# **MAHMOUD HELMY**

## CONTACT



Sadat City



01002530363



mahmoudhelmyofficial@gmail.com

### SKILLS

- Live chat operating
- Solution-minded
- Managing issues
- Good communication.
- Work under pressure
- English speaker

# LANGUAGES.

Arabic First Language

English

CI

Accomplished Call Centre Agent with one year of experience in customer service. Consistently hitting KPIs by proactively following up leads and opportunities. Delivers exceptional results and flourishes in fast-paced, dynamic environments.

## EXPERIENCE

Call Centre Agent GoChat, Sadat City

#### EDUCATION

Sadat University, Sadat