

North America Regional Work Instruction

Document Number: NA-RBI-18-02-F1

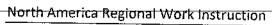
Title: Claim Cover Sheet

Revision Level: 01

Page 1 of 2

Complete t	his form with Customer	Claim Investigat	ion per	NA-RBI-18-	02 and NA-RPR-18
Date	Customer Name	Case Num	ber		Shipment Number
02NOV2022	RGH ENTERPRISES	CS#0283698	4	7	114992195
Carrier	Delivery Number	Claims	Evaluati	on Documer	ntation Attached?
EXLA	6025534485		☑ Yes		□ No
ustomer Claim					
HORTAGE					
vestigation					
BOL provide EXLA trackin   The following rep Pick History toading Hist Location His Lot Level Ac Order Cuts I	tory Report Story & SKU Activity Report tivity Report	2 to Portland, OR t & good order Ision process:			
· · · · · · · · · · · · · · · · · · ·	Investigation	Results	] Valid	☑invalid	□ Indeterminate
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	Completed By (sign an	d date): Wen	dy I	Pioguar	do 04NOV2022

THIS SUBJECT MATTER IS RESTRICTED SOLELY FOR THE USE OF BECTON DICKINSON AND COMPANY AND BD SUBSIDIARIES





Document Number: NA-RBI-18-02-F1

Title: Claim Cover Sheet

Revision Level: 01

Page 2 of 2

**Revision History** 

Rev	Revision Description	ECO No.	Author/ Requested By
01	Initial Release. Document content was duplicated from FODC-CS-FM- 1009	500000266260	Curtis Clarkson

Sold-To ERP Account Zip Code: 44087

Cs#02836984

Delivery Document Number/Packing Slip: 6025534485

Contact: Lauren Kerber

Claim Reason: Shortage

Description of Claim: PO 1010220826 / SHORTAGE

Products and Serial/Lot Numbers

Product Number

50-7510

PLEURX DRAINAGE KIT 1000ML

0001467442

14256.0

Batch/Lot Amount Expected Price

RGH ENTERPRISES INC PORTLAND OR 97230

6025534485

7114992195

EXLA LTL

040CT2022\_

01980311863

# Wendy Dioguardo

From:

BD Claims <claims@bd.com>

Sent:

Wednesday, November 2, 2022 11:15 AM

To: Subject: Wendy Dioguardo; Barbara Maye; Hervé Mesa; Jesse Holmes; Joanne Wresch Investigation Request Case# 02836984 – RGH ENTERPRISES INC INDEPENDENCE

MEDICAL, PORTLAND, OR - High

# EXTERNAL EMAIL - Use caution opening attachments and links.

Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: SENT TO FUN VALUE 14,256.00 ITEM 50-7510 22CAS INV 9110386083.

