

## North America Regional Work Instruction



Document Number: NA-RBI-18-02-F1

Revision Level: 01

Title: Claim Cover Sheet

Page 1 of 2

Complete this form with Customer Claim Investigation per NA-RBI-18-02 and NA-RPR-18			
Date	Customer Name	Case Number	Shipment Number
07Nov2023	McKesson Drug Co	03968482	7115766344
Carrier	Delivery Number	Claims Evaluation Documentation Attached?	
EXLA - LTL	6028212794	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Customer Claim			
SHORTAGE			
Investigation			
<b>INVALID</b>  RE: Item(s) Listed - (256045) INVOICE - 9111803969  <ul style="list-style-type: none"> <li>were picked and shipped properly from the FODC without any confirmed validating adjustments to date.</li> <li>All items were delivered per the POD – a copy of the POD shows the order as delivered and denotes no no shortage discrepancy at the time of delivery via a seal verified dropped trailer.</li> </ul> <p>The following reports were reviewed in the conclusion process:</p> <ul style="list-style-type: none"> <li>Loading History by Order or Trailer Report</li> <li>Pick History Report</li> <li>Lot Level Activity Report</li> <li>Order Cuts Report</li> <li>SAP Reports MB51 &amp; MM03</li> <li>QN Pallet Report</li> </ul> <p>Claims Report &amp; Returns Review Report - (non-applicable/currently not available)</p>			
Investigation Results		<input type="checkbox"/> Valid <input checked="" type="checkbox"/> Invalid <input type="checkbox"/> Indeterminate	
Source of Failure		<input type="checkbox"/> Carrier <input type="checkbox"/> DC <input checked="" type="checkbox"/> Customer Error	
If Valid, Reference one of the following: QN, CAPA, Formal Email Notification Date, or Carrier Claim Reference Number:		Non-applicable	
Completed By (sign and date):		<i>Barbara Maye</i> 09Nov2023	

THIS SUBJECT MATTER IS RESTRICTED SOLELY FOR THE USE OF BECTON DICKINSON AND COMPANY AND BD SUBSIDIARIES

Document: NA-RBI-18-02-F1

Valid From: 24-Feb-2022 To: 31-Dec-9999

Print Date: 09-Nov-2023 16:16:21 GMT Standard Time

Doc Type: ZBI

Doc Part: EN

Usage: Production Usage

Status: Released EFFECTIVE

Revision: 01

Version: A

Change #: 500000266260

Classification: Confidential



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## Revision History

Rev	Revision Description	ECO No.	Author/ Requested By
01	Initial Release. Document content was duplicated from FODC-CS-FM-1009	500000266260	Curtis Clarkson

THIS SUBJECT MATTER IS RESTRICTED SOLELY FOR THE USE OF BECTON DICKINSON AND COMPANY AND BD SUBSIDIARIES

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Revision: 01

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**EXTERNAL EMAIL - Use caution opening attachments and links.**

Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: PO 33032328 ADVICE IF SHORTAGE IS VALID ESTES 01980385529  
Shipment 7115766344 / 3 Standard Order 5009348880 9111803969 9015695711 Outbound Delivery  
6028212794 256045 **288 EA** USD 82,080.00

Case #: 03968482

Priority : High

Order #: 5009348880

PO #: 33032328

PO Date:

Invoice #: 9015695711 - **9111803969**

Invoice Date: Thu Oct 26 00:00:00 GMT 2023

Ship-To: McKesson Roseville

Ship-To ERP Account Number: 1002223606

Ship-To ERP Account Name: MCKESSON MEDICAL SURGICAL 74

Ship-To ERP Account Address: 7701 FOOTHILLS BLVD

Ship-To ERP City State: ROSEVILLE, CA

Ship-To ERP Account Zip Code: 95747

Sold-To: McKesson Medical

Sold-To ERP Account Number: 1002225400

Sold-To ERP Account Name: MCKESSON MEDICAL SURGICAL #74

Sold-To ERP Account Address: PO BOX 4059

Sold-To ERP City State: DANVILLE, IL

Sold-To ERP Account Zip Code: 61834

Delivery Document Number/Packing Slip: **6028212794**

Contact: MMS Accounts Payable Team

Claim Reason: Shortage

Description of Claim: SHORTAGE

Products and Serial/Lot Numbers

Product Number	Product	Batch/Lot	Amount	Expected Price
256045	Kit Flu A+B 30 Test Physician Veritor	2347295		

7115766344  
28Sep2023  
EXLA – LTL  
01980385529

**Barbara Maye**

---

**From:** BD Claims <claims@bd.com>  
**Sent:** Tuesday, November 7, 2023 2:53 PM  
**To:** Vanilla Daniels; Barbara Maye; Jesse Holmes; Joanne Wresch  
**Subject:** Investigation Request Case# 03968482 – MCKESSON MEDICAL SURGICAL 74, ROSEVILLE, CA – High

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** Orange Category

---

**This Message Is From an External Sender**

Use caution opening attachments and links

[Report Suspicious](#)

**EXTERNAL EMAIL - Use caution opening attachments and links.**

Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: PO 33032328 ADVICE IF SHORTAGE IS VALID ESTES 01980385529 Shipment 7115766344 / 3 Standard Order 5009348880 9111803969 9015695711 Outbound Delivery 6028212794 256045 288 EA USD 82,080.00

