Total		26.86 %
Yes	No	38.46 %
No	Yes	23.00 %
No	No	24.54 %
Senior	Under 30	Churn Rate

6687

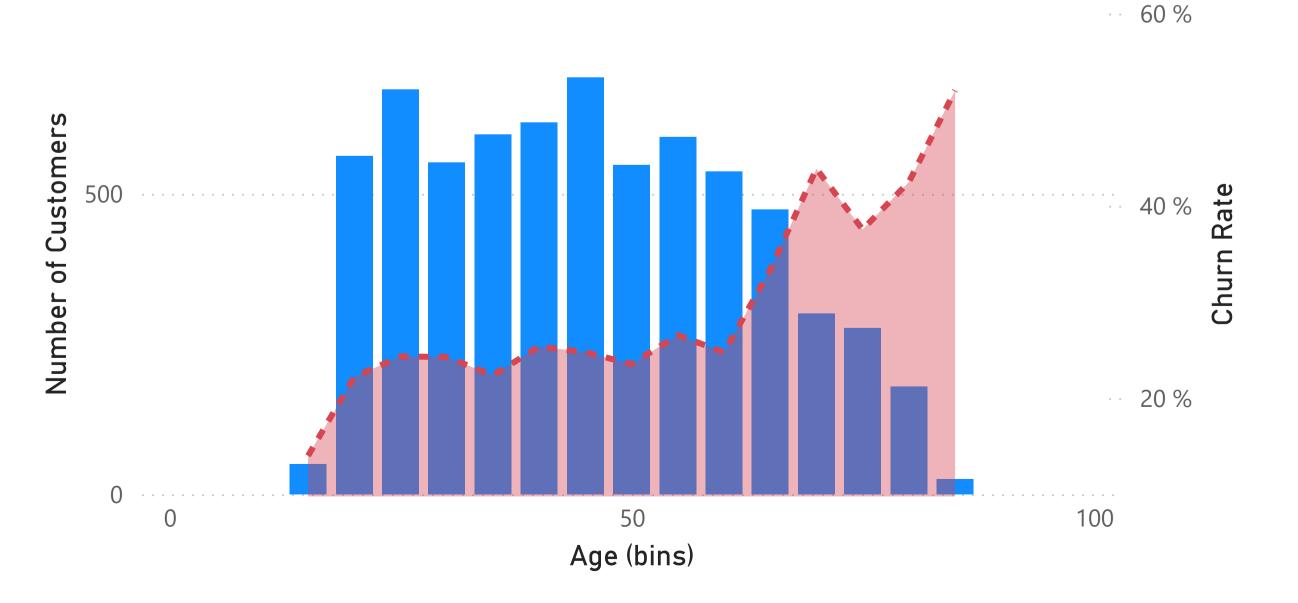
Count of Customer ID

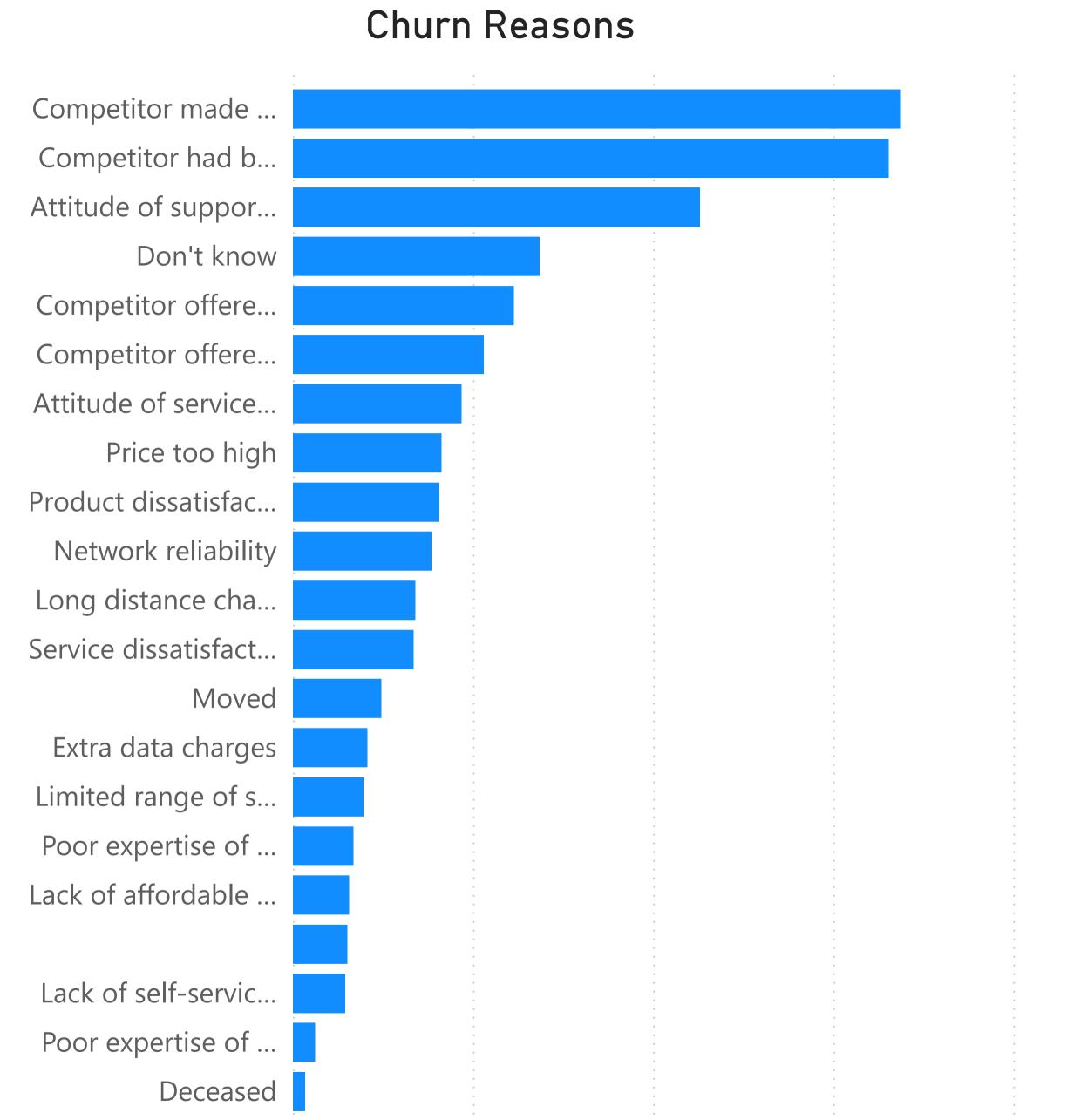
26.86 % Churn Rate

1796
Churned

#### Number of Customers and Churn Rate by Age (bins)

Number of CustomersChurn Rate