Case #: 02836984

Priority: High

Order #: 5008042036

PO#: 1010220826

PO Date: Fri Sep 30 00:00:00 GMT 2022

Invoice #: 9013490191

Invoice Date: Tue Oct 04 00:00:00 GMT 2022

Ship-To: Rgh Enterprises Assuramed Patient Assistance Program

Ship-To ERP Account Number: 1001079222

Ship-To ERP Account Name: RGH ENTERPRISES INC INDEPENDENCE MEDICAL

Ship-To ERP Account Address: 2854 NE 181ST AVE BLDG F

Ship-To ERP City State: PORTLAND, OR

Ship-To ERP Account Zip Code: 97230

Sold-To: Rgh Enterprises Inc

Sold-To ERP Account Number: 1001079220

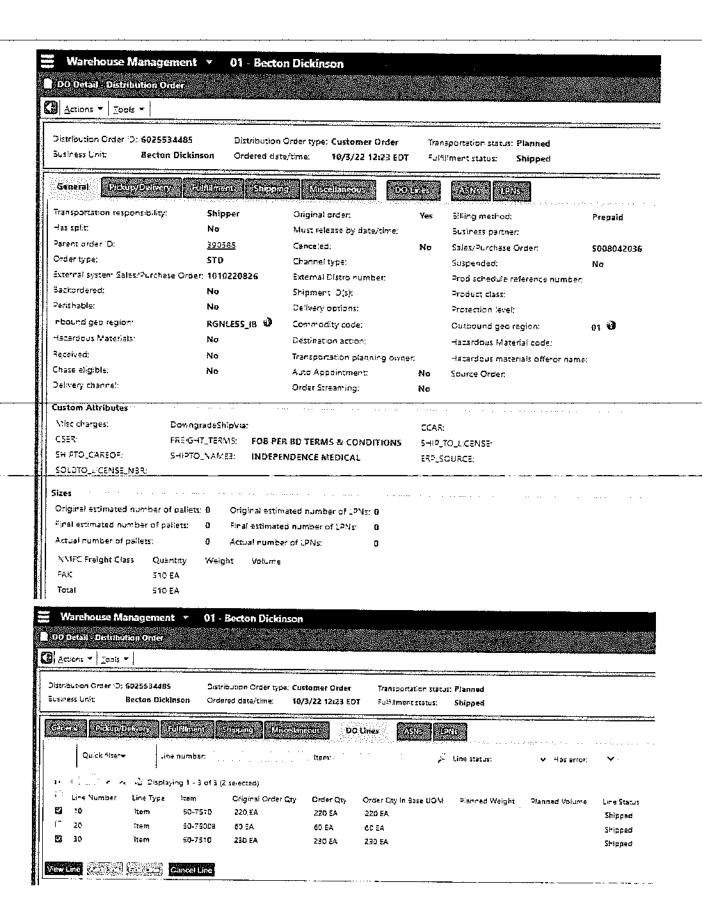
Sold-To ERP Account Name: RGH ENTERPRISES INC

Sold-To ERP Account Address: 1810 SUMMIT COMMERCE PARK

Sold-To ERP City State: TWINSBURG, OH

### Document Flow

Status overview ് Display document Business partner 1001079222 RGH ENTERPRISES IN Ext TMS - Domestic 7114992195 [ ♥ | ☆ | | M | [E Dervenes 🔊 🕭 👺 🎧 😘 🕞 😘 👝 Document Standard Order 5008042036 Outbound Delivery 6025534485 划线 计图计图 化层 hipment 7114992195 Shipments and deliveries ServcAgent Handling unit 0033937764 ▼ 2 7114992195 CCE T. ESTES EXPRRE... 🗋 Həndling unit 0033937765 · 🔊 6025534485 Outbound Delivery 6025534485 Display: Overview 🂖 다 이 마 A 모 및 III III II II Post Goods Issae Outbound deliv. 6025534485 Document Date 10/03/2022 Ship-to party 1001079222 RGH ENTERPRISES INC / 2854 NE 181ST AVE / PORTLAND OR 97230-6937 Item Overview Loading Picking Transport Status Overview Goods Movement Data Planned GI 10/05/2022 22:5... Total Weight 199,188 KG Actual GI date 10/04/2022 18:53 No.of packages All Items Itm Material Deliv. Qty Un Description B. ItCa P V Batch 10 50-7510 CAS Pleurx Drainage Kit with 1000mL Vacuum B ZTAN C 0001467442 900001 <u>50-7510</u> 3 CAS Pleurx Drainage Kit with 1000mL Vacuum B TAN C 0001454781 900002 50-7510 13 CAS Pleurx Drainage Kit with 1000mL Vacuum B ZIAN C 0001454784 900003 50-7510 CAS Pleurx Drainage Kit with 1000mL Vacuum B ZTAN C 0001467442



