# CONTRACT FOR PROVIDING SOFTWARE SOLUTION FOR THE BUSINES OF REAL ESTATE, LOAN AND GENERAL LEDGER MANAGEMENT

to



# **LUCKY HOMES (Pvt) Ltd.**



Modularfour Solutions (Pvt.) Limited Private and Confidential

# CONTRACT FOR PROVIDING MODULARFOUR SOFTWARE SOLUTIONS MANAGEMENT SOLUTION FOR THE BUSINES OF REAL ESTATE, LOAN AND GENERAL LEDGER

CONTRACT NUMBER: FS/LHL/12/01/0002 DATE: 27<sup>th</sup> January 2012

THIS CONTRACT made and entered into at Colombo on this 16<sup>th</sup> day of January, Two Thousand and Twelve by and between LUCKY HOMES (PVT) LTD. A company duly incorporated under the laws of Sri Lanka and having its registered office at "150/3C, Rose Garden, Kottawa Road, Hokandara." (hereinafter referred to as "LUCKY HOMES." which term shall where the context so requires mean and include the said Lucky Homs Pvt Ltd. successors and assigns) of the One Part, and MADULAR4 SOLUTIONS (PRIVATE) LIMITED a Company duly incorporated under the laws of Sri Lanka and having its registered office at No. 112/7, Vauxhall Street, (Colombo 02, Sri Lanka (hereinafter referred to as "MADULAR4 SOLUTIONS" which term shall where the context so requires mean and include the said Madular4 Solutions (Private) Limited, its successors and permitted assigns) of the Other Part

- **WHEREAS** Madular4 Solutions is carrying on the business of developing and supplying of computer based software
- **AND WHEREAS** at the request of Lucky Homes. , Madular4 Solutions has agreed to implement "Madular4 Solutions FinSoft Financial Management Software Product" (hereinafter referred to as the "FINSOFT SOLUTION").

**NOW THIS AGREEMENT WITNESSETH** and it is hereby agreed by and between the parties hereto as follows:

# 1. SCOPE OF AGREEMENT

- 1.1. The scope of this Agreement shall be for Madular4 Solutions to successfully implement "Madular4 Solutions FinSoft Solution" with unlimited user license & Unlimited Branch connectivity for Lucky Homes. More fully described herein, as per the terms and conditions herein stipulated.
- 1.2. The modules to be implemented hereunder shall be as per Annex 1 hereto.
- 1.3. High level Implementation Plan Annex II

# 2. PRICES

2.1. The prices of Software Solution (including implementation charges) to be implemented shall be the follows

### **Pricing Summary**

Cost of the Application Software Modules
RealEstate/ Loan/ General Ledger Management Solution Rs. 4,500,000.00
("FinSoft System with Unlimited user license &
Unlimited Branch connectivity will be accommodate")

**Special Discount** for "Lucky Homes Pvt Ltd" Rs. 500,000.00

Total cost of software solution Rs. 4,000,000.00

- 2.2. The prices shall be held firm without variation throughout the duration of this Agreement subject however to Clause 2.4 herein.
- 2.3. Applicable Government taxes shall be payable by Lucky Homes (Pvt) Ltd.
- 2.4. Any major enhancement to the system shall be done at a fee mutually agreed upon. A major enhancement shall be an enhancement that would require the addition of further modules or functions or structural change to the existing that requires more than five man days per month.
- 2.5. All minor enhancements shall be done free of charge minor enhancement shall be an format changes to any existing output file, add new column report etc and should be less than 5 man hours.

# 3. PAYMENT TERMS

#### Payment terms

# **Application System Charges**

50% - on confirmation of the quotation Rs. 2,000,000.00 50% - on Live Run of the Software Solution Rs. 2,000,000.00

Any additional task to be carried out as stipulated in Clause 2.4 above to shall be 3.1. subject to the above payment terms.

