**Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.**

**Investigation Request Notes: FUN-please review shortage Item #50-7510 -9 CAS Amount $5,832.00 Delivery #6024555284 Shipment #7114727986**

**Case #: 02504132**

**Priority : High**

**Order #: 5007646758**

**PO #: 1002411155**

**PO Date: Fri Jun 17 00:00:00 GMT 2022**

**Invoice #: 9012763915**

**Invoice Date: Wed Jun 22 00:00:00 GMT 2022**

**Ship-To: Rgh Enterprises Assuramed Patient Assistance Program**

**Ship-To ERP Account Number: 1001079222**

**Ship-To ERP Account Name: RGH ENTERPRISES INC INDEPENDENCE MEDICAL**

**Ship-To ERP Account Address: 2854 NE 181ST AVE BLDG F**

**Ship-To ERP City State: PORTLAND, OR**

**Ship-To ERP Account Zip Code: 97230**

**Sold-To: Rgh Enterprises Inc**

**Sold-To ERP Account Number: 1001079220**

**Sold-To ERP Account Name: RGH ENTERPRISES INC**

**Sold-To ERP Account Address: 1810 SUMMIT COMMERCE PARK**

**Sold-To ERP City State: TWINSBURG, OH**

**Sold-To ERP Account Zip Code: 44087**

**Delivery Document Number/Packing Slip: 6024555284**

**Contact: Lauren Kerber**

**Claim Reason: Shortage**

**Description of Claim: PO 1002411155 / SHORTAGE**

**Products and Serial/Lot Numbers**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Number** | **Product** | **Batch/Lot** | **Amount** | **Expected Price** |
| **50-7510** | **PLEURX DRAINAGE KIT 1000ML** | **0001445379** | **5832.0** |  |