

## Mobile Responsive Testing

# TRACKX

<https://dev-trackx.wenawa.com>

Date: 12 August 2025

QA: Mahnoor Hassan

## Bug 1: Dashboard not properly visible

### Description:

On some screen sizes, the dashboard layout is cut off or not fully visible, impacting user navigation and visibility of key widgets.

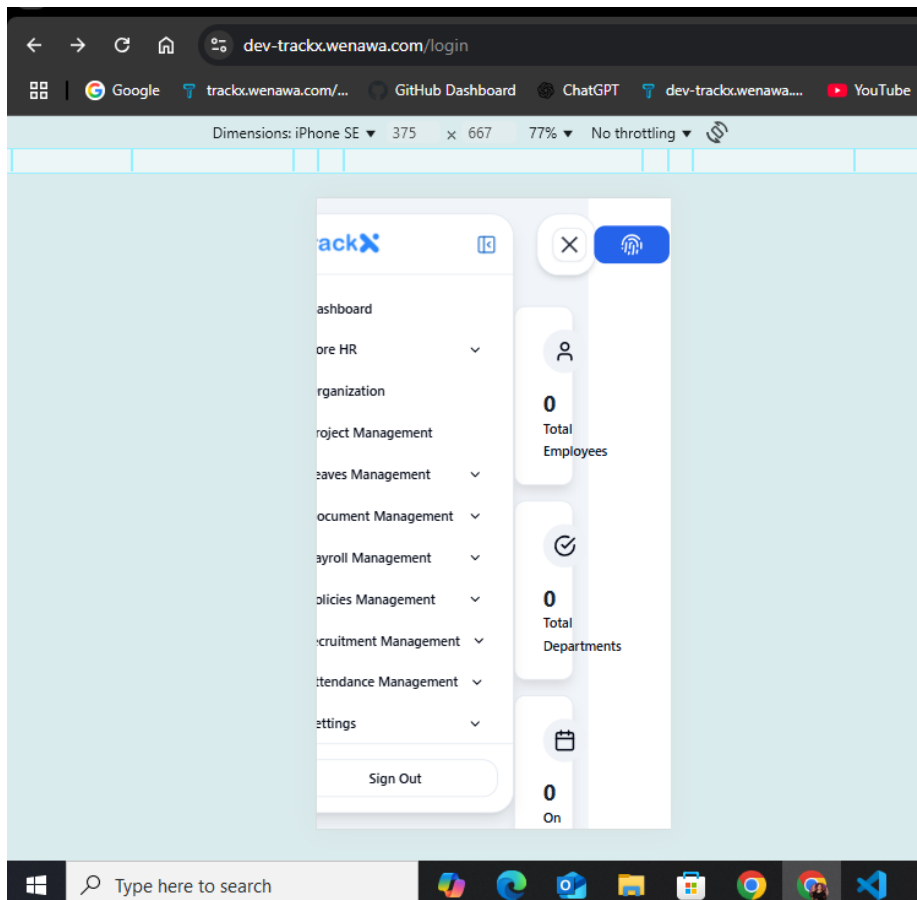
### Steps to Reproduce:

1. Log in to the application.
2. Navigate to the dashboard.
3. Observe the display layout.

**Actual Result:** Dashboard content is partially hidden or misaligned.

**Expected Result:** Dashboard should be fully visible with all elements fitting the viewport.

**Severity:** Major (affects usability).



## Bug 2: Unnecessary white space on right side

### Description:

There is excessive unused white space on the right side of the page.

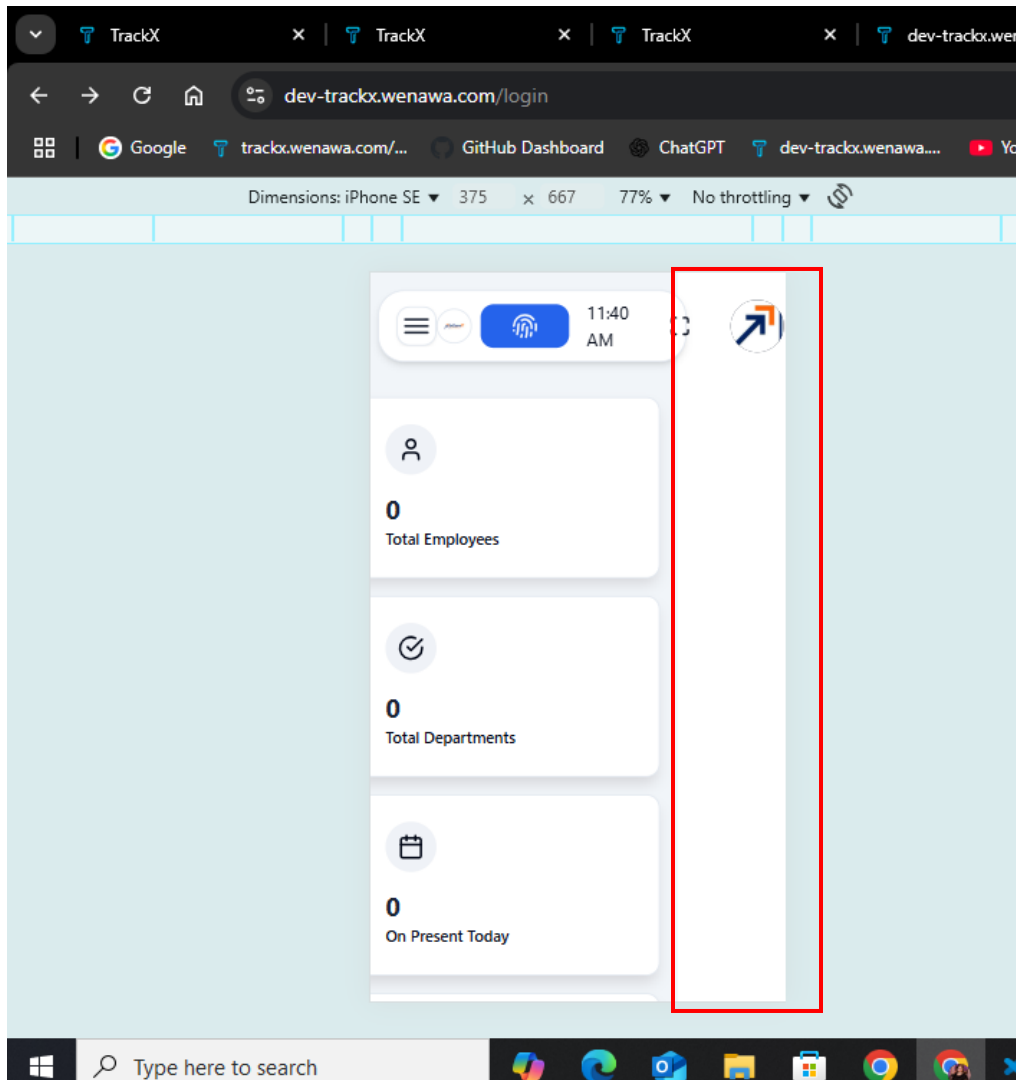
**Impact:** Wastes screen real estate and reduces space for important content.

