



Oracle Technology Global Price List  
February 15, 2010  
Software Investment Guide

| Oracle Database                                     |                         |  |                          |  |
|---|-------------------------|--|--------------------------|--|
|   | Named User Plus         | Software Update License & Support            | Processor License        | Software Update License & Support            |
| <b>Database Products</b>                            |                         |  |                          |  |
| <b>Oracle Database</b>                              |                         |  |                          |  |
| Standard Edition One                                | 180                     | 39.60  | 5,800                    | 1,276.00                                     |
| Standard Edition                                    | 350                     | 77.00  | 17,500                   | 3,850.00                                     |
| Enterprise Edition                                  | 950                     | 209.00                                       | 47,500                   | 10,450.00                                    |
| Personal Edition                                    | 460                     | 101.20                                       | -                        | -  |
| Lite Mobile Server                                  | -                       | -  | 23,000                   | 5,060.00                                     |
| Lite Client   | 60                      | 13.20  | -                        | -  |
| <b>Enterprise Edition Options:</b>                  |                         |  |                          |  |
| Real Application Clusters                           | 460                     | 101.20                                       | 23,000                   | 5,060.00                                     |
| Real Application Clusters One Node                  | 200                     | 44.00  | 10,000                   | 2,200.00                                     |
| Active Data Guard                                   | 200                     | 44.00  | 10,000                   | 2,200.00                                     |
| Partitioning  | 230                     | 50.60  | 11,500                   | 2,530.00                                     |
| Real Application Testing                            | 230                     | 50.60  | 11,500                   | 2,530.00                                     |
| Advanced Compression                                | 230                     | 50.60  | 11,500                   | 2,530.00                                     |
| Total Recall  | 120                     | 26.40  | 5,800                    | 1,276.00                                     |
| Advanced Security                                   | 230                     | 50.60  | 11,500                   | 2,530.00                                     |
| Label Security                                      | 230                     | 50.60  | 11,500                   | 2,530.00                                     |
| Database Vault                                      | 460                     | 101.20                                       | 23,000                   | 5,060.00                                     |
| OLAP  | 460                     | 101.20                                       | 23,000                   | 5,060.00                                     |
| Data Mining   | 460                     | 101.20                                       | 23,000                   | 5,060.00                                     |
| Data Profiling and Quality                          | 350                     | 77.00  | 17,500                   | 3,850.00                                     |
| Spatial   | 350                     | 77.00  | 17,500                   | 3,850.00                                     |
| In-Memory Database Cache                            | -                       | -  | 41,500                   | 9,130.00                                     |
| Retail Data Model                                   | 800                     | 176.00                                       | 40,000                   | 8,800.00                                     |
| Communications Data Model                           | 800                     | 176.00                                       | 40,000                   | 8,800.00                                     |
| <b>Database Enterprise Management</b>               |                         |  |                          |  |
| Diagnostics Pack                                    | 100                     | 22.00  | 5,000                    | 1,100.00                                     |
| Tuning Pack   | 100                     | 22.00  | 5,000                    | 1,100.00                                     |
| Change Management Pack                              | 70                      | 15.40  | 3,500                    | 770.00                                       |
| Configuration Management Pack for Oracle Database   | 100                     | 22.00  | 5,000                    | 1,100.00                                     |
| Provisioning and Patch Automation Pack for Database | 70                      | 15.40  | 3,500                    | 770.00                                       |
| Data Masking Pack                                   | 230                     | 50.60  | 11,500                   | 2,530.00                                     |
|   | <b>License Price</b>    | <b>Software Update License &amp; Support</b> | <b>Licensing Metric</b>  | <b>Minimum</b>                               |
| Secure Backup                                       | 3,500                   | 770.00                                       | Per Tape Drive           | -  |
| Data Watch and Repair Connector                     | 23,000                  | 5,060.00                                     | Per Connector            | 1  |
|   |                         |  |                          |  |
|   | <b>Named User Plus</b>  | <b>Software Update License &amp; Support</b> | <b>Processor License</b> | <b>Software Update License &amp; Support</b> |
| <b>TimesTen</b>                                     |                         |  |                          |  |
| TimesTen In-Memory Database                         | -                       | -  | 41,500                   | 9,130.00                                     |
| <b>Berkeley Database</b>                            |                         |  |                          |  |
| Berkeley DB - High Availability                     | -                       | -  | 9,800                    | 2,156.00                                     |
|   | <b>Wireless Handset</b> | <b>Software Update License &amp; Support</b> | <b>Processor License</b> | <b>Software Update License &amp; Support</b> |
| Berkeley DB - Transactional Data Store              | 6                       | 1.32   | 5,800                    | 1,276.00                                     |
| Berkeley DB - Concurrent Data Store                 | 6                       | 1.32   | 1,800                    | 396.00                                       |
| Berkeley DB - Data Store                            | 6                       | 1.32   | 900                      | 198.00                                       |
|   | <b>Named User Plus</b>  | <b>Software Update License &amp; Support</b> | <b>Processor License</b> | <b>Software Update License &amp; Support</b> |
| Berkeley DB Java Edition - High Availability        | -                       | -  | 9,800                    | 2,156.00                                     |
| Berkeley DB Java Edition - Transactional Data Store | -                       | -  | 5,800                    | 1,276.00                                     |
| Berkeley DB Java Edition - Concurrent Data Store    | -                       | -  | 1,800                    | 396.00                                       |
| Berkeley DB XML - High Availability                 | -                       | -  | 13,800                   | 3,036.00                                     |
| Berkeley DB XML - Transactional Data Store          | -                       | -  | 8,100                    | 1,782.00                                     |
| Berkeley DB XML - Concurrent Data Store             | -                       | -  | 2,600                    | 572.00                                       |
| Berkeley DB XML - Data Store                        | -                       | -  | 1,800                    | 396.00                                       |
| <b>Other Products</b>                               |                         |  |                          |  |
| Secure Enterprise Search                            | 70                      | 15.40  | 34,500                   | 7,590.00                                     |
| Audit Vault Server                                  | -                       | -  | 57,500                   | 12,650.00                                    |
| Audit Vault Collection Agent                        | -                       | -  | 3,500                    | 770.00                                       |
|   | <b>License Price</b>    | <b>Software Update License &amp; Support</b> | <b>Licensing Metric</b>  | <b>Minimum</b>                               |
| Secure Enterprise Search Connector                  | 34,500                  | 7,590.00                                     | Connector                | 1  |

