



Tester: Mahnoor Hassan

Bug

Title:

There is no functionality to change password.

Description:

As a QA tester, I observed that the website lacks a "Change Password" feature in the user account or settings section. Users are unable to update their password after registration or login, which is a critical security and usability issue.

Steps to Reproduce:

- 1. Open the website: https://trackx.wenawa.com/
- 2. Wait for the home page to load
- 3. Log in with valid credentials
- 4. Navigate towards profile update on right corner
- 5. Go to the "Account Settings" or "Profile" section.
- 6. Look for an option labeled "Change Password" or similar.
- 7. Observe that no such option or functionality is available.



Expected Result:

User should see a "Change Password" option and be able to update their password.



X Actual Result:

There is no option or functionality available to change the password.



Environment:

- Platform: Web
- Browser: Chrome Version 137.0.7151.122 (Official Build) (64-bit)
- OS: Windows 10 pro



Attachments:

Screenshot of browser tab showing incorrect title

Severity: High **Priority**: High Status: New

This issue directly impacts user account security. Without the ability to change their password, users cannot respond to potential security threats (e.g., compromised credentials). It's a core feature expected in any user account system, making it both a high-severity and high-priority issue that should be addressed immediately.