

Thank you for choosing Auction KB, a trusted platform for bidding on steel products. This Privacy Policy outlines our commitment to safeguarding your personal information and describes how we collect, use, disclose, and store your data. By using Auction KB's services, you agree to the practices described in this policy.

1. Information We Collect:

We collect information to enhance your bidding experience and to facilitate seamless transactions. The types of information we collect include:

- a. **Personal Information:** We collect your name, contact details (address, phone number, email), and any other information you provide during account registration and bidding.
- b. **Bidding Data:** We collect data related to your bidding activities, including the products you bid on, bid amounts, and bid history.
- c. **Payment Information:** When you make payments for successful bids, we collect payment details, including credit card information and billing addresses.
- d. **Communications:** We may record and store communication between you and our customer support team for quality assurance and record-keeping purposes.

2. How We Use Your Information:

We use your information to:

- a. **Facilitate Bidding:** To enable bidding on the steel products you are interested in.
- b. **Process Transactions:** To process payments, fulfill orders, and communicate order updates.
- c. **Customer Support:** To address your inquiries, provide assistance, and resolve issues.
- d. **Personalization:** To tailor your experience based on your bidding history and preferences.
- e. **Communication:** To send transactional emails, updates, and promotional materials (if you opt-in).
- f. **Analytics:** To analyze user behavior and improve our website's functionality and user interface.

3. Disclosure of Information:

We may disclose your information to:

- a. **Service Providers:** We share your information with trusted service providers who assist us in operations such as payment processing, logistics, and customer support.

b. Legal Compliance: We may disclose information to comply with legal obligations, enforce our terms of use, or respond to lawful requests from governmental authorities.

4. Data Security:

We implement security measures to protect your data from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the internet or electronic storage is entirely secure. We strive to protect your personal information, but we cannot guarantee its absolute security.

5. Your Choices:

a. Account Information: You can review and update your account information by logging into your account settings.

b. Communication: You can opt out of receiving promotional emails by unsubscribing or updating your communication preferences in your account settings.

6. Children's Privacy:

Auction KB's services are intended for users aged 18 and above. We do not knowingly collect personal information from individuals under the age of 18. If we become aware of such information being collected, we will take appropriate steps to delete it.

7. Changes to this Privacy Policy:

We may update this Privacy Policy periodically to reflect changes in our practices. We will notify you of any significant changes by posting a notice on our website.

8. Contact Us:

If you have any questions, concerns, or requests related to your personal information or this Privacy Policy, please contact us at:

Email: kbsteelbd@gmail.com

Address: P92V+9H3, Bonda Dekpara, Kadamtoli, Keranigoanj, Dhaka 1310

Phone: 8801322674654

By using Auction KB's services, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.