|   | Named User Plus | Software Update<br>License & Support | Computer License     | Software Update<br>License & Support |
|---|-----------------|--------------------------------------|----------------------|--------------------------------------|
| <b>Integration Products</b>                       |                 |                                      |                      |                                      |
| Mainframe Integration Gateways                    | -               | -                                    | 109,500              | 24,090.00                            |
| Database Gateway for Sybase                       | -               | -                                    | 17,500               | 3,850.00                             |
| Database Gateway for SQL Server                   | -               | -                                    | 17,500               | 3,850.00                             |
| Database Gateway for Informix                     | -               | -                                    | 17,500               | 3,850.00                             |
| Database Gateway for Teradata                     | -               | -                                    | 109,500              | 24,090.00                            |
| Database Gateway for VSAM                         | -               | -                                    | 109,500              | 24,090.00                            |
| Database Gateway for IMS                          | -               | -                                    | 109,500              | 24,090.00                            |
| Database Gateway for Adabas                       | -               | -                                    | 109,500              | 24,090.00                            |
| Database Gateway for DRDA                         | -               | -                                    | 46,000               | 10,120.00                            |
| Database Gateway for APPC                         | -               | -                                    | 46,000               | 10,120.00                            |
| Database Gateway for WebSphere MQ                 | -               | -                                    | 46,000               | 10,120.00                            |
|   |                 |                                      |                      |                                      |
|   | Named User Plus | Software Update<br>License & Support | Processor<br>License | Software Update<br>License & Support |
| <b>Data Warehousing Products</b>                  |                 |                                      |                      |                                      |
| Express Server                                    | 950             | 209.00                               | 47,500               | 10,450.00                            |
| Express Analyzer                                  | 950             | 209.00                               | -                    | -                                    |
| Express Objects                                   | 5,800           | 1,276.00                             | -                    | -                                    |
|   |                 |                                      |                      |                                      |
|   | Named User Plus | Software Update<br>License & Support | Processor<br>License | Software Update<br>License & Support |
| <b>Rdb Products</b>                               |                 |                                      |                      |                                      |
| <b>Rdb Server Products</b>                        |                 |                                      |                      |                                      |
| Rdb Enterprise Edition                            | 950             | 209.00                               | 47,500               | 10,450.00                            |
| CODASYL DBMS                                      | 950             | 209.00                               | -                    | -                                    |
| <b>Rdb Server Options:</b>                        |                 |                                      |                      |                                      |
| TRACE   | 120             | 26.40                                | 5,800                | 1,276.00                             |
| <b>Rdb Development, Query and Reporting Tools</b> |                 |                                      |                      |                                      |
| Programmer for Rdb                                | 1,200           | 264.00                               | -                    | -                                    |
| CDD/ Repository                                   | 5,800           | 1,276.00                             | -                    | -                                    |
| CDD/R Runtime                                     | -               | -                                    | 5,800                | 1,276.00                             |

