

Page 1 of 2

Document Number: NA-RBI-18-02-F1

Title: Claim Cover Sheet

Revision Level: 01

Complete the	nis form with Customer C	laim Inv	estigation per N	A-RBI-18-02	2 and NA-RPR-18
Date	Customer Name	Ca	se Number	Sh	ipment Number
14Dec2023	United Medical Center	04105	204	711589630	63
Carrier	Delivery Number	The second secon	Claims Evaluatio	on Document	ation Attached?
FEDX-Parcel Ground	6028731146		ƳYes	ortogramment in property for the	□ No
Customer Claim					
SHORTAGE					
Investigation					Okazine da karantar da kar
INDETERMINAT	E				
DE Harris A. C. C.	(25044)				
RE: Item(s) Listed –					
INVOICE -9112	2042061 as picked and shipped properl	v from the	FODC without an	confirmed va	didating adjustments to
date.	as picked alla silipped pioperi	y ITOITI LITE	: 1 ODC WILLIOUT ALLY	Commineu va	maatiig aujustillellis to
446.					
	the original POD/BOL shows t Due to some of the reports da				
The feller	uing roports were reviewed in	the concl	ision process:		
	ving reports were reviewed in ng History by Order or Trailer Report	the contil	asion process.		
• Pick H	istory Report				
	vel Activity Report Cuts Report				
• SAP Re	eport MB51 & MM03 QN Pallet Repo				
Claims or Returr	ns Review Report are currently no	t available			
	Investigation	Results	□ Valid	□ Invalid	☑ Indeterminate
	Source o	f Failure	☐ Carrier	□ DC	☐ Customer Error
lf Va	alid, Reference one of the fo	llowing:	Non-applicab	ole	
		N, CAPA,	. ton applicat		
	Formal Email Notification				
	or Carrier Claim Reference N	lumber:	- (. A	^	
	Completed By (sign an	d date):	Vanillat	Daniel	<i>O</i> 19Dec2023
		A CONTRACTOR OF THE CONTRACTOR			

THIS SUBJECT MATTER IS RESTRICTED SOLELY FOR THE USE OF BECTON DICKINSON AND COMPANY AND BD SUBSIDIARIES

North America Regional Work Instruction



Document Number: NA-RBI-18-02-F1 Revision Level: 01

Title: Claim Cover Sheet Page 2 of 2

Revision History

 Rev	Revision Description	ECO No.	Author/ Requested By
01	Initial Release. Document content was duplicated from FODC-CS-FM-1009	500000266260	Curtis Clarkson

EXTERNAL EMAIL - Use caution opening attachments and links.

Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: Shortage, item No. 256041, 11 EA, Total claim value- 3238.13, Outbound Delivery- 6028731146 Kindly provide the signed POD and BOL

Case #: 04105204

Priority: Low

Order #: 5009560423

PO#: 4229660992

PO Date: Wed Nov 22 00:00:00 GMT 2023

Invoice #: 9016028791 - 9112042061

Invoice Date: Fri Nov 24 00:00:00 GMT 2023

Ship-To: United Medical Center (AKA Not for Profit Hospital Corporation - Closing 2023)

Ship-To ERP Account Number: 1001049661

Ship-To ERP Account Name: GREATER SOUTHEAST COMMUNITY HOSP

Ship-To ERP Account Address: 1310 SOUTHERN AVE SE

Ship-To ERP City State: WASHINGTON, DC

Ship-To ERP Account Zip Code: 20032

Sold-To: Cardinal Services

Sold-To ERP Account Number: 1001015704

Sold-To ERP Account Name: CARDINAL MEDICAL PRODUCTS #HD

Sold-To ERP Account Address: PO BOX 982279

Sold-To ERP City State: EL PASO, TX

Sold-To ERP Account Zip Code: 79998

Delivery Document Number/Packing Slip: 6028731146

Contact: Nya Kindley

Claim Reason: Shortage

Description of Claim: Contact Name: NYA KINDLEY Phone/Fax Number: Email Address: NKINDLEY@UNITED-MEDICALCENTER.COM PO Number: 4229660992 Sales Order #: 5009560423 Delivery #: 786827313744/786852215940 Invoice #: 9112040261 Type of Claim: Shortage Issue: None Expected Resolution: CREDIT Comments: SHORTAGE/CREDIT REQUEST Material 1: 256041 QTY and UOM: 11 ea Lot:

Products and Serial/Lot Numbers

Product Number	Product	Batch/Lot Amount Expected Price	
256041	Kit Flu A+B 30 Test Hospital Veritor	3223503	

71158963063 24Nov2023 FEDX-Parcel Ground 786827313744

Vanilla Daniels

From:

BD Claims <claims@bd.com>

Sent:

Thursday, December 14, 2023 8:48 AM

To:

Vanilla Daniels; Barbara Maye; Jesse Holmes; Joanne Wresch

Subject:

Investigation Request Case# 04105204 - GREATER SOUTHEAST COMMUNITY HOSP,

WASHINGTON, DC - Low

Attachments:

PL, PO-4229660992.pdf; POD, PO-4229660992,786852215940.pdf; POD,

PO-4229660992,786827313744.pdf

Follow Up Flag:

Follow up

Flag Status:

Flagged

This Message Is From an External Sender

Use caution opening attachments and links

Report Suspicious

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Outbo	und Delivery 602	<i>3731146:</i> •	Overview									
) d w 6	A B W V B A 1	Post Godi	is Bsue		SALARA TRI SUTISSISSISSISSI							
utbound deliv.	6028731146 De	ocument Date	11/22/2023	agnizione irragione identiferanda in a	andreas adventiles extractorists control	(Alberta de la constitución de l			an isan dawi cama a a dawin nama a a da	harder i et en en et en et in-		
ip-to party	1001049661 🖹 U	NITED MEDICAL	CENTER / 1310 SC	OUTHERN AVE SE /	/ WASHINGTO	N DC 20032	4623					
Item Overview	Picking Loading	Transport	Status Overview	: Goods Moveme	ent Data		Market Acquire Company		odernomentalinandalistik:			mon
			l Weight	14,802.560	G							
Planned GI	11/27/2023 08:3	1002										
Planned GI Actual GI date	11/27/2023 08:3 11/24/2023 15:43	1.7[0]-1.411	es de como diferencia con percenta contra de la contra del la	0								
CONTRACTOR	The second second second	1.7[0]-1.411	and a great a state of the same and the same a			and the second	and the grant work with		e page, support of the September occurs	و مارون فرود درای و درای این در در	des messes sergestablishes film fil	ersecut
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All Items	11/24/2023 15:43	No.o	f packages (0		B., ItCa P	la di la constanti di Carino	Val. Type	Open Qty		Stag. Date	
All Items	11/24/2023 15:43	No.o	f packages (B ItCa P	la di la constanti di Carino	Val. Type	Open Oty 16		Stag. Date 11/22/2023	
All Items	11/24/2023 15:43	No.o	f packages (0		Same and the	la di la constanti di Carino	Val. Туре	Open Oby 16		All has West his life with	E

Pick History

Four Oaks, NC All picks for a given order. Order:

Order	Shipment	TASK CMPL REF NBR	Task Cmpl DTTM	User	Description		SKU	Batch	LPN [Pull Loc	Ea Qty	Ca Qty	SCAC
3 ×	7115893063	10304687	Nov 24, 2023 8:09:35 AM	*	*	×	256041	3223503	00003829008403576915	32-214-10-0	4	0.33333333	FDXG
6028731146	7115893063	00003829008403576922	Nov 24, 2023 12:53:24 PM	10304687	PCL Pik frm CsPk Cons nVAS nOVP 50		256041	3223503	00003829008403576922	19-189-10-0	12	1	FDXG
										Total	16	1.33333333	

Printed: Dec 19, 2023 - 7:15:12 AM

Page: 1

Loading History by Order or Trailer

Order:

7115893063

Four Oaks, NC Loading history for a specific order or trailer to confirm all oLPNs have been loaded.

