Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: Please perform a cycle count, customer reported shortage on delivery doc 6026498208 item #367281 Total $ 7546.94\*\*unable to upload POD/BOL\*\*

Case #: 03921695

Priority : High

Order #: 5008417405

PO #: PR3089956

PO Date: Fri Jan 13 00:00:00 GMT 2023

Invoice #: 9014250707

Invoice Date: Wed Feb 01 00:00:00 GMT 2023

Ship-To: Fisher Healthcare

Ship-To ERP Account Number: 1001136847

Ship-To ERP Account Name: FISHER SCIENTIFIC COMPANY

Ship-To ERP Account Address: 6771 SILVER CREST RD

Ship-To ERP City State: NAZARETH, PA

Ship-To ERP Account Zip Code: 18064

Sold-To: Fisher Healthcare

Sold-To ERP Account Number: 1001085300

Sold-To ERP Account Name: FISHER SCIENTIFIC COMPANY EPD CENTRAL PURCHASING

Sold-To ERP Account Address: PO BOX 1768

Sold-To ERP City State: PITTSBURGH, PA

Sold-To ERP Account Zip Code: 15230

Delivery Document Number/Packing Slip: 6026498208

Contact: Stephanie Prado

Claim Reason: Shortage

Description of Claim: Disputing Shortage For $7,546.94

Products and Serial/Lot Numbers

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Number** | **Product** | **Batch/Lot** | **Amount** | **Expected Price** |
| 367281 | WINGSET SLBCS 21x.75 12 LUER | 2H0711 | 7546.94 |  |