

## RAB Meeting Minutes 10/6/14

- Evening Services (A condensed version of ARRC) :
  - No in-person cashier services
  - A bit of financial aid services (basic questions)
  - 4 PM-8 PM
  - No student ID services
  - Increase marketing for evening services (increase visibility)
  - The bookstore closes before evening classes are over (important during the first week of school especially)
  - New evening advisor
  - No CAD for evening students
  - Teachers don't always leave a notice that class has been cancelled/ moved
    - **Christina will look into who is in charge of putting the notes on doors when class has been cancelled**
  - Tie college goals into issues with evening services hours
  - Soft opening/ pilot program to keep the library open later
  - Do people use the computer lab more than the library to print? (survey question)
  - Look at the retention rates of evening students
  - **Talk to Amber about breakdown of student fees (SAC Meeting 10/7/14)**
- RSS Feed in Grove:
  - “How do you get information? How would you like to get information?”
- Orca card discussion
- Details about the Legislative Academy