

Document Number: NA-RBI-18-02-F1

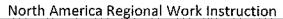
Title: Claim Cover Sheet

Revision Level: 01

Page 1 of 2

Complete t	his form with Customer Cla	im Inv	estigation per N	IA-RBI-18-0	2 and NA-RPR-18
Date	Customer Name	Ca	se Number	St	nipment Number
28FEB2023	AMERISOURCE BERGEN	CS#	03214699	7	115282046
Carrier	Delivery Number		Claims Evaluatio	n Document	ation Attached?
CTAY	6026464460		☑ Yes		□No
Customer Claim					
SHORTAGE Investigation					
RE: Item(s) Lists INVOICE 91 All skus w NO other Shipped a BOL provi	rere picked and shipped systemically froctain against this shipment to cross resistanced ded and signed by Carrier & Customer Delivered on 03FEB2023 Reaching Morrisville, NC ving reports were reviewed in the contry Report listory & SKU Activity Report Activity Report	eference r for 11 p	ailets		
	Investigation Re	sults	□ Valid	Invalid	☐ Indeterminate
, , , , , , , , , , , , , , , , , , ,	Source of Fa	. 1	☐ Carrier	□ DC	Customer Error
	lid, Reference one of the follow QN, C Formal Email Notification I or Carrier Claim Reference Nun	APA, Date,		NIA	
	Completed By (sign and d	late):	Wendy D	ioguara	lo 02MAR2023

THIS SUBJECT MATTER IS RESTRICTED SOLELY FOR THE USE OF BECTON DICKINSON AND COMPANY AND BD SUBSIDIARIES





Document Number: NA-RBI-18-02-F1 Revision Level: 01

Title: Claim Cover Sheet Page 2 of 2

Revision History

Rev	Revision Description	ECO No.	Author/ Requested By
01	Initial Release. Document content was duplicated from FODC-CS-FM-1009	500000266260	Curtis Clarkson

THIS SUBJECT MATTER IS RESTRICTED SOLELY FOR THE USE OF BECTON DICKINSON AND COMPANY AND BD SUBSIDIARIES

Sold-To ERP City State: THOROFARE, NJ

Sold-To ERP Account Zip Code: 08086

Delivery Document Number/Packing Slip: 6026464460

CS# 03214699

ORD#504323

Contact: Becton Dickinson

Claim Reason: Shortage

Description of Claim: Find credit request for a shortage claim.

Products and Serial/Lot Numbers

Product Number	Product	Batch/Lot	Amount	Expected Price
306546	SYRINGE 10ML REG PR SALINE 10ML FILL	2326189	5103.36	
306546	SYRINGE 10ML REG PR SALINE 10ML FILL	2349110	2551.68	

AMERISOURCE BERGEN MORRISVILLE NC 27560 6026464460 7115282046 CTAY FTL 02FEB2023 0096857

Wendy Dioguardo

From: BD Claims <claims@bd.com>

Sent: Tuesday, February 28, 2023 12:32 PM

To: Wendy Dioguardo; Barbara Maye; Jesse Holmes; Joanne Wresch

Subject: Investigation Request Case# 03214699 - AMERISOURCE BERGEN CORP, MORRISVILLE,

NC - High

EXTERNAL EMAIL - Use caution opening attachments and links.

Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: - FUN; Please review shortage for - Item # Multiples - Amount # 7,655.04 - Outbound Delivery # 6026464460 - Shipment # 7115282046 Please attach pod, bol, shipment packing List and advise BD or Carrier Error. By :Appolinaire Ikuku