### Steps to Reproduce:

1. Open the website in desktop view.
2. Observe the layout.

**Expected Result:** Layout should utilize available space efficiently.

**Severity:** Minor (UI/UX issue).



### Bug 3: Menu option details appear far down instead of directly below

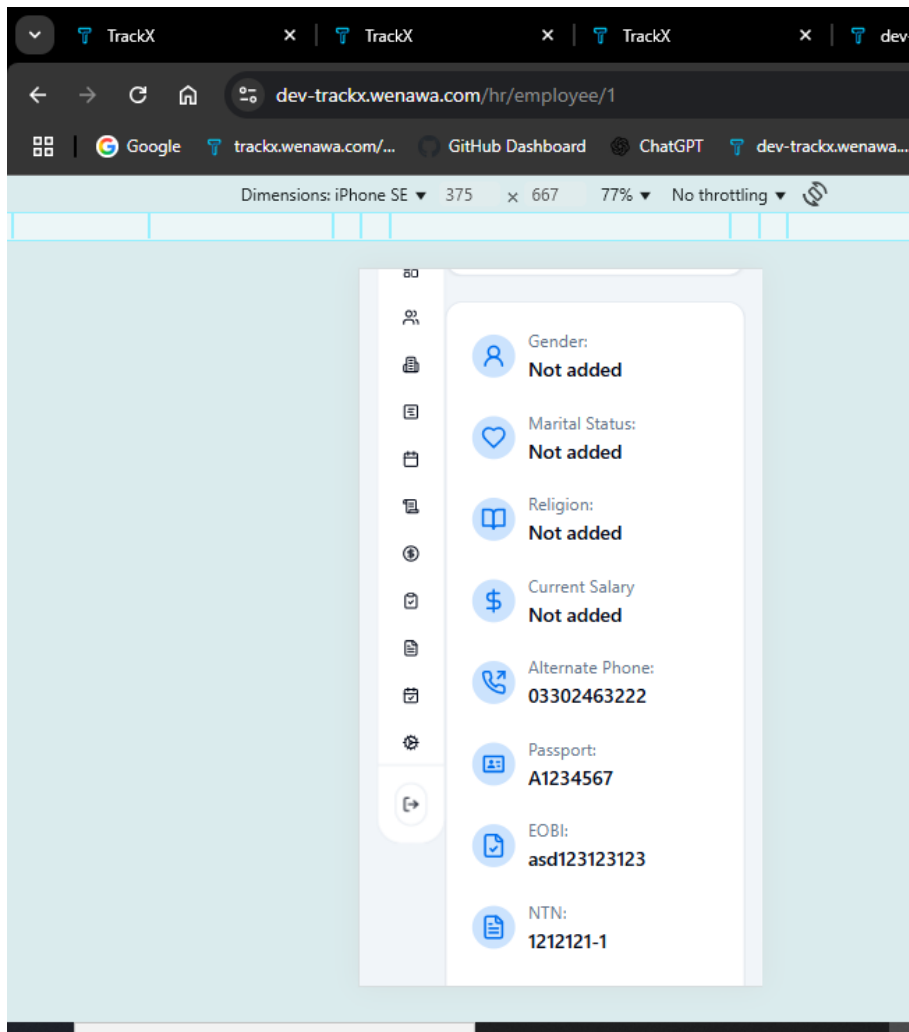
**Description:**

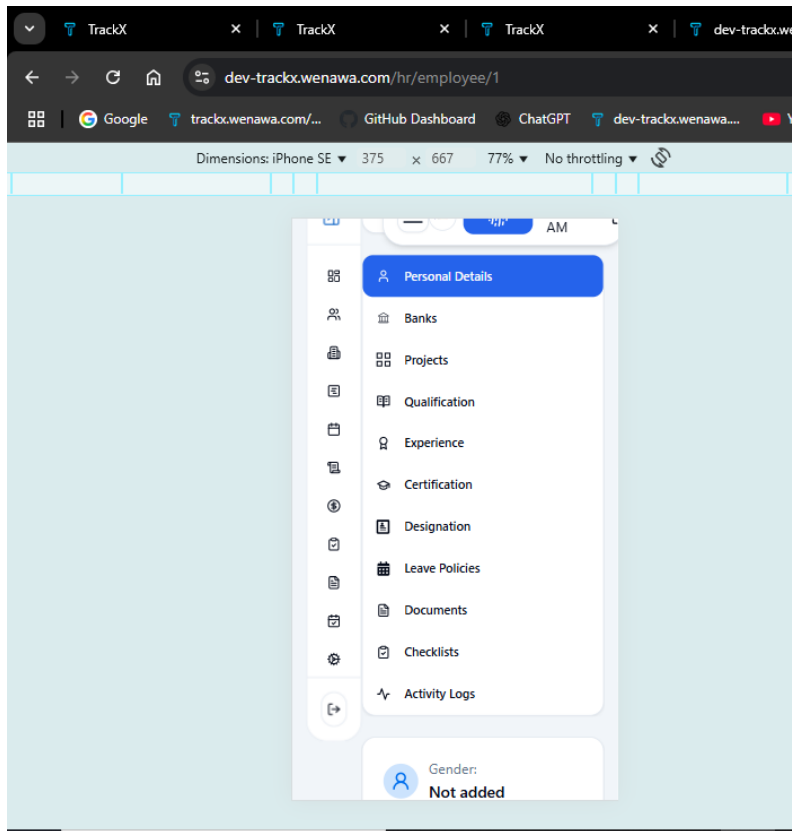
