**From:** BD Claims <claims@bd.com>  
**Sent:** Thursday, August 25, 2022 4:50 PM  
**To:** John Savage <john\_savage@bd.com>; McDonald Onuzurike <mcdonald\_onuzurike@bd.com>; Damonte Brown <Damonte.Brown@bd.com>; Jane Moxley <Jane.Moxley@bd.com>; Pablo Rosario <Pablo.Rosario@bd.com>  
**Subject:** Investigation Request Case# 02646545 – FISHER SCIENTIFIC COMPANY NCD, TRACY, CA – High

**EXTERNAL EMAIL - Use caution opening attachments and links.**

Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: Sent to FUN for review of shortage over $1000.00. MATERIAL: 446252 10 EA, 271056 5 SP SHIPMENT#: 7114873019 DELIVERY DOC#: 6025068891, 6025031857 INVOICE#: 9110168580

Case #: 02646545

Priority : High

Order #: 5007871698

PO #: PR2953804

PO Date: Tue Aug 16 00:00:00 GMT 2022

Invoice #: 9013169588

Invoice Date: Fri Aug 19 00:00:00 GMT 2022

Ship-To: Thermo Fisher Scientific

Ship-To ERP Account Number: 1002226955

Ship-To ERP Account Name: FISHER SCIENTIFIC COMPANY NCD

Ship-To ERP Account Address: 5902 HOPKINS RD BLDG 22

Ship-To ERP City State: TRACY, CA

Ship-To ERP Account Zip Code: 95377

Sold-To: FISHER SCIENTIFIC COMPANY NCD CENTRAL PURCHASING

Sold-To ERP Account Number: 1002226953

Sold-To ERP Account Name: FISHER SCIENTIFIC COMPANY NCD CENTRAL PURCHASING

Sold-To ERP Account Address: PO BOX 1768

Sold-To ERP City State: PITTSBURGH, PA

Sold-To ERP Account Zip Code: 15230

Delivery Document Number/Packing Slip: 6025068891, 6025031857

Contact: Kara Adams

Claim Reason: Shortage

Description of Claim: Shipment Discrepancies for 08/22/2022 - VN00001015

Products and Serial/Lot Numbers

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Number** | **Product** | **Batch/Lot** | **Amount** | **Expected Price** |
| 446252 | Kit Affirm VpIII Clinical | 2161623 | 14400.0 | 1440.0 |
| 271056 | Sterile Ub/Vent Units For Culture Bottle | 220201 | 663.0 | 132.6 |

Raul Vasquez  
Specialist, Claims  
Email: [Raul.Vasquez@bd.com](mailto:Raul.Vasquez@bd.com)  
Customer Care:  
1.844.8.BD.LIFE (844-823-5433)  
Visit the new BD Customer Care Portal  
North American Shared Service Center  
5859 Farinon Dr.  
San Antonio, TX 78249  
US  
210-526-5000  
[bd.com](https://bd.com/)