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# **DELIVERY PACKING LIST**

SOLD-TO

1001079220 RGH ENTERPRISES INC 1810 SUMMIT COMMERCE PARK TWINSBURG , OH 44087-2300 USA

BD PRODUCT CUSTOMER PRODUCT

ITEM NO

50-7500B NDC 85403-3090-71 DB507500BEP

0000020

50-7510 NDC 85403-3090-70 DB507510EP

0000010

50-7510 NDC 85403-3090-70 DB507510

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Page 1 of 1					)					6025534485	34485		
Contact		Page 1 of 1	SHIP-TO	000				SHIP-FR	OM				
PRODUCY FOR PERD TENNS   284 F1851 AVE   Contact 30 963 9699   C		SHIP VIA / CARRIER : EXLA	RGH EN	TERPRISES I VDENCE MED	NC			Becton D	lickinson and C	Company			
Contact   Cont		19233	BLDG F 2854 NE PORTLA	181ST AVE ND, OR 9723	s0-6937 , US	×.		130 Four Four Oak	iy Chain Ops Oaks Parkway is , NC 27524	_			1000
UCT DESCRIPTION         BATCH NOV BATCH NOV			Contact:	330 963 6996	<u> </u>			Y					174.5
1000mL Vacuum B         0001467442         10.29/2024         22.00         CAS         10.00         5008042086         68.00           500mL Vacuum Bo         0001459812         09/13/2024         6.00         CAS         10.00         5008042086         19.19           1000mL Vacuum B         0001454781         09/12/2024         18.00         CAS         10.00         5008042036         26.46           0001454782         10/29/2024         18.00         CAS         10.00         10/10/22/0826         26.46           0001467442         10/29/2024         2.00         CAS         10.00         10/10/22/0826         26.46           17/64         10/29/2024         2.00         CAS         10.00         17/64		RODUCT DESCRIPTION HANDLING UNIT ID	BATCH NO/ SERIAL NO		QUANTITY SHIPPED 11,234,567.89]		EA PER SHIP UOM	SALES ORDER CUST ORDER	MATERIAL GR.WGT. (KG / LBS)	VOLUME (M3 / CFT) [1,234,567.89]	STORAGE SHIP TE		œ
500mL Vacuum Bo         0001459812         097/32024         6.00         CAS         10.00         5008042036         19.19           1000mL Vacuum B         0001454781         08/12/2024         3.00         CAS         10.00         10/10220826         26.46           0001454784         08/12/2024         18.00         CAS         10.00         172.00           1000mL Vacuum B         0001467442         10/29/2024         2.00         CAS         10.00         175.00           1000mL Vacuum B         0001467442         10/29/2024         2.00         CAS         10.00         175.44	urx Drainage Kit v 03829007013253	rith 1000mL Vacuum B 404	0001467442	10/29/2024	22.00	CAS		5008042036 1010220826	88.00 194.01	1.15	Room Temperatu	9	1
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10/04/2022 Printed

Time

Customer Service

#PLTS 7

SEAL NO. 4555943

TRAILER NO. 511959

CARRIER CODE EXLA

PRO NO.

SHIPMENT NO, 7114992195

TOTAL VOLUME (M3 / CFT) 2.92/ 103.12

TOTAL MATERIAL WGT (KG / LBS) 199.19/ 439.14

TOTAL GROSS WEIGHT (KG / LBS)

ACT . SHIP DATE # BOXES

WAREHOUSE RELEASE DATE

231.19/ 509.68

51

10/04/2022

10/03/2022

01980311863



INVOICE: 9110386083

Becton, Dickinson and Company

Tel: 855 417 1969

Email: Collections@bd.com Federal ID No: 22-0760120 DUNS: 00-129-2192

www.bd.com

PLEASE REMIT TO: Becton, Dickinson and Company

21588 Network Place Chicago IL 60673-1215

BILL-TO:

RGH ENTERPRISES INC 1810 SUMMIT COMMERCE PARK TWINSBURG OH 44087-2300

SHIP-TO:

RGH ENTERPRISES INC 2854 NE 181ST AVE PORTLAND OR 97230-6937

Customer Account:	Customer PO:	Invoice Date:	Payment Terms:	Page:
1001050979	1010220826	10/04/2022	Net 30 Days	1 of 1

BD Sales Document: 5008042036	Drop Ship Reference:	Contact: CTC-BATCH
BD Delivery: 6025534485	Mode of shipment: Truck LTL- 1 Carrier	Shipped From: BD Distribution Center 130 Four Oaks Parkway Four Oaks , NC 27524-7228
Carrier Reference: 0198031186	Carrier: ESTES EXPRRESS LINES	Freight Terms: FOB PER BD TERMS & CONDITIONS

