# **Data Warehousing and OLAP Technology**

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# 1. Objectives

- What is a data warehouse?
- Data warehouse design issues.
- General architecture of a data warehouse
- Introduction to Online Analytical Processing (OLAP) technology.
- Data warehousing and data mining relationship.

### 2. What is Data Warehouse?

#### 2.1. Definitions

- Defined in many different ways, but not rigorously.
- A decision support database that is maintained separately from the organization's operational database
- Support information processing by providing a solid platform of consolidated, historical data for analysis.
- "A data warehouse is a <u>subject-oriented</u>, <u>integrated</u>, <u>time-variant</u>, and <u>nonvolatile</u> collection of data in support of management's decision-making process."—W. H. Inmon
- Operational Data: Data used in day-to-day needs of company.
- <u>Informational Data</u>: Supports other functions such as planning and forecasting.
- Data mining tools often access data warehouses rather than operational data.
- Data warehousing: The process of constructing and using data warehouses.

#### 2.2. Data Warehouse—Subject-Oriented

- Organized around major subjects, such as customer, product, sales.
- Focusing on the modeling and analysis of data for decision makers, not on daily operations or transaction processing.
- Provide a simple and concise view around particular subject issues by excluding data that are not useful in the decision support process.

### 2.3. Data Warehouse—Integrated

- Constructed by integrating multiple, heterogeneous data sources
  - Relational databases, flat files, on-line transaction records
- Data cleaning and data integration techniques are applied.
  - Ensure consistency in naming conventions, encoding structures, attribute measures, etc. among different data sources
    - E.g., Hotel price: currency, tax, breakfast covered, etc.
  - When data is moved to the warehouse, it is converted.

#### 2.4. Data Warehouse—Time Variant

- The time horizon for the data warehouse is significantly longer than that of operational systems.
  - o Operational database: current value data.
  - Data warehouse data: provide information from a historical perspective (e.g., past 5-10 years)
- Every key structure in the data warehouse
  - o Contains an element of time, explicitly or implicitly
  - But the key of operational data may or may not contain "time element".

#### 2.5. Data Warehouse—Non-Volatile

- A physically separate store of data transformed from the operational environment.
- Operational update of data does not occur in the data warehouse environment.
  - Does not require transaction processing, recovery, and concurrency control mechanisms
  - o Requires only two operations in data accessing:
    - Initial loading of data and access of data.

#### 2.6. Data Warehouse vs. Heterogeneous DBMS

- Traditional heterogeneous DB integration:
  - Build wrappers/mediators on top of heterogeneous databases
  - Query driven approach
    - When a query is posed to a client site, a metadictionary is used to translate the query into queries appropriate for individual heterogeneous sites involved, and the results are integrated into a global answer set
    - Complex information filtering, compete for resources
- Data warehouse: update-driven, high performance
  - Information from heterogeneous sources is integrated in advance and stored in warehouses for direct query and analysis

### 2.7. Data Warehouse vs. Operational DBMS

- OLTP (on-line transaction processing)
  - o Major task of traditional relational DBMS
  - Day-to-day operations: purchasing, inventory, banking, manufacturing, payroll, registration, accounting, etc.
- OLAP (on-line analytical processing)
  - o Major task of data warehouse system
  - o Data analysis and decision making
- Distinct features (OLTP vs. OLAP):
  - o User and system orientation: customer vs. market
  - Data contents: current, detailed vs. historical, consolidated
  - Database design: ER + application vs. star + subject
  - o View: current, local vs. evolutionary, integrated

 Access patterns: update vs. read-only but complex queries

# 2.8. OLTP vs. OLAP

|                       | OLTP   | OLAP  |
|-----------------------|--|---|
| Users                 | Clerk, IT professional                                 | Knowledge worker  |
| Function              | Day to day operations                                  | Decision support  |
| DB design             | Application-oriented                                   | Subject-oriented  |
| Data                  | Current, up-to-date Detailed, flat relational Isolated | Historical, Summarized,<br>multidimensional<br>Integrated, consolidated |
| Usage                 | Repetitive   | Ad-hoc  |
| Access                | Read/write, Index/hash on prim. Key                    | Lots of scans   |
| Unit of work          | Short, simple transaction                              | Complex query   |
| # records<br>accessed | Tens   | Millions  |
| #users                | Thousands  | Hundreds  |
| DB size               | 100MB-GB   | 100GB-TB  |
| Metric                | Transaction throughput                                 | Query throughput, response  |

