**From:** BD Claims <claims@bd.com>  
**Sent:** Monday, April 3, 2023 8:59 AM  
**To:** ~FLKS\_Redlands\_Customer\_Service <FLKS\_Redlands\_Customer\_Service@bd.com>; Amanda Smith <Amanda.Smith@bd.com>; Curtis Clarkson <curtis\_clarkson@bd.com>; Robert Felton <robert\_felton@bd.com>; Olaolu Olowofela <Olaolu.Olowofela@bd.com>; Laura Mendoza <Laura\_Mendoza@bd.com>; Linda Gonzalez <Linda.Gonzalez@bd.com>  
**Subject:** Investigation Request Case# 03308827 – DISTRIBUTION COOPERATIVE INC, MCDONOUGH, GA – High

**EXTERNAL EMAIL - Use caution opening attachments and links.**

Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: SHORT 72 CAS OF 2423-0007, DELIVERY NUMBER 6026827963, SHIPMENT NUMBER 7115381035, TOTAL CLAIM VALUE $10,324.80

Case #: 03308827

Priority : High

Order #: 5008635903

PO #: 34931

PO Date: Tue Mar 14 00:00:00 GMT 2023

Invoice #: 9014536989

Invoice Date: Fri Mar 17 00:00:00 GMT 2023

Ship-To: Distribution Cooperative Northeast Georgia Medical Center

Ship-To ERP Account Number: 1001094664

Ship-To ERP Account Name: DISTRIBUTION COOPERATIVE INC

Ship-To ERP Account Address: 1281 HIGHWAY 155 S

Ship-To ERP City State: MCDONOUGH, GA

Ship-To ERP Account Zip Code: 30253

Sold-To: Distribution Cooperative Northeast Georgia Medical Center

Sold-To ERP Account Number: 1001094659

Sold-To ERP Account Name: DISTRIBUTION COOPERATIVE INC

Sold-To ERP Account Address: 1281 HIGHWAY 155 S

Sold-To ERP City State: MCDONOUGH, GA

Sold-To ERP Account Zip Code: 30253

Delivery Document Number/Packing Slip: 6026827963

Contact: Ciera Walker

Claim Reason: Shortage

Description of Claim: FW: BD 34931

Products and Serial/Lot Numbers