# Software Requirements Specification

Version 3.0

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Infrastructure Management System

Submitted in partial fulfillment Of the requirements of CS 223 Software Engineering This work is based upon the submissions of the course Software Engineering (CS223).

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## **Version History:**

Version 1.0	1) Only use case diagrams.
	2) Required re-definition of assets.
Version 2.0	1) Class diagram, sequence diagram and
	activity diagram of all use cases are
	added.
	2) A new use case "generating complain
	ID" has been added.
	3) Re-definition of assets.
Version 3.0	1) All the UML diagrams has been
	revised according to the software.

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#### 1.0. Introduction

#### 1.1. Purpose

The purpose of this document is to make the complaint procedure related to infrastructure easier, faster and reliable. It will help to keep the documentation of all the complaints related to infrastructure.

#### 1.2. Scope of Project

This software is designed for two kinds of users:

- 1) End User
- 2) Employee
- End User: It can be anyone who is registered in the institute with LDAP credentials.
   This person can file the complaint.
- 2) Employee: This person will manage the complaint software by assigning the workers. This person requires special credentials.

#### 1.3 Constraints

The unauthorized users will not be able to file the complaint.

#### 1.4 Assumptions and Dependencies

- 1) All the rooms of hostels are having required assets and in working conditions.
- 2) Database related to infrastructure assets is documented.
- 3) Set of workers required for the infrastructure jobs are available.
- 4) Employees who will operate the software are available.

## 1.3. Glossary

Term	Definition
End users	The people accessing the services.
Employee	The person who operates the software and provides service.
Worker	The person who will solve the problems like plumber, carpenter, cleaner and electrician.
Valid problems	Problems related to infrastructure only.
Invalid problems	Problems not related to infrastructure like taking leave, mess food is not good etc.
Assets	Property of infrastructure:  1) Chairs 2) Tables 3) Fan 4) Tube light 5) Geyser 6) Tap 7) Switch Board 8) Water Supply 9) Water Cooler 10) Cleaning 11) Paint 12) Mosquito Repellant 13) Door 14) Window

## 1.4. References

IEEE. IEEE Std 830-1998 IEEE Recommended Practice for Software Requirements

Specifications. IEEE Computer Society, 1998.

## 1.5. Overview of Document

The rest of the document is designed in the following way:

## 2.0. Overall Description

## 2.1 System Environment

• Backend: PHP

• Database: MYSQL

• Frontend: HTML, CSS

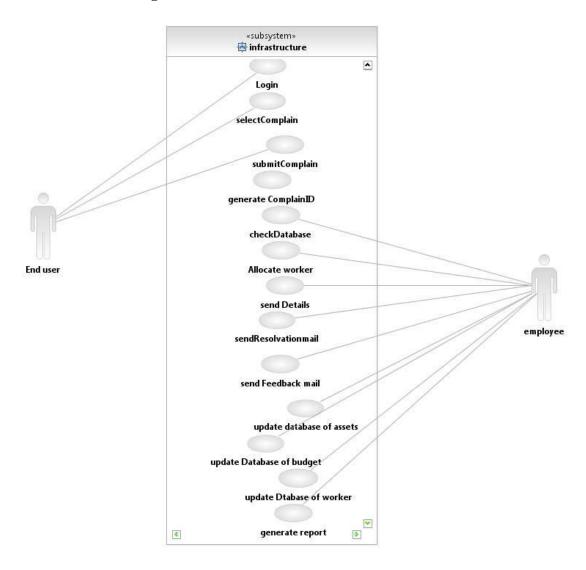
• Local server : Wamp server

## 2.2 Functional Requirements Specification

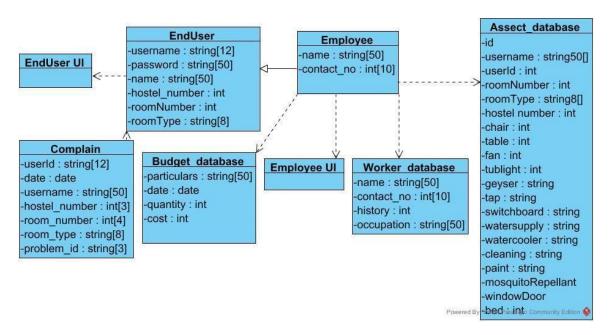
• phpMyAdmin

• Browser

## 2.2.1 Use case diagram

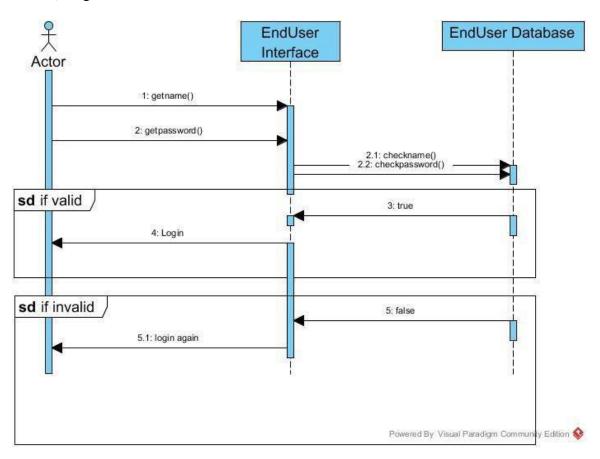


#### 2.2.2 Class Diagram

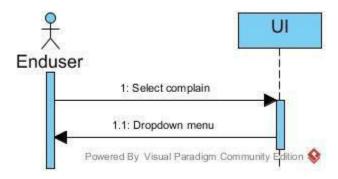


#### 2.2.3 Sequence Diagrams

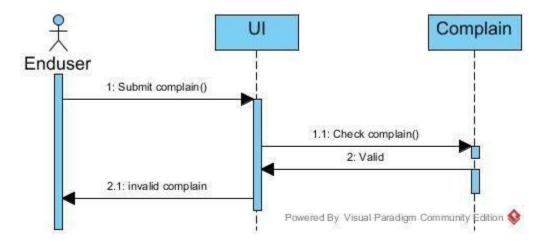
#### 2.2.3.1) Login



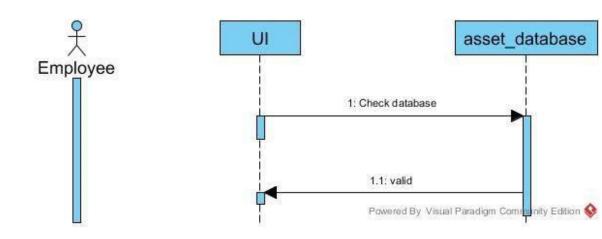
### 2.2.3.2) Select Complain



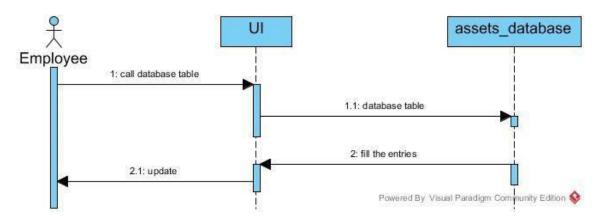
### 2.2.3.3) Submit Complain



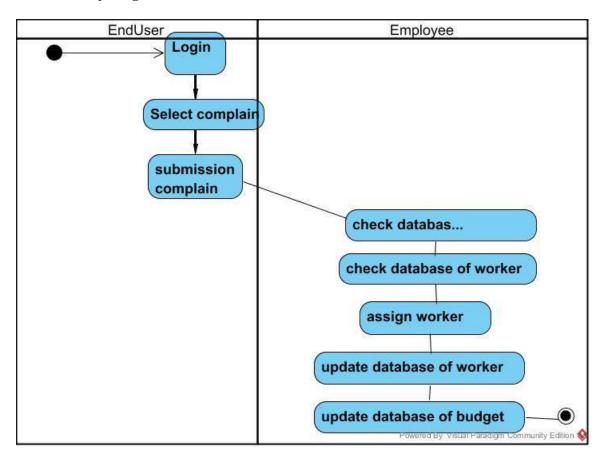
#### 2.2.3.4) Check Database



## 2.2.3.5) Update database of assets



### 2.2.4 Activity diagram



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#### 2.3 User Characteristics

- User must be able to handle a computer. Basic knowledge of computer is required.
- He must have clear idea of his roles.
- He must be familiar with software where a person has to enter username and password to get access of information.

### 2.4 Non-Functional Requirements

Product Requirement.
Organizational Requirement.

## 3.0. Requirements Specification

## 3.1 Functional Requirements

## 3.1.1 Login

Use Case Name	Login
Trigger	Start System
Precondition	You must be registered on LDAP.
Basic Path	1. Enter the credentials
	2. You will be login.
<b>Alternative Paths</b>	-
Post condition	Successfully login.
<b>Exception Paths</b>	1. If details are invalid.
	2. Enter again
Other	-

## 3.1.2 Selection of complains

Use Case Name	Selection of complain
Trigger	Login to the software
Precondition	Login credentials should be valid and registered
<b>Basic Path</b>	3. Login.
	4. Selecting the complains
<b>Alternative Paths</b>	-
Post condition	Selection of desired complain
<b>Exception Paths</b>	-
Other	If desired complain is not present in menu, then fill in "other"
	box

## 3.1.3 Submitting the complains

Use Case Name	Submitting the complain
Trigger	Selection of complain
Precondition	Complaint box should be filled.
<b>Basic Path</b>	1)Login.
	2)Selection of complain.
	3)Submission of complain.
<b>Alternative Paths</b>	-
<b>Post-condition</b>	Complaint submitted successfully.
<b>Exception Paths</b>	-
Other	No successful submission if the complaint-box is empty

## 3.1.4 Check database

Use Case Name	Check database
Trigger	Received the complaint
Precondition	Complaint should be submitted successfully
Basic Path	1) Submission of complain.
	2) Receiving the complaint.
<b>Alternative Paths</b>	-
Post-condition	Complaint submitted successfully.
<b>Exception Paths</b>	-
Other	-

## 3.1.5 Allocate the worker

Use Case Name	Allocate the worker
Trigger	Received complaint
Precondition	At least the desired worker should be free.
Basic Path	1) Receiving the complaint.
	2) Contact the worker.
	3) Allocate the worker.
<b>Alternative Paths</b>	-
<b>Post-condition</b>	Worker has been allotted.
<b>Exception Paths</b>	-
Other	-

## 3.1.6 Updating the assets

Use Case Name	Updating the assets
Trigger	Report of asset changes.
Precondition	There must be some change in assets.
<b>Basic Path</b>	-
<b>Alternative Paths</b>	-
<b>Post-condition</b>	Changes has been made in database.
<b>Exception Paths</b>	-
Other	-

## 3.1.7 Update the database of worker

Use Case Name	Update the database of worker
Trigger	Allocation of worker.
Precondition	The worker has done the job.
Basic Path	1) Worker allocated.
	2) Worker completed the job successfully.
<b>Alternative Paths</b>	-
Post-condition	Changes has been made in database.

<b>Exception Paths</b>	-
Other	-

### 3.3 Detailed Non-Functional Requirements

Product Requirement: This software will be operated during 6.00am-11.59pm except national holidays.

Organizational Requirement: Users of this software shall authenticate by using LDAP credentials.

### 3.4 Logical Structure of the Data

<< Keep this blank for the time being>>

## **4.0 Supporting information**

### 4.1 Table of contents and index

### 4.2 Appendixes