

Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: SHORT WHOLE DELIVERY, DELIVERY DOC 6028321001, SHIPMENT NUMBER 7018682767, TOTAL CLAIM VALUE \$35,694.85

Case #: 03981400

Priority : High

Order #: 5009341227

PO #: 18697

PO Date: Fri Sep 22 00:00:00 GMT 2023

Invoice #: 9015679043

Invoice Date: Tue Sep 26 00:00:00 GMT 2023

Ship-To: Owens & Minor Distribution Inc

Ship-To ERP Account Number: 1001003158

Ship-To ERP Account Name: OWENS & MINOR SOUTH JACKSONVILLE

Ship-To ERP Account Address: 8489 WESTSIDE INDUSTRIAL DR

Ship-To ERP City State: JACKSONVILLE, FL

Ship-To ERP Account Zip Code: 32219

Sold-To: Owens & Minor Distribution Inc

Sold-To ERP Account Number: 1001016647

Sold-To ERP Account Name: OWENS & MINOR INC #59 OWENS & MINOR DISTRIBUTION

Sold-To ERP Account Address: 8489 WESTSIDE INDUSTRIAL DR

Sold-To ERP City State: JACKSONVILLE, FL

Sold-To ERP Account Zip Code: 32219

Delivery Document Number/Packing Slip: 6028321001





Contact: Stephanie Prado


Claim Reason: Shortage

Description of Claim: Shortage 173 cases

Products and Serial/Lot Numbers

Product Number	Product	Batch/Lot	Amount	Expected Price
4406	SURGICAL CLIPPER BLADE (FOR GENERAL USE)	0623	5274.85	
4403A	SENSICLIP SURGICAL CLIPPER BLADE	0623	114.0	
4412A	NEURO SURGICAL CLIPPER BLADE	0623	259.2	
260103	CHLORAPREP TRIPLE SWABSTICK APPLICATORS	3223995	400.0	
930480	1mL CLEAR STERILE SOLUTION/APPLICATOR	3234037	2480.4	
930800	26mL CLEAR STERILE SOLUTION/APPLICATOR	3220618	422.0	
930815	26mL ORANGE STERILE SOLUTION/APPLICATOR	3244109	26744.4	

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Jolie Ninness (/lightning/r/0054W00000D3SqDQA... November 4, 2023 at 6:00 PM (/lightning/r/0D58a0000AfjzqgC...

(/lightning/r/0054W00000D3SqDQAV/view) Investigation Task has been created (/lightning/r/00T8a00008WJGUmEAP/view) created

