SAMY MAHIDDINE

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PROFESSIONAL PROFILE

Holding a degree in Computer Science, I have built a strong foundation in programming, software design, and cybersecurity. Passionate about problem-solving and creating innovative solutions, I am eager to join an organization where I can contribute my energy and passion for challenges.

EDUCATION

École de Technologie Supérieure
Montreal • 04/2023
Bachelor's Degree in Information Technology
Degree Obtained

École Polytechnique de Montréal
Montreal • 01/2020
Certificate: Network Cybersecurity
30 Credits Completed

Collège Ahuntsic
Montreal • 01/2014
Diploma of College Studies in Natural Sciences
Degree Obtained

PROFESSIONAL EXPERIENCE

Leadia – Cofounder
Montreal, Canada • 01/2024 - now

- Designed and developed custom web solutions for SMEs.
- Created and designed professional, optimized websites.
- Integrated artificial intelligence systems to automate business processes.
- Implemented SEO strategies to enhance clients' online visibility.
- Server Monitoring: Optimized performance and network resources.
- Provided technical support and trained clients to maximize the use of delivered solutions.
- Developed SaaS solutions including statistics tracking and payment management.

STM – **IT Analyst**
Montreal, Canada • 12/2023 - now

- System Troubleshooting: Identified root causes and implemented corrective actions.
- Documentation Creation: Developed processes, policies, procedures, and IT standards.
- Application Support: Managed updates, patches, and bug resolution.
- Server Monitoring: Optimized performance and network resources.

SKILLS

- React
- React Native
- TypeScript
- JavaScript
- HTML
- CSS
- C#
- Java
- SQL
- NoSQL
- WordPress
- Active Directory
- SCCM
- DockerKubernetes
- Jira
- System Architecture
- Cybersecurity Expertise
- Software Development
- API Development
- Problem-Solving Skills
- IT Risk Management
- Cybersecurity
- Product Development
- Agile Methodology
- SCRUM
- Design Patterns
- Object-Oriented Programming
- Teamwork and Communication
- Code Reviews

Workleap - Developer Full Stack
Montreal, Canada • 08/2022 - 12/2022

- Developed responsive websites and front-end applications using HTML, CSS, JavaScript, React.js, and Redux, including unit and integration testing.
- Collaborated with a team of developers to add features and enhance the user experience.
- Actively participated in the full software development lifecycle (SDLC), from requirements gathering to system implementation.

City of Montreal - IT Administrator and Developer
Montreal, Canada • 08/2021 - 12/2021

- Analyzed data trends and created visualizations for review by management.
- Developed SQL queries to extract data from multiple sources for statistical purposes.
- Created visual representations of data using charts, diagrams, or infographics.
- Programmed task automation scripts using PowerShell.

Genetec - Junior Delivery Specialist
Montreal, Canada • 01/2021 - 04/2021

- Provided technical support to internal and external clients via phone, email, and remote access tools.
- Installed, configured, and maintained various software applications on Windows systems.
- Performed troubleshooting for hardware and software issues related to LAN and WAN operations.
- Resolved network protocol issues, including TCP-related problems.

Desjardins - IT specialist
Montreal, Canada • 02/2019 - 01/2020

- Installed, configured, and maintained various software applications on Windows systems.
- System troubleshooting.
- Application support.
- Server monitoring.
- Developed IT strategies.

Alumico - Junior IT Specialist
Montreal, Canada • 02/2017 - 08/2017

- Analyzed client needs.
- Supported the implementation of IT solutions.
- Assisted and trained users.
- Wrote technical documentation.
- Monitored and maintained oversight of IT systems.

LANGUAGES

English

Bilingual

French

Bilingual

PROJECTS :

Tournament Manager for Lan ETS, École de Technologie Supérieure, 01/22 - 04/22, Montreal.
Capstone project: https://github.com/lanets/api.lanets.ca