When clicking on an option like “Experience,” the related details appear at the bottom of the page rather than directly below the option in the menu.

**Impact:** Breaks UI flow and forces unnecessary scrolling.

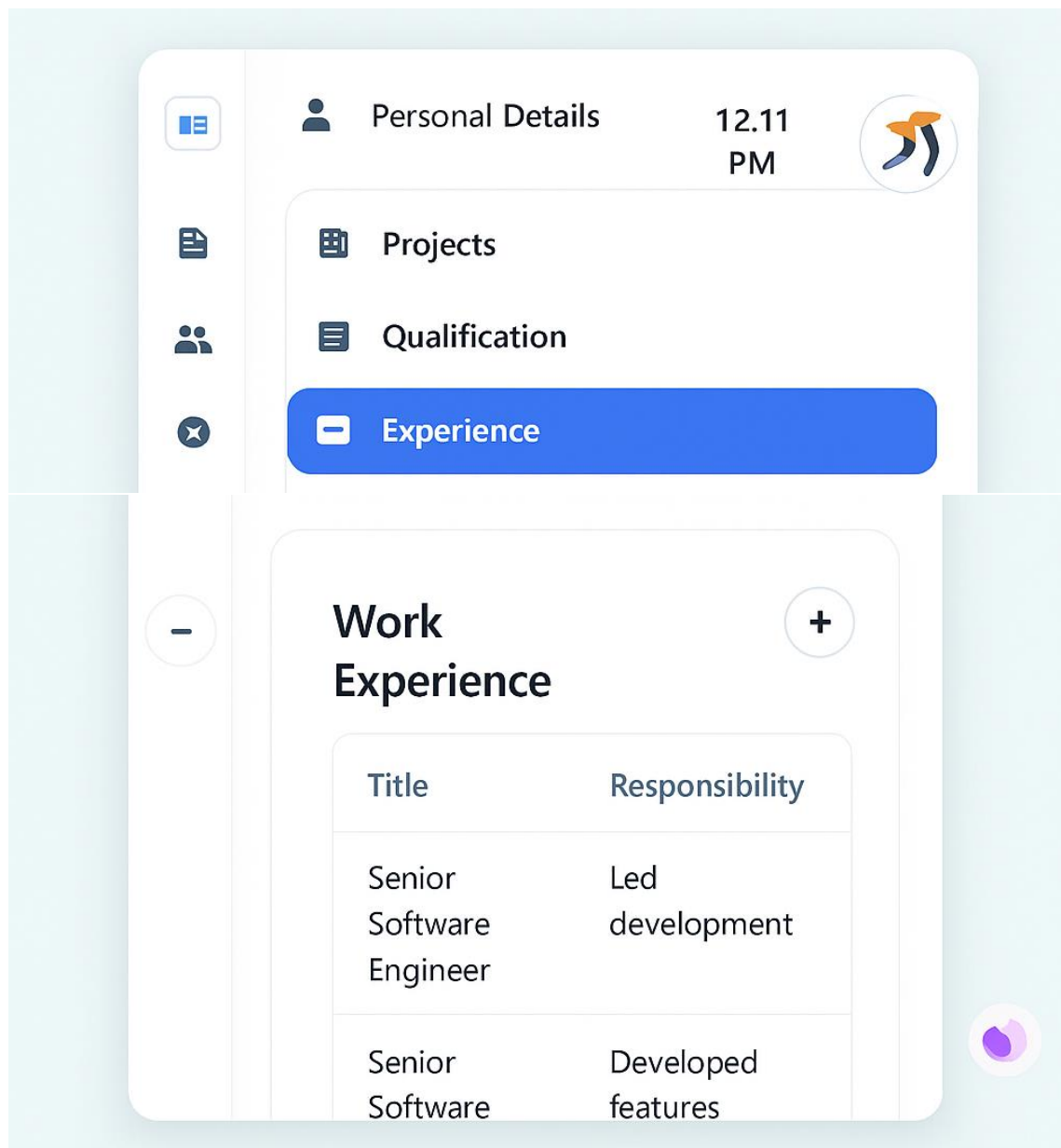
**Expected Result:** Details should expand directly under the clicked option (dropdown style).