LINE	PRODUCT NUMBER / GTIN	PRODUCT DESCRIPTION / CUSTOMER PRODUCT	QUANTITY SHIPPED	UOM SOLD	UNIT PRICES	TOTAL AMOUNTS	TAX/ NONTAX
40	50-7510 50885403090 <b>705</b>	Pleurx Drainage Kit with 1000mL Vacuum B DB507510EP	22.000	CAS	648.00	14,256.00	
50	50-7500B 50885403090712	Pleurx Drainage Kit with 500mL Vacuum Bo DB507500BEP	6.000	CAS	648.00	3,888.00	
140	50-7510 50885403090705	Pleurx Drainage Kit with 1000mL Vacuum B DB507510	23.000	CAS	648.00	14,904.00	
		NET PRICE SUBTOTAL				33,048.00	
	Í	SALES TAX SUBTOTAL GRAND TOTAL				0.00	
						33,048.00	
		If paid by:	TOTAL DUE:		USD	33,048.00	
		10/05/2022	Due Date:	11/03/202	22		3

<sup>1.</sup> Any conditions specified by buyer to the contrary notwithstanding, the terms and conditions of sale set forth in your executed written agreement with BD or, if none, on the applicable BD order acknowledgement or price list sent to you (Terms and Conditions) exclusively will govern the sale by BD of these goods to buyer. No addition or modification of the Terms and Conditions will be binding on BD unless agreed to in writing signed by an authorized representative of BD. BD objects to other terms and conditions that may be proposed by the buyer. Acceptance by BD of buyer's purchase order(s), issuance of this invoice and shipment of goods to buyer are each expressly conditioned on buyers assent to all of the Terms and Conditions. Copies of such Terms and Conditions will be made available on request.

# TO BILL UF LADING

CARRIER'S	RECEIPT	AND AGE	CENTENIT
グンバババギニア・コ	IXEX.ETC.	MINI I MITE	(

Received, subject only to the rates, rules and charges agreed to in writing by Becton Dickinson and Compony and Corrier at the time of shipment, Carrier, by signing the document, receives the property described below in apparent good order. Carrier agrees to deliver the shipment to the intended destination in the same condition as received. Carrier shall have the right in the case of physical necessity to forward this shipment by any carrier or route between the point of shipment and the point of destination, Carrier shall be liable for the full actual loss suffered as a result of carrier's failure to deliver this shipment in the same condition as count as tendered, unless otherwise agreed to in writing. Carrier shall deliver this shipment with reasonable dispotch, unless a delivery time is specified on this document, and provided to Shipper evidence.

