

# MAHMOUD SALAMEH

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## EXPERIENCE

FROM 2022– PRESENT

**IT Help Desk**, ALREAAYA

- Exercises ability to learn quickly and retain knowledge. Strives for constant improvement and development
- Excellent written and verbal communication skills; Strong ability to communicate technical information, both verbal and written, to a wide range of end-users
- Strong organizational and time management skills with a highly developed attention to detail
- Interpersonal skills and excellent written and oral communications, including the ability to collaborate effectively
- Ability to learn new technology and systems quickly
- Ability to adapt quickly and effectively in a diverse and ever-changing environment
- Effectively manage multiple priorities with a strong attention to detail in a fast paced environment
- Demonstrated commitment and ability to provide excellent customer service
- Solid understanding of basic client connectivity - ethernet, TCP/IP and VPN
- Ability to manage multiple tasks with frequent interruptions, occasionally in urgent situations

## EDUCATION

2017-2018

**BACC2**, ZAATARI HIGH SCHOOL

2018-PRESENT

**UNDERGRAGUATED**, LIU UNIVERCITY

COMPUTER ENGINEERING

## SKILLS

- COMPUTER SKILLS (POWERPOINT, EXEL, WORD, EXC.)
- COMMUNICATION SKILLS
- Junior Frontend Developer
- Photoshop
- NEGOTIATION
- CREATIVITY
- PROBLEM SOLVING

## REFERENCES

- ZAATARI HIGH SCHOOL (07720038)
- LIU (+96181774463)

## Training and Workshop

- Digital and media literacy (dot Lebanon)
- Microwork (dot Lebanon)