**Severity:** Moderate (UI/UX issue).





Suggestion to update the details should view right below.(like presented in below image )



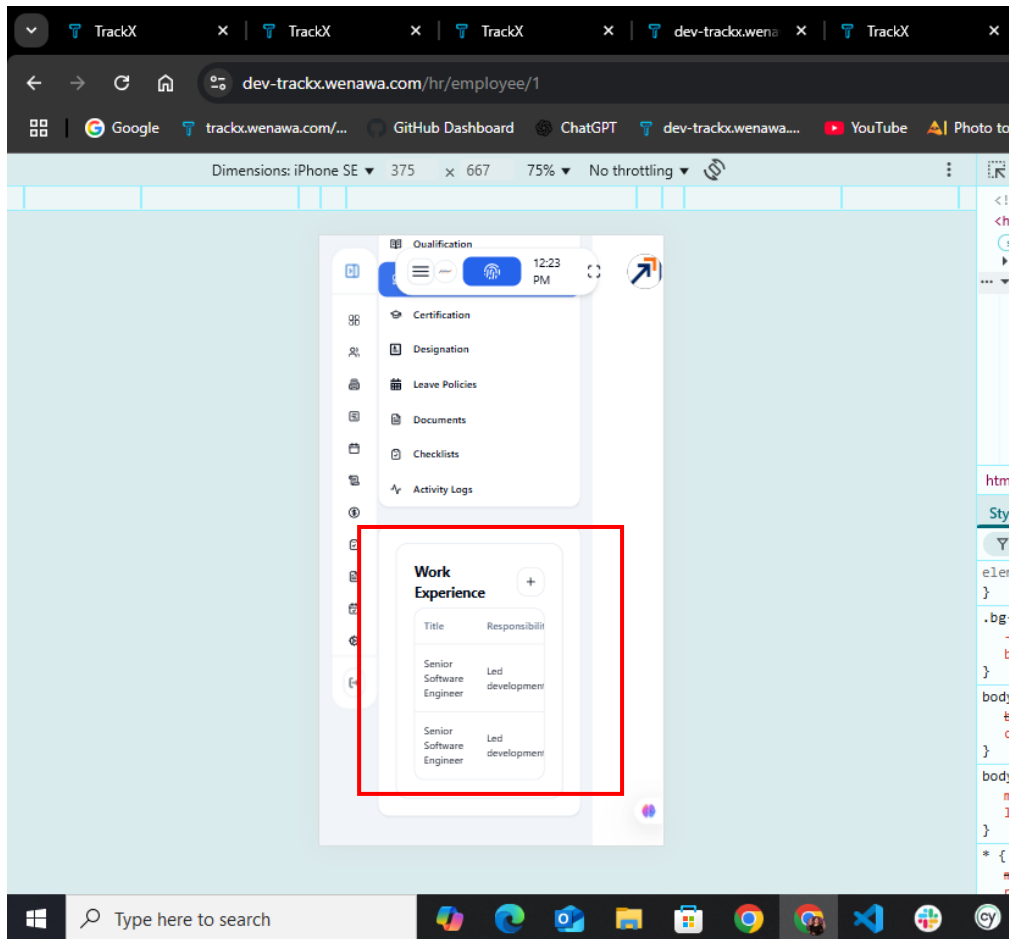
## Bug 4: Table in mobile view forces horizontal scroll

### Description:

Tables require horizontal scrolling in mobile view to see all columns, reducing readability.

**Expected Result:** Table should adapt to mobile with responsive design (stacked or scrollable sections).

**Severity:** Moderate (UX issue).



Suggestion to update the table view

✓ Card View for Mobile Screens

96YC6Z9G

Customer

William Little

xunoxi\_xlfi2@gmail.com

Status

Success

Subscription

Premium

\$48.00/mo

Date & Time

2024/02/24

07:55

44VM5KT3

Customer

George Butler

yuted\_ahifu23@hotmail.com

Status

Pending

Subscription

Enterprise

\$82.00/mo

Date & Time

2024/07/04

17:27

Q2SVD53Z

Customer

Shelly Bradford

venako-dodu86@aol.com

Status

Failed

Subscription

Standard

\$17.00/mo

Date & Time

2024/04/07

21:12

Table View for Desktop Screens

<input type="checkbox"/>	Order ID	Customer	Status	Subscription	Date & Time	Action
<input type="checkbox"/>	96YC6Z9G	William Little xunoxi_xlfi2@gmail.com	Success	Premium \$48.00/mo	2024/02/24 07:55	
<input type="checkbox"/>	44VM5KT3	George Butler yuted_ahifu23@hotmail.com	Pending	Enterprise \$82.00/mo	2024/07/04 17:27	
<input type="checkbox"/>	Q2SVD53Z	Shelly Bradford venako-dodu86@aol.com	Failed	Standard \$17.00/mo	2024/04/07 21:12	
<input type="checkbox"/>	B9P4LPNV	Rodney Moore tjljb_owato2@gmail.com	Pending	Standard \$17.00/mo	2024/01/27 01:48	
<input type="checkbox"/>	X7MNU0XH	Melody Hilton mozl_reyito6@yahoo.com	Success	Premium \$48.00/mo	2024/12/15 16:39	
<input type="checkbox"/>	S5JWSL7D	Alexander Hughes nenj-awidi50@gmail.com	Success	Standard \$17.00/mo	2024/04/29 09:49	
<input type="checkbox"/>	DCG516R0	Nikki Adkins covu_cukipa79@hotmail.com	Failed	Enterprise \$82.00/mo	2024/03/11 16:11	
<input type="checkbox"/>	ZADF9Q1W	Katherine Funk jadiput_ena19@yahoo.com	Pending	Premium \$48.00/mo	2024/10/06 05:59	

