Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: $6991.60 OB DEL#6026038597 SHIPMENT#7115179725 SHORT 328468(9), 328466(19), 328278(1), 328279(1), 328280(11), 320749(1)

Case #: 03070768

Priority : High

Order #: 5008300271

PO #: 8144710470

PO Date: Tue Dec 13 00:00:00 GMT 2022

Invoice #: 9013984529

Invoice Date: Mon Dec 19 00:00:00 GMT 2022

Ship-To: Mckesson Corporation

Ship-To ERP Account Number: 1001113687

Ship-To ERP Account Name: MCKESSON DRUG COMPANY DC #144

Ship-To ERP Account Address: 1995 MCKESSON ST

Ship-To ERP City State: AURORA, IL

Ship-To ERP Account Zip Code: 60502

Sold-To: McKesson Drug

Sold-To ERP Account Number: 1001113685

Sold-To ERP Account Name: MCKESSON DRUG COMPANY DC #144 FINANCIAL CTR DOCUMENT PROCESSING

Sold-To ERP Account Address: PO BOX 4017

Sold-To ERP City State: DANVILLE, IL

Sold-To ERP Account Zip Code: 61834

Delivery Document Number/Packing Slip: 6026038597

Contact: Nellie Zapata

Claim Reason: Shortage

Description of Claim: SHORT 328279(1),328466(19), 320749(1), 328278(1), 328468(9), 328280(11)

Products and Serial/Lot Numbers

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Number** | **Product** | **Batch/Lot** | **Amount** | **Expected Price** |
| 328468 | SYRINGE 0.5ML 31GA 8MM UFII 10BAG 500CS | 2192415 | 1565.1 |  |
| 328466 | SYRINGE 0.5ML 30GA 1/2IN UF 10BAG 500CS | 2178067 | 3304.1 |  |
| 328278 | SYRINGE 1.0ML 1/2IN 90 BX 450 MO | 2157045 | 114.8 |  |
| 328279 | SYRINGE 0.5ML 1/2IN 90 BX 450 MO | 2206038 | 114.8 |  |
| 328280 | SYRINGE 0.3ML 1/2IN 90 BX 450 MO | 2157829 | 1262.8 |  |
| 320749 | PEN NDL 32G 6MM 3B TW 100CT US | 2123109 | 630.0 |  |