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**Appolinaire Ikuku (/lightning/r/0054W00000D3TFX...** September 13, 2023 at 5:03 AM (/lightning/r/0D58a0000AJ2iL...

[./lightning/r/0054W00000D3TFXQA3/vi-w](#))Case closed
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**mulesoft user (/lightning/r/005E0000005nBepIA...** September 12, 2023 at 2:30 PM (/lightning/r/0D58a0000AJ2R6OC...

[./lightning/r/005E0000005nBepIAE/vi-w](#))Team, Investigation for this claim is found to be invalid, no adjustments, returns or left on dock. Linda GonzalezClai...
- ✓



**Appolinaire Ikuku (/lightning/r/0054W00000D3TFX...** September 11, 2023 at 5:52 AM (/lightning/r/0D58a0000AJ0v...

[./lightning/r/0054W00000D3TFXQA3/vi-w](#))To: robert\_felton, linda.gonzalez, Juan.jose.lopez, Laura\_Mendoza, ~flks\_redlands\_customer\_service, Melissa.bur...

Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: - Item # 305765 1 CS; 366430 2 CS 10802688 4 CS MZ1000-07 192 CS - Amount # 32,874.80 - Outbound Delivery # 6027976649; 6027986365 - Shipment # 7115687076 Please attach pod, bol, shipment packing List and advise BD or Carrier Error.

Case #: 03808098

Priority : High

Order #: 5009159991

PO #: 63761

PO Date: Thu Aug 03 00:00:00 GMT 2023

Invoice #: 9015463926

Invoice Date: Mon Aug 21 00:00:00 GMT 2023

Ship-To: Owens & Minor 89

Ship-To ERP Account Number: 1001001314

Ship-To ERP Account Name: OWENS & MINOR INC 89

Ship-To ERP Account Address: 1425 MAGELLAN RD

Ship-To ERP City State: HANOVER, MD

Ship-To ERP Account Zip Code: 21076

Sold-To: Owens & Minor 89

Sold-To ERP Account Number: 1001013926

Sold-To ERP Account Name: OWENS & MINOR INC #89

Sold-To ERP Account Address: PO BOX 85007

Sold-To ERP City State: RICHMOND, VA

Sold-To ERP Account Zip Code: 23285

Delivery Document Number/Packing Slip: 6027976649 6027986365

Contact: OWENS MINOR

Claim Reason: Shortage

Description of Claim: SHORTAGE PO 63761

Products and Serial/Lot Numbers

Product Number	Product	Batch/Lot	Amount	Expected Price
305765	NEEDLE ECLIPSE 21X1-1/2 RB TW	2236536	260.4	
366430	TUBE PLN GC 16X100 10.0 PLBL RD	3163652	1510.4	
10802688	GRAV 10DP CKV 3 Y-SITE DEHP FREE	23069347	1344.0	
MZ1000-07	MAXZERO NEEDLELESS CONNECTOR	23075301	29760.0	