Sales Baseline Form

Search User

Id : HPN-OIFD

Cookstove no. : 0012

Buyer Name : Jon Doe

Status : Sent

Send

Id : HPN-OIFD

Cookstove no. : 0013

Buyer Name : Olive Yew

Status : Pending

Send

Id : HPN-OIFD

Cookstove no. : 0014

Buyer Name : Peg Legie

Status : Sent

Send

Sales Baseline Form

Detail

Search User

Add Participation

	Cookstove no.	Buyer Name	Status	Actions
01FD	0012	John Doe	Sent	
01FD	0013	Olive Yew	Pending	
01FD	0014	Peg Legie	Sent	
01FD	0015	Austin Yew	Sent	



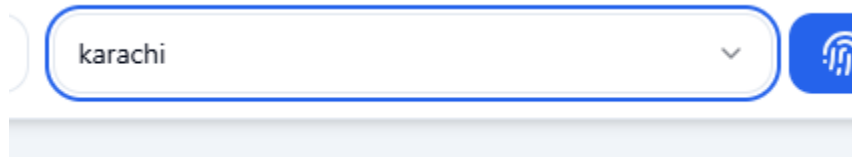
## Bug 5: Branch selection dropdown missing in mobile view (Admin Solution)

### Description:

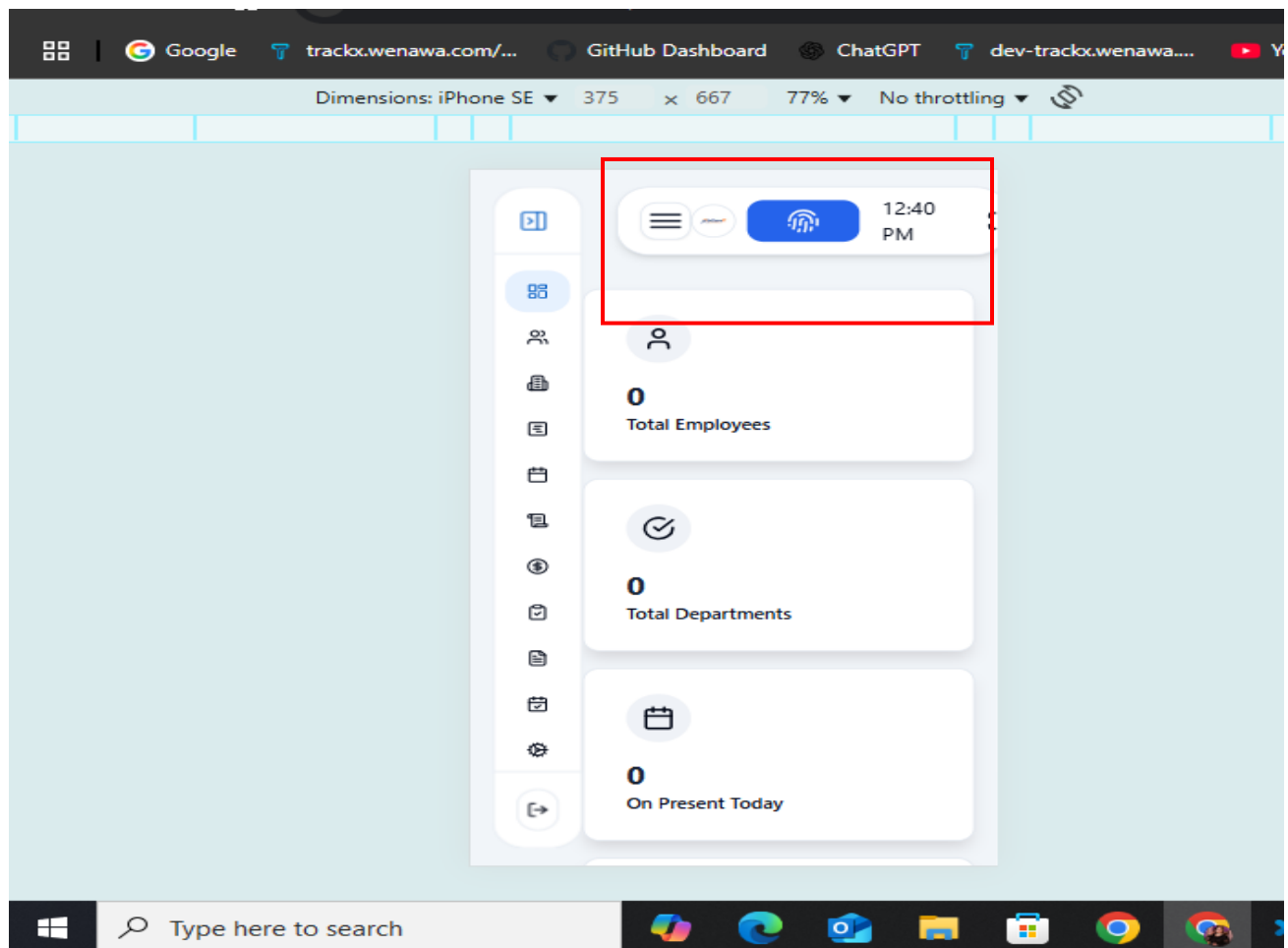
On mobile view, branch selection (e.g., Karachi, Islamabad, Lahore) is not visible, preventing branch-specific data retrieval.

