Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: SHORT ITEM#326895(10), 324912(4), 324910(1), 328418(4), 328438(1), 320109(12), 329515(1), 328411(2), 328466(4), 320119(1)(8), 320880(1), 320882(1), 326730(1) $19,168.83, OB DEL#6027204494 SHIP#7115530577 NO POD AVAIL VALID OR NOT VALID???? THANK YOU

Case #: 03579070

Priority : High

Order #: 5008904002

PO #: 8149892267

PO Date: Fri May 26 00:00:00 GMT 2023

Invoice #: 9014985735

Invoice Date: Wed May 31 00:00:00 GMT 2023

Ship-To: McKesson Distribution Center

Ship-To ERP Account Number: 1001000333

Ship-To ERP Account Name: MCKESSON DRUG COMPANY #8149

Ship-To ERP Account Address: 4836 SOUTHRIDGE BLVD

Ship-To ERP City State: MEMPHIS, TN

Ship-To ERP Account Zip Code: 38141

Sold-To: McKesson Drug

Sold-To ERP Account Number: 1001048450

Sold-To ERP Account Name: MCKESSON DRUG COMPANY FINANCIAL CTR DOCUMENT PROCESSING

Sold-To ERP Account Address: PO BOX 4017

Sold-To ERP City State: DANVILLE, IL

Sold-To ERP Account Zip Code: 61834

Delivery Document Number/Packing Slip: 6027204494

Contact: Nellie Zapata

Claim Reason: Shortage

Description of Claim: SHORT ITEM#328411(2), 324912(4), 320109(12), 329515(1), 320119(9), 324910(1), 328418(6), 320882(1), 328438(1), 326895(10), 326730(1), 328466(4), 320880(1)

Products and Serial/Lot Numbers

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Number** | **Product** | **Batch/Lot** | **Amount** | **Expected Price** |
| 326895 | SWAB ALCOHOL 100 BX 1200 | 3024045 | 204.0 |  |
| 324912 | SYRINGE 1.0ML 31GA 6MM 10BAG 500CS | 2276326 | 737.32 |  |
| 324910 | SYRINGE 0.3ML 31GA 6MM HALFUNIT 10BAG | 3009230 | 184.33 |  |
| 328418 | SYRINGE 1.0ML 31GA 8MM UFII 10BAG 500CS | 3065918 | 737.32 |  |
| 328438 | SYRINGE 0.3ML 31G 8MM WHOLEUNIT 10BG 500 | 3030876 | 184.33 |  |
| 320109 | PEN NDL 31GA 8MM 100 BX 1200 USA | 2306468 | 8013.6 |  |
| 329515 | PEN NEEDLE AUTOSHIELD DUO 30GX5MM USA | 3039101 | 665.84 |  |
| 328411 | SYRINGE 1.0ML 30GA 1/2IN UF 10BAG 500CS | 3030348 | 368.66 |  |
| 328466 | SYRINGE 0.5ML 30GA 1/2IN UF 10BAG 500CS | 3030416 | 737.32 |  |
| 320119 | PEN NDL 31GA 5MM 100BX 1200 USA | 2284593 | 667.8 |  |
| 320119 | PEN NDL 31GA 5MM 100BX 1200 USA | 2299327 | 5342.4 |  |
| 320880 | PEN NDL 29G 12.7MM 90 COUNT MAIL ORDER | 2264207 | 398.88 |  |
| 320882 | PEN NDL 31G 5MM 90 COUNT MAIL ORDER ONLY | 2320099 | 374.04 |  |
| 326730 | SYRINGE 0.5mL x 31G x 6mm U-500 B/P | 2227550 | 184.33 |  |