Case #: 03214699

Priority: High

Order #: 5008399081

PO#: 055826280

PO Date: Mon Jan 09 00:00:00 GMT 2023

Invoice #: 9014260108

invoice Date: Thu Feb 02 00:00:00 GMT 2023

Ship-To: AmerisourceBergen

Ship-To ERP Account Number: 1001093855

Ship-To ERP Account Name: AMERISOURCE BERGEN CORP

Ship-To ERP Account Address: 120 TRANS AIR DR

Ship-To ERP City State: MORRISVILLE, NC

Ship-To ERP Account Zip Code: 27560

Sold-To: AmerisourceBergen

Sold-To ERP Account Number: 1001091435

Sold-To ERP Account Name: AMERISOURCE BERGEN CORP ACCOUNTS PAYABLE

Sold-To ERP Account Address: PO BOX 247

Document Flow

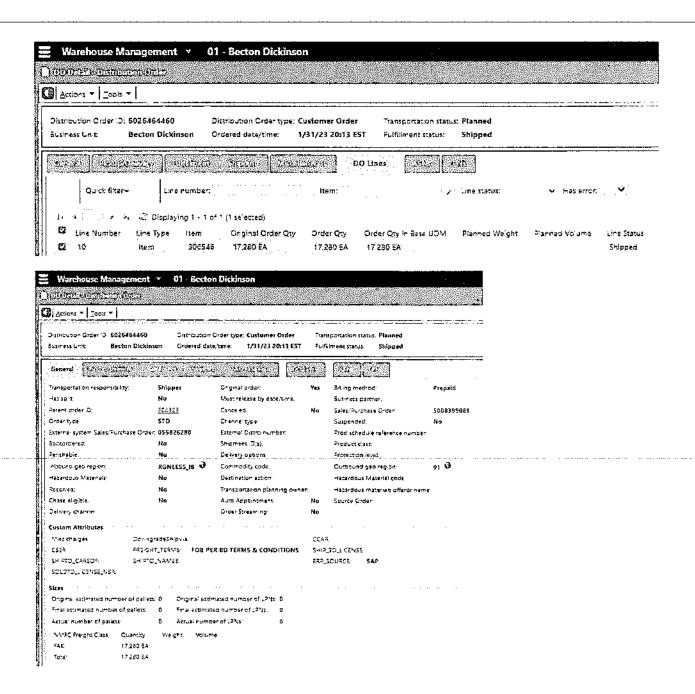
Status 🗓 Status	overview 4	ර් vslqaid ර	· . 		WC - D		202046
Business part	ner 10010938	55 AMERIS	OURCE BERGI	1 Lat Ti	ws - Dom a d al	estic 71152	82046
▼ [] s : [: [: Outbo	utbound Delive hipment 71152 Handling uni Handling uni und Delivery	ery 602646 282046 t 0039110; t 0039110; / 602646	4460 213 218 4460 Display:	ipments and delle 7115282046 • \$\overline{6}\$ 6026513 • \$\overline{6}\$ 6026464 • \$\overline{6}\$ 6026446 • \$\overline{6}\$ 6026446	5 8799 1460) 8897		DIE
Outbound delv. Ship-to party Item Overview	6026464460 ³ [3]	Docum AMERIS	Post Goods libre ent Date 01/31/ COURCE BERGEN CORP	/ 120 TRANS AIR DR		C 27560-0000	n santana sa
Planned GI Actual GI date	02/02/2023	22:5 19:29	Total Weight No. of packages	451,512	KG		
Batch Structure f Itm Material 900001 306546 900002 306546	De 24		Un Description CAS SYRINGE 10 CAS SYRINGE 10	ML REG PR SALINE 10 ML REG PR SALINE 10	ML FILL	B. ItCa P V Batch ZIAN C 2326189 ZIAN C 2349110	e Nath

7115282046

Order. 80 Stipment Trailer

> Four Oaks, NC Loading history for a specific order or traiter to confirm all oLPNs have been loaded

Trailler 466 466									
Picked Tr 24 46 12 46					Jser 10334873			User 10335530	
Cases P 24 2 12 1 36				396546 2326189	Invm Nes U		306546 2349110	Inva Mes U	
Batch 2326189 2348110		SCAC CTAY CTAY			Task Type Invn Nei User 56 2 10334			Task Type Invn No. User 56 2 10335	
Staging Lane OB066 OB086		<u></u>							
41	•	y Ca aly 0 24 0 24			Case 0 24			Case) 24	
9KU 1 306546 9 306546		Ea Q(y 11,520 11,520		SKU Let User.	Each 11,520		SKU Lot Usar	Each 11,520	
Parent LPN 00103629007014469361 00102829607014459279		Full Loc 08-147-20-0 08-189-20-0			ILPN 490135924			ILPN 490073568	
LPN Status Shipped Shipped Page: 1	Order:	LPN 490135924 490073568			End Loc.	Page: 1		End Loc.	Page: 1
EPN 49073568 49073568		Batch 2326189 2349110	Page: 1	t and User	Begin Loc. £ 08-147-20-0		and User	Begin Loc. 5 08-189-20-0	
Loaded DTTM Feb 1, 2023 2, 29, 45 PM Feb 1, 2023 2, 59, 43 PM		oription SKU Pik tran R 306546 Pik tran R 306646		Lot Level Activity Report Four Daks, NC All inventory leansactions by SKU, Batch, and User	Task Description Bogin Loc. STD Pik frm Rsv Full nVAS 08-147-20-0		Lot Level Activity Report Four Dats, NC All inventory fransactions by SKU, Batch, and User	Task Description Begin Loc. STD Pik km Rsv Full nVA: 08-189-20-0	
Loaded By 10338901 10338901	۲. n order	Description SKU STD Pik Im R 306546 STD Pik Im R 306546		Lot Leve	TASK_ID 11735278		Lot Leve Four Oaks, M	TASK_ID 11735279	
Order Status Shipped Shipped	Pick History. Four cake, NC All picks for a given order			_ `	Trans, DTTM TASK_ID 31-JAN-23-22-01 11735279			Trans, DTTM TASK_ID 31-JAN-23 22 01 11735279	
Osg Ship via CTAY CTAY		TASK_CMPL_RE Task Gmpl DTTM User 490135624 Pab 1, 2023 12 24 23 AM 19334873 490073566 Feb 1, 2023 12 13:11 AM 19336830			. Order 504323			Order 504323	
BD Shipment 7115282046 7115282046 4M		TASK_CMPL_R 490135924 490073568	W		Lot 2325189	W		Lot 2349110	W
Order WMS Shipment 504323 7115282046 504323 7115282046 7115282046 Prined: Mar 1, 2023 - 11:17:52 AM		Shipment 7115282046 7115282046	Printed: Mar 1, 2023 - 11:24:47 AM		5KU 306546	Printed: Mar 1, 2023 - 11:26:22 AM		SKU 306546	Printed: Mar 1, 2023 - 11:27:13 AM
Order 504323 504323 Printed: Mar		Order 504323 504323	Printed: Mar		TASK_ID 11735278	Printed: Mar		TASK_ID 11735279	Printed: Mar