Case #: 03968482

Priority : High

Order #: 5009348880

PO #: 33032328

PO Date:

Invoice #: 9015695711

Invoice Date: Thu Oct 26 00:00:00 GMT 2023

Ship-To: Mckesson Roseville

Ship-To ERP Account Number: 1002223606

Ship-To ERP Account Name: MCKESSON MEDICAL SURGICAL 74

Ship-To ERP Account Address: 7701 FOOTHILLS BLVD

Ship-To ERP City State: ROSEVILLE, CA

Ship-To ERP Account Zip Code: 95747

Sold-To: McKesson Medical

Sold-To ERP Account Number: 1002225400

Sold-To ERP Account Name: MCKESSON MEDICAL SURGICAL #74

Sold-To ERP Account Address: PO BOX 4059

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Contact: MMS Accounts Payable Team

Claim Reason: Shortage

Description of Claim: SHORTAGE

Products and Serial/Lot Numbers

Product Number	Product	Batch/Lot	Amount	Expected Price
256045	Kit Flu A+B 30 Test Physician Veritor	2347295		

## Shipments and deliveries

7115766344

- 6028260655
- 6028173060
- 6028212794

### Outbound Delivery 6028212794 Display: Overview

Positions Issue

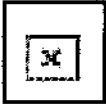
Outbound deliv. 6028212794 Document Date 28.09.2023  
 Ship-to party 1002233606 MCKESSON MEDICAL SURGICAL 74 / 7701 FOOTHILLS BLVD / ROSEVILLE CA 95747-0000

Item Overview Picking Loading Transport Status Overview Goods Movement Data

Planned GI 28.09.2023 22:51 Total Weight 303.293,040 G  
 Actual GI date 28.09.2023 14:51 No. of packages 0

#### All Items

Item	Material	Deliv. Qty	Un Description	B. ItCo	P V Batch
10	256045	288	EA TEST KIT, FLUA+B CLIA-WAIVED VERITOR (30	<input type="checkbox"/> ZTAN C	2347285
20	256036	30	EA TEST KIT, VERITOR RSV WAIVED (30/KT)	<input type="checkbox"/> ZTAN C	2346204



## Pick History

Four Oaks, NC  
All picks for a given order.

Order:

Order	Shipment	TASK_CMPL_REF_NBR	Task Cmpl DTTM	User	Description	SKU	Batch	LPN	Pull Loc	Ea Qty	Ca Qty	SCAC
682768	7115766344	490559052	Sep 27, 2023 7:39:33 AM	10329730	STD Pik frm Rsv Full nVAS nOVP 50 Slac	256045	2347295	490559052	22-033-20-0	144	12	EXLA
682768	7115766344	490559060	Sep 27, 2023 7:39:35 AM	10329730	STD Pik frm Rsv Full nVAS nOVP 50 Slac	256045	2347295	490559080	26-091-20-0	144	12	EXLA
										288	24	

Printed: Nov 9, 2023 - 12:14:55 PM

Page: 1





# Loading History by Order or Trailer

Four Oaks, NC  
Loading history for a specific order or trailer to confirm all of PNs have been loaded

Order  
BD Shipment  
Trailer  
7115766344  
\*  
.

Order	WMS Shipment	BD Shipment	Dsg Ship via	Order Status	Loaded By	Loaded DTTM	LPN	LPN Status	Parent LPN	SKU	Staging Lane	Batch	Cases	Picked	Trailer
6028212794	7115767352	7115766344	EXLA	Shipped	10304611	Sep 27, 2023 6:34:56 PM	490559090	Shipped	00103829007016746217	256045	OB056	2347296	12	12	539471
6028212794	7115767352	7115766344	EXLA	Shipped	10304611	Sep 27, 2023 6:34:52 PM	490559052	Shipped	00103829007016746200	256045	OB056	2347296	12	12	539471
													24	24	



# Lot Level Activity Report

Four Oaks, NC  
All inventory transactions by SKU, Batch, and User

SKU: 256045  
Lot: 2347295  
User:

TASK_ID	SKU	Lot	Order	Trans. DTTM	TASK_ID	Task Description	Begin Loc.	End Loc.	ILPN	Each	Case	Task Type	Invn Need Type	User
14492706	256045	2347295	682768	27-SEP-23 06:09	14492706	STD Plk frm Rsv Full nVAS nOVP 50 Slac	22-033-20-0		490559052	144	12	56	2	10329730
14492706	256045	2347295	682768	27-SEP-23 06:09	14492706	STD Plk frm Rsv Full nVAS nOVP 50 Slac	26-091-20-0		490559080	144	12	56	2	10329730
										288	24			

Cuts Report  
Fair Oaks, NC  
Details of Short Shipped Order Lines by Date Range

From Date: Sep 27, 2023  
To Date: Oct 5, 2023

Updated Date	Cell Category	SAP Order Number	Order	SAP Shipment	Ship To	Dest Country	Item	Item Desc	Alloc Type	Original Qty	Alloc Ord Qty	Shipped Qty	Cancelled Qty	Order Status	JOE Shipment	WMS Shipment	Batch	Status
--------------	---------------	------------------	-------	--------------	---------	--------------	------	-----------	------------	--------------	---------------	-------------	---------------	--------------	--------------	--------------	-------	--------

