[**Melissa Garcia**](https://bdx.lightning.force.com/lightning/r/0054W00000D3TEjQAN/view)

[March 31, 2023 at 11:03 AM](https://bdx.lightning.force.com/lightning/r/0D58a00009Sn2tPCAR/view)

Email

To: barbara.maye, Jesse.Holmes, wendy\_dioguardo, Joanne\_Wresch[View Details](javascript:void(0);)

Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: SENT TO FUN 20,230.00 INV 9111106570 PLEASE ATTACH POD.

Case #: 03329473

Priority : High

Order #: 5008550048

PO #: 220125249

PO Date: Tue Feb 21 00:00:00 GMT 2023

Invoice #: 9014593492

Invoice Date: Mon Mar 27 00:00:00 GMT 2023

Ship-To: AMERISOURCE BERGEN

Ship-To ERP Account Number: 1002773042

Ship-To ERP Account Name: AMERISOURCE BERGEN

Ship-To ERP Account Address: 2811 HORACE SHEPARD DR

Ship-To ERP City State: DOTHAN, AL

Ship-To ERP Account Zip Code: 36303

Sold-To: AMERISOURCE BERGEN

Sold-To ERP Account Number: 1002773041

Sold-To ERP Account Name: AMERISOURCE BERGEN

Sold-To ERP Account Address: PO BOX 247

Sold-To ERP City State: THOROFARE, NJ

Sold-To ERP Account Zip Code: 08086

Delivery Document Number/Packing Slip: 6026929422

Contact: ABC Vendor Services

Claim Reason: Shortage

Description of Claim: EXTERNAL EMAIL - Use caution opening attachments and links. Enclosed please find credit request for a shortage claim. If you have any questions concerning the detail attached please contact abcvendorservices@amerisourcebergen.com<mailto:abcvendorservices@amerisourcebergen.com>. Please remit credit issued for this claim to: AmerisourceBergen Attn: Accounts Payable PO Box 247 Thorofare NJ 08086

Products and Serial/Lot Numbers

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Number** | **Product** | **Batch/Lot** | **Amount** | **Expected Price** |
| MV0528 | SMARTSITE VIALSHIELD 28MM CLOSED VAD | 232011 | 18445.0 |  |