BD Shipment: Trailer:

Order	WMS Shipment	BD Shipment	Dsg Ship via	Order Status	Loaded By	Loaded DTTM	LPN	LPN Status	Parent LPN SKU	Staging Lane Batch	Cases	Picked	Trailer
6028731146	FDXG-112723	7115893063	FDXG	Shipped	10304676	Nov 24, 2023 9:12:15 AM	00003829008403576915	Shipped	256041	3223503	0.33333333	0.33333333	561869
6028731146	FDXG-112723	7115893063	FDXG	Shipped	10285407	Nov 24, 2023 2:25:22 PM	00003829008403576922	Shipped	256041	3223503	1		561869
										Total	1.33333333	1.33333333	

Printed: Dec 19, 2023 - 7:19:43 AM

Page: 1

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9

Four Oaks, NC All inventory transactions by SKU, Batch, and User

SKU: Lot: User:

3223503 * 256041

Task Description | Begin Loc. | End Loc. | PCL Pik frm CsPk Cons nVAS nOVP 50 19-189-10-0 32-214-10-0

Page: 1

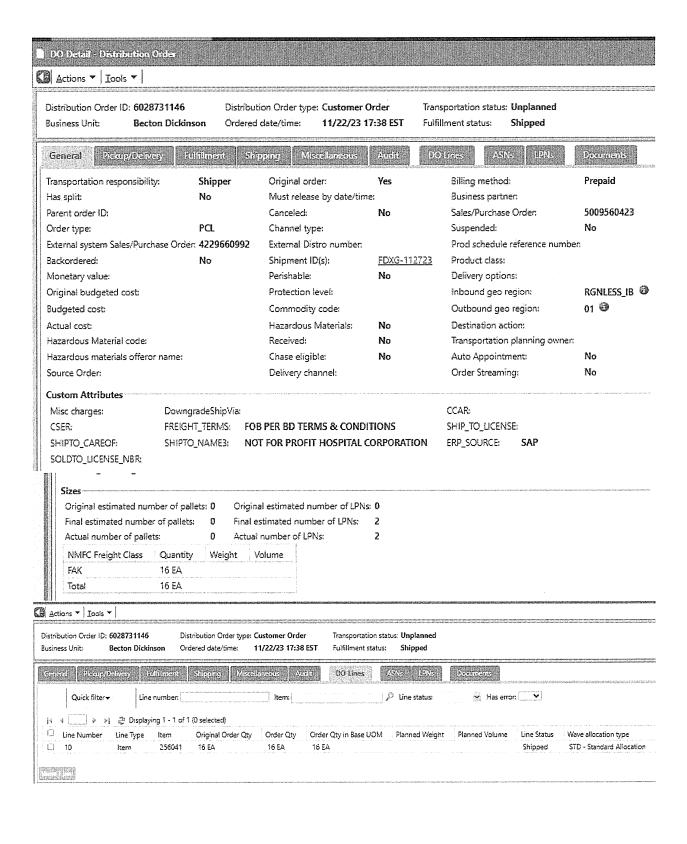
Trans. DTTM TASK_ID 24-NOV-23 10:11 15113654 24-NOV-23 08:11 15113654

Printed: Dec 19, 2023 - 7:12:02 AM

Alloc Type Original Qty Adj Ord Qty Shipped Qty Cancelled Qty Order Status JDE Shipment WMS Shipment Batch Status Nov 17, 2023 Dec 1, 2023 From Date: To Date: Cuts Report
Four Oaks, NC
Details of Short Shipped Order Lines by Date Range Cut Category Printed: Dec 19, 2023 - 7:09:10 AM