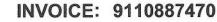


DELIVERY PACKING LIST



															-	
SOLD-TO	0-10				Page 1 of 1		SHIP-TO	3855				SHIP-FROM	MO			
1001(AMEF	1001091435 AMERISOURCE BERGEN CORP	SEN COR	۵		SHIP VIA / CARRIER :CTAY	CTAY	AMERIS 120 TR	AMERISOURCE BERGEN CORP 120 TRANS AIR DR	SERGEN CA	ORP		Becton Di	BECton Dickinson and Company BD Supply Chain Ops	ompany		
ACC THOF	ACCOUNTS PAYABLE PO BOX 247 THOROFARE , NJ 08086-0000	E 386-0000			FRT.POLICY FOB P	FOB PER BD TERMS & CONDITIONS	MORRIS	MORRI\$VILLE , NC 27560-0000 , USA Contact: 800 677 6484	IC 27560-0 6484	000 , USA	٠	130 Four Four Oak USA	130 Four Oaks Parkway Four Oaks , NC 27524 USA	٤		
USA					MODE Truck F	Truck FTL Refer										
SHIP	SHIPPING INSTRUCTIONS	SNOI	This Deli	ivery conta	This Delivery contains temperature sensitive products, Please see cartons for storage conditions.	sitive products, F	Please see carto	ins for stora	age conditi	ions.						
NO	BD PRODUCT CUSTOMER PRODUCT	JCT		ă.	PRODUCT DESCRIPTION HANDLING UNIT ID		BATCH NO/ SERIAL NO	EXPIRY DATE [MM/ DD/YYYY]	QUANTITY SHIPPED (1,234,567.89]	TITY SHIP S7.89] UOM	EA PER	SALES ORDER CUST ORDER	MATERIAL GR.WGT. (KG / LBS)	VOLUME (M3 / CFT) [1,234,567.89]	STORAGE TEMP SHIP TEMP	E TEMP R
0000010	306546 306546 306546		SYRINGE 001038290 001038290	SYRINGE 10ML REG PR 00103829007014469279	SYRINGE 10ML REG PR SALINE 10ML FILL 00.103829007014469279		2326189	11/30/2025	24.00	O CAS	480.00	5008399081 055826280	301.01 663.61 331.81	29.70 29.10	Contr.Tmp.(20 to 28C) 1 to 39C	o.(20 to
WARE	WAREHOUSE RELEASE DATE	ACT . SHIP DATE		# BOXES	TOTAL GROSS WEIGHT (KG / LBS)	TOTAL MATERIAL WGT (KG / LBS)	AL TOTAL VOLUME () (M3/CFT)		SHIPMENT NO.		PRO NO.	CARRIER CODE	TRAILER NO.		SEAL NO.	#PLTS
	01/31/2023	02/02/2023	2023	36	634.02/ 1,397.77	602.02/ 1,327.22			7115282046			CTAY	466	99	5952045	2
								-							1	

Customer Service





Becton, Dickinson and Company Tel: 855 417 1969 Email: Collections@bd.com Federal ID No: 22-0760120 DUNS: 00-129-2192 www.bd.com PLEASE REMIT TO: Becton,

Becton, Dickinson and Company

PO Box 28983

New York NY 10087-8983

BILL-TO:

AMERISOURCE BERGEN CORP ACCOUNTS PAYABLE PO BOX 247 THOROFARE NJ 08086-0000 SHIP-TO:

AMERISOURCE BERGEN CORP

120 TRANS AIR DR

MORRISVILLE NC 27560-0000

Customer Account:	Customer PO:	Invoice Date:	Payment Terms:	Page:
1001000141	055826280	02/02/2023	1.68% 28, Net 29 Days	1 of 1

