Wenawa

BUG REPORT

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Date: 16 August 2025

Bug

<u>Title</u>:
Error Notification Displayed on File Download Attempt

<u>Description</u>:
 As a QA tester, I observed that during manual and automated testing, When clicking the **download icon** for any document in the document list, an **error toast notification** appears at the top center of the screen (red alert). The document download fails silently for some files and does not provide a meaningful error message.

<u>Steps to Reproduce:</u>

1. Log in as an Admin to the TrackX platform.
2. Navigate to **Document Management > View Documents**.
3. Click the **Download** button (↓ icon) on any listed document.
4. Observe the red **error alert** popup.(empty)
5. When no file is downloaded.

<u>Expected Result:</u>

- Clicking the download button should immediately trigger the download of the selected document.
- No error or alert should be displayed unless there is a genuine failure, in which case the message should be **clear and actionable**.
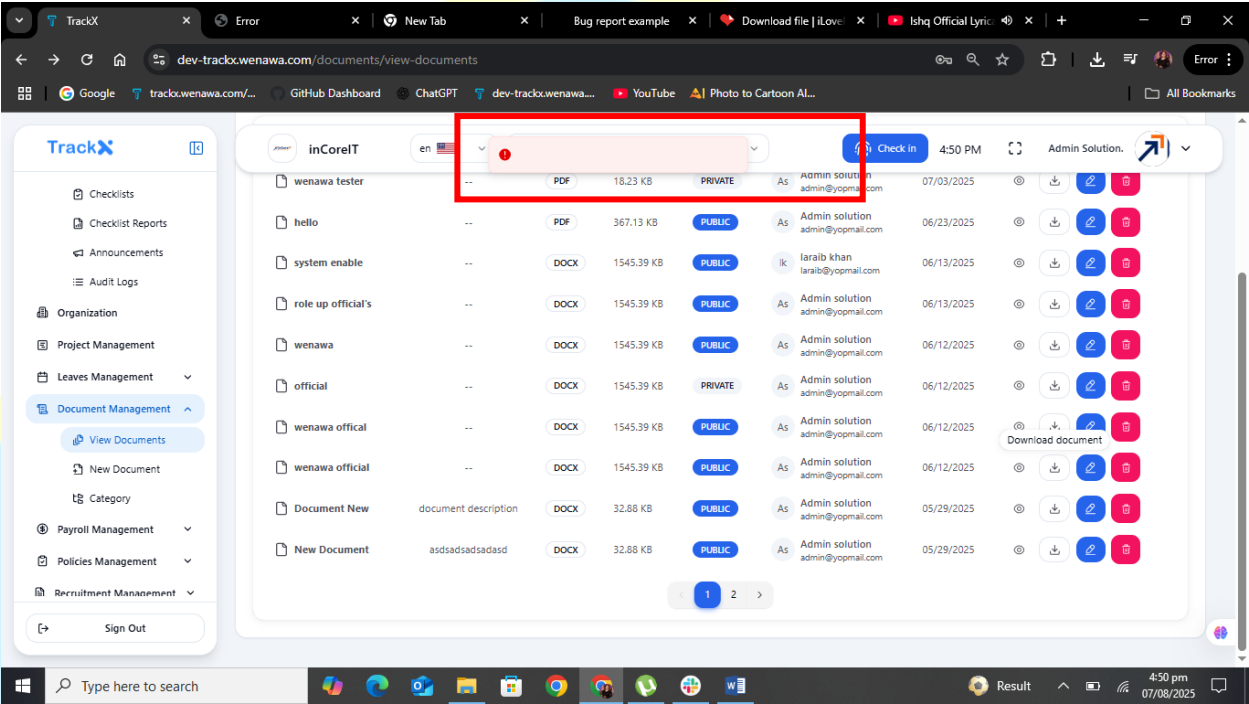

❌ <u>Actual Result:</u>

- A red alert box (error notification) is shown.
- The file does not download (especially for some PDFs).
- The alert does **not** provide specific error text, making it unclear what went wrong.

💻 <u>Environment:</u>

- Platform: Web
- Browser: Chrome Version 137.0.7151.122 (Official Build) (64-bit)
- OS: Windows 10 pro
  - 🔗 Attachments:

Screenshots

Severity: LOW
Priority: LOW
Status: New