Non-applicable- No applicablematches found

Page: 1





SHIPMENT PACKING LIST



						1	_
	α_					ପ୍ର	
	EA PER SHIP UOM		~		~	CARRIER TRACKING NUMBER	
ompany	SHIP		Ē		Æ	CARRIE	
SHIP-FROM A215 Becton Dickinson and Company BD Supply Chain Ops 130 Four Oaks Parkway Four Oaks , NC 27524 USA	QTY SHIPPED QTY OUTST.	4	0	12	0	SEAL NO.	
SHIP- A215 Bectol BD St 130 F Four (USA	EXPIRY ORDER QTY	12/06/2025	16	12/06/2025	16		
NOIE	ORE	12/0		12/0		PRO NO.	
SHIP-TO 1001049661 UNITED MEDICAL CENTER NOT FOR PROFIT HOSPITAL CORPORATION 1310 SOUTHERN AVE SE WASHINGTON , DC 20032-4623 USA Contact: 202 574 6679	BATCH NO./ SERIAL NO.					<u>o</u>	
ENTER OSPITAI Æ SE 20032-4(9	BA SE	3223503		3223503		TRAILER NO.	
DICAL C ROFIT H HERN AV JN , DC : 574 667		3 TEST		3 TEST		F	
SHIP-TO 1001049661 UNITED MEDICAL CENTER NOT FOR PROFIT HOSPITAL CO 1310 SOUTHERN AVE SE WASHINGTON, DC 20032-4623 USA Contact: 202 574 6679	IPTION DEL NO.	BD VERITOR SYSTEM INFLUENZA A B TEST KIT		BD VERITOR SYSTEM INFLUENZA A B TEST KIT		-UME	
	PRODUCT DESCRIPTION CONFIGURABLE MODEL NO.	EM INFLU		EM INFLU		TOTAL VOLUME (M ³ /ft ³)	
2 & CONDITIONS	PRODU	OR SYST		OR SYST		¥ 	_
		3D VERIT		3D VERIT (IT		(G/LBS)	
s: 2023-1 JRP 3D TERN Sround						VEIGHT(k	
l elease Date: 2023. FEDEX CORP FOB PER BD TEF 35 Parcel Ground	rt obuct					TOTAL GROSS WEIGHT (KG/LBS)	
1 of 1 use Re ER: LICY:	BD PRODUCT CUSTOMER PRODUCT	60418		60418		TOTAL	
Page 1 of 1 Warehouse Re CARRIER: FRT POLICY: MODE:	CUST	256041 GTIN#00382902560418	 	256041 GTIN#00382902560418	7	g	
			256041BL		000010 256041BL	#BOXES	
QH#	SO ITEM DLV ITEM	000010	000010	000010	000010	TS	-
SOLD-TO 1001015704 CARDINAL MEDICAL PRODUCTS #HD PO BOX 982279 EL PASO , TX 79998-2279 USA	SALES ORDER DELIVERY	5009560423	6028731146	5009560423	6028731146	#PALLETS	
DICAL P '9 7998-22			v	576922 &	Đ	ATE	
SOLD-TO 1001015704 CARDINAL MEDICAL PRO PO BOX 982279 EL PASO , TX 79998-2279 USA	HANDLING UNIT ID CUSTOMER ORDER	00003829008403576915		00003829008403576922		ACT.SHIP DATE	
SOLD-TO 1001015704 CARDINAL N PO BOX 982 EL PASO , T USA	HAN	0000382	066078	0000382	066078	- AC	