**Impact:** Functional blocker for branch-specific operations.

**Severity:** Critical.



### Website view (mobile responsive ):



## Bug 6: Overlapping fields in Employee Registration Form (mobile)

### Description:

Form fields overlap in mobile responsive view, making them unreadable and hard to interact with.

**Severity:** Major (UI break in critical form).

### Website view:

Personal	Address	Qualifications	Employee	Designation	Experience	Certification
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### Personal Information

### Website view (mobile responsive):

Employee Registration Form

Personal Address

Qualifications Employee

Personal Information

Designation Experience

First Name\* Certification

Enter first name

Last Name\*

Enter last name

Email\*

admin@yopmail.com

Password\*

.....

Gender\*

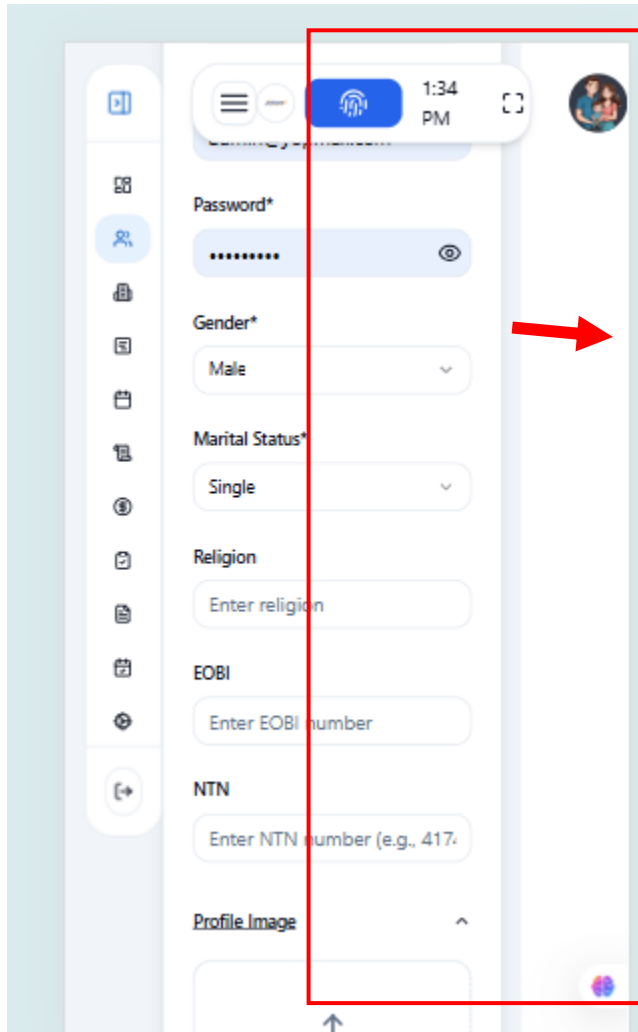
Male

## Bug 7: Employee Registration Form has excessive unused space

### Description:

The form could be expanded to improve visibility of fields; unused white space occupies too much of the screen.

**Severity:** Minor (UI optimization).



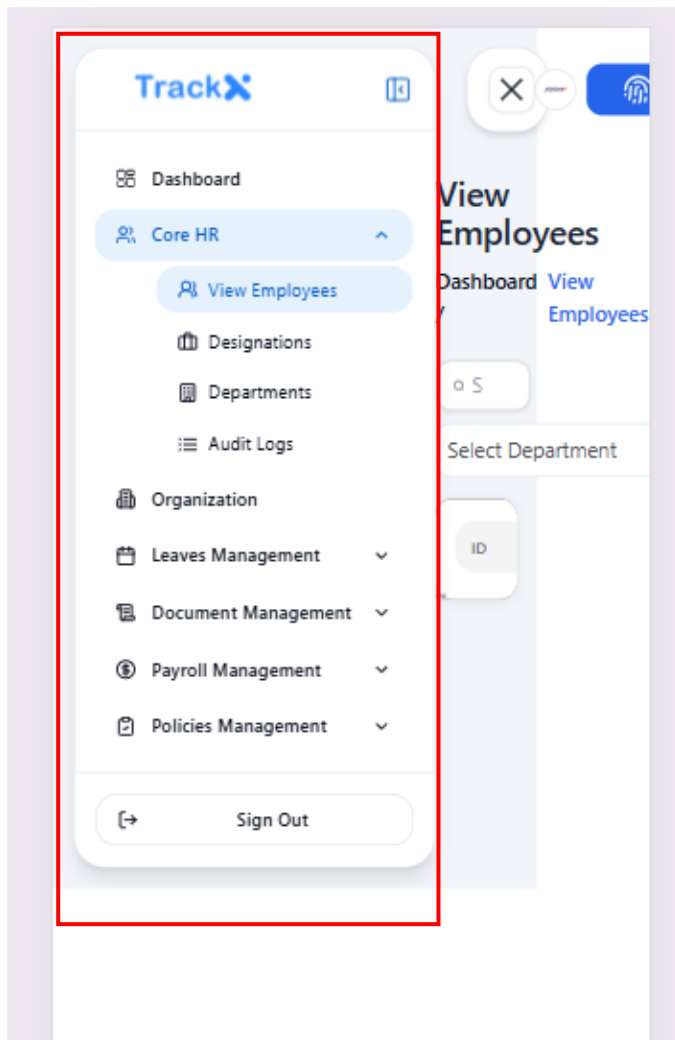
## Bug 8: Sliding menu does not close automatically after module selection

### Description:

When a user clicks a module/submodule (e.g., Core HR → View Employees), the sliding menu stays open, blocking 80% of the screen.

