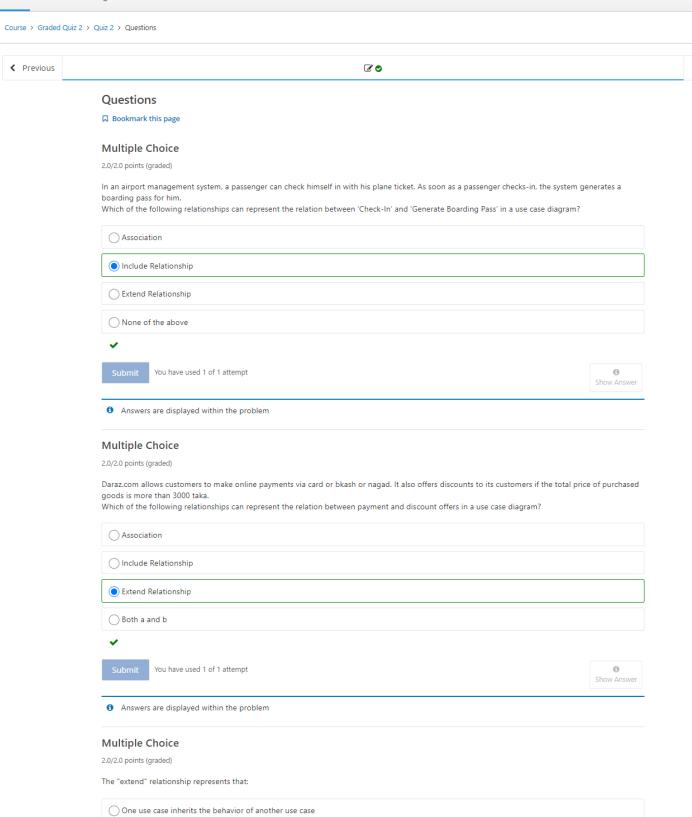
Next >

Discussion Course

Progress

Notes





One use case includes the activities of another use case





One use case conditionally provides additional functionalities to another use case



The base use case is incomplete without the extended use case



1 Answers are displayed within the problem

### **Multiple Choice**

2.0/2.0 points (graded)

Customer Relationship Management (CRM) software allows B2C businesses to maintain relationships with their customers by providing a platform on which the customer can directly communicate with a business representative or vice versa.

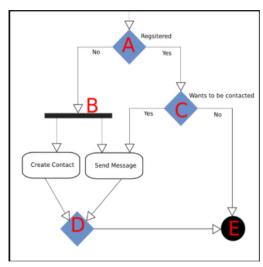
When a customer initiates a conversation on the CRM, the CRM will send the message to all online business representatives, send an email to a central CRM address and store the message on the CRM for future reference/analytics. How would this relationship be represented on an activity diagram?

○ Merge Node	
O Decision Node	
Fork Node	
◯ Join Node	
<b>✓</b>	
Submit You have used 1 of 1 attempt	Show Answer
Answers are displayed within the problem	

# **Multiple Choice**

2.0/2.0 points (graded)

When a business representative initiates a conversation on the CRM with a customer(s), the CRM verifies whether the given customer(s) is a registered customer with the CRM and if the customer(s) wants to be contacted. The following is a part of the activity diagram and several points are marked in red. **Point the mistakes in the activity diagram:** 





#### **Multiple Choice**

2.0/2.0 points (graded)

Suppose, the complaint management system of Uber periodically asks the users for any relevant evidence if a complaint is initiated but not completed.



