

Description, Specification, Scope of work, Terms & Conditions			Vendor-4
			Manglam Techno Air Equipments Private Limited, Noida,UP
SL NO	Parameter	Specification	Clarification to be provided
25	Other requirements:	b) Documentary proof of availability of OEM approved service center for the quoted item in south India to be submitted.	Details of service centre in South India for easy & quick service solution/Customer support to be provided.
		d) The bidder shall ensure from the OEM availability of spares for the quoted item for the next ten years minimum. A declaration in this respect shall be provided along with the quote.	Duly signed Self declaration to be provided
		e) The OEM shall be in the field of manufacture and supply of the quoted item for the last 20 years and shall provide a documentary proof of the same along with the quote.	Bidder is OEM & inc. on 24/11/1999 ; A self declaration on their experience in Chiller supply to be provided



MANGLAM TECHNO AIR EQUIPMENTS PVT. LTD.

(AN ISO 9001 & 13485 CERTIFIED COMPANY)

A-44, Sector-83, Noida, Opp. NSEZ, Dist, Gautam Budh Nagar (U.P.)

Tel. : 0120-4562252, Mobile : 9718189933, 9310154909

Email : Info@manglamtechno.in, mangalam_techno@yahoo.co.in

Website : www.manglamtechno.in, www.mangalamtechno.com



To
The Tender Evaluation Committee
Avionics Division, HAL
Department of Defence Production
Ministry of Defence
Hyderabad

Date: 12-09-2025

Subject: Clarification Regarding Service Office Requirement – Bid No. GEM/2025/B/6411096

Respected Sir/Madam,

With reference to the above tender, we would like to respectfully submit a clarification regarding the requirement of a service office in South India.

We would like to inform you that at present, we do not have a permanent service office located in the South Indian region. However, we wish to assure you that we provide pan-India service coverage and our dedicated technical team is available to attend to service calls within 24 hours at any location across the country.

We are committed to providing timely, reliable, and high-quality service support for all our products, irrespective of location. Our company has successfully maintained this standard for more than 25 years, ensuring customer satisfaction and trust.

We kindly request you to consider our assurance and allow us the opportunity to serve you under this tender. We guarantee that you will receive uninterrupted service support and complete reliability from our side.

We seek your kind understanding and trust, and assure you that, if given the chance, we will fulfill all service requirements to your utmost satisfaction.

Thanking You,

Yours faithfully,
Rachna Gupta
Director
9310154909
Rkgupta9810154909@gmail.com/mangalam_techno@yahoo.co.in



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To
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Avionics Division, HAL
Department of Defence Production
Ministry of Defence
Hyderabad

Date: 12.09.2015

This is to certify that Manglam Techno Air Equipments Pvt. Ltd., Noida (U.P.)

is an Original Equipment Manufacturer (OEM), duly registered and certified for the manufacturing and supply of Chillers and related equipment.

We hereby declare that:

- Our company has been incorporated and operational since 1999, with more than 25 years of experience in the field.
- We are the OEM of the products offered under Bid No. GEM/2025/B/6411096 (Supply & Installation of Chillers).
- All equipment supplied by us is manufactured, tested, and quality certified under our name, ensuring full compliance with applicable standards.

We confirm that this declaration is true and correct to the best of our knowledge and records.

Authorized Signatory

Rachna Gupta

Director

9310154909

Rkgupta9810154909@gmail.com/mangalam_techno@yahoo.co.in



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To
The Tender Evaluation Committee
Avionics Division, HAL
Department of Defence Production
Ministry of Defence
Hyderabad

Date: 12.09.2025

Subject: Self Declaration on Availability of Spares – Bid No. GEM/2025/B/6411096

Respected Sir/Madam,

We hereby declare that Manglam Techno Air Equipments Pvt. Ltd., Noida (U.P.), as the OEM, shall ensure the availability of spares for the quoted item (Supply & Installation of Chillers) for a minimum period of ten (10) years from the date of supply.

This declaration is issued in compliance with the tender requirement and is true to the best of our knowledge and records.

Authorized Signatory

Rachna Gupta

Director

9310154909

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