## 4. DELIVERY

- 4.1. Madular4 Solutions shall deliver, install, implement and carry out the live run on each module of the FINSOFT SOLUTION immediately on completion of Madular4 Solutions project implementation track.
- 4.2. Madular4 Solutions shall complete the implementation and the installation of the FINSOFT SOLUTION as per the specifications agreed to by Lucky Homes (Pvt) Ltd. Madular4 Solutions and to the entire satisfaction of Lucky Homes (Pvt) Ltd. so as to be totally fit for the purpose same is intended.
- 4.3. Any major enhancement shall be done within a time period to be mutually agreed upon.

# 5. IMPLEMENTATION / ACCEPTANCE

5.1. Signing off deliverables shall be done by both Parties after each acceptance milestone. There will be a Conference Room UAT and UAT prior to Live Cut Over.

### 6. OBLIGATIONS OF MADULAR4 SOLUTIONS

- 6.1. Madular4 Solutions shall assign a dedicated group of skilled personnel for carrying out the tasks hereunder. The team shall be headed by a Senior Project Leader who shall be the Project Coordinator/Manager. There will be required technical and functional implementers in the team.
- 6.2. In the event the services performed by Madular4 Solutions personnel are not in keeping with this Agreement or are found to be unsatisfactory as per the decision of Lucky Homes (Pvt) Ltd., Madular4 Solutions shall on the request of Lucky Homes

Madular4 Solutions (Pvt) Ltd.

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- (Pvt) Ltd. Immediately replace such personnel with those who are competent in performing their tasks hereunder.
- 6.3. Madular4 Solutions shall perform the system installation and implementation in accordance with Agreement with the least disruption to other systems in operation at Lucky Homes (Pvt) Ltd. If such disruption is necessitated, same shall be so notified with details in writing to Lucky Homes (Pvt) Ltd. well in advance.
- 6.4. Details of identity of personnel visiting Lucky Homes (Pvt) Ltd. Hereunder shall be provided in advance to Lucky Homes (Pvt) Ltd.
- 6.5. Madular4 Solutions shall train relevant personnel of Lucky Homes (Pvt) Ltd. as to the satisfaction to enable them to carry out successful operations of the delivered system. Madular4 Solutions shall provide necessary training facilities on:
  - i) Systems administration training
  - ii) End User Training
  - iii) Troubleshooting Training

User training will be done at site during implementation.

# 7. OBLIGATIONS OF LUCKY HOMES (PVT) LTD.

- 7.1. Lucky Homes (Pvt) Ltd. shall allow personnel of Madular4 Solutions necessary access to Lucky Homes (Pvt) Ltd. with prior permission from Lucky Homes (Pvt) Ltd. to carry out their tasks hereunder.
- 7.2. Lucky Homes (Pvt) Ltd. shall provide the necessary hardware to install and implement the FINSOFT SOLUTION.
- 7.3. Lucky Homes (Pvt) Ltd. shall administer and maintain all hardware supplied by Lucky Homes (Pvt) Ltd. including the server, OS installations, OS patches, upgrades, installation of ORACLE and related service packs and IIS and related components utilized to run the FINSOFT SOLUTION, and install virus scanners.
- 7.4. Lucky Homes (Pvt) Ltd. shall provide necessary backup hardware and accessories in the event of hardware failure and same shall be done within a mutually agreed time period which shall not adversely affect the implementation time frame.
- 7.5. Lucky Homes (Pvt) Ltd. shall assign competent, project leader and required functional/technical teams for the FINSOFT SOLUTION implementation.
- 7.6. Lucky Homes (Pvt) Ltd. shall assign competent, computer literate personnel to operate/administer the FINSOFT SOLUTION.
- 7.7. Lucky Homes (Pvt) Ltd. shall not infringe any intellectual property rights pertaining to the FINSOFT SOLUTION.
- 7.8. Lucky Homes (Pvt) Ltd. to provide transport, food and lodging for the Madular4 Solutions personnel visiting sites outside Colombo city limits. Madular4 Solutions will charge Lucky Homes (Pvt) Ltd. transport costs, food and lodging if Lucky Homes (Pvt) Ltd. is unable to provide the same.