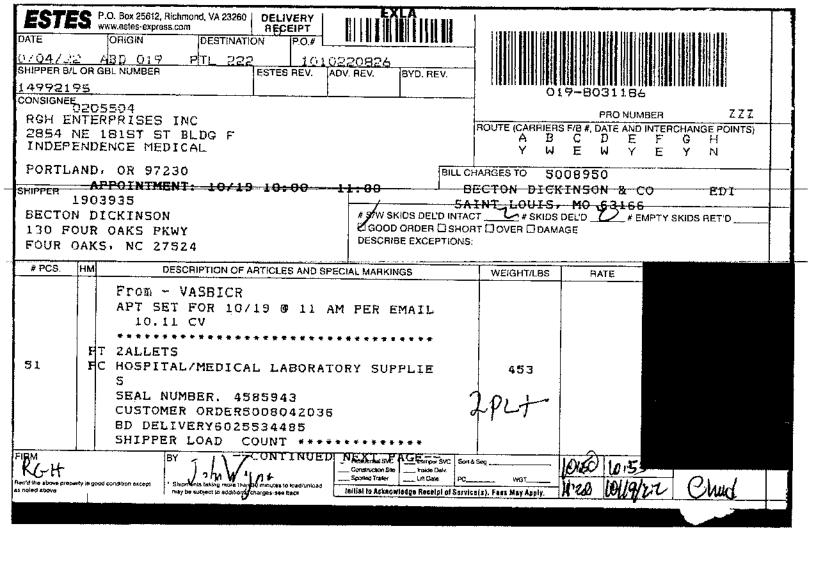
# SHIPMENT IDENTIFICATION NUMBER

7114992195



unless otherwise agreed to in writing. Carrier shall deliver this shipment with reasonable dispotch, unless a delivery time is specified on this document, and provided to Shipper evidence of delivery upon request												
GLN #: 0382909215007 Becton Dickinson 130 Four Oaks Parkway Four Oaks, NC 27524 US					CARRIER # / NAME: ESTES EXPRESS LINES Trailer Number: 511959 Seal Number: 4555943 SCAC: EXLA							
DATE PAGE OF				PRO NUMBER: (SATURDITHE CONTROLLED)								
10/04/22				1	1	01980311863						
CONSIGNI AND DESTINAT	TON	INDEP 2854 N BLDG F PORTL US	79222 NTERPRISES INC ENDENCE MEDICAL IE 1815T AVE	5.05 (40)		SEND FREIG BD C/O CASS PO BOX 67 ST LOUIS, MI USA	INFORMA		SYSTEMS INC	952411113241110		
			TO WITH ATTACHED BILL	3 OF LADING			f.,		2.6			
		<del></del> .,		SPE	CIAL IN	STRUCTION	1		1/4 (2			
				CUSTOME	ER ORDE	ER INFORMA	ATION					
PURCHASE	_	ER#	CUSTOMER ORDER#	BD DELIVERY#				cust	CUSTOMER ORDER#   BE		BD DELIVERY#	
10102208			5008042036	6025534485								
_ · ·				CAR	RIER IN	ORMATION	<u>,                                    </u>		1,15			
NO OF PKGS	HM	FREIG	IT DESCRIPTION		· · · · · · · · · · · · · · · · · · ·	ERG GUIDE WEIGHT (LB's)		LB's)	~~~~ <del>~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~</del>		CUBE (M3)	
51		HOSP	ITAL/MEDICAL LABORAT	ORY SUPPLIES			452	.55	705.46	94.82	2.69	
TOTAL 51					TOTALS		452		205.46	94.82	2.69	
			EMERGENCY (	ONTACT: Cher	ntrec 1-80	0-424-9300 (Int	11+70352	73887	) CCN2532			
This is to certify the above named materials are properly classified, described, packaged, marked, labeled and are in proper condition for transportation according to the applicable residuation of the applicable residuation of the applicable residuation.  SHIPPER SIGNATURE				FREIGHT TERMS FOB PER BO TERMS & CONDITIONS								
CARRIER NAME: CARRIER SIGNATURE SLC					DATE / TIME   PALLET COUNT 10/04/22 13:54:00 2			NT				
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10/04/22 18:54:00

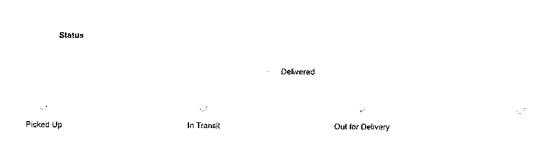




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# **Shipment Tracking**

# **Tracking Results**



### Delivered



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Shipper Address	FOUR OAKS, NC 27524 US
OINDAM MARIES	FOOK OAKS, NO 27524 03

Pickup Date	10/04/2022	7:15 F	M

Pieces 51

Weight (lbs.) 453

Transit Days 5

### Shipment History

## **Delivery Details**

Consignee Address PORTLAND, OR US

Appointment

10/19/2022 10:00 AM - 11:00 AM

Date

Appointment Customer requested appointment

Status

**Delivery Date** 

10/19/2022 11:29 AM

Driver Name

Chad

### Reference Numbers

Estes PRO Number 0198031186

Shipper Bill of

7114992195

Lading Number

DIM

132.62

Purchase Order

1010220826

Number.

Shipper Number

7114992195

### **Destination Terminal**

Name

PORTLAND

Address

13704 NE Airport Way, Portland, OR 97230 US

Telephone

(503) 285-4470

Email

CSPortlandOR@estes-express.com

# Additional Information

Questions?

Contact us about this shipment

Need a delivery

Please try Image Retrieval & Viewing

receipt or BOL?

Reported Delivery Date is subject to change upon verification,

Reported deživery time is subject to change based upon ventication.