03995591 | Cas...   Case Asso... ∨ ✕   Attachme... ∨ ✕

Case
ORDER FULFILLMENT

[Populate Invoice Details from ERP] [Submit for Approval] [▼]

>   New - Unassigned   Working   Solution Pending   Closed

Status: Closed   [Mark Status as Complete]

This claim is a possible duplicate. There are other claims with same invoice#. Please review.

Feed   Details

New Case Comments   Post   Email   Close Case   Escalate Case   Dispute   Investigation   More

Create new...   [Add]

Most Recent Activity ▼   🔍 Search this feed...

Appolinaire Ikuku (/lightning/r/0054W00000D3TF... (/lightning/r/0054W00000D3TFXQA3/vi~w).   November 8, 2023 at 10:17 AM (/lightning/r/0D58a0000AfmT...   ▼
To: MMS Payables MMS Payables (/lightning/r/0038a00002t2BxvAAE/view), Bcc: appolinaire.ikuku ⓘ

🔆 **BD**

Dear Valued Customer,

Your request with case number 03995591 has been denied for the following reason: POD confirms shipment delivered signed for by customer with no discrepancies noted.

This request is now closed.

PO: 33112143
Denied amount: 1,344.00
Invoice: 1,344.00
Material: 260100
QTY/UOM: 4 CS

If you feel that this claim has been denied in error and you have a dispute with additional information to prove your claim is valid, please send an email to Denied_Claims@bd.com.

BD values your time and business as we fulfill our purpose of advancing the world of health.

Thank you,
BD Claims

📄 11 08 2023 Invoice 91...   📄 5008a00002NquCHAA...   📄 PACKING LIST 701874...

↩ Reply   ↩ Reply All   → Forward   💬 Comment

Appolinaire Ikuku (/lightning/r/0054W00000D3TFX... (/lightning/r/0054W00000D3TFXQA3/vi~w) Case updated   November 8, 2023 at 10:06 AM (/lightning/r/0D58a0000AfmU...   ▼

Resolution: Changed