# **Multiple Choice**

2.0/2.0 points (graded)

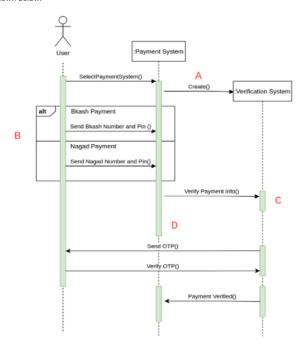
Suppose in a Sequence Diagram there is an "ATM booth" object and a customer as an actor. The customer inserted his card into the ATM machine and the ATM machine communicates with the "Bank server" object to check whether your card is valid or not. If your card is OK, the ATM requests you to enter your PIN. Here "Request Pin" is -



### Sequence 2

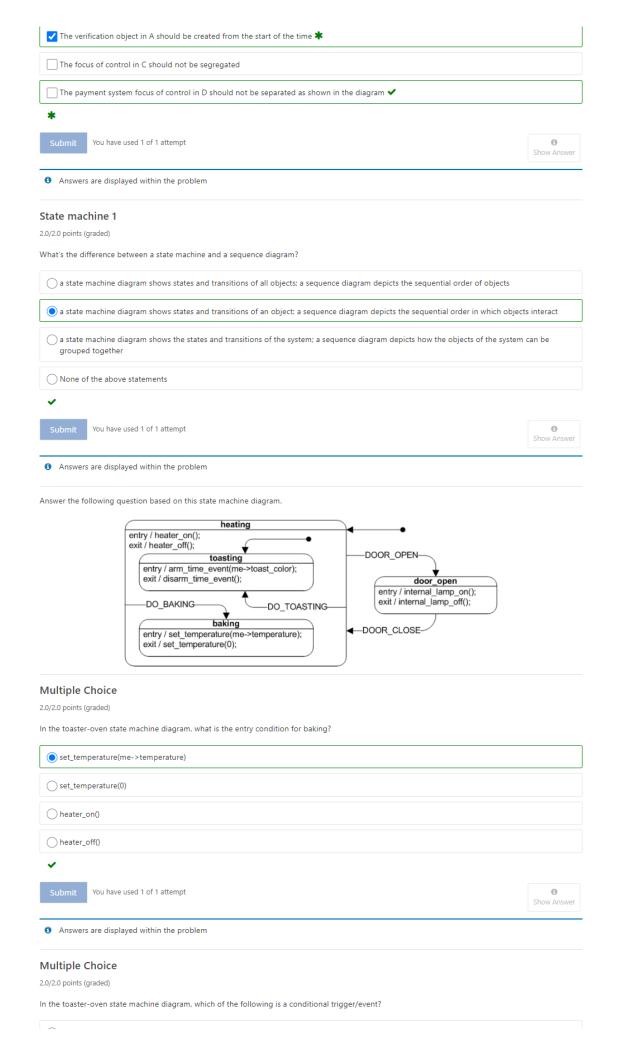
1.0/2.0 points (graded)

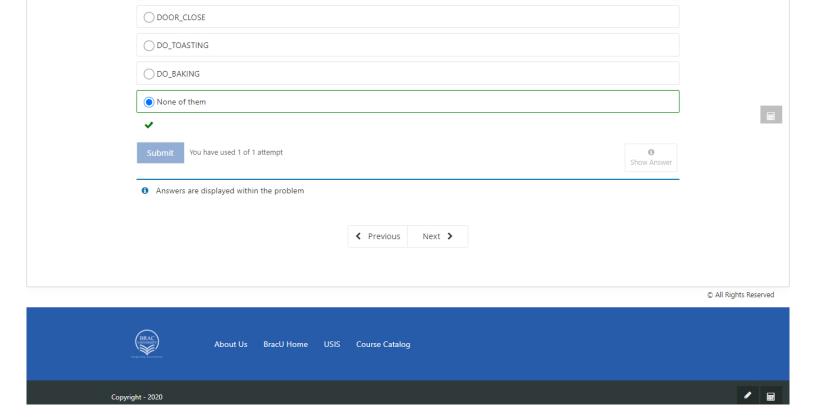
In Foodpanda, after confirming the food cart, the user has the option to pay using an online payment system. Only bKash and Nagad are supported in the payment system and in both the cases the user needs to provide the phone number and password to the payment system. The sequence diagram of Foodpanda's payment system is shown below:



Which statements are false for the above sequence diagram.

✓ The alternate box in B is not required





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