Non-applicable - No Matches Found

Warehouse Management

01 - Becton Dickinson

DO Detail - Distribution Order

Actions

Tools

Distribution Order ID: 6028212794

Distribution Order type: Customer Order

Transportation status: Planned

Business Unit: Becton Dickinson

Ordered date/time: 9/26/23 13:10 EDT

Fulfillment status: Shipped

General

Pickup/Delivery

Fulfillment

Shipping

Miscellaneous

Audit

DO Lines

ASNs

LPNs

Transportation responsibility: Shipper

Original order: Yes

Billing method: Prepaid

Has split: No

Must release by date/time:

Business partner:

Parent order ID: 332768

Canceled: No

Sales/Purchase Order: 5009348880

Order type: STD

Channel type:

Suspended: No

External system Sales/Purchase Order: 33032328

External Distro number:

Prod schedule reference number:

Backordered: No

Shipment ID(s):

Product class:

Penshable: No

Delivery options:

Protection level:

Inbound geo region: RGNLESS\_IB

Commodity code:

Outbound geo region: 01

Hazardous Materials: No

Destination action:

Hazardous Material code:

Received: No

Transportation planning owner:

Hazardous materials offeror name:

Chase eligible: No

Auto Appointment: No

Source Order:

Delivery channel:

Order Streaming: No

Custom Attributes

Misc charges:

DowngradeShipVia:

CCAR:

CSER:

FREIGHT\_TERMS: FOB PER BD TERMS & CONDITIONS

SHIP\_TO\_LICENSE:

SHIP\_TO\_CAREOF:

SHIP\_TO\_NAMES:

ERP\_SOURCE: SAP

SOLD\_TO\_LICENSE\_NBR:

Sizes

Original estimated number of pallets: 0

Original estimated number of LPNs: 0

Final estimated number of pallets: 0

Final estimated number of LPNs: 0

Actual number of pallets: 0

Actual number of LPNs: 0

NMFC Freight Class	Quantity	Weight	Volume
FAK	318 EA		
Total	318 EA		

Distribution Order ID: 6028212794

Distribution Order type: Customer Order

Transportation status: Planned

Business Unit: Becton Dickinson

Ordered date/time: 9/26/23 13:10 EDT

Fulfillment status: Shipped

General

Pickup/Delivery

Fulfillment

Shipping

Miscellaneous

Audit

DO Lines

ASNs

LPNs

Quick filter

Line number:

Item:

Line status:

Has error

Displaying 1 - 2 of 2 (1 selected)

Line Number	Line Type	Item	Original Order Qty	Order Qty	Order Qty in Base UOM	Planned Weight	Planned Volume	Line Status	Wave allocation type
10	Item	256045	288 EA	288 EA	288 EA			Shipped	STD - Standard Allocation
20	Item	256038	30 EA	30 EA	30 EA			Shipped	STD - Standard Allocation



# SHIPMENT PACKING LIST



SOLD-TO				Page 1 of 2				SHIP-TO		SHIP-FROM			
1002225400 MCKESSON MEDICAL SURGICAL #74 PO BOX 4059 DANVILLE, IL 61834-4059 USA				Warehouse Release Date: 2023-09-26 CARRIER: ESTES EXPRESS LINES FRT POLICY: FOB PER BD TERMS & CONDITIONS MODE: 32 Truck LTL- 1 Carrier				1002223606 MCKESSON MEDICAL SURGICAL 74 7701 FOOTHILLS BLVD ROSEVILLE, CA 95747-0000 USA Contact: 916 770 8000		A215 Beclon Dickinson and Company BD Supply Chain Ops 130 Four Oaks Parkway Four Oaks, NC 27524 USA			
HANDLING UNIT ID CUSTOMER ORDER	SALES ORDER DELIVERY	SO ITEM DLV ITEM	BD PRODUCT CUSTOMER PRODUCT	PRODUCT DESCRIPTION CONFIGURABLE MODEL NO.	BATCH NO./ SERIAL NO.	EXPIRY ORDER QTY	QTY SHIPPED QTY OUTST.	SHIP UOM	EA PER SHIP UOM	R			
405182 GTIN#50382904051827				NEEDLE, SPINAL STR 20GX3 1/2" (25/BX) 51	3223949	07/31/2028	100						
32985452	5009279470	001460	000010 425			1	0	EA	1				
00103829007016746200	6028173060	000010	256045 GTIN#00382902560456	TEST KIT, FLUA+B CLIA-WAIVED VERITOR (30 2347295		12/01/2025	144						
33032328	5009348880	000010	785953			288	0	EA	1				
00103829007016746217	6028212794	000010	258045 GTIN#00382902560456	TEST KIT, FLUA+B CLIA-WAIVED VERITOR (30 2347295		12/01/2025	144						
33032328	6028212794	000010	785953			288	0	EA	1				
00103829007016746415	6028212794	000020	256038 GTIN#00382902560388	TEST KIT, VERITOR RSV WAIVED (30/KT)	2346204	11/26/2025	6						
33032328	5009348880	000020	879803			30	0	EA	1				
00103829007016746415	6028212794	000020	256038 GTIN#00382902560388	TEST KIT, VERITOR RSV WAIVED (30/KT)	2346204	11/26/2025	24						
33032328	5009348880	000020	879803			30	0	EA	1				
00103829007016746415	6028212794	000020	DIN1515X GTIN#50885403087040	NEEDLE, BIOPSY/ASPIRATION 15G (10/CS) CA	0001505113	01/02/2028	50						
ACT.SHIP DATE	#PALLETS	#BOXES	TOTAL GROSS WEIGHT(KG/LBS)	TOTAL VOLUME ( M <sup>3</sup> /ft <sup>3</sup> )	TRAILER NO.	PRO NO.	SEAL NO.	CARRIER TRACKING NUMBER					
09/28/2023	3	319	353.809/780.017	2.975/105.061	539471	01980385529	5220308	(402)03829071 157663446					

