

Spirit Airlines Strike

Spirit Airlines' pilots went on strike on June 12, and the carrier has been canceling all of its flights on a day-to-day basis. If you are holding a reservation for an upcoming Spirit flight, visit the carrier's website (www.spiritair.com) for additional information and then call the carrier's reservation line at 1-800-772-7117 (Espanol: 800-756-7117).

Spirit is offering the option of a voucher for future travel instead of a refund. If your flight is canceled, DOT requires that you be given the option of a refund in the original form of payment for all unused Spirit flights, even on a non-refundable ticket. If Spirit offers you a voucher for future travel as an alternative to a refund in the original form of payment, ask the airline about restrictions on the voucher (e.g., blackout dates, advance booking requirements, limits on the number of seats).

Some airlines are waiving restrictions on their lowest fares or making other accommodations for Spirit customers.

Spirit is not required by law to arrange substitute transportation on other airlines or to refund the cost of other travel services that you are not able to use due to the cancellation of your Spirit flight. In order to attempt to recover reimbursement for such costs, your recourse would be to the appropriate civil court, such as a small claims court. If you purchased travel insurance through Spirit or another source, be sure to check with the insurance company to see if you are eligible for reimbursement for expenses you may have incurred.