



AI Tech Accelerator Community





Hands-on Lab & Coworking

17 February 2025



Agenda

10:00 – 11:30

Hands-on Lab: Build a digital contact Center

Juan Manuel Servera, Partner Solution Architect

Martin Abrle, Partner Solution Architect

11:30 – 12:00

How to build your own agent

Andrew Reid, Global Partner Solutions Lead

12:00 – 13:30

Lunch Break

13:30 – 17:00

Continuation Hands-On Lab

Juanma & Martin available to support you for the afternoon

Reminder: rules of the game



**REGISTER AT LEAST 3
BUSINESS DAYS BEFORE
THE NEXT APPOINTMENT**



**IF YOU CAN'T MAKE IT –
LET US KNOW**



**PLEASE ALWAYS USE SWISS-
SU@MICROSOFT.COM TO
CONTACT US**



**IF SOMETHING DOESN'T
WORK, DOESN'T FEEL
RIGHT OR COULD BE
BETTER – TELL US**



MUTUAL RESPECT



BE CURIOUS

Register for Coworking

- Make sure to always register – at least 3 business days in advance
<https://forms.office.com/r/wSmSW3g3K0>
- A maximum of 2 people per startup / company are allowed per day



The image shows a screenshot of a Google Form titled "AI Tech Accelerator - Attendance Coworking". The form is set against a light blue background with a subtle grid pattern. It contains the following fields:

- Title:** AI Tech Accelerator - Attendance Coworking
- Introductory Text:** Please take a moment to fill out this poll about the coworking attendance. It is important for us to know the name of each person attending on a specific date. So please distribute this poll to all attendees from your startup joining one of the coworking sessions.
- Required Fields:**
 - 1. First Name * (Text input field)
 - 2. Last Name * (Text input field)
 - 3. E-Mail * (Text input field)
 - 4. When will you be attending? * (Radio button selection)
- Options for Question 4:**
 - ☐ 17th of February (Mon)
 - ☐ 18th of February (Tue)

VOTE FOR
THE NEXT
1:MANY
SESSION



AI Call Center Hands on Lab

<https://aka.ms/aicallcenter>

Lunch

RESUME AT 13:30





Afternoon – Continuation Hands-on Lab