Date 09/28/2023

Telephone

Time 19:09:10



SHIPMENT PACKING LIST



SOLD-TO 1002225400 MCKESSON MEDICAL SURGICAL #74 PO BOX 4059 DANVILLE , IL 61834-4059 USA				Page 2 of 2 Warehouse Release Date: 2023-09-26 CARRIER: ESTES EXPRESS LINES FRT POLICY: FOB PER BD TERMS & CONDITIONS MODE: 32 Truck LTL- 1 Carrier				SHIP-TO 1002223606 MCKESSON MEDICAL SURGICAL 74 7701 FOOTHILLS BLVD ROSEVILLE , CA 95747-0000 USA Contact: 916 770 8000				SHIP-FROM A215 Bedon Dickinson and Company BD Supply Chain Ops 130 Four Oaks Parkway Four Oaks , NC 27524 USA			
HANDLING UNIT ID CUSTOMER ORDER	SALES ORDER DELIVERY	SO ITEM DLV ITEM	BD PRODUCT CUSTOMER PRODUCT	PRODUCT DESCRIPTION CONFIGURABLE MODEL NO.	BATCH NO./ SERIAL NO.	EXPIRY ORDER QTY	QTY SHIPPED QTY OUTST.	SHIP UOM	EA PER SHIP UOM	R					
32847716	6028260655	000010	282784			5	0	EA	1						

ACT.SHIP DATE	#PALLETS	#BOXES	TOTAL GROSS WEIGHT(KG/LBS)	TOTAL VOLUME ( M <sup>3</sup> /m <sup>3</sup> )	TRAILER NO.	PRO NO.	SEAL NO.	CARRIER TRACKING NUMBER
09/28/2023	3	319	353.809/780.017	2.975/105.061	539471	01980385529	5220308	(402)03829071/57663446

Date 09/28/2023

Telephone

Time 19:09:10



# DELIVERY PACKING LIST



SOLD-TO		Page 1 of 1		SHIP-TO		SHIP-FROM	
1002225400 MCKESSON MEDICAL SURGICAL #74 PO BOX 4059 DANVILLE, IL 61834-4059 USA		SHIP VIA / CARRIER : EXLA		1002223606 MCKESSON MEDICAL SURGICAL 74 7701 FOOTHILLS BLVD ROSEVILLE, CA 95747-0000 , USA Contact: 916 770 8000		A215 Becton Dickinson and Company BD Supply Chain Ops 130 Four Oaks Parkway Four Oaks , NC 27524 USA	
FRT.POLICY		FOB PER BD TERMS & CONDITIONS					
MODE		Truck LTL - 1 Carrier					

SHIPPING INSTRUCTIONS										This Delivery contains temperature sensitive products, Please see cartons for storage conditions.			
ITEM NO	BD PRODUCT CUSTOMER PRODUCT	PRODUCT DESCRIPTION HANDLING UNIT ID	BATCH NO/ SERIAL NO	EXPIRY DATE MM/DD/YYYY	QUANTITY SHIPPED	SHIP UOM	EA PER SHIP UOM	SALES ORDER CUST ORDER	MATERIAL GR.WGT. (KG / LBS)	VOLUME (M3 / CFT)	STORAGE TEMP SHIP TEMP		
000010	256045 GTIN# 00382902560456 785953	TEST KIT, FLUA+B CLIA-WAIVED VERITOR (30) 00103829007016746200 00103829007016746217	2347295	12/01/2025	288.00	EA	1.00	5009348880 33032328	278.66 614.35	1.10 38.71	Cntr. Temp (2 to 30C)		
000020	258038 GTIN# 00382902560388 879803	TEST KIT, VERITOR RSV WAIVED (30/KT) 00003829008401698135 00103829007016746415	2346204	11/26/2025	30.00	EA	1.00	5009348880 33032328	24.63 54.30	0.18 6.43	Cntr. Temp (2 to 30C)		
WAREHOUSE RELEASE DATE	ACT . SHIP DATE	# BOXES	TOTAL GROSS WEIGHT (KG / LBS)	TOTAL MATERIAL WGT (KG / LBS)	TOTAL VOLUME (M3 / CFT )	SHIPMENT NO.	PRO NO.	CARRIER CODE	TRAILER NO.	SEAL NO.	#PLTS		
09/26/2023	09/28/2023	313	358.74/ 790.88	310.74/ 685.06	2.98/ 105.06	7115766344	01980385529	EXLA	539471	5220308	3		