|   | Named User Plus        | Software Update License & Support            | Processor License        | Software Update License & Support            |
|---|------------------------|--|--------------------------|--|
| <b>Application Server Products</b>  |                        |  |                          |  |
| TopLink and Application Development Framework                             | 120                    | 26.40  | 5,800                    | 1,276.00                                     |
| WebLogic Server Standard Edition  | 200                    | 44.00  | 10,000                   | 2,200.00                                     |
| WebLogic Server Enterprise Edition  | 500                    | 110.00                                       | 25,000                   | 5,500.00                                     |
| WebLogic Suite  | 900                    | 198.00                                       | 45,000                   | 9,900.00                                     |
| Web Tier  | 100                    | 22.00  | 5,000                    | 1,100.00                                     |
| Internet Application Server Standard Edition One                          | 180                    | 39.60  | 5,800                    | 1,276.00                                     |
| Internet Application Server Standard Edition                              | 230                    | 50.60  | 11,500                   | 2,530.00                                     |
| Internet Application Server Enterprise Edition                            | 700                    | 154.00                                       | 35,000                   | 7,700.00                                     |
| Coherence Standard Edition  | 100                    | 22.00  | 4,600                    | 1,012.00                                     |
| Coherence Enterprise Edition  | 230                    | 50.60  | 11,500                   | 2,530.00                                     |
| Coherence Grid Edition  | 500                    | 110.00                                       | 25,000                   | 5,500.00                                     |
| Coherence Suite   | 1,000                  | 220.00                                       | 50,000                   | 11,000.00                                    |
| BPEL Process Manager  | 1,200                  | 264.00                                       | 60,000                   | 13,200.00                                    |
| WebLogic Integration  | 1,400                  | 308.00                                       | 70,000                   | 15,400.00                                    |
| Service Registry  | 920                    | 202.40                                       | 46,000                   | 10,120.00                                    |
| Enterprise Repository   | 2,900                  | 638.00                                       | 145,000                  | 31,900.00                                    |
| SOA Suite for Non Oracle Middleware                                       | 1,500                  | 330.00                                       | 75,000                   | 16,500.00                                    |
| Business Process Management Suite for Non Oracle Middleware               | 2,600                  | 572.00                                       | 130,000                  | 28,600.00                                    |
| Event-Driven Architecture Suite   | 1,400                  | 308.00                                       | 70,000                   | 15,400.00                                    |
| Forms and Reports   | 460                    | 101.20                                       | 23,000                   | 5,060.00                                     |
| <b>Data Integration Technology</b>  |                        |  |                          |  |
| Data Service Integrator   | 1,440                  | 316.80                                       | 72,000                   | 15,840.00                                    |
| Data Integrator Enterprise Edition  | -                      | -  | 23,000                   | 5,060.00                                     |
| Data Quality for Data Integrator (up to a maximum of 100 million records) | -                      | -  | 70,000                   | 15,400.00                                    |
| Data Profiling  | 34,500                 | 7,590.00                                     | -                        | -  |
| Data Integration Suite  | -                      | -  | 70,000                   | 15,400.00                                    |
| GoldenGate  | 350                    | 77.00  | 17,500                   | 3,850.00                                     |
| GoldenGate for Non Oracle Database  | 350                    | 77.00  | 17,500                   | 3,850.00                                     |
| GoldenGate for Mainframe  | 2,000                  | 440.00                                       | 100,000                  | 22,000.00                                    |
| GoldenGate Veridata   | 600                    | 132.00                                       | 30,000                   | 6,600.00                                     |
|   | <b>License Price</b>   | <b>Software Update License &amp; Support</b> | <b>Licensing Metric</b>  | <b>Minimum</b>                               |
| Data Quality Rules for Data Integrator                                    | 23,000                 | 5,060.00                                     | Per Rule Set             | -  |
| Data Quality for Data Integrator (for greater than 100 Million Records)   | 5                      | 1.10   | Per 1000 Records         | -  |
|   | <b>Named User Plus</b> | <b>Software Update License &amp; Support</b> | <b>Processor License</b> | <b>Software Update License &amp; Support</b> |
| <b>WebLogic Suite Options:</b>  |                        |  |                          |  |
| BPEL Process Manager Option   | 460                    | 101.20                                       | 23,000                   | 5,060.00                                     |
| Service Bus   | 460                    | 101.20                                       | 23,000                   | 5,060.00                                     |
| SOA Suite for Oracle Middleware   | 1,200                  | 264.00                                       | 57,500                   | 12,650.00                                    |
| Business Process Management Suite   | 2,300                  | 506.00                                       | 115,000                  | 25,300.00                                    |
| <b>Application Server Enterprise Management</b>                           |                        |  |                          |  |
| Diagnostics Pack for Oracle Middleware                                    | 140                    | 30.80  | 7,000                    | 1,540.00                                     |
| Management Pack for WebLogic Server                                       | 190                    | 41.80  | 9,500                    | 2,090.00                                     |
| Management Pack Plus for SOA  | 300                    | 66.00  | 15,000                   | 3,300.00                                     |
| Management Pack for Oracle Coherence                                      | 70                     | 15.40  | 3,500                    | 770.00                                       |
| Management Pack for Oracle GoldenGate                                     | 70                     | 15.40  | 3,500                    | 770.00                                       |
| <b>Fusion Middleware Adapters:</b>  |                        |  |                          |  |
| Application Adapters  | -                      | -  | 17,500                   | 3,850.00                                     |
| Oracle Applications Adapter   | -                      | -  | 17,500                   | 3,850.00                                     |
| Mainframe and TP-Monitor Adapters   | -                      | -  | 34,500                   | 7,590.00                                     |
| Changed Data Capture Adapters   | -                      | -  | 60,000                   | 13,200.00                                    |
| Application Adapters for Data Integration                                 | -                      | -  | 2,300                    | 506.00                                       |
| GoldenGate Application Adapters   | -                      | -  | 20,000                   | 4,400.00                                     |
| Application Adapters for Warehouse Builder                                | -                      | -  | 2,300                    | 506.00                                       |
| RosettaNet Adapter  | -                      | -  | 34,500                   | 7,590.00                                     |
| EDI Adapter   | -                      | -  | 34,500                   | 7,590.00                                     |
| Healthcare Adapter  | -                      | -  | 34,500                   | 7,590.00                                     |
| ebXML Adapter   | -                      | -  | 11,500                   | 2,530.00                                     |
| Enterprise Link for Business Activity Monitoring                          | -                      | -  | 17,500                   | 3,850.00                                     |
| Financial Message Designer  | 21,000                 | 4,620.00                                     | -                        | -  |
| SWIFT Adapter for Oracle Service Bus                                      | -                      | -  | 100,000                  | 22,000.00                                    |
| FIX Adapter for Oracle Service Bus  | -                      | -  | 50,000                   | 11,000.00                                    |
| Payments Adapter for Oracle Service Bus                                   | -                      | -  | 50,000                   | 11,000.00                                    |
| Derivatives Adapter for Oracle Service Bus                                | -                      | -  | 50,000                   | 11,000.00                                    |
| <b>Tuxedo and Adapters</b>  |                        |  |                          |  |
| Tuxedo  | 1,800                  | 396.00                                       | 60,000                   | 13,200.00                                    |
| Tuxedo Jolt   | -                      | -  | 9,000                    | 1,980.00                                     |
| Service Architecture Leveraging Tuxedo (SALT)                             | -                      | -  | 12,000                   | 2,640.00                                     |
| Tuxedo System and Applications Monitor (TSAM)                             | -                      | -  | 6,000                    | 1,320.00                                     |
| Tuxedo Mainframe Adapter for SNA  | -                      | -  | 22,000                   | 4,840.00                                     |
| Tuxedo Mainframe Adapter for TCP  | -                      | -  | 22,000                   | 4,840.00                                     |
| Tuxedo Mainframe Adapter for OSI TP                                       | -                      | -  | 22,000                   | 4,840.00                                     |
| MessageQ  | -                      | -  | 6,000                    | 1,320.00                                     |
| <b>Application Integration Architecture</b>                               |                        |  |                          |  |
| Application Integration Architecture Foundation Pack                      | 920                    | 202.40                                       | 46,000                   | 10,120.00                                    |