**Expected Result:** Menu should auto-close after selection.

**Severity:** Moderate (UX issue).



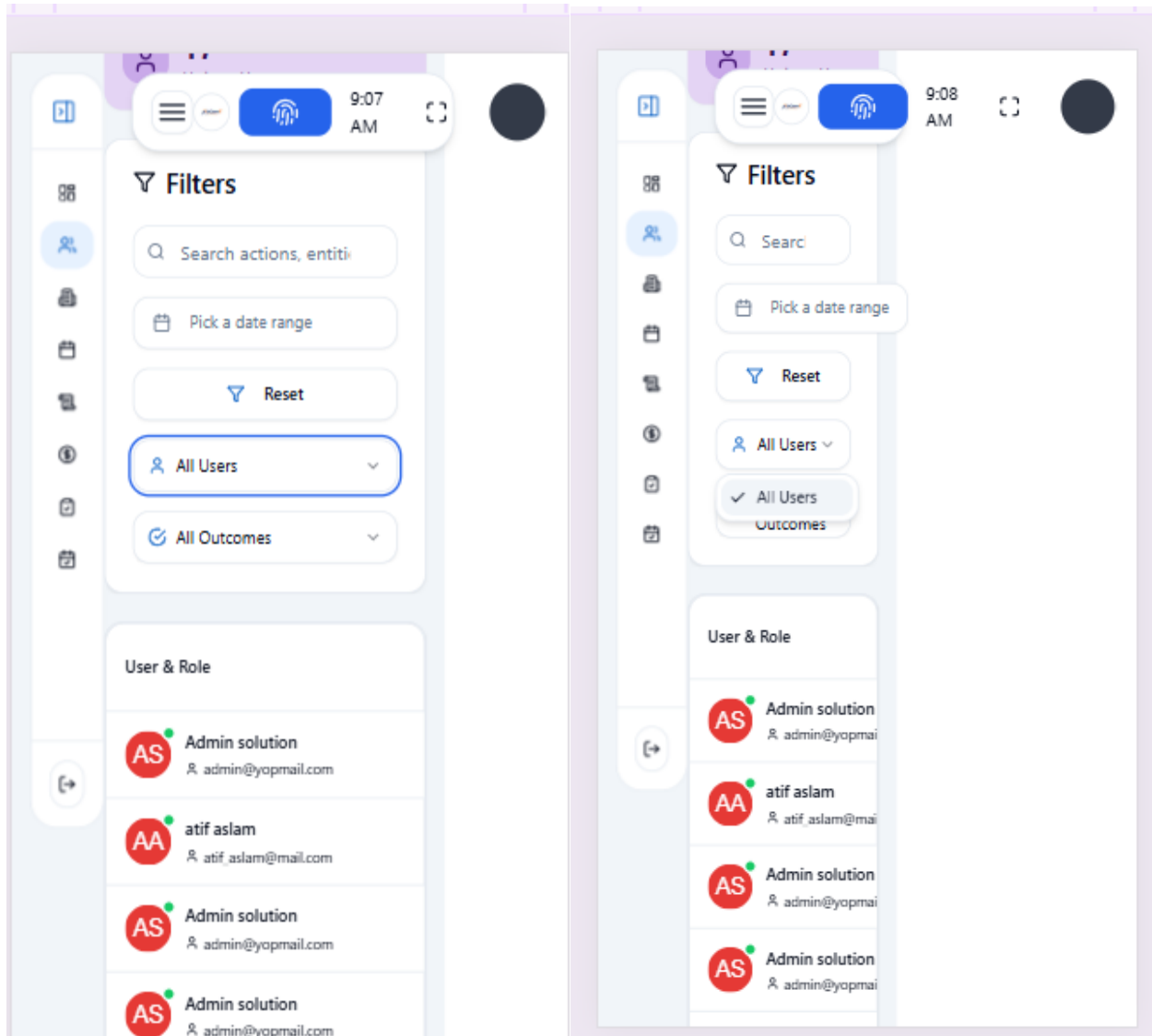
## Bug 9: UI squeezes when dropdown is opened in Audit Log

### Description:

Opening dropdowns like “All Users” or “All Outcomes” causes UI elements to squeeze and shift until the dropdown is closed.