Transaction type: 300 Allocable inventory adjustments Transaction code: (select one)										
Quick filter: Created date: From 9/21/23 12:23 To 11/9/23 12:23 4 items New 256045 Product status										
Date: 11/14/23 Status: Rel hold 5										
Displaying 1 - 3 of 3 (3 selected)										
Create Date/Time	Transaction Number	Transaction Type	Transaction Code	Action Code	PL Description	Planner's Unit	Item	LN#	Adjustment Quantity	Status
10/9/23 17:04 EDT	44626642	300	03	14	Case count adjustment to active inventory	Barton Dickinson	256045	400344338	12	Processed by host
10/12/23 00:40 EDT	44371397	300	09	14	Case count adjustment to case back inventory	Barton Dickinson	256045	400627044	-1	Processed by host
10/14/23 12:47 EDT	44626642	300	14	14	Case count adjustment to active inventory	Barton Dickinson	256045	400044516	-1	Processed by host

Material	Material Description	PLM# Name	Unit	Quantity in Unit	Amount in LC	Unit Name	Cost Cde	Movement Type	Text	Receipt	Document Header Text
256045	Kit Flu A+B 30 Test Physician Vector	1215 DC US Four Oaks									
012 6121313170	2347299	14-10-2023	1-2A	144,980	BATCH 40AKS			31 phys.invt.1	whse	CC	44626642 1
012 6121313170	2347299	10-10-2023	1-2A	144,980	BATCH 40AKS			31 phys.invt.1	whse	CC	44371397 1
012 61213131513	2347295	09-10-2023	12-2A	1,727,22	BATCH 40AKS			3R phys.invt.1	whse	CC	44626642 3
Total											
				10 EA	1,435,00						

## BDX WW Quality Notifications

[+ new item](#) or [edit this list](#)

Applied filters: 110 12 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114 115 116 117 118 119 120 121 122 123 124 125 126 127 128 129 130 131 132 133 134 135 136 137 138 139 140 141 142 143 144 145 146 147 148 149 150 151 152 153 154 155 156 157 158 159 160 161 162 163 164 165 166 167 168 169 170 171 172 173 174 175 176 177 178 179 180 181 182 183 184 185 186 187 188 189 190 191 192 193 194 195 196 197 198 199 200 201 202 203 204 205 206 207 208 209 210 211 212 213 214 215 216 217 218 219 220 221 222 223 224 225 226 227 228 229 230 231 232 233 234 235 236 237 238 239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 256 257 258 259 260 261 262 263 264 265 266 267 268 269 270 271 272 273 274 275 276 277 278 279 280 281 282 283 284 285 286 287 288 289 290 291 292 293 294 295 296 297 298 299 300 301 302 303 304 305 306 307 308 309 310 311 312 313 314 315 316 317 318 319 320 321 322 323 324 325 326 327 328 329 330 331 332 333 334 335 336 337 338 339 340 341 342 343 344 345 346 347 348 349 350 351 352 353 354 355 356 357 358 359 360 361 362 363 364 365 366 367 368 369 370 371 372 373 374 375 376 377 378 379 380 381 382 383 384 385 386 387 388 389 390 391 392 393 394 395 396 397 398 399 400 401 402 403 404 405 406 407 408 409 410 411 412 413 414 415 416 417 418 419 420 421 422 423 424 425 426 427 428 429 430 431 432 433 434 435 436 437 438 439 440 441 442 443 444 445 446 447 448 449 450 451 452 453 454 455 456 457 458 459 460 461 462 463 464 465 466 467 468 469 470 471 472 473 474 475 476 477 478 479 480 481 482 483 484 485 486 487 488 489 490 491 492 493 494 495 496 497 498 499 500 501 502 503 504 505 506 507 508 509 510 511 512 513 514 515 516 517 518 519 520 521 522 523 524 525 526 527 528 529 530 531 532 533 534 535 536 537 538 539 540 541 542 543 544 545 546 547 548 549 550 551 552 553 554 555 556 557 558 559 560 561 562 563 564 565 566 567 568 569 570 571 572 573 574 575 576 577 578 579 580 581 582 583 584 585 586 587 588 589 590 591 592 593 594 595 596 597 598 599 600 601 602 603 604 605 606 607 608 609 610 611 612 613 614 615 616 617 618 619 620 621 622 623 624 625 626 627 628 629 630 631 632 633 634 635 636 637 638 639 640 641 642 643 644 645 646 647 648 649 650 651 652 653 654 655 656 657 658 659 660 661 662 663 664 665 666 667 668 669 670 671 672 673 674 675 676 677 678 679 680 681 682 683 684 685 686 687 688 689 690 691 692 693 694 695 696 697 698 699 700 701 702 703 704 705 706 707 708 709 710 711 712 713 714 715 716 717 718 719 720 721 722 723 724 725 726 727 728 729 730 731 732 733 734 735 736 737 738 739 740 741 742 743 744 745 746 747 748 749 750 751 752 753 754 755 756 757 758 759 760 761 762 763 764 765 766 767 768 769 770 771 772 773 774 775 776 777 778 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2023 2024 2025 2026 2027 2028 2029 2030 2031 2032 2033 2034 2035 2036 2037 2038 2039 2040 2041 2042 2043 2044 2045 2046 2047 2048 2049 2050 2051 2052 2053 2054 2055 2056 2057 2058 2059 2060 2061 2062 2063 2064 2065 2066 2067 2068 2069 2070 2071 2072 2073 2074 2075 2076 2077 2078 2079 2080 2081 2082 2083 2084 2085 2086 2087 2088 2089 2090 2091 2092 2093 2094 2095 2096 2097 2098 2099 2100 2101 2102 2103 2104 2105 2106 2107 2108 2109 2110 2111 2112 2113 2114 2115 2116 2117 2118 2119 2120 2121 2122 2123 2124 2125 2126 2127 2128 2129 2130 2131 2132 2133 2134 2135 2136 2137 2138 2139 2140 2141 2142 2143 2144 2145 2146 2147 2148 2149 2150 2151 2152 2153 2154 2155 2156 2157 2158 2159 2160 2161 2162 2163 2164 2165 2166 2167 2168 2169 2170 2171 2172 2173 2174 2175 2176 2177 2178 2179 2180 2181 2182 2183 2184 2185 2186 2187 2188 2189 2190 2191 2192 2193 2194 2195 2196 2197 2198 2199 2200 2201 2202 2203 2204 2205 2206 2207 2208 2209 2210 2211 2212 2213 2214 2215 2216 2217 2218 2219 2220 2221 2222 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INVOICE: 9111803969