|   | Named User Plus | Software Update<br>License & Support | Processor<br>License | Software Update<br>License & Support |
|---|-----------------|--------------------------------------|----------------------|--------------------------------------|
| <b>Business Intelligence Technology Products</b>                    |                 |                                      |                      |                                      |
| <b>Oracle Business Intelligence</b>                                 |                 |                                      |                      |                                      |
| Standard Edition  | 460             | 101.20                               | 23,000               | 5,060.00                             |
| Standard Edition One  | 1,200           | 264.00                               | -                    | -                                    |
| Suite Enterprise Edition Plus                                       | 2,000           | 440.00                               | 295,000              | 64,900.00                            |
| Suite Enterprise Edition Plus Upgrade Only                          | 230             | 50.60                                | 34,500               | 7,590.00                             |
| Server Enterprise Edition   | 350             | 77.00                                | 51,800               | 11,396.00                            |
| Business Intelligence Publisher                                     | 460             | 101.20                               | 46,000               | 10,120.00                            |
| <b>Business Intelligence Server Enterprise Edition Options:</b>     |                 |                                      |                      |                                      |
| Interactive Dashboard   | 580             | 127.60                               | 86,500               | 19,030.00                            |
| Delivers  | 350             | 77.00                                | 51,800               | 11,396.00                            |
| Answers   | 580             | 127.60                               | 86,500               | 19,030.00                            |
| Office Plug-in  | 230             | 50.60                                | 34,500               | 7,590.00                             |
| Reporting and Publishing  | 460             | 101.20                               | 70,000               | 15,400.00                            |
| Disconnected Analytics  | 580             | 127.60                               | -                    | -                                    |
| Server Administrator  | 5,800           | 1,276.00                             | -                    | -                                    |
| <b>Business Intelligence Suite Enterprise Edition Plus Options:</b> |                 |                                      |                      |                                      |
| Business Intelligence Management Pack                               | 230             | 50.60                                | 11,500               | 2,530.00                             |
| <b>Business Intelligence Data Integration Technology</b>            |                 |                                      |                      |                                      |
| Data Integrator and Application Adapter for Data Integration        |                 | -                                    | 25,300               | 5,566.00                             |
| Informatica PowerCenter and PowerConnect Adapters                   |                 | -                                    | 25,300               | 5,566.00                             |
|   | License Price   | Software Update<br>License & Support | Metric               |                                      |
| <b>Real-Time Decision (RTD) Technology</b>                          |                 |                                      |                      |                                      |
| Real-Time Decision Server   | 92,000          | 20,240.00                            | Processor            |                                      |
|   | Named User Plus | Software Update<br>License & Support | Processor<br>License | Software Update<br>License & Support |
| <b>Hyperion Business Intelligence Technology</b>                    |                 |                                      |                      |                                      |
| Essbase Plus  | 2,900           | 638.00                               | 184,000              | 40,480.00                            |
| Essbase Visual Explorer   | 800             | 176.00                               | 86,000               | 18,920.00                            |
| Hyperion Interactive Reporting                                      | 800             | 176.00                               | 69,000               | 15,180.00                            |
| Hyperion SQR Production Reporting                                   | 460             | 101.20                               | 23,000               | 5,060.00                             |
| Hyperion Financial Reporting  | 520             | 114.40                               | 40,500               | 8,910.00                             |
| Hyperion Web Analysis   | 520             | 114.40                               | 40,500               | 8,910.00                             |