### 2.9. Why Separate Data Warehouse?

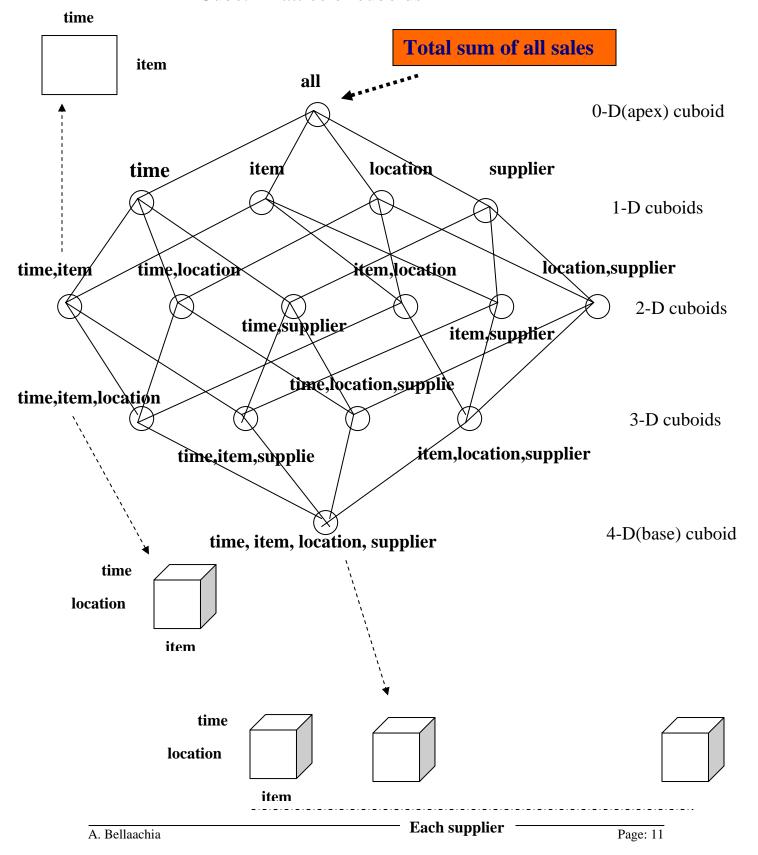
- High performance for both systems
  - DBMS—tuned for OLTP: access methods, indexing, concurrency control, recovery
  - Warehouse—tuned for OLAP: complex OLAP queries, multidimensional view, and consolidation.
- Different functions and different data:
  - Missing data: Decision support requires historical data which operational DBs do not typically maintain
  - <u>Data consolidation</u>: DS requires consolidation (aggregation, summarization) of data from heterogeneous sources
  - <u>Data quality</u>: different sources typically use inconsistent data representations, codes and formats which have to be reconciled.

### 3. Multidimensional Data Model

#### 3.1. Definitions

- A data warehouse is based on a multidimensional data model which views data in the form of a data cube.
- This is not a 3-dimensional cube: it is n-dimensional cube.
- Dimensions of the cube are the equivalent of entities in a database, e.g., how the organization wants to keep records.
- Examples:
  - Product
  - Dates
  - Locations
- A data cube, such as sales, allows data to be modeled and viewed in multiple dimensions
  - <u>Dimension tables</u>, such as item (item\_name, brand, type), or time(day, week, month, quarter, year)
  - Fact table contains measures (such as dollars\_sold) and keys to each of the related dimension tables
- In data warehousing literature, an n-D base cube is called a base cuboid. The top most 0-D cuboid, which holds the highest-level of summarization, is called the apex cuboid. The lattice of cuboids forms a data cube.

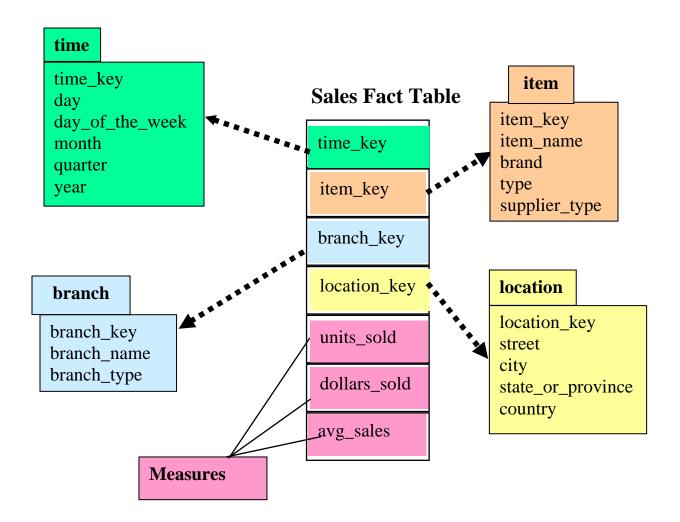
• Cube: A lattice of cuboids



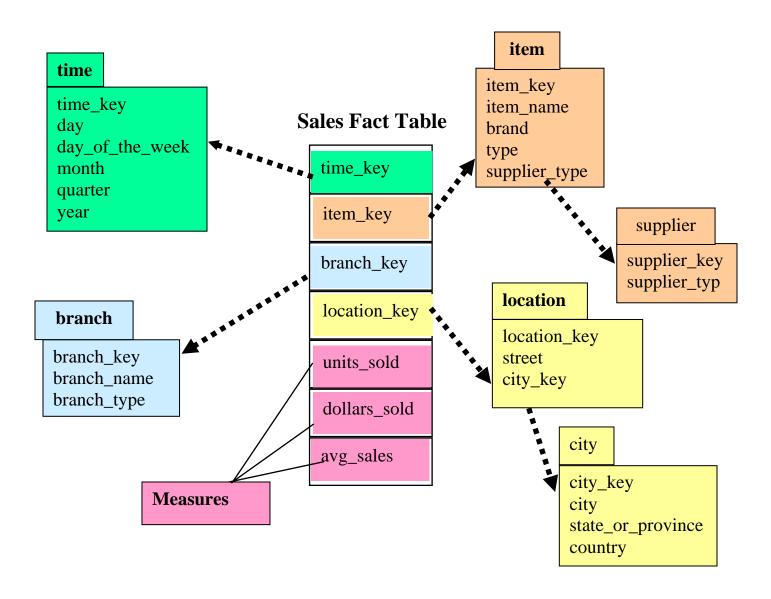
# 4. Conceptual Modeling of Data Warehousing