Becton, Dickinson and Company  
Tel: 855 417 1969  
Email: Collections@bd.com  
Federal ID No: 22-0760120  
DUNS: 00-129-2192  
www.bd.com

PLEASE REMIT TO: Becton, Dickinson and Company  
21588 Network Place  
Chicago IL 60673-1215

## BILL-TO:

MCKESSON MEDICAL SURGICAL #74  
PO BOX 4059  
DANVILLE IL 61834-4059

## SHIP-TO:

MCKESSON MEDICAL SURGICAL 74  
7701 FOOTHILLS BLVD  
ROSEVILLE CA 95747-0000

Customer Account:	Customer PO:	Invoice Date:	Payment Terms:	Page:
1001000144	33032328	09/28/2023	Net 30 Days	1 of 1

BD Sales Document: 5009348880	Drop Ship Reference:	Contact: CTC-BATCH
BD Delivery: 6028212794	Mode of shipment: Truck LTL- 1 Carrier	Shipped From: BD Distribution Center 130 Four Oaks Parkway Four Oaks, NC 27524-7228
Carrier Reference: 01980385529	Carrier: ESTES EXPRESS LINES	Freight Terms: FOB PER BD TERMS & CONDITIONS

LINE	PRODUCT NUMBER / GTIN	PRODUCT DESCRIPTION / CUSTOMER PRODUCT	QUANTITY SHIPPED	UOM SOLD	UNIT PRICES	TOTAL AMOUNTS	TAX/ NONTAX
10	256045 00382902560456	TEST KIT, FLUA+B CLIA-WAIVED VERITOR (30 785953	288.000	EA	285.00	82,080.00	
20	256038 00382902560388	TEST KIT, VERITOR RSV WAIVED (30/KT) 879803	30.000	EA	300.00	9,000.00	
		NET PRICE SUBTOTAL				91,080.00	
		SALES TAX SUBTOTAL				0.00	
		GRAND TOTAL				91,080.00	
If paid by: 09/29/2023			TOTAL DUE:	USD	91,080.00		
			Due Date:	10/28/2023			

1. Any conditions specified by buyer to the contrary notwithstanding, the terms and conditions of sale set forth in your executed written agreement with BD or, if none, on the applicable BD order acknowledgement or price list sent to you ("Terms and Conditions") exclusively will govern the sale by BD of these goods to buyer. No addition or modification of the Terms and Conditions will be binding on BD unless agreed to in writing signed by an authorized representative of BD. BD objects to other terms and conditions that may be proposed by the buyer. Acceptance by BD of buyer's purchase order(s), issuance of this invoice and shipment of goods to buyer are each expressly conditioned on buyer's assent to all of the Terms and Conditions. Copies of such Terms and Conditions will be made available on request.

2. The price shown on this invoice is net of discounts provided at the time of purchase. Some of the products listed on this invoice may be subject to additional discounts. The value of any rebates, discounts, incentives, or product provided at no charge to customer may constitute a "discount or other reduction in price" under Section 11265(b)(3)(A) of the Social Security Act (42 U.S.C. Sec. 1320e-7b(b)(3)(A)). Customer shall satisfy any and all requirements imposed on buyers relating to discounts or reductions in price, including, when required by law, to disclose all discounts or other reductions in price received from BD and to accurately report under any state or federal health care program the net cost actually paid by customer.

ORIGINAL

## Shipment Tracking

PRO Number 0198038552

SEARCH

Clear

Not found or tracking information unavailable: 0198038552

## Document Retrieval

Quickly request a Bill of Lading or delivery receipt for a single shipment — no login required. We will send it to you via email or fax. For additional functionality and to view multiple imaged documents, sign in or sign up for My Estes

### SHIPMENT INFORMATION

PRO Number 0198038552 ?

ZIP 95747 ?

Document Types \* ?

