**[Kristn Faubert](https://bdx.lightning.force.com/lightning/r/0054W00000D3TMTQA3/view" \o "Kristn Faubert)**

[August 11, 2022 at 5:54 AM](https://bdx.lightning.force.com/lightning/r/0D58a00008WgJK3CAN/view)

Email

To: amanda.smith, olaolu.olowofela, robert\_felton, Carlos.Murillo, linda.gonzalez, curtis\_clarkson, Laura\_Mendoza, ~flks\_redlands\_customer\_service[View Details](javascript:void(0);)

[Actions for this Feed Item](javascript:void(0);)

Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: short 90,000 EA of Item#364980 $16,524.00 OB Del#6022959122 Shipment#7114216331

Case #: 02598472

Priority : High

Order #: 5006970203

PO #: BDI2111-23

PO Date: Wed Nov 24 00:00:00 GMT 2021

Invoice #: 9011479214

Invoice Date: Tue Nov 30 00:00:00 GMT 2021

Ship-To: LSL Healthcare Inc

Ship-To ERP Account Number: 1002468021

Ship-To ERP Account Name: LSL HEALTHCARE INC

Ship-To ERP Account Address: 6200 W HOWARD ST

Ship-To ERP City State: NILES, IL

Ship-To ERP Account Zip Code: 60714

Sold-To: Lsl Industries

Sold-To ERP Account Number: 1001052316

Sold-To ERP Account Name: LSL INDUSTRIES INC

Sold-To ERP Account Address: 5535 N WOLCOTT AVE

Sold-To ERP City State: CHICAGO, IL

Sold-To ERP Account Zip Code: 60640

Delivery Document Number/Packing Slip:

Contact: Stephanie Prado

Claim Reason: Shortage

Description of Claim: Disputing shortage for $16524.00

Products and Serial/Lot Numbers

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Number** | **Product** | **Batch/Lot** | **Amount** | **Expected Price** |
| 364980 | TUBE URIN PLC 16X100 8.0 CONI UA YEL | 1259200 | 16524.0 |  |