Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: SENT TO FUN FOR REVIEW OF SHORTAGE - PLEASE VERIFY THAT PRODUCTS REPORTED SHORT WERE LOADED AND SHIPPED TO THE CUSTOMER. PLEASE ADVISE BD OR CARRIER ERROR.

Case #: 02058086

Priority : Low

Order #: 5007254558

PO #: 0000197565

PO Date: Thu Feb 10 00:00:00 GMT 2022

Invoice #: 9011953893

Invoice Date: Mon Feb 14 00:00:00 GMT 2022

Ship-To: Washington Hospital

Ship-To ERP Account Number: 1001018294

Ship-To ERP Account Name: WASHINGTON HOSPITAL

Ship-To ERP Account Address: 155 WILSON AVE

Ship-To ERP City State: WASHINGTON, PA

Ship-To ERP Account Zip Code: 15301

Sold-To: Washington Hospital

Sold-To ERP Account Number: 1001018295

Sold-To ERP Account Name: WASHINGTON HOSPITAL

Sold-To ERP Account Address: 155 WILSON AVE

Sold-To ERP City State: WASHINGTON, PA

Sold-To ERP Account Zip Code: 15301

Delivery Document Number/Packing Slip: 6023619564

Contact: Renee Crosby

Claim Reason: Shortage

Description of Claim: SHORTAGE

Products and Serial/Lot Numbers

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Number** | **Product** | **Batch/Lot** | **Amount** | **Expected Price** |
| 443712 | Kit BD MAX Vaginal Panel | 1313756 | 6833.52 |  |