5%

10%

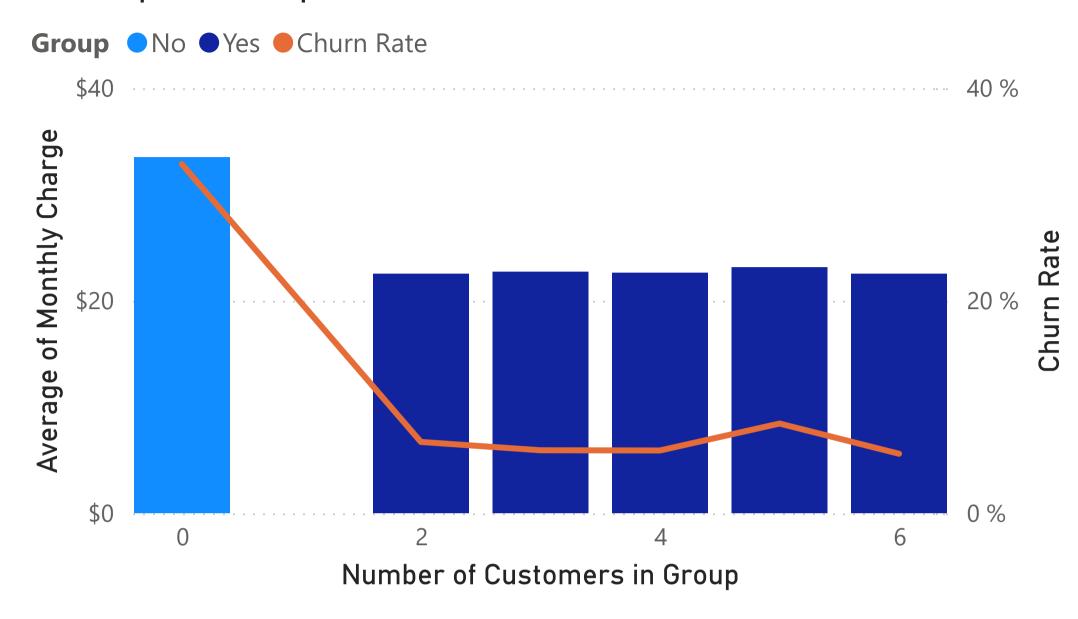
% of Total Number of Customers

20%

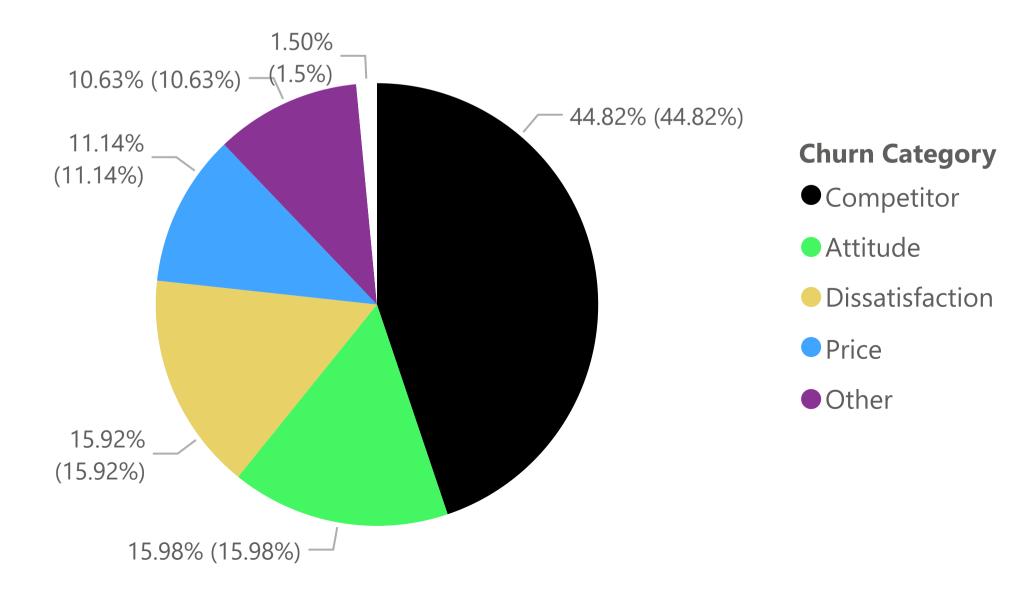
15%

0%

# Average of Monthly Charge and Churn Rate by Number of Customers in Group and Group



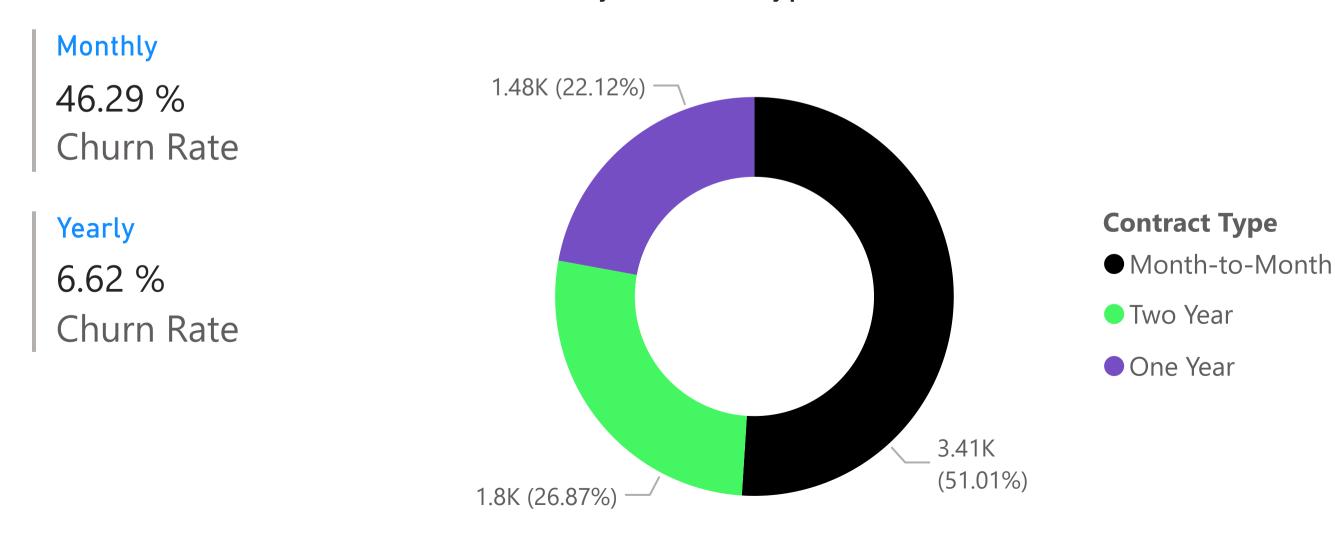
