**[Kristn Faubert](https://bdx.lightning.force.com/lightning/r/0054W00000D3TMTQA3/view" \o "Kristn Faubert)**

[April 13, 2023 at 12:47 PM](https://bdx.lightning.force.com/lightning/r/0D58a00009WtLyHCAV/view)

Email

Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: SHORT 37 CS OF ITEM#306547 $7867.68 OB DEL#6026870191 SHIP#7115400630 VALID OR NOT VALID??

Case #: 03357972

Priority : High

Order #: 5008539611

PO #: 037373166

PO Date: Thu Feb 16 00:00:00 GMT 2023

Invoice #: 9014610206

Invoice Date: Wed Mar 29 00:00:00 GMT 2023

Ship-To: AmerisourceBergen

Ship-To ERP Account Number: 1001029436

Ship-To ERP Account Name: AMERISOURCE BERGEN CORP 37

Ship-To ERP Account Address: 12727 W AIRPORT BLVD

Ship-To ERP City State: SUGAR LAND, TX

Ship-To ERP Account Zip Code: 77478

Sold-To: AMERISOURCE BERGEN CORP #37

Sold-To ERP Account Number: 1001012531

Sold-To ERP Account Name: AMERISOURCE BERGEN CORP #37

Sold-To ERP Account Address: PO BOX 247

Sold-To ERP City State: THOROFARE, NJ

Sold-To ERP Account Zip Code: 08086

Delivery Document Number/Packing Slip: 6026870191

Contact: Brian Bebeck

Claim Reason: Shortage

Description of Claim: Houston/Vendor Notification Form/Becton Dickinson, PO # 037373166 sh

Products and Serial/Lot Numbers

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Number** | **Product** | **Batch/Lot** | **Amount** | **Expected Price** |
| 306547 | SYR 10ML PUMP COMPATIBLE SALINE 10ML FIL | 3055657 | 7867.68 |  |