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| |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **Samy**  **Mahiddine**     |  |  | | --- | --- | |  | mahiddinesamy@gmail.com | |  | 514-691-6731 | |  | Laval H7W 2S9 | |  | https://samy-portfolio.web.app | | | **Education**  **École de Technologie Supérieure**  Montreal • 04/2023  Bachelor's Degree in Information Technology  Degree Obtained  **École Polytechnique de Montréal**  Montreal • 01/2020  Certificate: Network Cybersecurity  30 Credits Completed  **Collège Ahuntsic**  Montreal • 01/2014  Diploma of College Studies in Natural Sciences  Degree Obtained  **Skills**   * React * React Native * TypeScript * JavaScript * HTML * CSS * C# * Java * SQL * NoSQL * WordPress * Active Directory * SCCM * DockerKubernetes * Jira * System Architecture * Cybersecurity Expertise * Software Development * API Development * Problem-Solving Skills * IT Risk Management * Cybersecurity * Product Development * Agile Methodology * SCRUM * Design Patterns * Object-Oriented Programming * Teamwork and Communication * Code Reviews | | |  | | --- | | **PROFESSIONAL PROFILE**  Holding a degree in Computer Science, I have built a strong foundation in programming, software design, and cybersecurity. Passionate about problem-solving and creating innovative solutions, I am eager to join an organization where I can contribute my energy and passion for challenges. | | **PROFESSIONAL EXPERIENCE**  **Leadia – Cofounder** Montreal, Canada  •  01/2024 - now   * Designed and developed custom web solutions for SMEs. * Created and designed professional, optimized websites. * Integrated artificial intelligence systems to automate business processes. * Implemented SEO strategies to enhance clients' online visibility. * Server Monitoring: Optimized performance and network resources. * Provided technical support and trained clients to maximize the use of delivered solutions. * Developed SaaS solutions including statistics tracking and payment management.   STM – IT Analyst  Montreal, Canada  •  12/2023 - now   * System Troubleshooting: Identified root causes and implemented corrective actions. * Documentation Creation: Developed processes, policies, procedures, and IT standards. * Application Support: Managed updates, patches, and bug resolution. * Server Monitoring: Optimized performance and network resources.   Workleap - Developer Full Stack  Montreal, Canada  •  08/2022 - 12/2022   * Developed responsive websites and front-end applications using HTML, CSS, JavaScript, React.js, and Redux, including unit and integration testing. * Collaborated with a team of developers to add features and enhance the user experience. * Actively participated in the full software development lifecycle (SDLC), from requirements gathering to system implementation.   City of Montreal - IT Administrator and Developer Montreal, Canada  •  08/2021 - 12/2021   * Analyzed data trends and created visualizations for review by management. * Developed SQL queries to extract data from multiple sources for statistical purposes. * Created visual representations of data using charts, diagrams, or infographics. * Programmed task automation scripts using PowerShell.   Genetec - Junior Delivery Specialist  Montreal, Canada  •  01/2021 - 04/2021   * Provided technical support to internal and external clients via phone, email, and remote access tools. * Installed, configured, and maintained various software applications on Windows systems. * Performed troubleshooting for hardware and software issues related to LAN and WAN operations. * Resolved network protocol issues, including TCP-related problems.   Desjardins - IT specialist Montreal, Canada  •  02/2019 - 01/2020   * Installed, configured, and maintained various software applications on Windows systems. * System troubleshooting. * Application support. * Server monitoring. * Developed IT strategies.   Alumico - Junior IT Specialist  Montreal, Canada  •  02/2017 - 08/2017   * Analyzed client needs. * Supported the implementation of IT solutions. * Assisted and trained users. * Wrote technical documentation. * Monitored and maintained oversight of IT systems.   **LANGUAGES**   |  |  |  | | --- | --- | --- | | English    Bilingual |  | French    Bilingual |   **Projects :**  **Tournament Manager for Lan ETS, École de Technologie Supérieure, 01/22 - 04/22, Montreal.** Capstone project: <https://github.com/lanets/api.lanets.ca> | |

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