DELIVERY PACKING LIST



SOLD-TO

1001015704 CARDINAL MEDICAL PRODUCTS #HD PO BOX 982279 EL PASO , TX 79998-2279 USA Page 1 of 1

SHIP VIA / CARRIER : FEDX

FRT.POLICY FOB PER BD TERMS & CONDITIONS

Parcel Ground

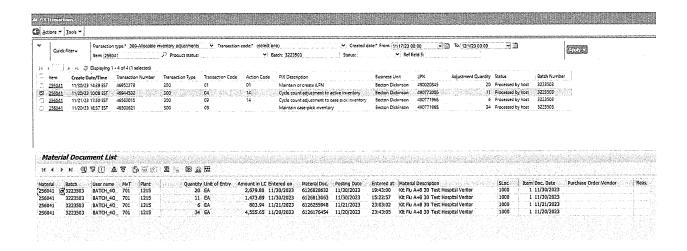
MODE

SHIP-TO 1001049661 UNITED MEDICAL CENTER NOT FOR PROFIT HOSPITAL CORPORATION 1310 SOUTHERN AVE SE WASHINGTON, DC 20032-4623, USA Contact: 202 574 6679 SHIP-FROM
A215
Becton Dickinson and Company
BD Supply Chain Ops
130 Four Oaks Parkway
Four Oaks , NC 27524
USA

SHIPPING INSTRUCTIONS

Sold-by Becton, Dickinson and Company Franklin Lakes , NJ 07417 1 Becton Drive USA

ITEM NO	BD PRODUCT CUSTOMER PROD	JCT	I	PRODUCT DESCRIPTION HANDLING UNIT ID		BATCH NO/ SERIAL NO	EXPIRY DATE [MM/ DD/YYYY]	QUANTITY SHIPPED [1,234,567.89]	SHIP	EA PER SHIP UOM	SALES ORDER CUST ORDER	MATERIAL GR.WGT. (KG / LBS)	VOLUME (M3 / CFT) [1,234,567.89]	STORAGE SHIP TO	TEMP EMP	R
	256041 GTIN# 00382902560 256041BL	BD VERI 0000382	TOR SYSTI 9008403576 9008403576	EM INFLUENZA A B TE	ST KIT 3	223503	DD/YYY] 12/06/2025		EA	1.00	5009560423 066078			9 Cntr.Tmp. 5 30C)	EIVIP	
WAREH	IOUSE RELEASE	CT . SHIP DATE	# BOXES	TOTAL GROSS	TOTAL MATERIAL			PMENT NO.	PRO I	NO.	CARRIER CODE	TRAILER	R NO. SE	EAL NO.	#PLTS	
	DAIL		 	WEIGHT (KG / LBS)	WGT (KG / LBS)	(M3 / CF	r) Shii		PRO	NO.				AL NO.		<u>,</u>
1	1/22/2023	11/24/2023	2	14.80/ 32.64	14.80/ 32.64	0.12/ 4.2	7 71	15893063		-	FEDX	FDXG112	42023		2	



BDX WW Quality Notifications ®



Red Dot / Pallet Discrepancy Report

Non-applicable- No applicable items found.

View PIX

Transaction type: 300-Allocable inventory adjustments

Processed by host

Business Unit: E-Signature Usen

Becton Dickinson

Transaction code: 300 04-Maintain active

Transaction number: 46944582

Date created:

11/30/23 10:08 EST

Action code: Description:

Cycle count adjustment to active inventory

Cycle count adjustment to active

User ID:

Status:

10345342

PIX Details

PiX sequence number: 1

XML group ID: Inventory_Event

Modified date/time: 11/30/23 10:09 EST

Processed date/time: 11/30/23 10:09 EST

Item/LPN

LPN: 490772006

Item: 256041

Item Attributes

Item description: Kit Flu A+B 30 Test Hospital Veritor

Attribute 1:

Attribute 5:

Product status: APR - Approved

Attribute 2: 0 Inventory type:

Attribute 3:

Country of origin: China

Attribute 4:

3223503

Adjustment **

Inventory adjustment quantity: 11

Weight adjustment quantity: 8.69

Reason code: CC - Cycle Count

Inventory adjustment type:

Weight adjustment type:

Receiving Variance

Units shipped: 0 Units received: 0

iLPNs shipped: 0 iLPNs received: 0 Receipt variance: false Receipt complete: false



