Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: ADVICE IF SHORTAGE IS VALID USD 9,405.00 Shipment 7115490044 Outbound Delivery 6027219863 / Standard Order 5008825386 / PO 347036 256045 is 33 cases short BD Invoice 9014866012 / Accounting document 9111284688

Case #: 03480051

Priority : High

Order #: 5008825386

PO #: 347036

PO Date: Fri May 05 00:00:00 GMT 2023

Invoice #: 9014866012

Invoice Date: Wed May 10 00:00:00 GMT 2023

Ship-To: National Distribution & Contract

Ship-To ERP Account Number: 1001011892

Ship-To ERP Account Name: NATIONAL DISTRIBUTING & CONTRACTING C/O OZBURN HESSEY LOGISTICS INC

Ship-To ERP Account Address: 407 SANFORD RD

Ship-To ERP City State: LA VERGNE, TN

Ship-To ERP Account Zip Code: 37086

Sold-To: National Distribution & Contract

Sold-To ERP Account Number: 1001062023

Sold-To ERP Account Name: NATIONAL DISTRIBUTING & CONTRACTING

Sold-To ERP Account Address: 402 BNA DR STE 500

Sold-To ERP City State: NASHVILLE, TN

Sold-To ERP Account Zip Code: 37217

Delivery Document Number/Packing Slip: 6027219863

Contact: Linda Haught

Claim Reason: Shortage

Description of Claim: FW: BD PO 347036 - 347035

Products and Serial/Lot Numbers

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Number** | **Product** | **Batch/Lot** | **Amount** | **Expected Price** |
| 256045 | Kit Flu A+B 30 Test Physician Veritor | 2311865 | 1710.0 |  |
| 256045 | Kit Flu A+B 30 Test Physician Veritor | 2333594 | 7695.0 |  |