award, Saks Off Fifth

Dec 2022

Professional Experience

Team Lead, Fraud Analytics, HBC

Sep 2020 – present | Bangalore, India

About Fraud Analytics Team – Detecting fraud, boosting revenue through trend identification and mitigation

- **Led a successful team** of 2 analysts, collaborating on multiple projects and **cutting false referrals by 35%.**
- **Customer Risk Scorecard Tool:** Holistic view of customers' risk, sales, returns, demographics, and address history across all channels [Tools - Tableau, Streamlit, Python, VBA and SQL](**Saving \$3M & 200hrs Monthly**)
- **Promo-Code Reduction Analysis**, identifying revenue-reducing promo-codes and tracking agents for corrective action. Detected and dismissed agent involved in collusion. (**Savings \$900k**)
- **Other Diverse projects:** Missing Merchandise (**AB Testing**), Gift Card Fraud, Loyalty/Rewards Fraud, Database Management, Self-Serve Dashboards & mentoring/training. Worked closely with Supply chain & Marketing analytics and Customer Experience Teams [Tools - SQL, Python, Tableau Visualization] (**Saving \$2M & 100hrs Monthly**)

Associate, Trust and Safety, Myntra

Oct 2019 – Aug 2020 | Bangalore, India

About T&S Team – focuses on combating fraud for online marketplace and Logistics Fraud.

- **Built Anomaly Detection Modules** - this helped the team track fraudulent patterns in customer accounts and related accounts [Tools - Python and SQL](**Saving 150hrs Monthly**)
- **Fake Returns Mitigation Report**- Identified multiple frauds at logistics/Supply-Chain and presented to leadership on a geo-Heat map & high risk Zips - [Tools - Tableau, SQL and Python](**Saving \$10k Monthly**)

Senior Analyst, Fraud Prevention, Tesco

Aug 2016 – Oct 2019 | Bangalore, India

About Fraud Prevention Team – Fraud prevention for customers and store employees

- **Mitigated Keyed Credit Card fraud** by highlighting risky BIN ranges [Tools - SQL] (**Savings £100,000**)
- **Transformed 3rd party risk detection monitors** into SQL queries, enabling greater customization and reducing reliance on external tools (**Saving £50,000**)
- **Fraud rules Analysis** reduced false referrals by 70%, identifying critical and non-critical monitors and optimizing manual investigations

Risk Investigator, TRMS, Amazon

Jul 2014 – Jan 2016 | Bangalore, India

About TRMS – Screen customer orders for fraud to prevent chargebacks and protect customers