# Churn by category



#### Churn Rate by Contract Category and Gender

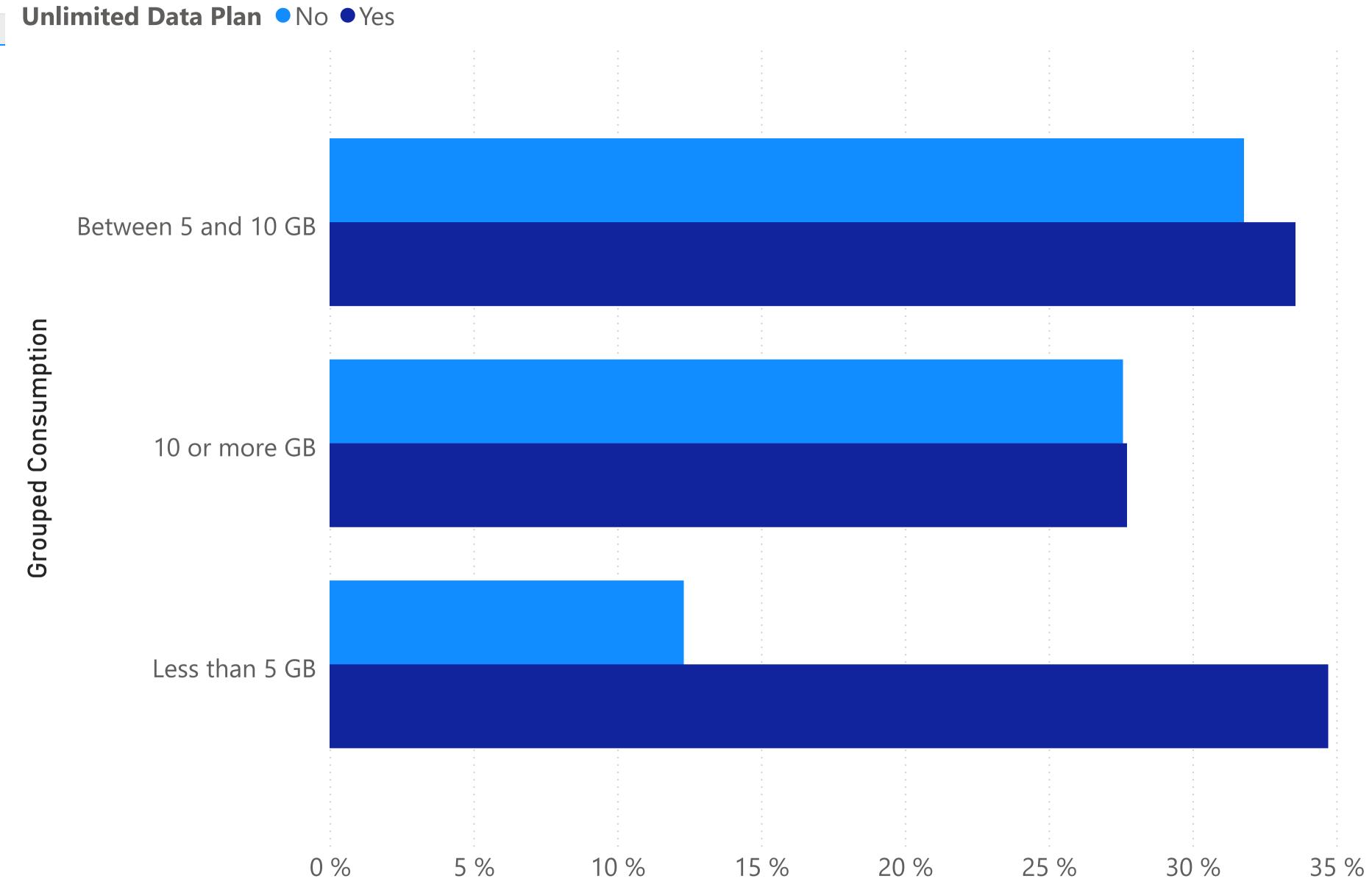


#### Customers by Contract type



Churn Rate	Number of Customers	Unlimited Data Plan	
16.10 %	2193	No	
32.11 %	4494	Yes	
26.86 %	6687		