|   | Named User Plus | Software Update<br>License & Support | Processor<br>License | Software Update<br>License & Support |
|---|-----------------|--------------------------------------|----------------------|--------------------------------------|
| <b>Enterprise 2.0 Products</b>                |                 |                                      |                      |                                      |
| WebCenter Services                            | 1,400           | 308                                  | 70,000               | 15,400                               |
| WebCenter Suite                               | 2,500           | 550                                  | 125,000              | 27,500                               |
| WebCenter Adapter                             | -               | -                                    | 11,500               | 2,530.00                             |
| WebLogic Portal                               | 1,500           | 330.00                               | 60,000               | 13,200.00                            |
| Universal Content Management Standard Edition | 1,200           | 264                                  | 57,500               | 12,650.00                            |
| Universal Content Management                  | 2,300           | 506.00                               | 115,000              | 25,300.00                            |
| Universal Records Management                  | -               | -                                    | 115,000              | 25,300.00                            |
| Imaging and Process Management                | 1,840           | 404.80                               | 92,000               | 20,240.00                            |
| Content Conversion Server                     | 460             | 101.20                               | 23,000               | 5,060.00                             |
| Universal Online Archive                      | 25              | 5.50                                 | 86,500               | 19,030.00                            |
| E-Mail Archive Service                        | 60              | 13.20                                | 46,000               | 10,120.00                            |
| Document Capture                              | -               | -                                    | 7,000                | 1,540.00                             |
| Distributed Document Capture                  | 1,200           | 264.00                               | -                    | -                                    |
| Enterprise Content Management Suite           | -               | -                                    | 172,500              | 37,950.00                            |

**Enterprise Content Management Adapters:**

|  |  |  |        |          |
|--|--|--|--------|----------|
| Siebel Adapter for Enterprise Content Management           |  |  | 20,000 | 4,400.00 |
| E-Business Suite Adapter for Enterprise Content Management |  |  | 20,000 | 4,400.00 |
| Universal Records Management Adapter                       |  |  | 11,500 | 2,530.00 |
| PeopleSoft Adapter for Enterprise Content Management       |  |  | 20,000 | 4,400.00 |

**Enterprise 2.0 Management**

|                                     |     |       |        |          |
|-------------------------------------|-----|-------|--------|----------|
| Management Pack for WebCenter Suite | 240 | 52.80 | 12,000 | 2,640.00 |
|-------------------------------------|-----|-------|--------|----------|

|  | License Price | Software Update<br>License & Support | Metric                          | Minimum |
|--|---------------|--------------------------------------|---------------------------------|---------|
| <b>Identity Management Products</b>              |               |                                      |                                 |         |
| Entitlements Server                              | 35,000        | 7,700                                | Processor                       | 1       |
| Entitlements Server Security Module              | 35,000        | 7,700                                | Processor                       | 1       |
| Directory Services Plus                          | 800           | 176.00                               | Named User Plus                 |         |
|  | 50,000        | 11,000.00                            | Processor                       |         |
| Access Manager                                   | 25            | 5.50                                 | Employee User                   | 2,000   |
|  | 6             | 1.32                                 | Non Employee User -<br>External | 5,000   |
| Adaptive Access Manager                          | 25            | 5.50                                 | Employee User                   | 2,000   |
|  | 6             | 1.32                                 | Non Employee User -<br>External | 5,000   |
| Identity Federation                              | 35,000        | 7,700.00                             | Processor                       | 1       |
| Identity Manager                                 | 70            | 15.40                                | Employee User                   | 2,000   |
|  | 6             | 1.32                                 | Non Employee User -<br>External |         |
| Identity Manager Connector                       | 46,000        | 10,120.00                            | Connector                       | 1       |
| Role Manager                                     | 35            | 7.70                                 | Employee User                   | 2,000   |
|  | 6             | 1.32                                 | Non Employee User -<br>External | 5,000   |
| Information Rights Management                    | 70            | 15.40                                | Employee User                   | 2,000   |
|  | 10            | 2.20                                 | Non Employee User -<br>External | 5,000   |
| Enterprise Single Sign-On Suite Plus             | 85            | 18.70                                | Named User Plus                 |         |
| Access Management Suite Plus                     | 200,000       | 44,000.00                            | Processor                       |         |
| Identity and Access Management Suite Plus        | 110           | 24.20                                | Employee User                   |         |
|  | 15            | 3.30                                 | Non Employee User -<br>External |         |
| Identity Analytics                               | 50            | 11.00                                | Employee User                   | 2,000   |
|  | 8             | 1.76                                 | Non Employee User -<br>External | 5,000   |
| <b>Identity Management Enterprise Management</b> |               |                                      |                                 |         |
| Management Pack for Identity Management          | 5             | 1.10                                 | Employee User                   |         |
|  | 1.00          | 0.2200                               | Non Employee User -<br>External |         |

