Wenawa

BUG REPORT

Tester: Mahnoor Hassan

Date: 07 August 2025

🐞 Bug Report: Document Download/View Failure

Environment:

- **App:** TrackX Web Portal
- **Module:** Document Management
- **Environment URL:** https://dev-trackx.wenawa.com
- **Browser:** Chrome (Windows)
- **Date/Time:** 07-Aug-2025, 4:18 PM
- **User Role:** Admin Solution
- **Affected File Example:** wenawa tester.pdf (Private document)
- **API URL Failing:** https://api.wenawa.com/api/uploads/documents/7_Ta-AwvOSC_6PPcqeG8.pdf

Issue Summary:

When attempting to view or download certain uploaded documents, the system fails and displays the error:

Cannot GET /api/uploads/documents/[filename].pdf

This was previously working as expected, but now the GET request to the document's URL results in an error page.

Steps to Reproduce:

1. Log in as an admin to the TrackX platform.
2. Navigate to **Document Management > View Documents**.
3. Click on the **eye icon** or **download icon** for a document (e.g., wenawa tester.pdf).
4. Observe the redirect to api.wenawa.com/api/uploads/documents/...
5. The browser returns:
   Cannot GET /api/uploads/documents/7_Ta-AwvOSC_6PPcqeG8.pdf

Expected Result:

The document should either:

- Open directly in the browser (for PDFs), or
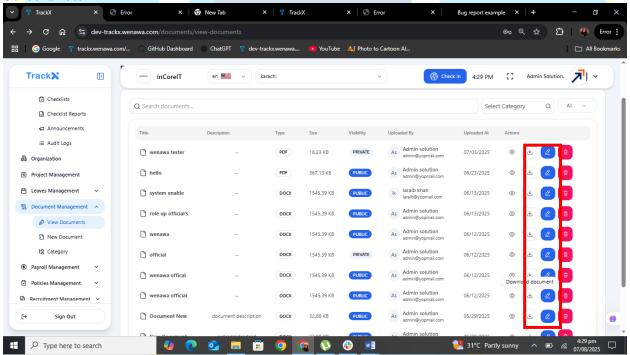- Start downloading properly without any server-side error.

❌ **Actual Result:**

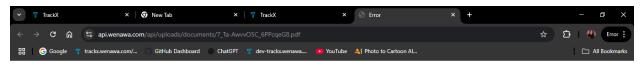The server responds with an error message and fails to deliver the file:

swift
CopyEdit
Cannot GET /api/uploads/documents/7_Ta-AwvOSC_6PPcqeG8.pdf

Screenshots:

Cannot GET /api/uploads/documents/7_Ta-AwvvO5C_6PPcqeG8.pdf