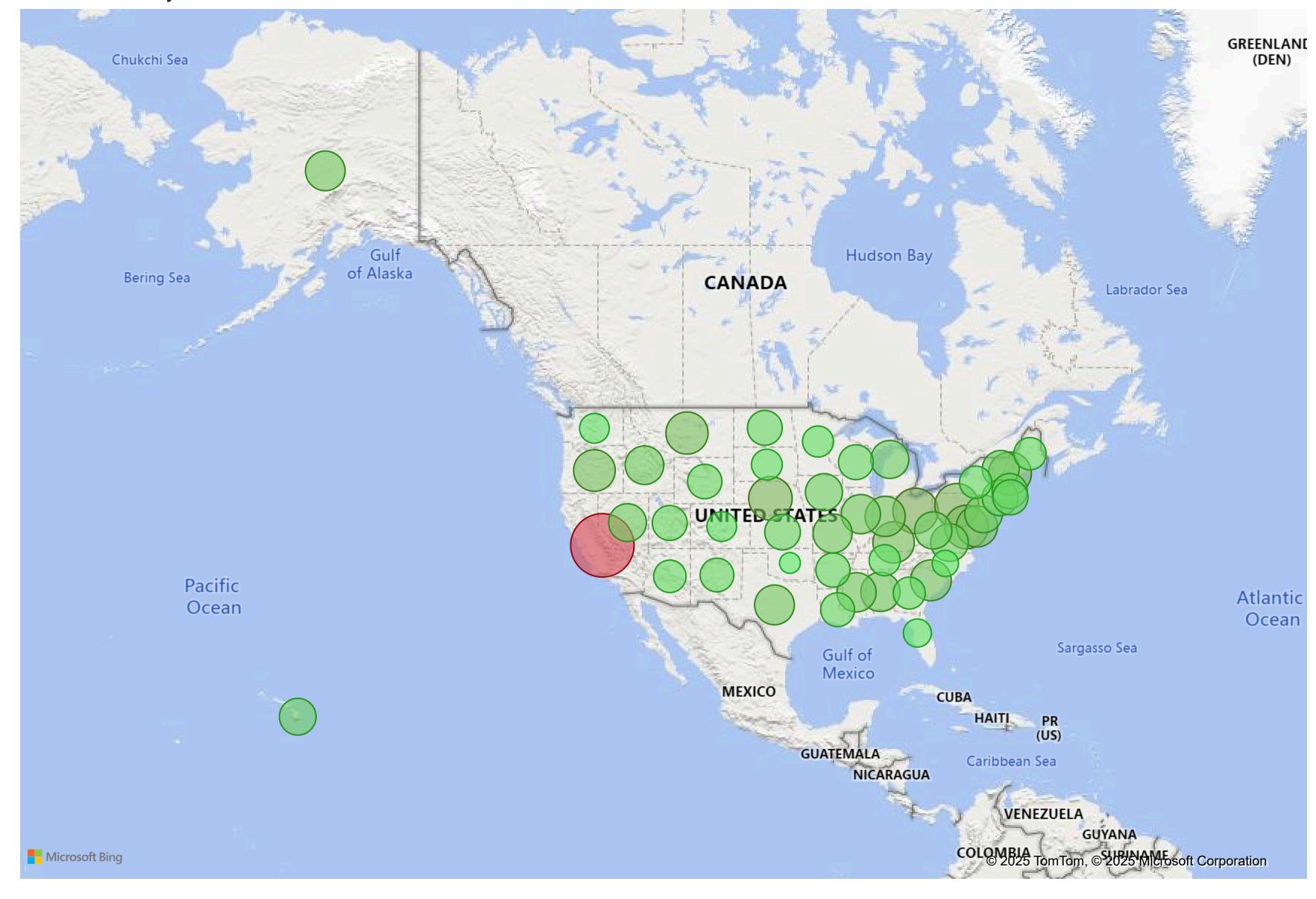
# Churn Rate by Grouped Consumption and Unlimited Data Plan



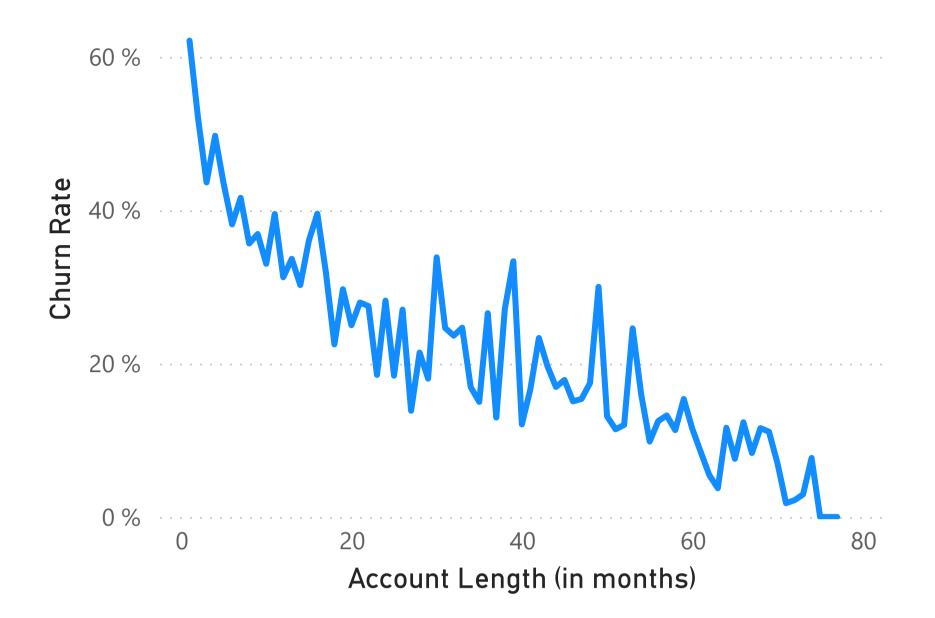
Churn Rate

Intl Active	no	yes	Total
No	20.01 %	71.19 %	22.21 %
Yes	40.34 %	7.59 %	34.31 %
Total	27.07 %	24.88 %	26.86 %