BD Sales Document: 5008399081	Drop Ship Reference:	Contact: CTC-BATCH
BD Delivery: 6026464460	Mode of shipment: Truck FTL Refer	Shipped From: BD Distribution Center 130 Four Oaks Parkway Four Oaks , NC 27524-7228
Carrier Reference: 0096857	Carrier: CAROLINA TANK LINES	Freight Terms: FOB PER BD TERMS & CONDITIONS

LINE	PRODUCT NUMBER / GTIN	PRODUCT DESCRIPTION / CUSTOMER PRODUCT	QUANTITY SHIPPED	UOM SOLD	UNIT PRICES	TOTAL AMOUNTS	TAX/ NONTA
40	306546 50382903065467	SYRINGE 10ML REG PR SALINE 10ML FILL 306546	36.000	CAS	212.64	7,655.04	
		NET PRICE SUBTOTAL				7,655.04	
		SALES TAX SUBTOTAL GRAND TOTAL				0.00 7,655.04	
	If paid by:	TOTAL DUE:		USD	7,655.04		
Disco 1	1.68 % USD 128.60 -	If paid by: 03/02/2023	1969 (955 194	03/03/202		7,033.04	

^{1.} Any conditions specified by buyer to the contrary notwithstanding, the terms and conditions of sale set forth in your executed written agreement with BD or, if none, on the applicable BD order acknowledgement or price list sent to you (Terms and Conditions*) exclusively will govern the sale by BD of these goods to buyer. No addition or modification of the Terms and Conditions will be binding on BD unless agreed to in writing signed by an authorized representative of BD. BD objects to other terms and conditions that may be proposed by the buyer. Acceptance by BD of buyer's purchase order(s), insuance of this invoice and shipment of goods to buyer are each expressly conditioned on buyer's assent to all of the Terms and Conditions. Copies of such Terms and Conditions will be made available on request.

^{2.} The price shown on this invoice is net of discounts provided at the time of purchase. Some of the products listed on this invoice may be subject to additional discounts. The value of any rebates, discounts, incentives, or product provided at no charge to customer may constitute a "discount or other reduction in price" under Section 1128B(b)(3)(A) of the Social Security Act (42 U.S.C.Sec. 1320a-7b(b)(3)(A)). Customer shall satisfy any and all requirements inspeed on buyers relating to discounts or reductions in price, including, when required by law, to disclose all discounts or other reductions in price received from BD and to accurately report under any state or federal health care program the net cost actually paid by customer.

| WEIGHT (LBY) | WEIGHT (KG)2 | CASE (GT3) | CASE (W3) | CASE (GT3) | CASE (GT3) | CASE (W3) | CASE (GT3) | CASE (GT3) | CASE (GT3) | CASE (GT3) | CASE (W3) | CASE (GT3) | CASE (17.42 œ BD DELIVERY# 11.219 FOB PER BD TERMS & CONDITIONS 1000.00 SHIPMENT IDENTIFICATION NUMBER FREIGHT TERMS SEND FREIGHT BILL TO: BO COAST INFORMATION SYSTEMS INC PO BOX 62 FT LOUIS, MO 63166 USA 2902.84 GARRER P. I NAME CAROLINA TANK LINES
Trafer Number, 466
Seal Number, 95204.5
SCAC, CTAY
PRO NUMBER. CUSTOMER ORDER# EMERGENCY CONTACT: Chemities 1-800-424-9300 (Intl 1+7035273887) CCN2532 : ! 6393.92 : £ CUSTOMER ORDER INFORMATION

8D DELIVERY

8026464605

603642387

6036431399

603654399

602642633 V 7115282046 SPECIAL INSTRUCTION
Op has feres a keep tomp between 39f and 86f. Attention Consigner Please unload immediate CARRIER INFORMATION CARRETS RECEIPTAND AGREEMAN I

CARRETS RECEIPTAND A GREEMAN I

CARRETS RECEIPTAND A GREEMAN I CARRETT CONTINUE AND A GREEMAN I CARRE TOTALS raterials are properly closuited, described, in pages candition for transportation any of the Egoptiment of Transportation. 1.4 IN TANK LINES CARRIEF SIGNIFICALINATION TO DELIVERY OR REFUSAL OF ANY PORTION. MASTER BILL OF LADING WITH ATTACHED BILLS OF LADING HOSPITAL/MEDICAL LABORATORY SUPPLIES PAGE OATE

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CONSIGNEE
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AND PROPERTIES
A CUSTOMER ORDER# 5008399981 5008305422 5008418995 5008469352 5008418995 5008470010 OF PKGS HW REPORT DESCRIPTION
435 HOSPITAL/MEDICAL NURCHASE ORDERA ER SIGNATURE 45 E

MANAGER OF VERSION OF THE PARTY OF