**Impact:** Creates inconsistent layout and distracts users.

**Severity:** Moderate (UI glitch).

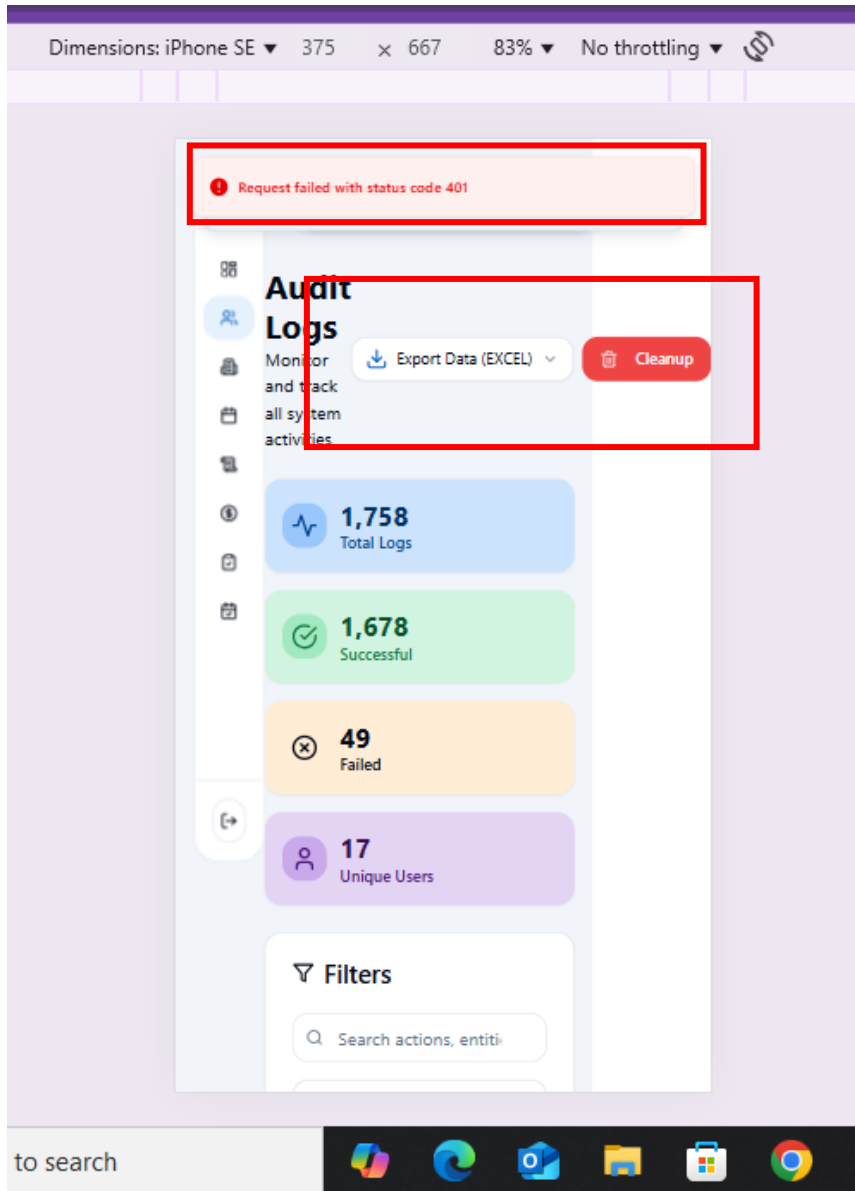


## Bug 10: Export to Excel/CSV fails in Audit Log

### Description:

Exporting to Excel or CSV returns status code 401 (unauthorized), while PDF export works.

**Severity:** Major (functional defect).



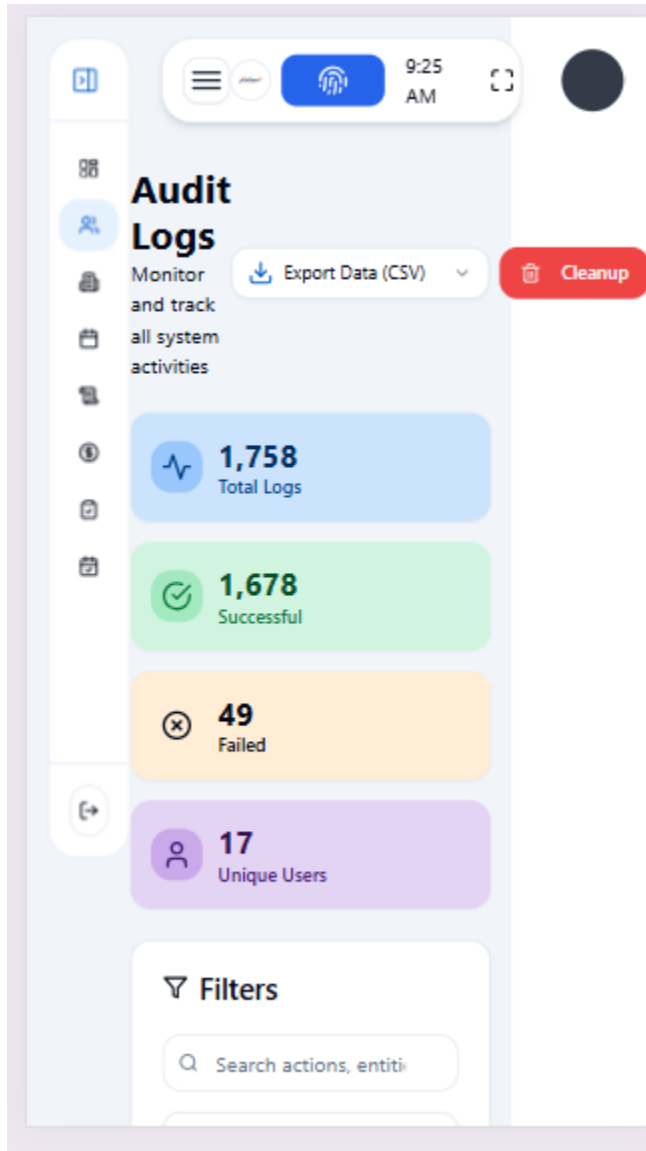
## Bug 11: Misaligned H1 heading and description in mobile view

### Description:

H1 heading “Audit Logs” and description text are misaligned in mobile view.

**Impact:** Breaks visual hierarchy and readability.

**Severity:** Minor (UI issue).



## **Bug no 12: Mismatch between total logs count and sum of successful, failed, and unique user logs**

### **Actual Result:**

- **Total Logs** = 1,758
- **Successful** = 1,678
- **Failed** = 49
- **Unique Users** = 17
- The sum of Successful and Failed logs ( $1,678 + 49 = 1,727$ ) does not match the Total Logs count (1,758).

### **Expected Result:**

The sum of successful and failed logs should match the total logs count, or there should be a clear explanation (e.g., pending logs, in-progress logs) to avoid confusion.

### **Impact:**

May indicate a calculation error, missing data, or unclear data representation, which could mislead users during activity log review.

**Severity:** Major (data accuracy issue).