☒ Bill of Lading (BOL) ☒ Delivery Receipt (DR) ☐ Weights and Research (WIR) ☐ Canada Customs Invoice (CCI)

### DELIVERY METHODS

Select your preferred delivery method \*

☒ Email  
☐ Fax

Barbara.Maye@bd.com ?

Shipment information is not currently available for the tracking number and ZIP combination you entered. Please verify that both numbers are correct. Need assistance? Simply call customer care at (877) 268-4555.

**Barbara Maye**

---

**From:** Hudson, Melissa L. <Melissa.Hudson@estes-express.com>  
**Sent:** Thursday, November 9, 2023 9:04 AM  
**To:** Barbara Maye  
**Subject:** RE: POD/BOL Request - 7115766344

---

**This Message Is From an External Sender**

Use caution opening attachments and links

Report Suspicious

**EXTERNAL EMAIL - Use caution opening attachments and links.**

Our Wilson Terminal helped us with pick ups this day. They had to re-PRO the BOLs to reflect their terminal. This actually moved on PRO 016 2175336 and delivered OK on 10/23/23. The hold up was the outage we had from the cyberattack.

To view BOL and delivery receipt, please click link: [BOL 0162175336](#) and [DR 0162175336](#)

*Melissa Hudson*

Terminal Clerk III  
019 - Aberdeen Terminal  
Estes Express Lines  
Ph: 910-944-3539  
Fax: 910-944-1514  
[melissa.hudson@estes-express.com](mailto:melissa.hudson@estes-express.com)  
[www.estes-express.com](http://www.estes-express.com)



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**From:** Barbara Maye <Barbara.Maye@bd.com>  
**Sent:** Thursday, November 9, 2023 8:48 AM  
**To:** Hudson, Melissa L. <Melissa.Hudson@estes-express.com>  
**Subject:** [EXTERNAL] - POD/BOL Request - 7115766344  
**Importance:** High

**CAUTION:** This email is from an EXTERNAL source. Ensure you trust this sender before continuing.

Good Morning Melissa,

I am trying to see if you have any information (POD/BOL) for PRO # 01980385529. The actual ship date was 28Sep2023/Shipment # 7115766344. Please advise.

Thank you,

Barbara Maye  
Quality Assurance Clerk, Healthcare



130 Four Oaks Parkway  
Four Oaks, NC 27524

\*\*\*\*\*

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\*\*\*\*\*

Corporate Headquarters Mailing Address: BD (Becton, Dickinson and Company) 1 Becton Drive Franklin Lakes, NJ 07417 U.S.A.

# BD BILL OF LADING

## CARRIER'S RECEIPT AND AGREEMENT

Received, subject only to the rates, rules and charges agreed to in writing by Becton Dickinson and Company and Carrier at the time of shipment. Carrier, by signing the document, receives the property described below in apparent good order. Carrier agrees to deliver the shipment to the intended destination in the same condition as received. Carrier shall have the right in the case of physical necessity to forward this shipment by any carrier or route between the point of shipment and the point of destination. Carrier shall be liable for the full actual loss suffered as a result of carrier's failure to deliver this shipment in the same condition as count as tendered, unless otherwise agreed to in writing. Carrier shall deliver this shipment with reasonable dispatch, unless a delivery time is specified on this document, and provided to Shipper evidence of delivery upon request.

## SHIPMENT IDENTIFICATION NUMBER



DATE: 09/28/23 Run #: 705 Time Arrived: Time Departed: 16038 # of Pallets: 3 Origin Trk #: 539471 Cubic Ft: 80

CARRIER: ESTES EXPRESS LINES  
Trailer Number: 539471  
Seal Number: 5220308  
SCAC: EXLA

GLN #: 0382909215007  
Becton Dickinson  
130 Four Oaks Parkway  
Four Oaks, NC 27524  
US

DATE: 09/28/23 PAGE: 1.0 OF: 1

CONSIGNEE AND DESTINATION: SHIP TO: 1002223606 MCKESSON MEDICAL SURGICAL 74 7701 FOOTHILLS BLVD ROSEVILLE, CA 95747-0000 US

PRO NUMBER: 01980385529  
SEND FREIGHT BILL TO: BD C/O CASS INFORMATION SYSTEMS INC PO BOX 67 ST LOUIS, MO 63166 USA

MASTER BILL OF LADING WITH ATTACHED BILLS OF LADING ☐

## SPECIAL INSTRUCTION

## CUSTOMER ORDER INFORMATION

PURCHASE ORDER#	CUSTOMER ORDER#	BD DELIVERY#	PURCHASE ORDER#	CUSTOMER ORDER#	BD DELIVERY#
32847716	5009194987	6028260655			
33032328	5009348880	6028212794			
32985452	5009279470	6028173060			

## CARRIER INFORMATION

NO OF PKGS	HM	FREIGHT DESCRIPTION	ERG GUIDE	WEIGHT (LB's)	WEIGHT (KG's)	CUBE (CFT3)	CUBE (M3)
33		HOSPITAL/MEDICAL LABORATORY SUPPLIES		311.86	141.58	90.10	2.55
TOTAL 33		TOTALS		311.86	141.58	90.10	2.55

EMERGENCY CONTACT: Chemtrec 1-800-424-9300 (Intl 1+7035273887) CCN2532

This is to certify the above named materials are properly classified, described, packaged, marked, labeled and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.

