Name: Md Mahmudur Rahman
Email: mdmahmudur_rahman@student.uml.edu

Person Id	Problem	App/ Website Found	Likes	Doesn't Like	Improvements
1	Public transit routes are not convenient. There are lots of lengthy transfer. The buses remain empty on the off-peak hours.	Google Map, Uber, Lyft	Google map shows the transit stops and times. Uber/Lyft conveniently pickup and drop off passengers.	Google Map cannot connect rider with the buses. Uber/Lyft carries only on person and expensive	On demand transit app. This can connect maximum riders with one driver based on their routes and times
2	Managing utility bills in different places is difficult	National Grid, Xfinity	No fees	Complicated Interface	All bills in one place
3	Carrying Drivers' License and other ID card	None	None	None	An app can carry the drivers' license and other id cards digitally. It can present the id with NFC or QR code when needed