**Project Design Phase**

**Problem – Solution Fit Template**

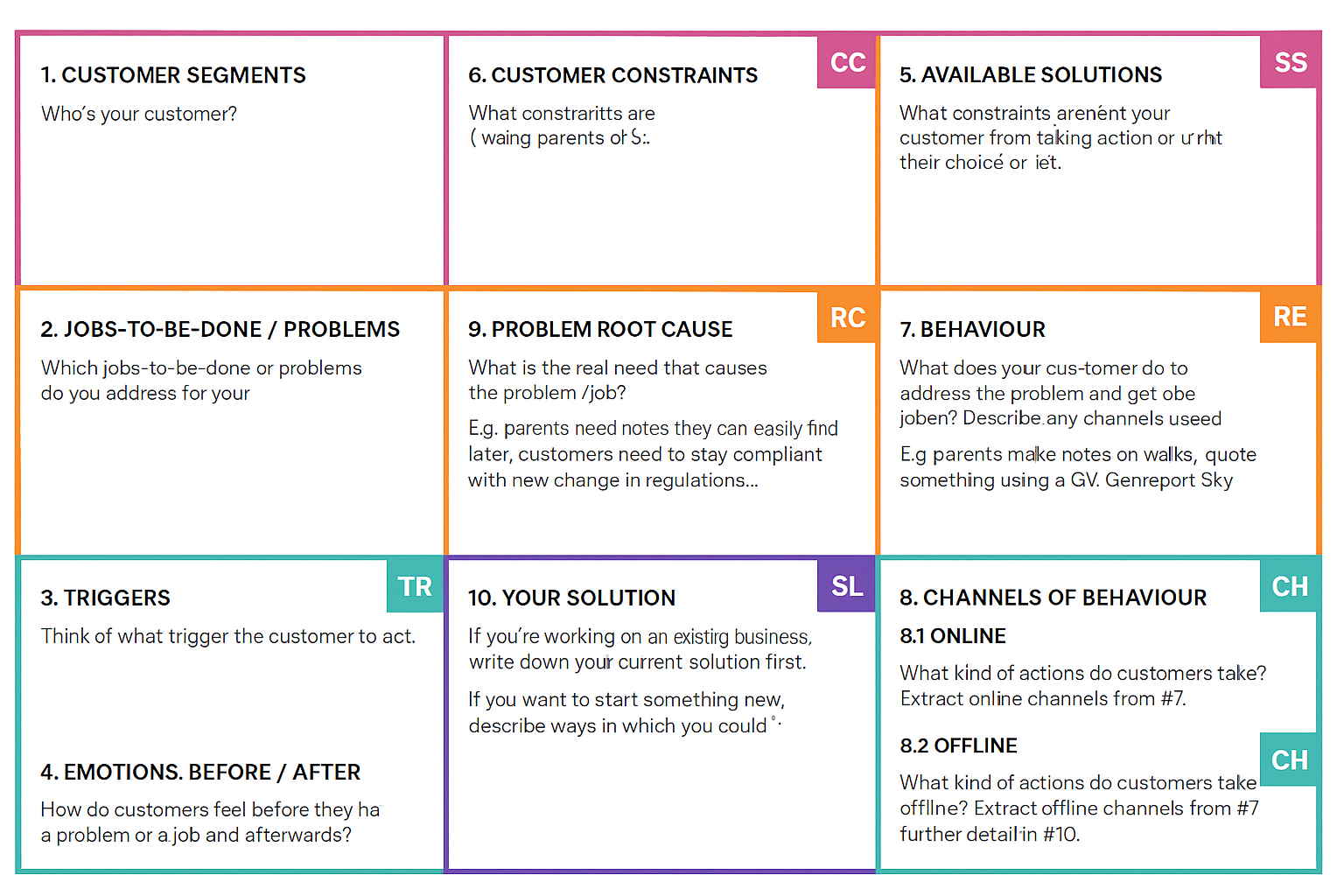
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| --- | --- |
| Date | 23 June 2025 |
| Team ID | LTVIP2025TMID31510 |
| Project Name | Airlines Management System |
| Maximum Marks | 2 Marks |

## Problem–Solution Fit Template for Airlines Management System:

The Problem–Solution Fit in the Airlines Management domain focuses on identifying operational gaps and logistical challenges faced by airlines in handling flight bookings, crew assignments, passenger communication, and scheduling. This framework ensures your proposed Salesforce-based Airlines Management System directly addresses those inefficiencies and delivers a solution that fits the workflow of airline staff, schedulers, and passengers.

### Purpose:

* Address real-world inefficiencies in **flight booking, crew assignment, flight status updates, and passenger coordination** within airline operations.
* Improve **user adoption** by aligning the system’s features with how **airline staff, passengers, and administrators** currently work (manual assignments, outdated systems, etc.).
* Enhance **decision-making** by identifying and surfacing **key operational triggers** like crew availability, flight delays, and overbooking risks—then resolving them through real-time alerts, dashboards, and automation.

**Template:** ****