

Al Tech Accelerator Community





Hands-on Lab & Coworking

17 February 2025

Agenda

10:00 – 11:30 Hands-on Lab: Build a digital contact Center Juan Manuel Servera, Partner Solution Architect Martin Abrle, Partner Solution Architect
 11:30 – 12:00 How to build your own agent Andrew Reid, Global Partner Solutions Lead
 12:00 – 13:30 Lunch Break
 13:30 – 17:00 Continuation Hands-On Lab

Juanma & Martin available to support you for the afternoon

Reminder: rules of the game



REGISTER AT LEAST 3
BUSINESS DAYS BEFORE
THE NEXT APPOINTMENT



IF YOU CAN'T MAKE IT – LET US KNOW



PLEASE ALWAYS USE <u>SWISS-SU@MICROSOFT.COM</u> TO CONTACT US



IF SOMETHING DOESN'T WORK, DOESN'T FEEL RIGHT OR COULD BE BETTER – TELL US



MUTUAL RESPECT

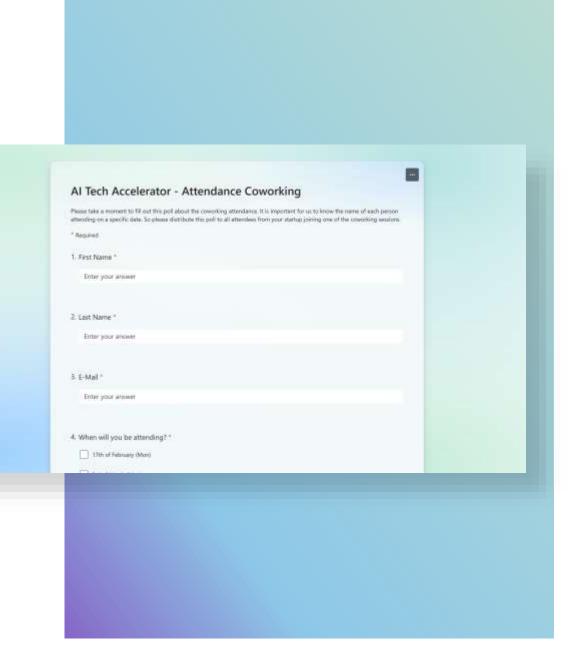


BE CURIOUS

Register for Coworking

 Make sure to always register – at least 3 business days in advance https://forms.office.com/r/wSmS W3g3K0

 A maximum of 2 people per startup / company are allowed per day



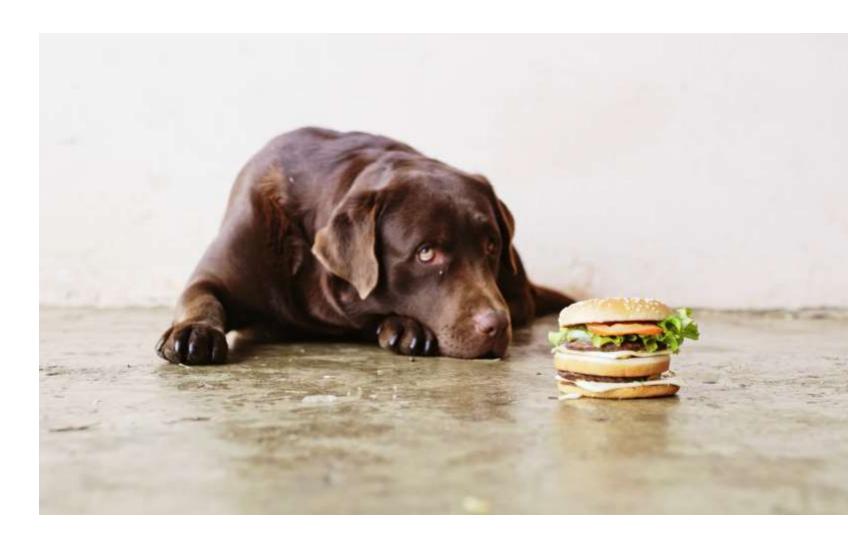
VOTE FOR THE NEXT 1:MANY SESSION



Al Call Center Hands on Lab

https://aka.ms/aicallcenter

Lunch RESUME AT 13:30





Afternoon – Continuation Hands-on Lab



