Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: SHORT 36CS OF ITEM#320119 $22,680.00 SHIPMENT#6026059950 SHIPMENT#7115170332 VALID OR INVALID?????

Case #: 03048342

Priority : High

Order #: 5008286087

PO #: 8115869067

PO Date: Tue Dec 06 00:00:00 GMT 2022

Invoice #: 9013943019

Invoice Date: Tue Dec 13 00:00:00 GMT 2022

Ship-To: McKesson Drug

Ship-To ERP Account Number: 1001105399

Ship-To ERP Account Name: MCKESSON DRUG COMPANY

Ship-To ERP Account Address: 3301 POLLOK DR

Ship-To ERP City State: CONROE, TX

Ship-To ERP Account Zip Code: 77303

Sold-To: McKesson Drug

Sold-To ERP Account Number: 1001105398

Sold-To ERP Account Name: MCKESSON DRUG COMPANY FINANCIAL CTR DOCUMENT PROCESSING

Sold-To ERP Account Address: PO BOX 4017

Sold-To ERP City State: DANVILLE, IL

Sold-To ERP Account Zip Code: 61834

Delivery Document Number/Packing Slip: 6026059950

Contact: Nellie Zapata

Claim Reason: Shortage

Description of Claim: SHORT 36CS OF ITEM#320119

Products and Serial/Lot Numbers

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Number** | **Product** | **Batch/Lot** | **Amount** | **Expected Price** |
| 320119 | PEN NDL 31GA 5MM 100BX 1200 USA | 2110703 | 22680.0 |  |