#### 8. WARRANTY

8.1. Madular4 Solutions warrants that the system delivered shall be in conformity with the functions described in the specifications (attached sign doc). To this Madular4 Solutions shall undertake to rectify or replace, without any charge to Lucky Homes (Pvt) Ltd. any part of the system/software found to cause a deviation from the functionality described in the specifications immediately. This warranty shall be valid for a period of twelve (12) months from the date of the Acceptance Certificate.

### 9. MAINTENANCE

- 9.1. On expiration of the warranty period Lucky Homes (Pvt) Ltd. may enter into a service agreement with Madular4 Solutions for the maintenance of the software. Such annual software maintenance charges shall be as per the Madular4 Solutions support plans which are basic, standard and premium. However Standard Support Plan is 12.5% from Application Software Cost plus New enhancements per Annam.
- 9.2. During such annual maintenance Madular4 Solutions shall maintain the software applicable to the FINSOFT SOLUTION and provide free of charge consultancy, and other support services deemed necessary for the smooth functioning of the system installed, as and when required by Lucky Homes (Pvt) Ltd.
- 9.3. During such annual maintenance Madular4 Solutions shall rectify all software related faults, defects and malfunctions free of charge.
- 9.4. On receiving a complaint from Lucky Homes (Pvt) Ltd. Madular4 Solutions shall, if unable to resolve over the phone, e-mail or remote dial-up, attend to the problem on site within twenty four (24) hours of such complaint if within the City of Colombo.

#### **10. TERMINATION**

10.1. Either Party may terminate this Agreement if the other Party breaches any of the terms herein contained and not cured within thirty (30) days of written notice of the said breach by the non-defaulting Party to the defaulting Party, unless such time period allowed for curing of the breach is further extended by mutual agreement.

#### 11. ARBITRATION

In the event of any breach or non observance by any party of the terms and conditions contained in this agreement and in the event of any dispute, difference or question or matter which may from time to time and at any time hereafter arise or occur between the parties in relation to or in respect of this agreement or any provision, matter or thing contained herein or the subject matter hereof, or the operation, interpretation or construction hereof or any clause hereof including all disputes that may arise after the termination, such matters may, notwithstanding the remedies available under this agreement or in law be submitted to Arbitration by a sole arbitrator to be appointed by the parties or if such appointment is not practicable, by two arbitrators one to be appointed by each party and an additional Arbitrator to be appointed by the two Arbitrators and if either party refuses to appoint an arbitrator, by the sole Arbitrator appointed by the other party. The arbitration shall be held in Colombo and the relevant provisions of the Arbitration Act No 11 of 1995 or any amendment thereof shall govern and applicable to such arbitration.

### 12. NOTICE

Any notice or other information required or authorized by this Agreement to be given by either Party to the other may be given by hand with due acknowledgement or sent (by registered post, telex, facsimile transmission or comparable means of communication) to the other Party to the respective addresses herein mentioned, or to such other address written notice of which has been given.

**IN WITNESS WHEREOF** Madular4 Solutions (Pvt.) Limited and Lucky Homes (Pvt) Ltd. have affixed their respective Common Seals hereto and to one other of the same tenure and date as these presents on the date, month and year in the beginning hereof written.

# **AUTHORISED SIGNATORIES:**

Lucky Homes (Pyt) Ltd.

Madular4 Solutions (Pvt) Ltd.

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Name :	Name:
Designation :	Designation :
Date :	Date :
Witness (1):	
Name : Date :	
Madular4 Solutions (Private) Limited	
Name :	Name:
Designation :	Designation :
Date :	Date :
Witness (1):	
Name :	
Date :	

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