

Metropolitan Technologies (Pvt) Ltd.

12, Magazine Road, Colombo - 08.

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Canon



DIGITAL LASER MULTIFUNCTION PRINTER / FACSIMILE SERVICE AGREEMENT

VAT Registration No.: 104017703 - 7000

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AIOB

OUR REF:

127538 / 30250 / 2022 - May

THIS AGREEMENT IS MADE AND ENTERED into between **METROPOLITAN TECHNOLOGIES (PVT) LTD.** (a Company duly registered under the Companies Act No. 7 of 2007 and having its registered office at No. 85, Braybrooke Place, Colombo - 02) Sole Agents in Sri Lanka for **CANON BUSINESS MACHINES and APPLIANCES** (hereinafter called and referred to as "MTL") Registration No: PV 9395

SOUTH ASIA APPARELS (PVT)LTD-COLOMBO 09
FRONT OFFICE
RANMUTHUGALA ESTATE, RANMUTHUGALA
KADAWATHA

IN CONSIDERATION of a sum of RUPEES

Rupees Twelve Thousand Four Hundred Twenty And Zero Cents

(Rs. 12,420.00)

Payable by the Customer every year in advance to MTL, MTL, agrees to maintain and service the machine (s) referred to in the Schedule below.

MACHINE MODEL	MACHINE NUMBER	SERVICE FEE PAYABLE AND PERIOD COVERED	ADDRESS
MF246DN	WPY03196	Amount : 11,500.00 VAT : 920.00 Total : 12,420.00 05/05/2022 TO 04/05/2023	SOUTH ASIA APPARELS (PVT)LTD-COLOMBO 09 FRONT OFFICE RANMUTHUGALA ESTATE, RANMUTHUGALA KADAWATHA

1. SERVICES PROVIDED BY MTL

- Routine servicing including cleaning, testing and adjusting if necessary, Once in every four months during continuance of this agreement in order to maintain the equipment in good working condition. The services will be referred to as 'Scheduled Services.'
- Technical Staff of MTL shall visit the Customer on request to undertake adjustment and repairs to the machine (s) maximum of 5 Break Down visits within the Service Contract Period.

All services mentioned above shall be carried out at the address of location of the equipment given herein and no services shall be provided for any equipment relocated without the supervision of MTL personnel as mentioned in Clause 1b hereof.

2. THE MAINTENANCE SERVICE SHALL HOWEVER EXCLUDE THE FOLLOWING:

- Only genuine toners purchased from MTL should be used in the machine. Any damages and malfunctions caused by the usage of toners purchased from unauthorized sources would cease all warranties and services offered by MTL and shall not be responsible for such damages or malfunction.

** Charges for repairs will differ from the above and will depend on the nature of the breakdown.

- Service calls made on request for relocation of equipment.
- This agreement does not provided for replacement of any parts or components during the period of contract. Additional fees charged by MTL for any replacement of parts or components will be borne by the Customer.
- MTL shall not be responsible if the equipment is found faulty due to Customer's negligence, in the opinion of MTL technical personnel, and for any equipment failures due to fire, riots, strikes, civil commotion, voltage fluctuations beyond quoted specifications, lightning, floods or any other act or God.
- MTL shall not undertake tasks pertaining to service of electrical network external to equipment, service of wiring networks and public exchange lines, Air Conditioners, Operator Headsets / Handsets and Telephone instruments.