**Tools**

|                                 |        |          |                 |   |
|---------------------------------|--------|----------|-----------------|---|
| Discoverer Desktop Edition      | 1,200  | 264.00   | Named User Plus | - |
| Programmer                      | 1,200  | 264.00   | Named User Plus | - |
| Portlet Factory                 | 10,500 | 2,310.00 | Named User Plus | - |
| Internet Developer Suite        | 5,800  | 1,276.00 | Named User Plus | - |
| Business Process Analysis Suite | 10,500 | 1,980.00 | Named User Plus | 5 |
| SQL Developer Data Modeler      | 3,000  | 660.00   | Named User Plus |   |

## Applications and Systems Management

|   | Named User Plus | Software Update License & Support | Processor License            | Software Update License & Support |
|---|-----------------|-----------------------------------|------------------------------|-----------------------------------|
| <b>Database Enterprise Management</b>                                 |                 |                                   |                              |                                   |
| Diagnostics Pack  | 100             | 22.00                             | 5,000                        | 1,100.00                          |
| Tuning Pack   | 100             | 22.00                             | 5,000                        | 1,100.00                          |
| Change Management Pack  | 70              | 15.40                             | 3,500                        | 770.00                            |
| Configuration Management Pack for Oracle Database                     | 100             | 22.00                             | 5,000                        | 1,100.00                          |
| Provisioning and Patch Automation Pack for Database                   | 70              | 15.40                             | 3,500                        | 770.00                            |
| Data Masking Pack   | 230             | 50.60                             | 11,500                       | 2,530.00                          |
| <b>Application Server Enterprise Management</b>                       |                 |                                   |                              |                                   |
| Diagnostics Pack for Oracle Middleware                                | 140             | 30.80                             | 7,000                        | 1,540.00                          |
| Management Pack for WebLogic Server                                   | 190             | 41.80                             | 9,500                        | 2,090.00                          |
| Management Pack Plus for SOA  | 300             | 66.00                             | 15,000                       | 3,300.00                          |
| Management Pack for Oracle Coherence                                  | 70              | 15.40                             | 3,500                        | 770.00                            |
| Management Pack for Oracle GoldenGate                                 | 70              | 15.40                             | 3,500                        | 770.00                            |
| <b>Business Intelligence Management</b>                               |                 |                                   |                              |                                   |
| Business Intelligence Management Pack                                 | 230             | 50.60                             | 11,500                       | 2,530.00                          |
| <b>Enterprise 2.0 Management</b>                                      |                 |                                   |                              |                                   |
| Management Pack for WebCenter Suite                                   | 240             | 52.80                             | 12,000                       | 2,640.00                          |
|   | License Price   | Software Update License & Support | Metric                       | Minimum                           |
| <b>Identity Management Enterprise Management</b>                      |                 |                                   |                              |                                   |
| Management Pack for Identity Management                               | 5               | 1.10                              | Employee User                | -                                 |
|   | 1.00            | 0.2200                            | Non Employee User - External | -                                 |
|   | License Price   | Software Update License & Support | Metric                       | Minimum                           |
| <b>Other Infrastructure Management</b>                                |                 |                                   |                              |                                   |
| Configuration Management Pack for Applications                        | 5,000           | 1,100.00                          | Per Processor                | -                                 |
|   | 100             | 22.00                             | Per Named User Plus          | -                                 |
| Provisioning and Patch Automation Pack                                | 3,500           | 770.00                            | Per Processor                | -                                 |
|   | 70              | 15.40                             | Per Named User Plus          | -                                 |
| System Monitoring Plug-in for Hosts                                   | 1,800           | 396.00                            | Per Processor                | -                                 |
|   | 35              | 7.70                              | Per Named User Plus          | -                                 |
| System Monitoring Plug-in for Non Oracle Databases                    | 1,800           | 396.00                            | Per Processor                | -                                 |
|   | 35              | 7.70                              | Per Named User Plus          | -                                 |
| System Monitoring Plug-in for Non Oracle Middleware                   | 1,800           | 396.00                            | Per Processor                | -                                 |
|   | 35              | 7.70                              | Per Named User Plus          | -                                 |
| System Monitoring Plug-in for Network Devices                         | 1,800           | 396.00                            | Per Network Device           | -                                 |
| System Monitoring Plug-in for Storage                                 | 1,800           | 396.00                            | Per Terabyte                 | -                                 |
| Management Connectors   | 5,800           | 1,276.00                          | Per Connector                | -                                 |
| Diagnostics Pack for Non-Oracle Middleware                            | 7,000           | 1,540.00                          | Per Processor                | -                                 |
|   | 140             | 30.80                             | Per Named User Plus          | -                                 |
| Oracle VM Management Pack   | 1,800           | 396.00                            | Per Processor                | -                                 |
|   | 35              | 7.70                              | Per Named User Plus          | -                                 |
| <b>Service Management</b>   |                 |                                   |                              |                                   |
| Service Level Management Pack   | 3,500           | 770.00                            | Transaction                  | 20                                |
| Real User Experience Insight  | 86,500          | 19,030.00                         | Per Processor                | 2                                 |
| Real User Experience Insight Accelerator for E-Business Suite         | 25,000          | 5,500.00                          | Per Processor                |                                   |
| Real User Experience Insight Accelerator for Siebel                   | 25,000          | 5,500.00                          | Per Processor                |                                   |
| Real User Experience Insight Accelerator for PeopleSoft               | 25,000          | 5,500.00                          | Per Processor                |                                   |
| Real User Experience Insight Accelerator for JD Edwards EnterpriseOne | 25,000          | 5,500.00                          | Per Processor                |                                   |
|   | Named User Plus | Software Update License & Support | Processor License            | Software Update License & Support |
| <b>Applications Management</b>  |                 |                                   |                              |                                   |
| Application Management Pack for E-Business Suite                      | 140             | 30.80                             | 7,000                        | 1,540                             |
| Application Management Pack for Siebel                                | 140             | 30.80                             | 7,000                        | 1,540                             |
| Application Management Pack for PeopleSoft                            | 140             | 30.80                             | 7,000                        | 1,540                             |
| Application Management Pack for JD Edwards EnterpriseOne              | 140             | 30.80                             | 7,000                        | 1,540                             |
| Application Change Management Pack for Oracle E-Business Suite        | 140             | 30.80                             | 7,000                        | 1,540                             |
| <b>Application Testing</b>  |                 |                                   |                              |                                   |
| Load Testing Developer Edition  | 8,000           | 1,760.00                          |                              |                                   |
| Load Testing Controller   |                 |                                   | 7,000                        | 1,540.00                          |
| Load Testing  | 100             | 22.00                             | -                            | -                                 |
| Load Testing Accelerator for Web Services                             | 25              | 5.50                              | -                            | -                                 |
| Load Testing Accelerator for Siebel                                   | 25              | 5.50                              | -                            | -                                 |
| Load Testing Accelerator for Oracle E-Business Suite                  | 25              | 5.50                              | -                            | -                                 |
| Functional Testing  | 8,000           | 1,760.00                          |                              |                                   |
| Functional Testing Accelerator for Web Services                       | 2,000           | 440.00                            |                              |                                   |
| Functional Testing Accelerator for Siebel                             | 2,000           | 440.00                            |                              |                                   |
| Functional Testing Accelerator for Oracle E-Business Suite            | 2,000           | 440.00                            | -                            | -                                 |
| Test Manager  | 2,000           | 440.00                            |                              |                                   |