# Churn Rate by State

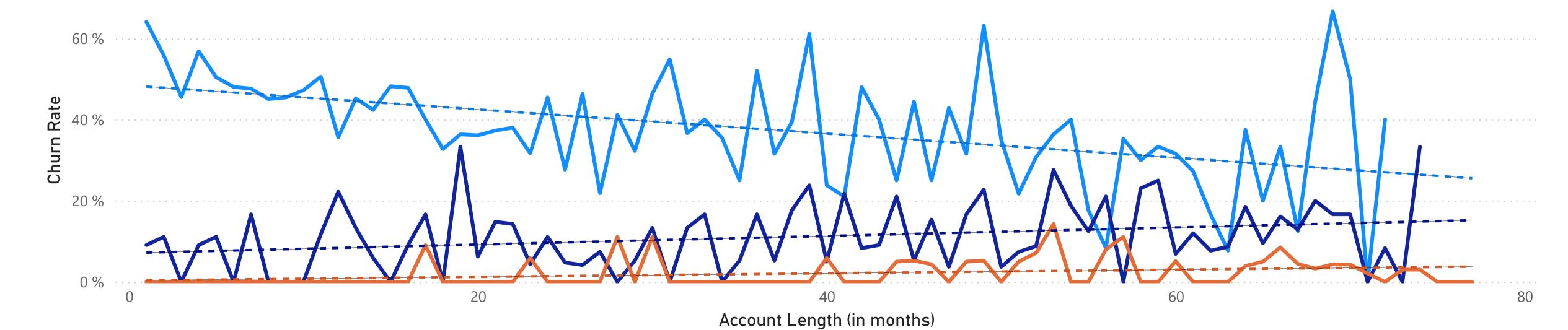


# Churn Rate by Account Length (in months)

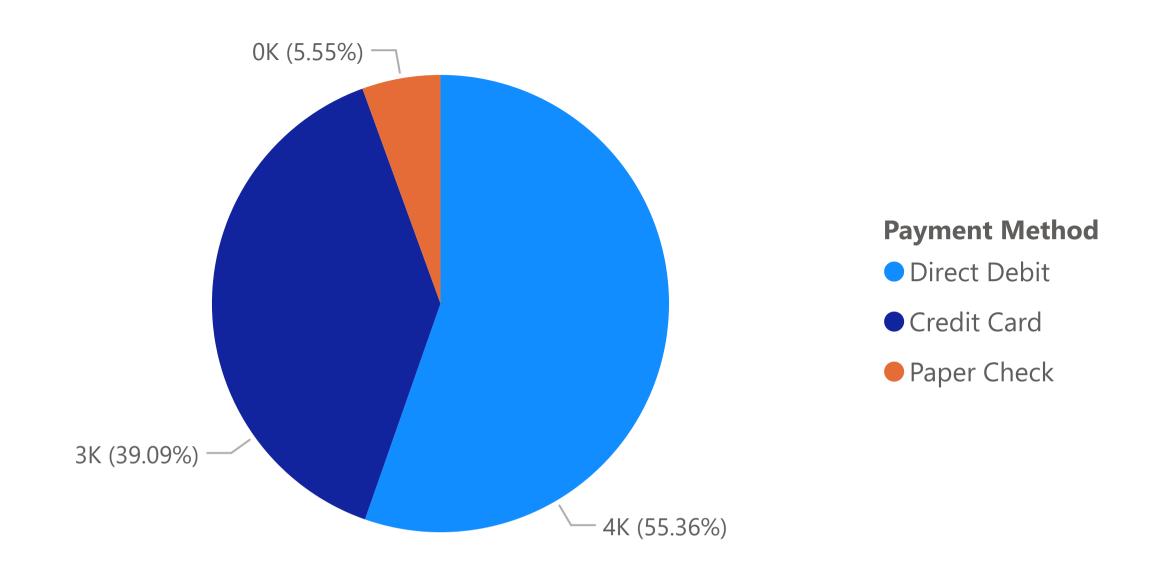


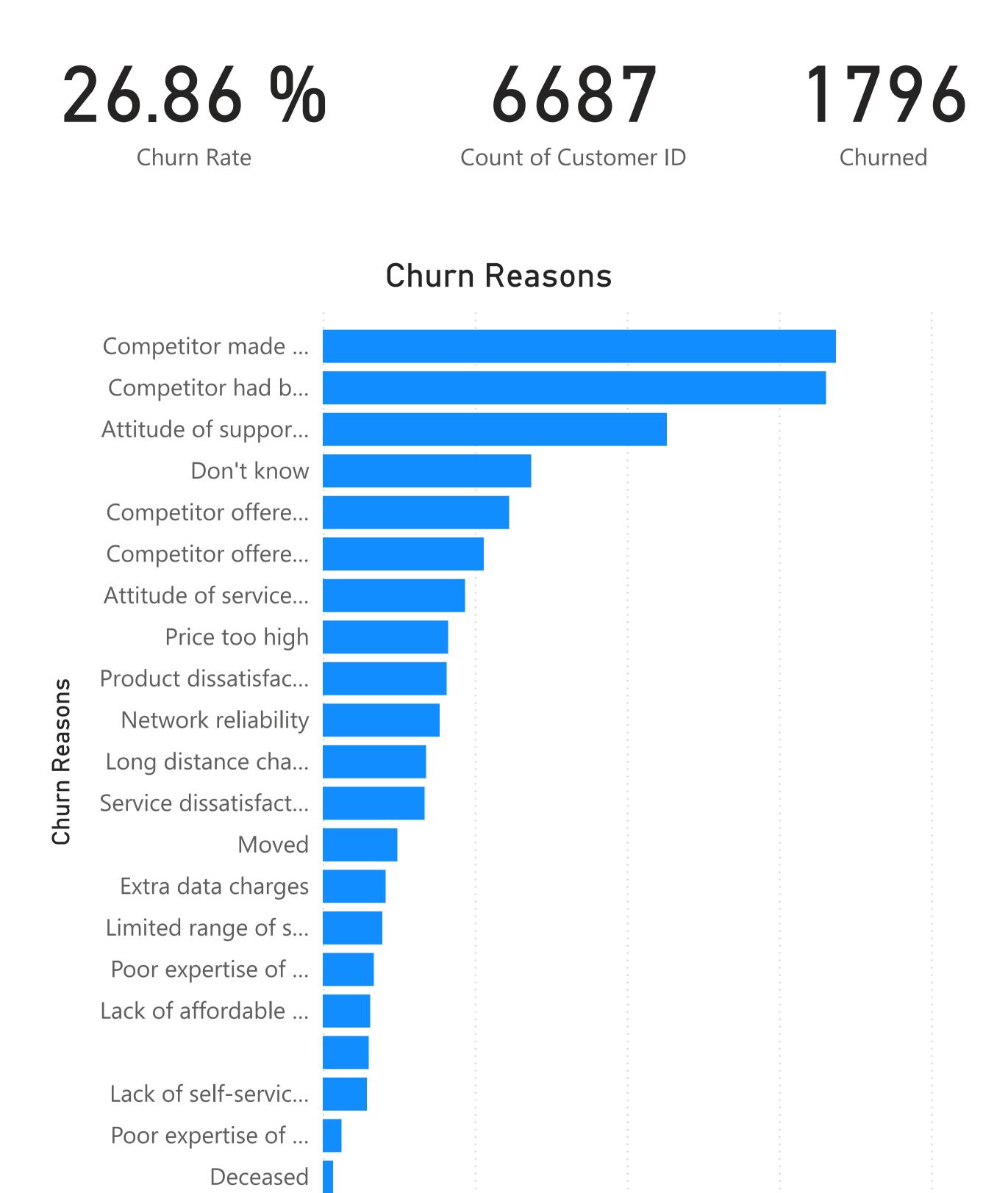
# Churn Rate by Account Length (in months) and Contract Type





