Your teams investigation has been requested on the following claim. Please review and respond with your results within 4 working days. Please do not change the subject of this email so the system is able to associate your investigation response appropriately.

Investigation Request Notes: po 4229149296 33,000.00 441386 1 ea 5008488074 6027724752 7018411595 9015236365 9111511257 please advice if shortage is valid - cmontoya any documents please include if available

Case #: 03755356

Priority : High

Order #: 5008488074

PO #: 4229149296

PO Date: Tue Jun 13 00:00:00 GMT 2023

Invoice #: 9015236365

Invoice Date: Thu Jul 13 00:00:00 GMT 2023

Ship-To: Mercy Medical Center

Ship-To ERP Account Number: 1001010548

Ship-To ERP Account Name: MERCY MEDICAL CENTER

Ship-To ERP Account Address: 301 SAINT PAUL PL

Ship-To ERP City State: BALTIMORE, MD

Ship-To ERP Account Zip Code: 21202

Sold-To: Cardinal Health

Sold-To ERP Account Number: 1001015921

Sold-To ERP Account Name: CARDINAL MEDICAL PRODUCTS #31

Sold-To ERP Account Address: PO BOX 982279

Sold-To ERP City State: EL PASO, TX

Sold-To ERP Account Zip Code: 79998

Delivery Document Number/Packing Slip:

Contact: Mukesh Dahane

Claim Reason: Shortage

Description of Claim: Shortage PO 4229149296 for $33,000.00

Products and Serial/Lot Numbers

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Number** | **Product** | **Batch/Lot** | **Amount** | **Expected Price** |
| 441386 | Instrument Bottom Bactec Fx Packaged |  | 33000.0 |  |