INVOICE: 9112040261

Becton, Dickinson and Company Tel: 855 417 1969 Email: Collections@bd.com Federal ID No: 22-0760120 DUNS: 00-129-2192 www.bd.com PLEASE REMIT TO: Becton, Dickinson and Company 21588 Network Place Chicago IL 60673-1215

BILL-TO:

CARDINAL MEDICAL PRODUCTS #HD PO BOX 982279 EL PASO TX 79998-2279 SHIP-TO:

UNITED MEDICAL CENTER 1310 SOUTHERN AVE SE WASHINGTON DC 20032-4623

Cı	ustomer Account:	Customer PO:	Invoice Date:	Payment Terms:	Page:
	1001000161	4229660992	11/24/2023	Net 31 Days	1 of 1

BD Sales Document: 5009560423	Drop Ship Reference: 066078	Contact: CTC-BATCH
BD Delivery: 6028731146	Mode of shipment: Parcel Ground	Shipped From: BD Distribution Center 130 Four Oaks Parkway Four Oaks , NC 27524-7228
Carrier Reference: FDXG11242023	Carrier: FEDEX CORP	Freight Terms: FOB PER BD TERMS & CONDITIONS

LINE	PRODUCT NUMBER / GTIN	PRODUCT DESCRIPTION / CUSTOMER PRODUCT	QUANTITY SHIPPED	UOM SOLD	UNIT PRICES	TOTAL AMOUNTS	TAX/ NONTAX
10	256041 00382902560418	BD VERITOR SYSTEM INFLUENZA A B TEST KIT 256041BL	16.000	EA	285.00	4,560.00	
		NET PRICE SUBTOTAL SALES TAX SUBTOTAL				4,560.00 0.00	
		DROP SHIP MINIMUM				100.00	
		SHIPPING SURCHARGE				50.00	
		GRAND TOTAL				4,710.00	
						,	
If paid by:		TOTAL DUE:		USD	4,710.00		
11/25/2023		11/25/2023	Due Date:	12/25/2	023		

^{1.} Any conditions specified by buyer to the contrary notwithstanding, the terms and conditions of sale set forth in your executed written agreement with BD or, if none, on the applicable BD order acknowledgement or price list sent to you (Terms and Conditions') exclusively will govern the sale by BD of these goods to buyer. No addition or of the Terms and Conditions will be binding on BD unless agreed to in writing signed by an authorized representative of BD. BD objects to other terms and conditions that may be proposed by the buyer. Acceptance by BD of buyer's purchase order(s), issuance of this invoice and shipment of goods to buyer are each expressly conditioned on buyer's assent to all of the Terms and Conditions. Copies of such Terms and Conditions will be made available on request.

^{2.} The price shown on this invoice is net of discounts provided at the time of purchase. Some of the products listed on this invoice may be subject to additional discounts. The value of any rebates, discounts, incentives, or product provided at no charge to customer may constitute a "discount or other reduction in price" under Section 1128B(b)(3)(A) of the Social Security Act [42 U.S.C.Sec. 1320a-7b(b)(3)(A)]. Customer shall satisfy any and all requirements imposed on buyers relating to discounts or reductions in price, including, when required by law, to disclose all discounts or other reductions in price received from BD and to accurately report under any state or federal health care program the net cost actually paid by customer.



Dear Customer,

The following is the proof-of-delivery for tracking number: 786827313744

Delivery Information:

Status:

Delivered

Delivered To:

Signed for by:

GHAGNER

Delivery Location:

Service type:

FedEx Ground

Special Handling:

Washington, DC,

Delivery date:

Nov 27, 2023 09:52

Shipping Information:

Tracking number:

786827313744

Ship Date:

Nov 24, 2023

Weight

3.9 LB/1.77 KG

Recipient:

WASHINGTON, DC, US,

Shipper:

Four Oaks, NC, US,

Reference

7115893063

Purchase Order

066078

Department Number

00003829008403576915

FedEx Express proof-of-delivery details appear below; however, no signature is currently available for this shipment. Please check again later for a signature.