- Modeling data warehouses: dimensions & measures
  - o <u>Star schema</u>: A fact table in the middle connected to a set of dimension tables
  - Snowflake schema: A refinement of star schema where some dimensional hierarchy is normalized into a set of smaller dimension tables, forming a shape similar to snowflake
  - Fact constellations: Multiple fact tables share dimension tables, viewed as a collection of stars, therefore called galaxy schema or fact constellation

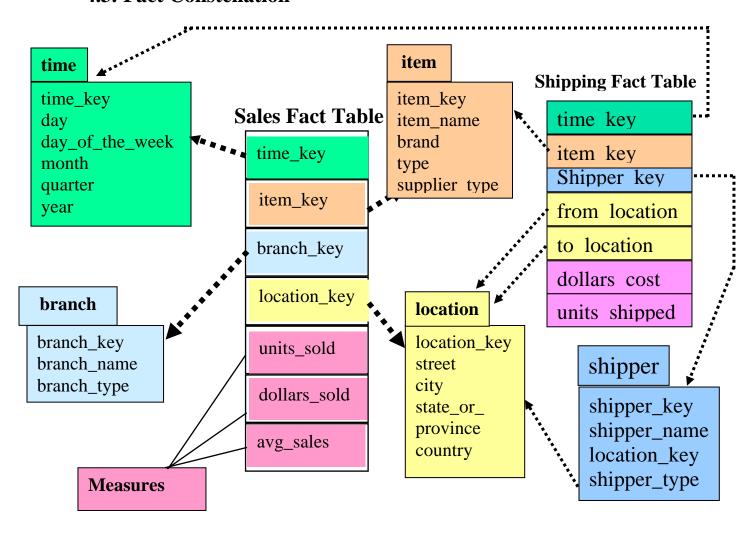
### 4.1. Star Schema



#### 4.2. Snowflake Schema



#### 4.3. Fact Constellation



### 5. A Data Mining Query Language: DMQL

#### 5.1. Definitions and syntax

- Similar to RDBMS, we need a DDL (data definition language) to define the tables in the conceptual model.
- Cube Definition (Fact Table)
  - Syntax: define cube <cube\_name> [<dimension\_list>]: <measure list>
  - Example

```
define cube sales_star [time, item, branch, location]:
    dollars_sold = sum(sales_in_dollars),
    avg_sales = avg(sales_in_dollars),
    units sold = count(*)
```

- Dimension Definition (Dimension Table)
  - Syntax:

```
define dimension < dimension_name>
as (<attribute_or_subdimension_list>)
```

Example:

- Special Case (Shared Dimension Tables)
  - First time as "cube definition"
  - Syntax:

```
define dimension < dimension_name>
as < dimension_name_first_time>
in cube < cube_name_first_time>
```

Example:

define dimension item as item in cube sales

### 5.2. Defining a Star Schema in DMQL

```
define cube sales_star [time, item, branch, location]:
    dollars_sold = sum(sales_in_dollars),
    avg_sales = avg(sales_in_dollars),
    units_sold = count(*)
```

**define dimension** time **as** (time\_key, day, day\_of\_week, month, quarter, year)

**define dimension** item **as** (item\_key, item\_name, brand, type, supplier\_type)

**define dimension** branch **as** (branch\_key, branch\_name, branch\_type)

**define dimension** location **as** (location\_key, street, city, province\_or\_state, country)

#### 5.3. Defining a Snowflake Schema in DMQL

```
define cube sales snowflake [time, item, branch, location]:
     dollars_sold = sum(sales_in_dollars),
     avg_sales = avg(sales_in_dollars),
     units_sold = count(*)
define dimension time as (
      time key,
      day,
      day_of_week,
      month,
      quarter,
      year
)
define dimension item as (
      item_key,
      item_name,
      brand, type,
      supplier(supplier_key, supplier_type)
 )
define dimension branch as (branch_key, branch_name,
branch_type)
define dimension location as (
      location_key,
      street.
      city(city_key, province_or_state, country)
 )
```

#### 5.4. Defining a Fact Constellation in DMQL

```
define cube sales [time, item, branch, location]:
     dollars sold = sum(sales in dollars),
     avg_sales = avg(sales_in_dollars),
     units sold = count(*)
 define dimension time
 as (time_key, day, day_of_week, month, quarter, year)
 define dimension item
 as (item_key, item_name, brand, type, supplier_type)
 define dimension branch
 as (branch_key, branch_name, branch_type)
 define dimension location
 as (location_key, street, city, province_or_state, country)
 define cube shipping [time, item, shipper, from_location,
 to location]:
      dollar cost = sum(cost in dollars),
      unit shipped = count(*)
 define dimension time
 as time
 in cube sales
 define dimension item
 as item
 in cube sales
```

## define dimension shipper

**define dimension** from\_location **as** location **in cube** sales

define dimension to\_location
as location
in cube sales

#### **5.5.** Measures: Three Categories

- A data cube function is a numerical function that can be evaluated at each point in the data cube space.
- Given a data point in the data cube space:

where vi is the value corresponding to dimension di.