SHIPPER SIGNATURE

## FREIGHT TERMS

FOB PER BD TERMS & CONDITIONS

CARRIER NAME:

ESTES EXPRESS LINES

CARRIER SIGNATURE

DATE / TIME

09/28/23 14:51:28

PALLET COUNT

3

PERMANENT POST OFFICE ADDRESS OF SHIPPER: Becton, Dickinson and Company, One Becton Drive, Franklin Lakes, NJ 07417 IN THE EVENT OF INABILITY TO DELIVERY OR REFUSAL OF ANY PORTION OF THIS SHIPMENT, NOTIFY SHIPPER AT 201.847.6633.

09/28/23 14:51:28

**ESTES**P.O. Box 25612, Richmond, VA 23260  
www.estes-express.comDELIVERY  
RECEIPT

EXLA



DATE	ORIGIN	DESTINATION	P.O.#
10/28/23	WIL 016	SAC 312	32847716
SHIPPER B/L OR GBL NUMBER		ESTES REV.	ADV. REV.
			BYD. REV.



016-2175336

CONSIGNEE  
2123254  
MCKESSON MEDICAL SURGICAL 74  
7701 FOOTHILLS BLVD  
ROSEVILLE, CA 95747

PRD NUMBER

ZZ:

ROUTE (CARRIERS F/B #, DATE AND INTERCHANGE POINTS)

A B C D E F G H  
Y W E W Y E Y N

APPOINTMENT: 10/23 06:00 - 07:00

BILL CHARGES TO

5006980

SECTION DICKINSON &amp; CO

EDI

SAINT LOUIS, MO 63166

SHIPPER  
1903935  
SECTION DICKINSON DC  
130 FOUR OAKS PKWY  
FOUR OAKS, NC 27524# S/W SKIDS DEL'D INTACT \_\_\_\_\_ # SKIDS DEL'D \_\_\_\_\_ # EMPTY SKIDS RET'D \_\_\_\_\_  
☐ GOOD ORDER ☐ SHORT ☐ OVER ☐ DAMAGE  
DESCRIBE EXCEPTIONS:

# PCS.	HM	DESCRIPTION OF ARTICLES AND SPECIAL MARKINGS	WEIGHT/LBS	RATE
33		PT 3ALLET'S PC HOSPITAL/MEDICAL LABORATORY SUPPLIE S CALIFORNIA COMPLIANCE SURCHARGE Shipper Load Count PO 33032328 .32985452 CUST ORDER 5009194987 5009348880 5009279470 BD DELIVERY 6028260655 6028212 794 6028173060 SEAL 5220308	725	

CONTINUED NEXT PAGE

FIRM	BY	_____ Residential SVC Construction Site Special Trailer	_____ Lumper SVC Inside Delv. Lift Gate	Sort & Seg. _____ PC _____ WGT _____	73
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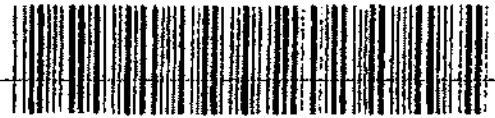
Rec'd the above property in good condition except as noted above

\* Shipments taking more than 90 minutes to load/unload may be subject to additional charges see back

Initial to Acknowledge Receipt of Shipment. Fees May Apply.

**ESTES**P.O. Box 25612, Richmond, VA 23260  
www.estes-express.com**DELIVERY  
RECEIPT**

DATE 10/23/23	ORIGIN WIL 016	DESTINATION SAC 212	P.O.# 32847716
SHIPPER B/L OR GBL NUMBER		ESTES REV.	ADV. REV.
		BYD. REV.	



016-2175336

CONSIGNEE  
2123254  
MCKESSON MEDICAL SURGICAL 74  
7701 FOOTHILLS BLVD  
ROSEVILLE, CA 95747

PRO NUMBER

ROUTE (CARRIERS F/B #, DATE AND INTERCHANGE POINTS)  
A B C D E F G H  
Y W E W Y E Y N

APPOINTMENT: 10/23 06:00 - 07:00

BILL CHARGES TO S008950

SHIPPER 1903935  
BECTION DICKINSON DC  
130 FOUR OAKS PKWY  
FOUR OAKS, NC 27524BECTION DICKINSON & CO EDI  
SAINT LOUIS, MO 63166# S/W SKIDS DEL'D INTACT \_\_\_\_\_ # SKIDS DEL'D \_\_\_\_\_ # EMPTY SKIDS RET'D \_\_\_\_\_  
☐ GOOD ORDER ☐ SHORT ☐ OVER ☐ DAMAGE  
DESCRIBE EXCEPTIONS:

# PCS.	HM	DESCRIPTION OF ARTICLES AND SPECIAL MARKINGS	WEIGHT/LBS	RATE
33		SHIPPER LOAD COUNT ***** Fuel Surcharge added at 29.00% BL--NS ID--153.63 PO--32847716 ID--NS  Thanks For shipping ESTES EXPRESS LINES	725	

Call (216) 803-0044 for inquiries regarding this freight

*Mark Trevino*

Initial to Acknowledge Receipt of Services. Fees May Apply.

9/26 10/23 IB