# Number of Customers and Churn Rate by Payment Method





0%

5%

10%

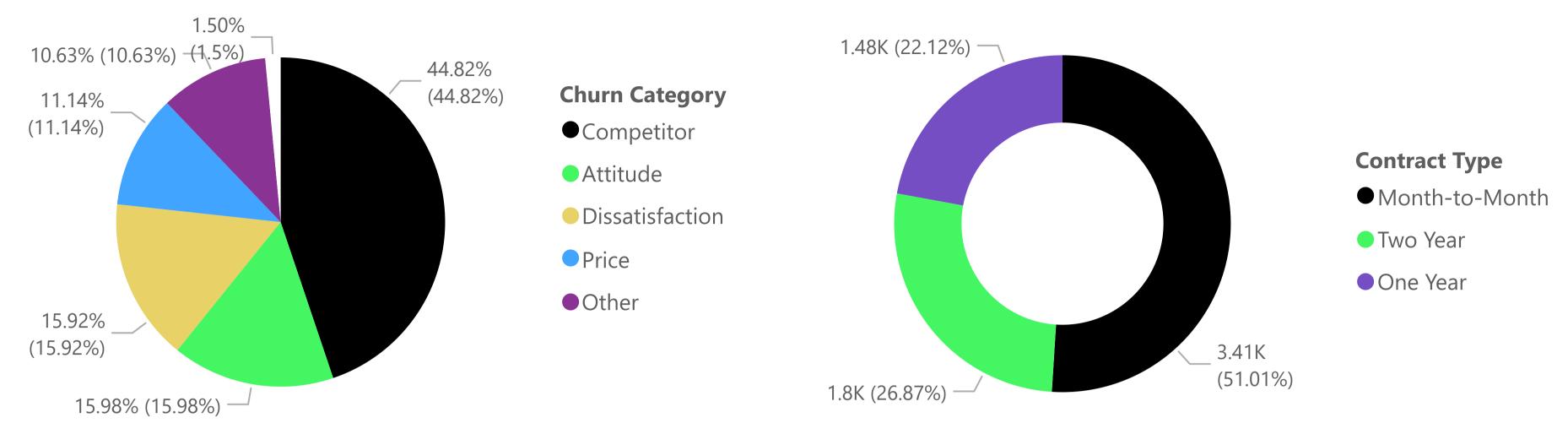
% of Total Number of Customers

15%

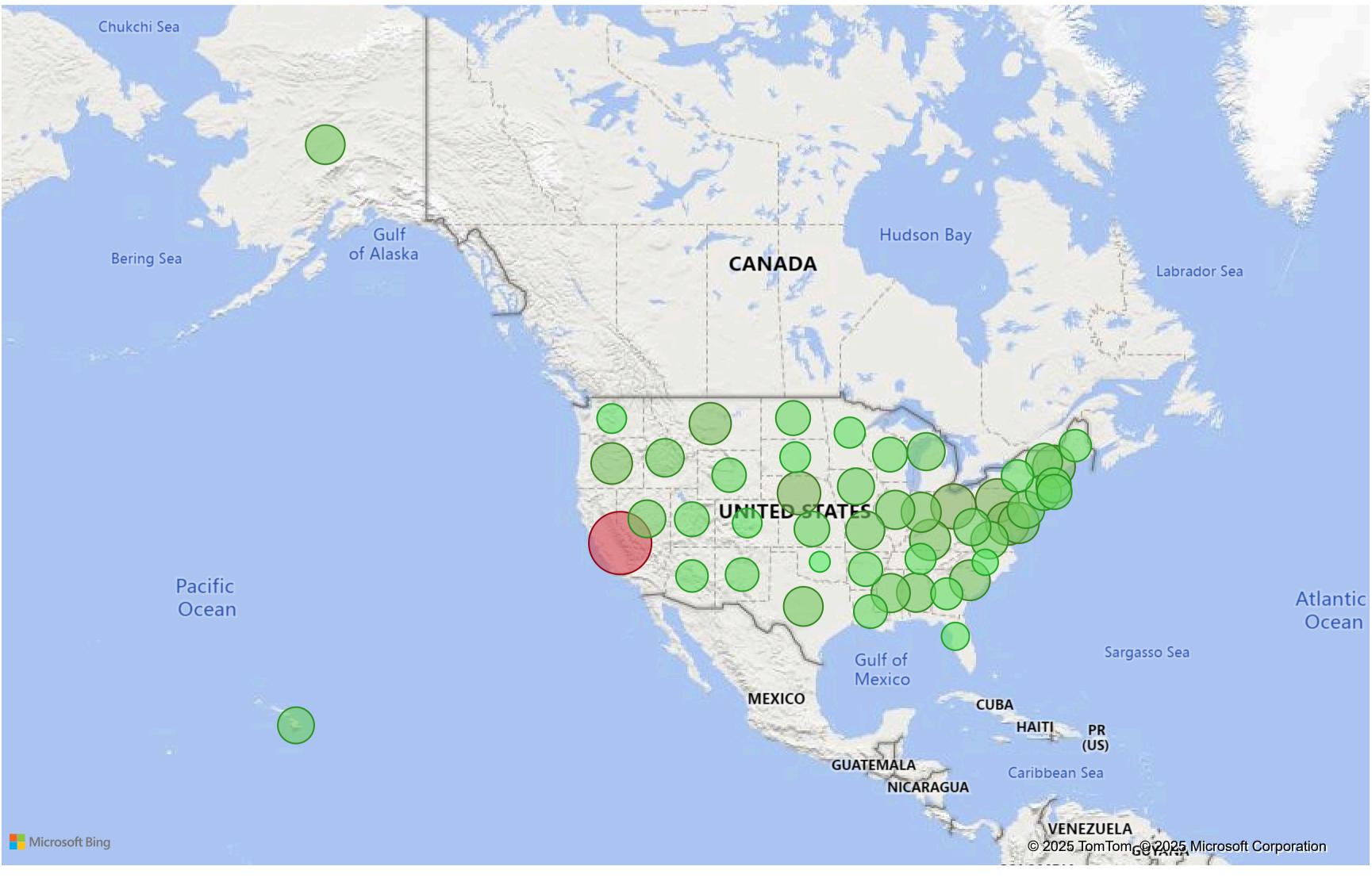
20%