We need to apply the aggregate measures to the dimonsion values v1, v2, ..., vn

#### • Distributive:

- If the result derived by applying the function to n aggregate values is the same as that derived by applying the function on all the data without partitioning.
- Example: count(), sum(), min(), max().

### • Algebraic:

- Use distributive aggregate functions.
- If it can be computed by an algebraic function with *M* arguments (where *M* is a bounded integer), each of which is obtained by applying a distributive aggregate function.

Example: avg(), min\_N(), standard\_deviation().

### • Holistic:

- If there is no constant bound on the storage size needed to describe a subaggregate.
- o E.g., median(), mode(), rank().

### 5.6. How to compute data cube measures?

- How do evaluate the dollars\_sold and unit\_sold in the star schema of the previous example?
- Assume that the relation database schema corresponding to our example is the following:

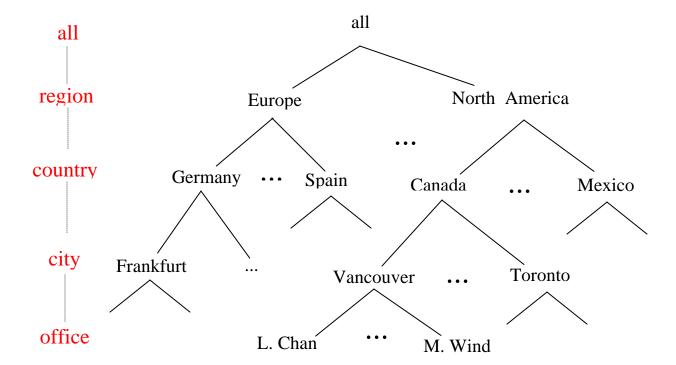
```
time (time_key, day, day_of_week, month, quarter, year)
item (item_key, item_name, brand, type, supplier(supplier_key,
supplier_type))
branch (branch_key, branch_name, branch_type)
location (location_key, street, city, province_or_state, country)
sales (time_key, item_key, branch_key, location_key,
number_of_unit_sold, price)
```

• Let us then compute the two measures we have in our data cube: dollars\_sold and units\_sold

- Relationship between "data cube" and "group by"?
  - The above query corresponds to the base cuboid.
  - By changing the group by clause in our query, we may generate other cuboids.
  - What is query for the 0-D cuboid or apex?

## 6. A Concept Hierarchy

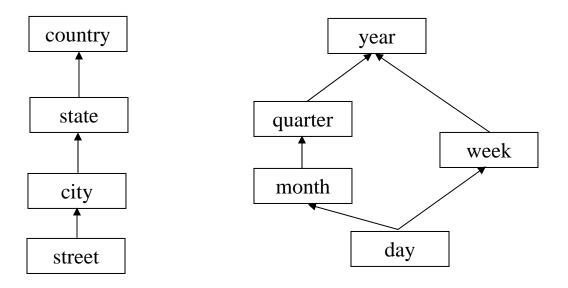
- A concept hierarchy is an order relation between a set of attributes of a concept or dimension.
- It can be manually (users or experts) or automatically generated (statistical analysis).
- Multidimensional data is usually organized into dimension and each dimension is further defined into a lower level of abstractions defined by concept hierarchies.
- Example: Dimension (location)



• The order can be either partial or total:

**Location dimension**: Street <city<state<country

**Time dimension**: Day < {month<quarter; week} < year



Total order hierarchy

Partial order hierarchy

- Set-grouping hierarchy:
  - It is a concept hierarchy among groups of values.
  - Example: {1..10} < inexpensive

# 7. OLAP Operations in a Multidimensional Data

- Sales volume as a function of **product**, **time**, and **region**.
- Dimensions hierarchical concepts: Product, Location, Time

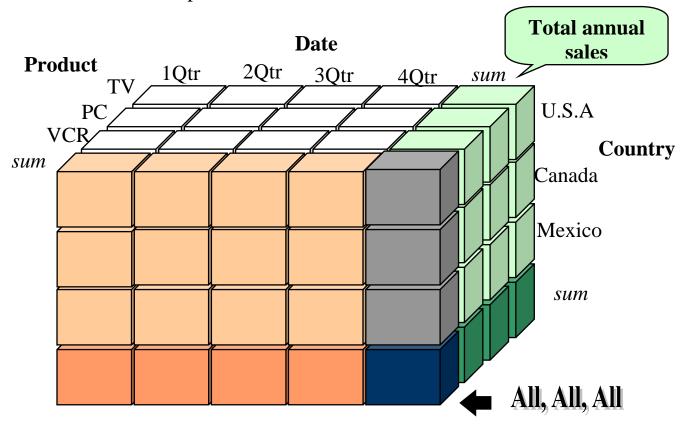
Region 
$$\rightarrow$$
 Country  $\rightarrow$  City  $\rightarrow$  Office

• Sales volume as a function of **product**, **month**, and **region**.