| Collaboration                     |  | Prices in USA (Dollar)                |                                      |                      |                                      |
|-----------------------------------|--|---------------------------------------|--------------------------------------|----------------------|--------------------------------------|
|                                   |  | Collaboration Program<br>User License | Software Update<br>License & Support | Processor<br>License | Software Update<br>License & Support |
| <b>Collaboration</b>              |  |                                       |                                      |                      |                                      |
| Beehive Platform                  |  | 50                                    | 11.00                                | -                    | -                                    |
| <b>Beehive Platform Options:</b>  |  |                                       |                                      |                      |                                      |
| Beehive Messaging                 |  | 30                                    | 6.60                                 | -                    | -                                    |
| Beehive Team Collaboration        |  | 30                                    | 6.60                                 | -                    | -                                    |
| Beehive Synchronous Collaboration |  | 20                                    | 4.40                                 | -                    | -                                    |
| Beehive Voicemail                 |  | 20                                    | 4.40                                 | -                    | -                                    |

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.



## DEFINITIONS

**Named User Plus:** is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, and Provisioning and Patch Automation Pack, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Oracle E-Business Suite, and Load Testing Accelerator for Siebel, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

**Processor:** shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, and Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Informatica PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

**Application User:** is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. Applications Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

**Application Read-Only User:** is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non read-only licenses.

**Collaboration Program User:** is defined as an individual authorized by you to use the programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. For the purposes of counting and licensing the number of Beehive Synchronous Collaboration users, a Collaboration Program User within your company is defined as a user able to initiate, or host, a web conference and also participate in a web conference; all participants in the web conference external to your company and attending a web conference are not required to be licensed.

**Annual Transaction Volume:** is defined as the U.S. dollar denominated total value of all purchase orders transacted and all auctions conducted through the Oracle Exchange Platform by you and others during the applicable year of the Oracle Exchange Platform license regardless of whether any such auction results in a purchase order, provided that an auction resulting in a purchase order shall only be counted against the Annual Transaction Volume once.

**Case Report Form (CRF) Page:** is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

**Compensated Individual:** is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

**Computer:** is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

**Connector:** is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product with which the software product is required to interface.

**Cost of Goods Sold:** is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

**Customer:** is defined as the Customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

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**Subject to change without notice.**

**Electronic Order Line:** is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

## DEFINITIONS (Continued)

**Employee:** is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

**Employee User:** is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

**Entry:** is defined as a unique item (e.g., object, person, entity or item of information) stored within the programs. Replicated entries stored within the program on multiple servers are counted as a single entry.

**Expense Report:** is defined as the total number of expense reports processed by the iExpenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

**Field Technician:** is defined as an engineer, technician, representative, or other person who is dispatched by you, including the dispatchers, to the field using the programs.

**FTE Student:** is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

**Hosted Named User:** is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

**Invoice Line:** is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from us.

**IVR Port:** is defined as a single caller that can be processed via the Interactive Voice Response (IVR) system. Customers must purchase licenses for the number of IVR Ports that represent the maximum number of concurrent callers that can be processed by the IVR system.

