

## Recommendation Systems

**Artificial Intelligence Applications** 

(Case-studies)





### **Full Course Outline:**

- Recommendation Systems (RS) Basics
- Recommendation Systems (RS) Types
- Recommendation Systems (RS) Applications







# Recommendation Systems (RS)

"Personal beauty is a greater recommendation than any letter of reference." ~ Aristotle







## Recommendation Systems (RS) Basics

#### What?

 A recommendation system is a class of machine learning that uses data to help predict, narrow down, and find what people are looking for among an exponentially growing number of options.

#### • Benefits:

- Benefits users in finding items of their interest.
- Help item providers in delivering their items to the right user.
- Identity products that are most relevant to users.
- Personalized content.
- Help websites to improve user engagement.



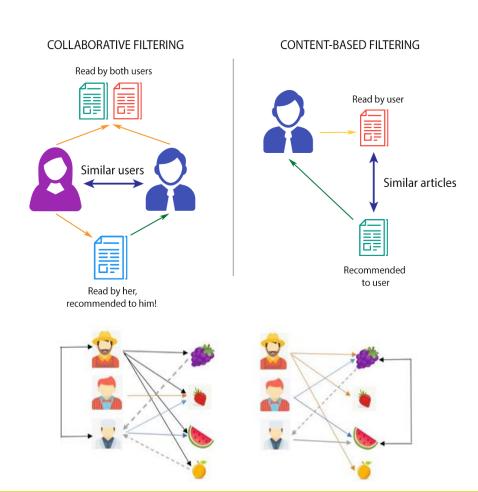






## Recommendation Systems (RS) Types

- Popularity-based Systems (Non-Personalized)
- Content-based Systems
  - It is based on the available "**features**", that explain the observed user-item interactions.
- Collaborative Systems
  - It uses similarity of user preference behavior, given previous interactions between users and items.
    - User-User (User-based) Collaborative Filtering
    - Item-Item (Item-based) Collaborative Filtering
- Hybrid Systems



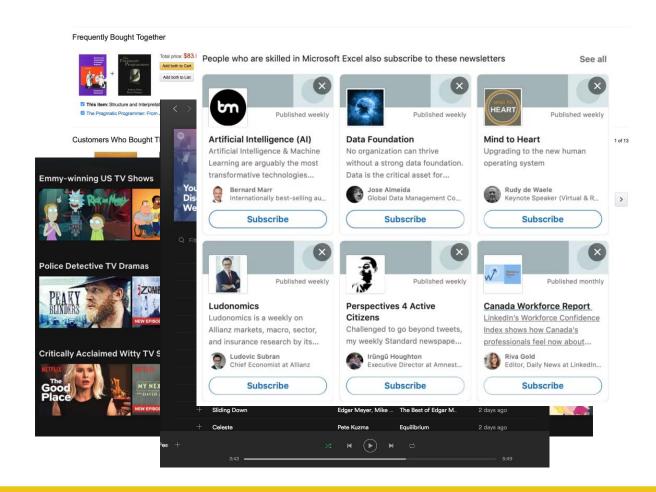






## Recommendation Systems (RS) Applications

- E-Commerce & Retail: Personalized Merchandising (Amazon)
- Media & Entertainment: Personalized Content (Netflix)
- Personalized Banking
- People / Jobs (LinkedIn)











## **THANKS**

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