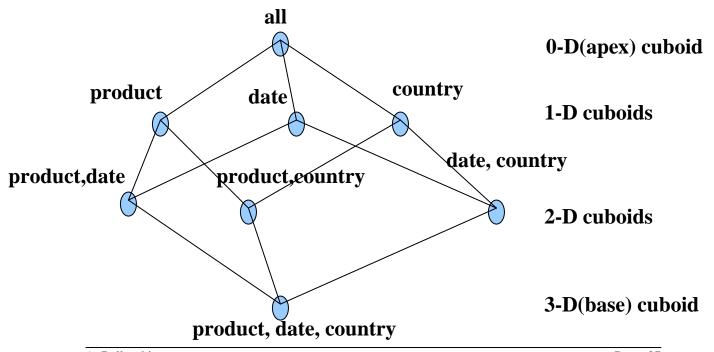
region
Product

Month

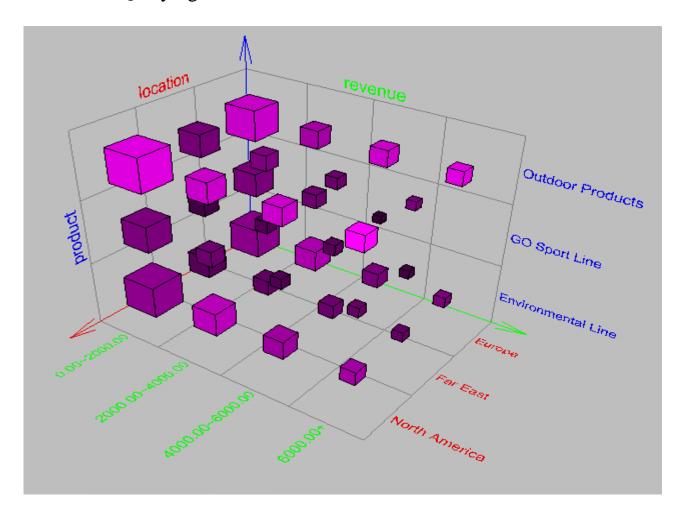
• A Sample data cube:



• Cuboids of the sample cube:

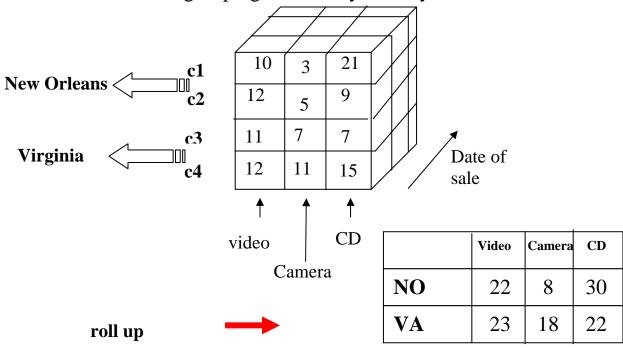


# • Querying a data cube

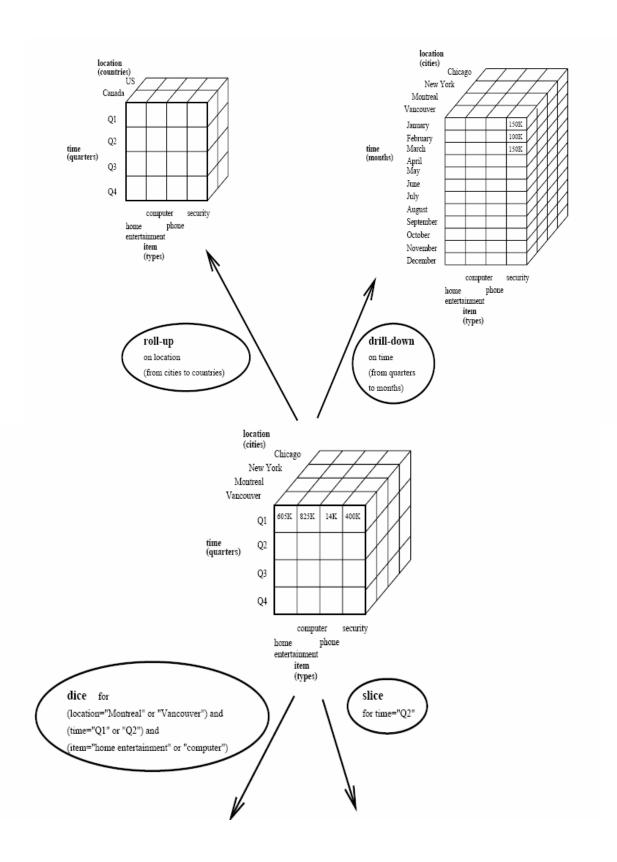


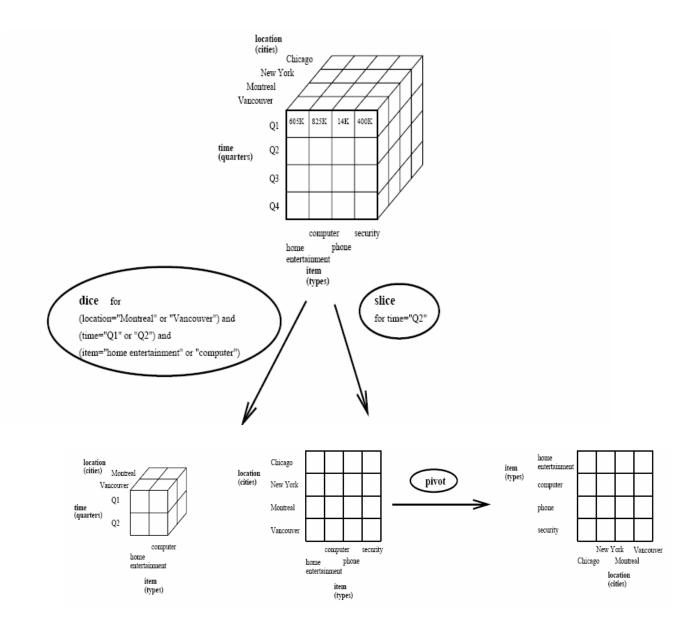
# 8. **OLAP Operations**

- Objectives:
  - OLAP is a powerful analysis tool:
    - Forecasting
    - Statistical computations,
    - aggregations,
    - etc.
- Roll up (drill-up): summarize data
  - It is performed by climbing up hierarchy of a dimension or <u>by dimension reduction</u> (reduce the cube by one or more dimensions).
  - The roll up operation in the example is based location (roll up on location) is equivalent to grouping the data by country.



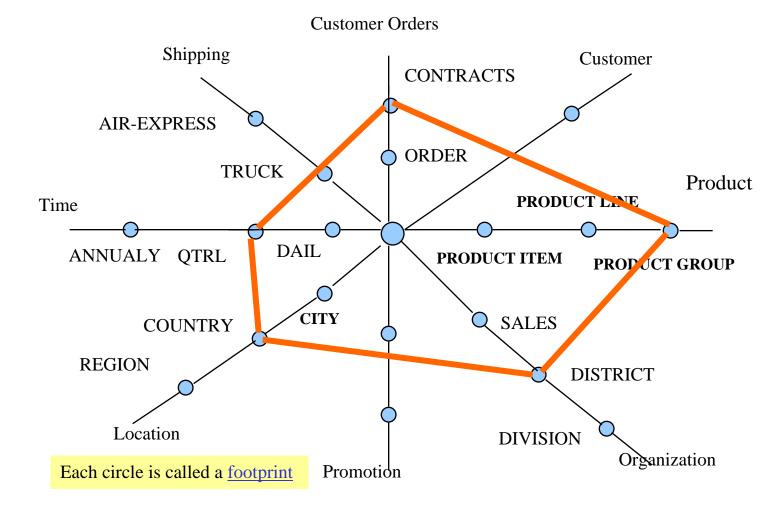
- Drill down (roll down):
  - o It is the reverse of roll-up
  - It is performed by stepping down a concept hierarchy for a dimension or introducing new dimensions.
- Slice and Dice:
  - Project and Select operations
  - o Check the example.
- Pivot (rotate):
  - Re-orient the cube for an alternative presentation of the data
  - o Transform 3D view to series of 2D planes.
- Other operations
  - Drill across: involving (across) more than one fact table.
  - Drill through: through the bottom level of the cube to its back-end relational tables (using SQL)





## 9. Starnet Query Model for Multidimensional Databases

- Each radial line represents a dimension
- Each abstraction level in a hierarchy concept is called a **footprint**
- Apply OLAP operations.



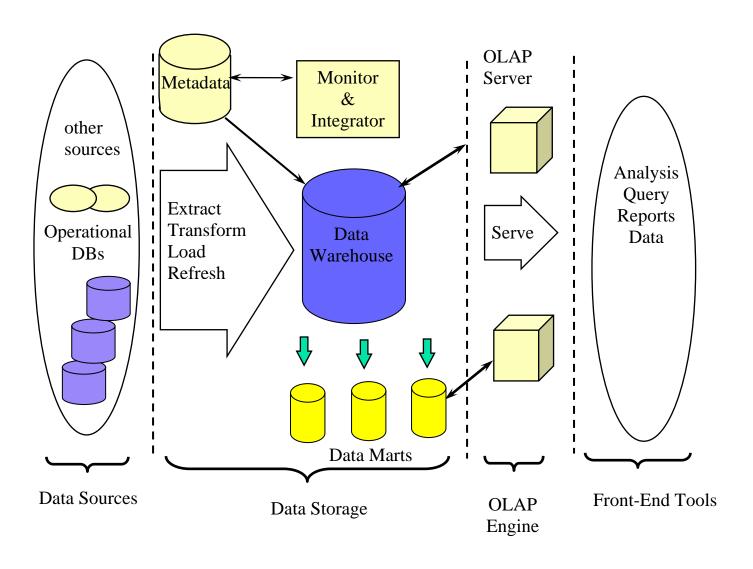
#### 10. Data warehouse architecture

- The design of a successful DW requires the understanding and the analysis of business requirements:
  - Competitive advantage
  - Enhance business productivity
  - Cost reduction
- Four views regarding the design of a data warehouse:
  - o Top-down view:
    - allows selection of the relevant information necessary for the data warehouse. It covers the current and future business needs.
  - o Data source view:
    - This view exposes the information being captured, stored, and managed by operational systems.
    - Usually modeled by traditional data modeling techniques, e.g., ER model.
  - o Data warehouse view:
    - This view consists of fact tables and dimension tables.
  - o Business query view:
    - This view sees the perspectives of data in the warehouse from the view of end-user