**Module:** is defined as each production database running the programs.

**Network Device:** is defined as the hardware and/or software whose primary purpose is to route and control communications between computers or computer networks. Examples of network devices include but are not limited to, routers, firewalls and network load balancers.

**Non Employee User - External:** is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

**Partner Organization:** is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

**Person:** is defined as your employee or contractor who is actively working on behalf of your organization or a former employee who has one or more benefit plans managed by the system or continues to be paid through the system. For Project Resource Management, a person is defined as an individual who is scheduled on a project. The total number of licenses needed is to be based on the peak number of part-time and full-time people whose records are recorded in the system.

**Physical Server:** is defined as each physical server on which the programs are installed.

**Ported Number:** is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of another telephone switch.

**Record:** The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL\_SYSTEM\_ITEMS table with an active or inactive status and does not include any instance items (i.e. \*-star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application.. A case database record is a unique request or issue requiring investigation or service stored in S\_CASE table with an active or inactive status.

For all application programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

For the Hyperion Data Relationship Management program, a record is defined as the unique occurrence of any business object or master data construct that you choose to manage within the program. Records may describe any number of enterprise information assets, commonly referred to as base members, including but not limited to cost centers, ledger accounts, legal entities, organizations, products, vendors, assets, locations, regions or employees. Additionally, a record may also be a summary object, commonly referred to as a rollup member, that either summarizes base members or describes hierarchical information associated with underlying base members. Records represent unique occurrences and they do not include any duplicates or shared references that may be essential for master data management purposes.

**1000 Records:** is defined as 1000 cleansed records (i.e., rows) that are output from a production data flow of the Data Quality for Data Integrator program.

**RosettaNet Partner Interface Processes® (PIPs®):** are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

**Rule Set:** is defined as a data rules file containing content for a given country in order to perform data quality functions optimized for that country.

**Service Order Line:** is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order entry line items may be entered as part of an individual customer service order or quote. You may not exceed the licensed number of Service Order Lines during any 12 month period unless you acquire additional Service Order Line licenses from us.

**Subscriber:** is defined as (a) a working telephone number for all wireline devices; (b) a portable handset or paging device that has been activated by you for wireless communications and paging; (c) a residential drop or a nonresidential device serviced by a cable provider; or (d) a live connected utility meter. The total number of Subscribers is equal to the aggregate of all types of Subscribers. If your business is not defined in the primary definition of Subscriber above, Subscriber is defined as each U.S. \$1,000 increment of your gross annual revenue as reported to the SEC in your annual report or the equivalent accounting or reporting document.

**Suite:** is defined as all the functional software components described in the product documentation.

**Tape Drive:** Tape drives are defined as mechanical devices used to sequentially write, read and restore data from magnetic tape media. Typically used, but not limited to, data protection and archival purposes, tape drives are deployed either as a standalone unit(s) or housed within a robotic tape library. Examples of tape drive include but are not limited to, Linear Tape Open (LTO), Digital Linear Tape (DLT), Advanced Intelligent Type (AIT), Quarter-Inch Cartridge (QIC), Digital Audio Tape (DAT), and 8mm Helical Scan. For Cloud based backups, Oracle counts each parallel stream of Recovery Manager (RMAN) channel as equivalent to a tape drive.

**Terabyte:** is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes.

**Transaction:** is defined as each set of interactions that is initiated by an application user recorded by Oracle Enterprise Manager to capture availability and performance metrics used in calculating service levels. For example, the following set of interactions would represent one transaction: login, search customer, log out.

## DEFINITIONS (Continued)

**UPK Developer:** is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

**UPK Employee:** is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

**UPK User:** is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

**Wireless Handset:** is defined as a mobile communications device such as a mobile telephone, PDA, or paging device, that has as primary functions wireless voice communications and data services provided through a service provider.

**Workstation:** is defined as the client computer from which the programs are being accessed, regardless of where the program is installed.

**\$M Freight Under Management:** is defined as one million U.S. dollars of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the license. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you (e.g., you are not purchasing transportation services on behalf of your clients but are providing transportation management services for your clients). Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

**\$M in Revenue:** is defined as one million United States dollars in all income (interest income and non interest income) before adjustments for expenses and taxes generated by You during a fiscal year.

**\$M in Managed Assets:** is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:  
<http://edelivery.oracle.com>

## ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

### Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

### Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the appropriate renewal adjustment. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

### Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

### Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server):  
Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server):  
Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle *MetaLink*, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

### JDeveloper Support

JDeveloper Support is a 24x7 support service that provides direct access to Oracle experts for product-specific questions about installing and operating Oracle JDeveloper. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests. JDeveloper Support is priced at 218.90 USA (Dollar) per Named User Plus per annum. Price applies to first year support only. JDeveloper Support is available only for the free version of JDeveloper downloaded from OTN after Jun 28, 2005. All standard Oracle support policies, as outlined in the Technical Support Policies, are applicable to JDeveloper purchased before this date.

### Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

### Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support  
Year 7 after product release: 20% of current year's Software Update License & Support  
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

### Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

## ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

### Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

### Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.