

Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: SENT TO FUN VALUE 26,409.60 ITEM 30654678 120CAS INV 9110590584.

Case #: 02966852 Priority : Low

Order #: 5008047752

PO #: 4515598672

PO Date: Tue Oct 25 00:00:00 GMT 2022

Invoice #: 9013803229

Invoice Date: Mon Nov 21 00:00:00 GMT 2022

Ship-To: Medline Industries

Ship-To ERP Account Number: 1001081668

Ship-To ERP Account Name: MEDLINE INDUSTRIES B28

Ship-To ERP Account Address: 735 COUNTY RD 4 E

Ship-To ERP City State: PRATTVILLE, AL Ship-To ERP Account Zip Code: 36067

Sold-To: Medline Industries

Sold-To ERP Account Number: 1001081666

Sold-To ERP Account Name: MEDLINE INDUSTRIES B28 ATTN A/P PRIORITY 1

Sold-To ERP Account Address: PO BOX 876 Sold-To ERP City State: MUNDELEIN, IL

Sold-To ERP Account Zip Code: 60060

Delivery Document Number/Packing Slip: 6025921777

Contact: Problem Ticket Claim Reason: Shortage

 $45155\overline{5}2399, 4515576078, 4515598672, 4515619000, 4515643413, 4515667327$

Products and Serial/Lot Numbers

Product NumberProductBatch/LotAmountExpected Price30654678SYRINGE 10ML REG PR SALINE 10ML FILL

Melissa Garcia (/lightning/r/0054W00000D3TEjQA... December 29, 2022 at 8:45 AM (/lightning/r/0D58a000094l8pjC...

<u>(/lightning/r/0054W00000D3TEjQAN/viɛw)، Investigation Task has been created (/lightning/r/00T8a00007xbBf8EAE/view)</u> created

Melissa Garcia (/lightning/r/0054W00000D3TEjQA... December 29, 2022 at 8:45 AM (/lightning/r/0D58a000094l8piC...

<u>(/lightning/r/0054W00000D3TEjQAN/vi - w)9110590584.pdf (/lightning/r/00P8a000022Wdb2EAC/view)</u> attached

Brandia Jones (/lightning/r/0058a00000KaLxQAAV...
December 8, 2022 at 1:16 PM (/lightning/r/0D58a00008zvfj8CA...

(/lightning/r/0058a00000KaLxQAAV/vin/).Case status updated