#### 10.1. DW Design Process

- Top-down, bottom-up approaches or a combination of both
- <u>Top-down</u>: Starts with overall design and planning (mature)
- <u>Bottom-up</u>: Starts with experiments and prototypes (rapid)
  - o From software engineering point of view
  - Waterfall: structured and systematic analysis at each step before proceeding to the next
  - Spiral: rapid generation of increasingly functional systems, short turn around time, quick turn around
- Typical data warehouse design process
  - Choose a business process to model, e.g., orders, invoices, etc.
  - Choose the <u>grain</u> (atomic level of data) of the business process
  - Choose the dimensions that will apply to each fact table record
  - Choose the measure that will populate each fact table record

#### • Multi-Tiered Architecture



#### 10.2. Three Data Warehouse models

- Enterprise warehouse
  - Collect all of the information about subjects spanning the entire organization.

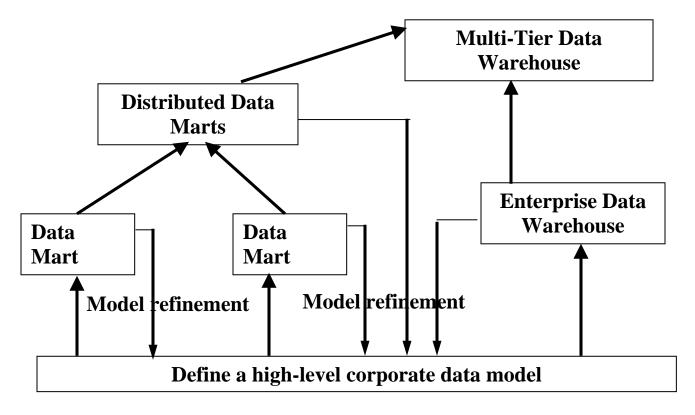
#### Data Mart

- a subset of corporate-wide data that is of value to a specific groups of users. Its scope is confined to specific, selected groups, such as marketing data mart
  - Independent vs. dependent (directly from warehouse) data mart.

#### • Virtual warehouse

- o A set of views over operational databases
- Only some of the possible summary views may be materialized

• A Recommended Approach



- Build the data warehouse incrementally, data marts → data warehouse:
  - Start with a data model
  - o Build each data mart in the organization in parallel
  - o Integrate the data marts

#### 10.3. OLAP Server Architectures

- Relational OLAP (ROLAP)
  - Use relational or extended-relational DBMS to store and manage warehouse data and OLAP middle ware to support missing pieces
  - Include optimization of DBMS backend, implementation of aggregation navigation logic, and additional tools and services
  - o greater scalability
- Multidimensional OLAP (MOLAP)
  - Array-based multidimensional storage engine (sparse matrix techniques)
  - o fast indexing to pre-computed summarized data
- Hybrid OLAP (HOLAP)
  - User flexibility, e.g., low level: relational, high-level: array
  - o Specialized SQL servers
  - specialized support for SQL queries over star/snowflake schemas
  - How data is actually stored in ROLAP and MOLAB?
    - o Two methods:
      - Base cuboid data is stored in a `base fact table
      - Aggregate data:
        - ► Data can be stored in the base fact table (Summary Fact table), or
        - ➤ Data can be stored in a separate summary fact tables to store each level of abstraction.

### 11. Data Warehouse Implementation

- Objectives:
  - Monitoring: Sending data from sources
  - **Integrating:** Loading, cleansing,...
  - **Processing:** Efficient cube computation, and query processing in general, indexing, ...

### • Cube Computation

- One approach extends SQL using compute cube operator
- A cube operator is the n-dimensional generalization of the group-by SQL clause.
- OLAP needs to compute the cuboid corresponding each input query.
- o Pre-computation: for fast response time, it seems a good idea to pre-compute data for all cuboids or at least a subset of cuboids since the number of cuboids is:

$$\text{number of cuboids} = \begin{cases} 2^n & \textit{If no hierarchy} \\ & \textit{if hierarchy and} \end{cases}$$

$$\prod_{i=1}^n (L_i + 1) & L_i \textit{ is number of levels} \\ & \textit{associated with d } \dim \textit{ension i} \end{cases}$$

#### 11.1. Materialization of data cube

- Store in warehouse results useful for common queries
- Pre-compute some cuboids

- This is equivalent to the define new warehouse relations using SQL expressions
- Materialize <u>every</u> (cuboid) (full materialization), <u>none</u> (no materialization), or <u>some</u> (partial materialization)
- Selection of which cuboids to materialize
  - Based on size, sharing, access frequency, etc.
  - Define new warehouse relations using SQL expressions