#### %GT Count of Churn Label by Churn Category

# Count of Customer ID by Contract Type



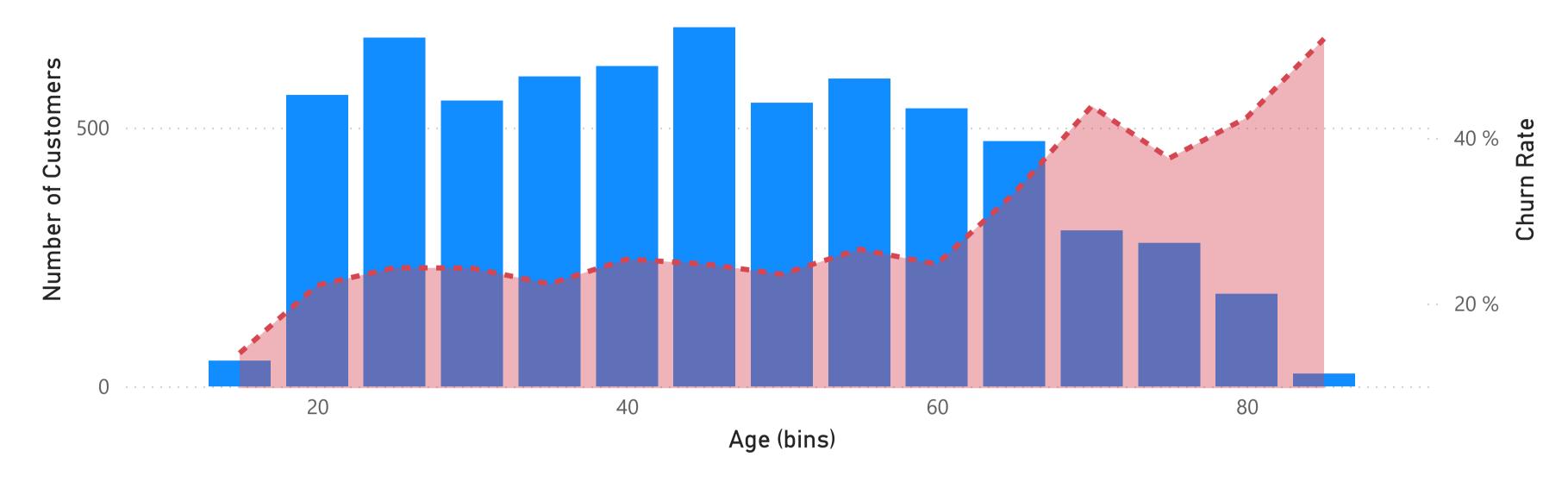
#### Churn Rate by State



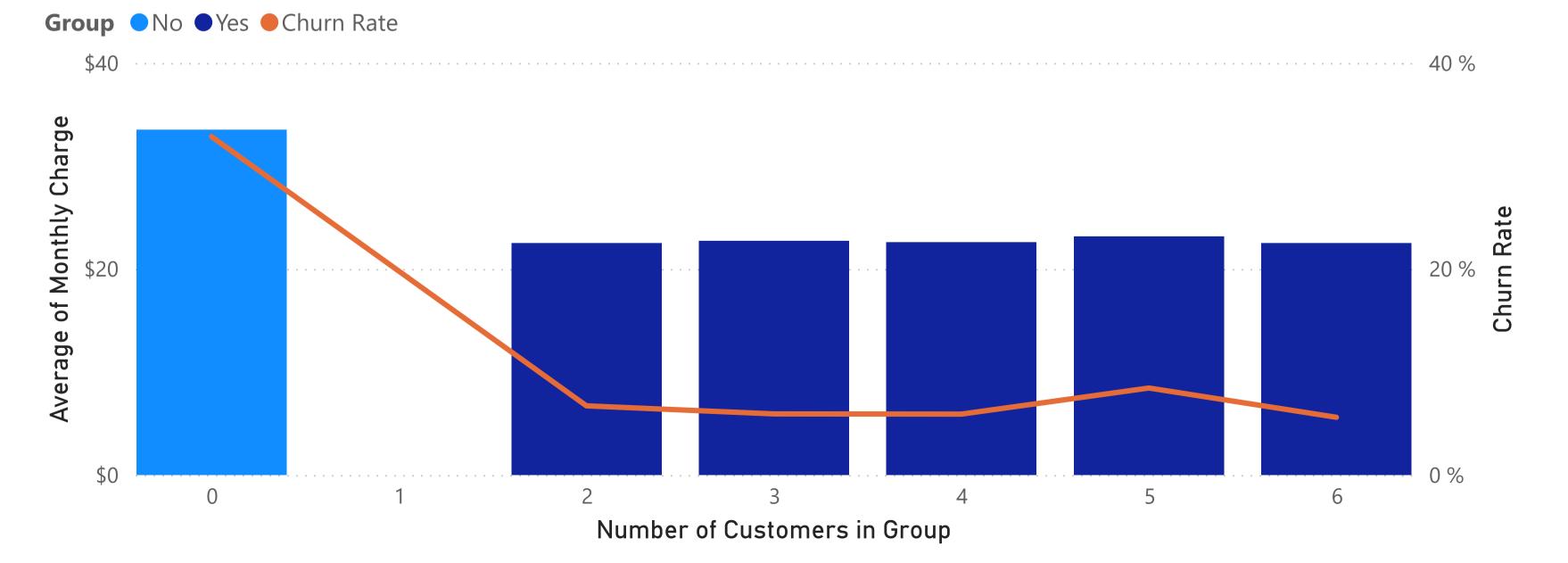
# Number of Customers and Churn Rate by Age (bins)

