**From:** BD Claims <claims@bd.com>  
**Sent:** Friday, August 19, 2022 2:11 PM  
**To:** Crystal Mclemore <Crystal.McLemore@bd.com>; Moises Melchor <Moises.Melchor@bd.com>  
**Subject:** Investigation Request Case# 02604323 – ORLANDO HEALTH CONSOLIDATED SERVICE CENTER, ORLANDO, FL – Low

**EXTERNAL EMAIL - Use caution opening attachments and links.**

Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: SENDING TO FUN FOR FULL SHORTAGE INVESTIGATION. PLZ ADVISE IF VALID. PLZ ADVISE IF BD OR CARRIER ERROR. SHIPMENT 7017156252

Case #: 02604323

Priority : Low

Order #: 5007783352

PO #: 150029566-CSC

PO Date: Mon Jul 25 00:00:00 GMT 2022

Invoice #: 9013008510

Invoice Date: Wed Jul 27 00:00:00 GMT 2022

Ship-To: Orlando Regional Medical Center Home Health Agency (Closed)

Ship-To ERP Account Number: 1001108292

Ship-To ERP Account Name: ORLANDO HEALTH CONSOLIDATED SERVICE CENTER

Ship-To ERP Account Address: 7312 KINGSPOINTE PKWY

Ship-To ERP City State: ORLANDO, FL

Ship-To ERP Account Zip Code: 32819

Sold-To: Orlando Regional Medical Center Home Health Agency (Closed)

Sold-To ERP Account Number: 1001108287

Sold-To ERP Account Name: ORLANDO HEALTH ACCOUNTS PAYABLE

Sold-To ERP Account Address: 7312 KINGSPOINTE PKWY PO BOX 562008

Sold-To ERP City State: ORLANDO, FL

Sold-To ERP Account Zip Code: 32856

Delivery Document Number/Packing Slip: 6024935049

Contact: Thomas Glazewski

Claim Reason: Shortage

Description of Claim: Delivery Shortage Claim PO 150029566-CSC - Orlando Health

Products and Serial/Lot Numbers

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Number** | **Product** | **Batch/Lot** | **Amount** | **Expected Price** |
| 930700 | 10.5mL CLEAR STERILE SOLUTION/APPLICATOR | 2160103 | 2920.4 |  |
| 4406 | SURGICAL CLIPPER BLADE (FOR GENERAL USE) | 0322 | 12885.6 |  |