# 11.2. Cube Operation

• Cube definition and computation in DMQL

define cube sales[item, city, year]: sum(sales\_in\_dollars)
compute cube sales

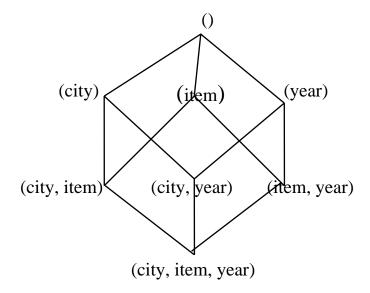
• Transform it into a SQL-like language (with a new operator cube by, introduced by Gray et al.'96)

```
SELECT item, city, year, SUM (amount) FROM SALES

CUBE BY item, city, year
```

• Need compute the following **Group-Bys** 

```
(date, product, customer),
(date,product),(date, customer), (product,
customer),
(date), (product), (customer)
()
```



# 11.3. Cube Computation Methods

- ROLAP-based cubing
  - Sorting, hashing, and grouping operations are applied to the dimension attributes in order to reorder and cluster related tuples
  - Grouping is performed on some subaggregates as a "partial grouping step"
  - Aggregates may be computed from previously computed aggregates, rather than from the base fact table
- MOLAP Approach
  - Uses Array-based algorithm
  - The base cuboid is stored as multidimensional array.
  - Read in a number of cells to compute partial cuboids

# 11.4. Indexing OLAP Data: Bitmap Index

- Approach:
  - o Index on a particular column
  - Each value in the column has a bit vector: bit-op is fast
  - The length of the bit vector: # of records in the base table
  - The *i*-th bit is set if the *i*-th row of the base table has the value for the indexed column
  - o Not suitable for high cardinality domains

### • Example:

Base Table:

| Cust | Region  | Type   |
|------|---------|--------|
| C1   | Asia    | Retail |
| C2   | Europe  | Dealer |
| C3   | Asia    | Dealer |
| C4   | America | Retail |
| C5   | Europe  | Dealer |

# Index on Region:

| RecID | Asia | Europe | America |
|-------|------|--------|---------|
| 1     | 1    | 0      | 0       |
| 2     | 0    | 1      | 0       |
| 3     | 1    | 0      | 0       |
| 4     | 0    | 0      | 1       |
| 5     | 0    | 1      | 0       |

# Index on Type:

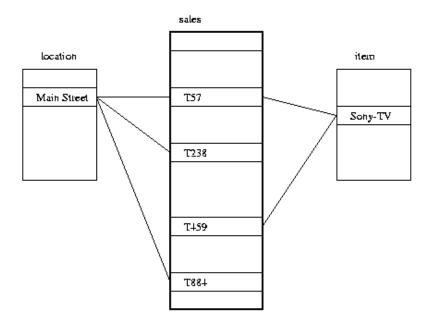
| RecID | Retail | Dealer |
|-------|--------|--------|
| 1     | 1      | 0      |
| 2     | 0      | 1      |
| 3     | 0      | 1      |
| 4     | 1      | 0      |
| 5     | 0      | 1      |

### 11.5. Indexing OLAP Data: Join Indices

• Join index:

where R (R-id, 
$$\dots$$
) >< S (S-id,  $\dots$ )

- Traditional indices map the values to a list of record ids
- It materializes relational join in JI file and speeds up relational join a rather costly operation
- In data warehouses, join index relates the values of the <u>dimensions</u> of a star schema to <u>rows</u> in the fact table.
  - E.g. fact table: Sales and two dimensions city and product
    - A join index on *city* maintains for each distinct city a list of R-IDs of the tuples recording the Sales in the city
    - Join indices can span multiple dimensions



### 11.6. Efficient Processing OLAP Queries

- Determine which operations should be performed on the available cuboids:
  - transform drill, roll, etc. into corresponding SQL and/or OLAP operations, e.g, dice = selection + projection
- Determine to which materialized cuboid(s) the relevant operations should be applied.
- Exploring indexing structures and compressed vs. dense array structures in MOLAP

### 11.7. Data Warehouse Usage

- Three kinds of data warehouse applications
  - Information processing
    - supports querying, basic statistical analysis, and reporting using crosstabs, tables, charts and graphs
  - Analytical processing
    - multidimensional analysis of data warehouse data
    - supports basic OLAP operations, slice-dice, drilling, pivoting
  - o Data mining
    - knowledge discovery from hidden patterns
    - supports associations, constructing analytical models, performing classification and prediction, and presenting the mining results using visualization tools.
- Differences among the three tasks

# 11.8. Why online analytical mining?

- High quality of data in data warehouses
  - o DW contains integrated, consistent, cleaned data
- Available information processing structure surrounding data warehouses
  - ODBC, OLEDB, Web accessing, service facilities, reporting and OLAP tools
- OLAP-based exploratory data analysis
  - o mining with drilling, dicing, pivoting, etc.
- On-line selection of data mining functions
  - o Integration and swapping of multiple mining functions, algorithms, and tasks.
- Architecture of OLAM

#### 12. An OLAM Architecture

