

# MAHIM MITTAL

mahimmittal20@gmail.com | 617-513-3554 | Boston, 02121, MA, United States

## Summary

Results-driven Business Analyst with extensive experience in software implementation, product management, and front-end development. Specialized in Salesforce Community Portal design, legacy system conversion, and delivery of user-centric solutions. Proven track record of collaborating with cross-functional teams to ensure project success and enhance system performance.

## Skills

Salesforce Community Portal, Legacy System Conversion, Business Process Mapping, User Acceptance Testing (UAT), Requirements Elicitation, Functional Specification Writing, Stakeholder Management, Communication, Team Collaboration, Problem Solving, Project Management, React.js, HTML5, CSS3, JavaScript (ES6+), User Experience Design, Agile Methodologies

## Experience

Senior Front-end Developer at WebKorps (09/2023 - Present)

- L

proje

conc

acce

to de

Senior Business Analyst at IBM (01/2022 - 08/2023)

- Fa

with

enga

Business Analyst at AmericanKorps (07/2017 - 12/2021)

proc

impr

- 6

projec

impro

comm

with

## Education

MS in Computer Science Engineering, Northeastern University (12/2024)

## Certifications

Salesforce Certified Administrator, Certified Business Analysis Professional (CBAP), Front-end Development Certified Professional