Number of CustomersChurn Rate





# Average of Monthly Charge and Churn Rate by Number of Customers in Group and Group



# Account Length (in months)

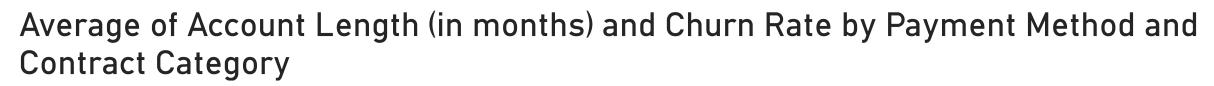


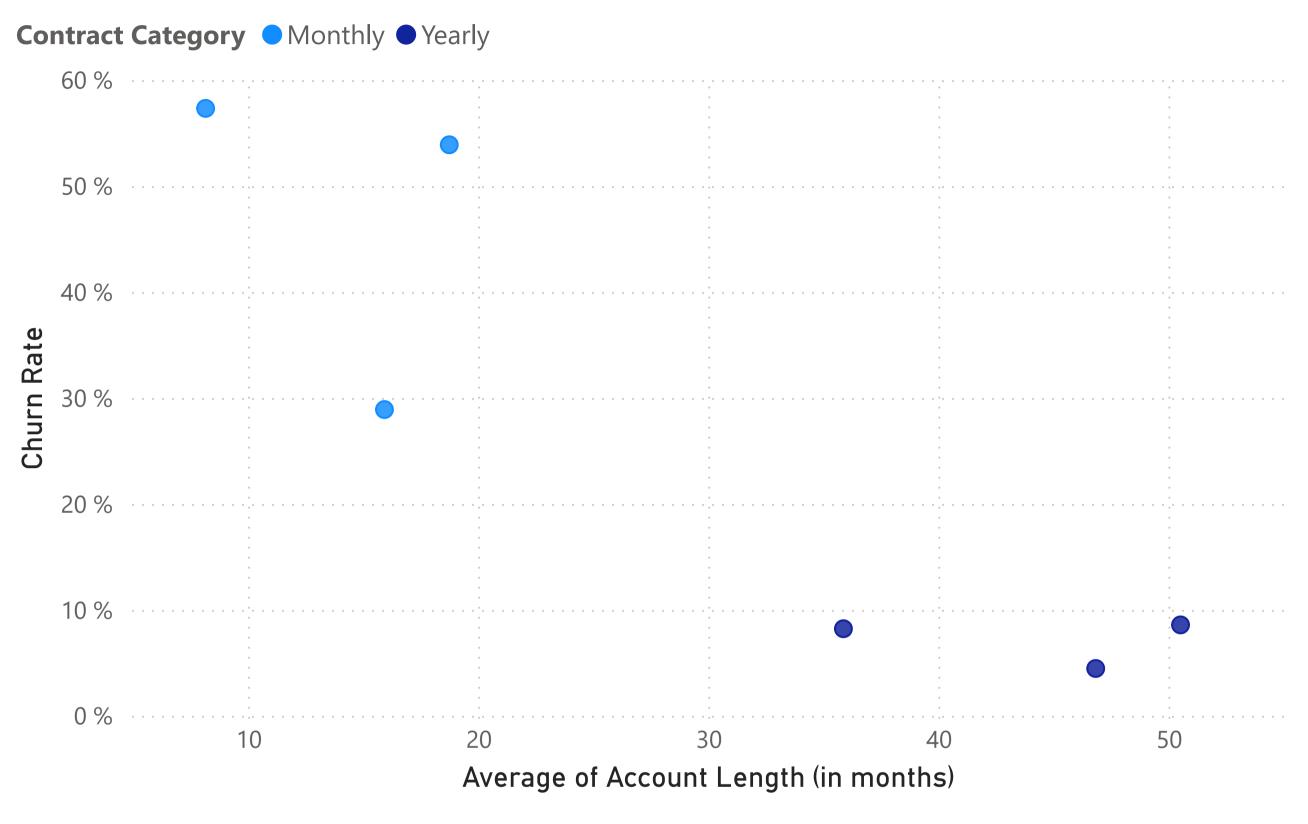
6123

**Customer Service Calls** 



Avg Customer Service Calls





#### Contract Category, Payment Method

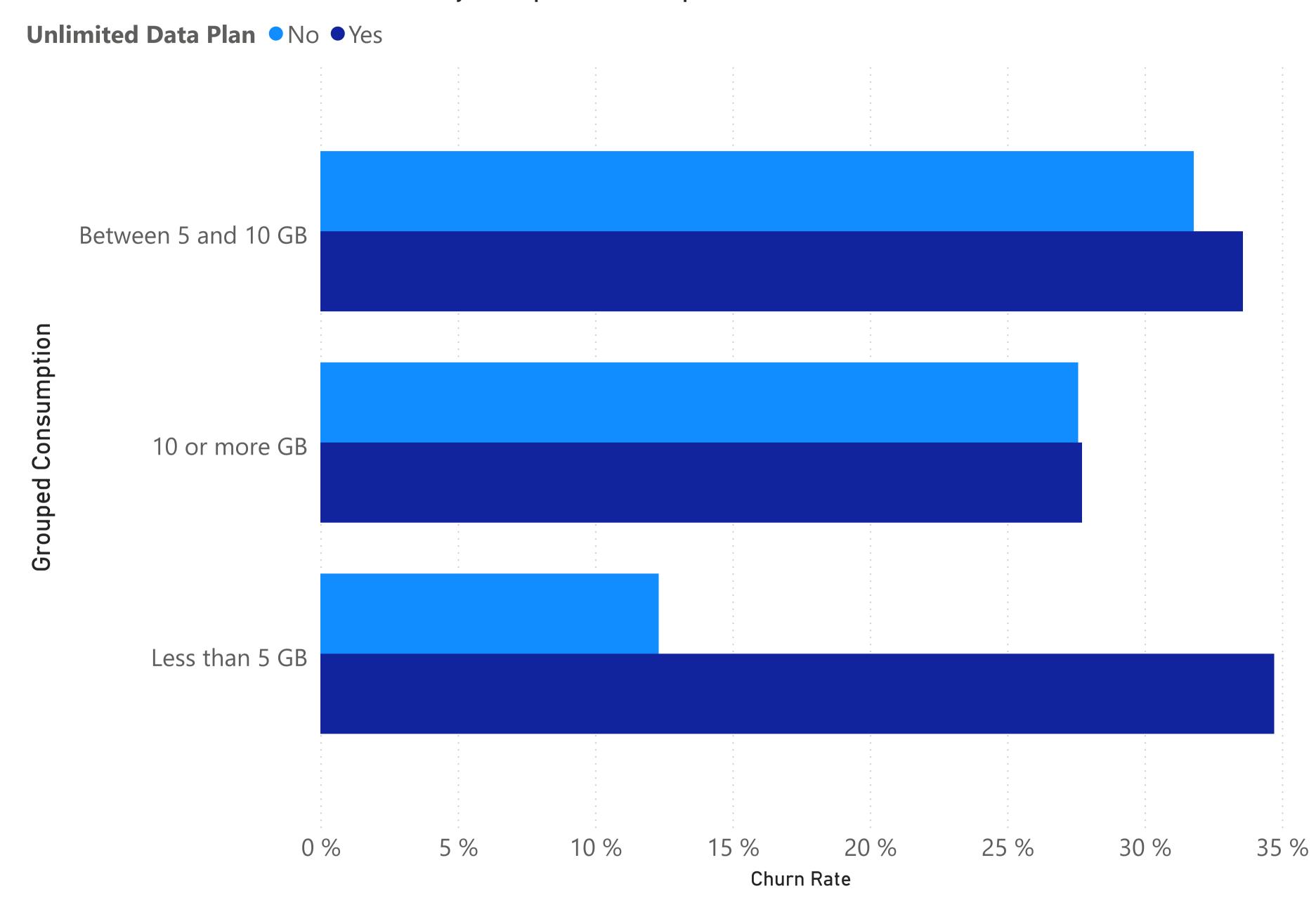
^	Mc	onthly
		Credit Card
		Direct Debit
		Paper Check
^	Yea	arly
		Credit Card
		Direct Debit
		Paper Check

Churn Rate by Grouped Consumption and Unlimited Data Plan

33.64

Avg Extra International Charges

3.37
Avg Extra Data Charges



6123
Customer Service Calls

33.64

Avg Extra International Charges

0.92

Avg Customer Service C...

3.37

Avg Extra Data Charges

Avg Customer Service Calls by State and Churn Label

**Churn Label** • No • Yes



